

Humana®

# Environmental Sustainability

Humana Policy  
Statement



# Environmental Sustainability

## Humana Policy Statement

### Scope

The policy was developed to provide transparency to the public around the work Humana has committed to on Environmental Sustainability.

### Statement

This document reflects the work Humana has been doing and is committed to continue and is in support of the Corporate Social Responsibility (CSR) platform.

At Humana, we know that a strategic focus on environmental sustainability is critical to fulfilling our mission of helping people achieve lifelong well-being. The better we do at protecting the health of our environments, including our operations, supply chain, and communities around us, the better we can do at positively supporting people on their health journeys. Humana's policy to reduce our impacts on the environment aligns with all three of our CSR pillars: Inspire Health & Well-being; For People, For Communities and For the Future.

We believe that our demonstrated commitment to environmental sustainability not only positions us to offer reliable and cost-effective service to our customers, but also embodies the principle of an intrinsic link between the health of our planet, our business, and the services we provide.

As a services company, our direct environmental impacts are concentrated within our internal operations, comprised mostly of offices along with some higher intensity facilities. As such, our focus is on areas where we feel we can make the most improvements: energy, emissions, and waste. We augment these goals with a broader effort to conserve other resources such as water, manage our impact such as our real estate footprint, and collaborate with our stakeholders – namely our associates – to proactively embrace sustainability.

Humana's day-to-day planning, coordination, and implementation of our environmental policies are housed in Workplace Experience, as it has the most exposure and influence given its management of Humana's facilities, where most of our impacts occur. These efforts are undertaken in collaboration with other departments and via associate engagement initiatives to foster a collective sense of ownership and teamwork toward achieving our companywide goals. We are also cognizant of the opportunity to collaborate with joint ventures and other partnerships in addressing environmental impacts occurring in their facilities.

Working with our suppliers and vendors on strategic initiatives amplifies Humana's creative options. As a supplier ourselves, we understand our sustainability efforts are important to our customers, and therefore share our learnings and collaborate with our own suppliers to deepen our reach. Humana also commits to implementing sustainable procurement strategies, such as information collection to understand supplier environmental performance and ongoing engagement with suppliers to facilitate collaboration and implementation of principles aligned with our own Environmental Policy.

### Requirement

This standard is to identify opportunities within Humana's operations to reduce the environmental impact.

Humana is committed to operating our business responsibly and understand that this will help Humana create long-term and sustainable value for our company by reducing costs, increasing revenue, reducing risks, enhancing our reputation, strengthening our communities and helping us meet the expectations of our shareholders, members, employees, communities and future generations.



August 2019

# Environmental Sustainability

## Humana Policy Statement

To support this commitment, we endeavor to:

- Continuously take steps to understand the environmental risks and opportunities associated with our business practices
- Undertake initiatives to promote greater environmental responsibility and evaluate opportunities to enhance our environmental management system and processes  
Seek opportunities to support the development and dissemination of environmentally beneficial technologies including the latest science to support global efforts to reduce climate change
- Engage with external stakeholders to solicit feedback and determine materiality of our efforts and opportunities for enhancement
- Regularly report to our employees, shareholders, our Board of Directors and the general public on our environmental initiatives and progress
- Increase the percentage of our buildings meeting green building or energy efficient certification programs
- Provide healthy workspaces through sustainable building standards, renovations, construction, operations and certification whenever possible
- Review and develop the adoption of renewable energy strategies (i.e., onsite renewable energy, power purchase agreements (PPA) and other like approaches), when and where feasible
- Educate, promote and engage employees on sustainability initiatives at work, sustainability at home and in their communities through a combination of employee communications, learning sessions, and hands-on opportunities
- Partner with the mergers and acquisitions team to assess the environmental sustainability “health” of potential companies
- Educate and integrate the acquired company into Humana’s sustainability programs.

Humana tracks and publicly reports progress against its’ environmental goals addressing energy, emissions, and waste. Our emissions (which include energy) and waste goals will continue to push us as a company and our sustainability program toward more robust adaptation to a cleaner, greener future. Please reference our CSR report for additional information. Humana also participates in external surveys like Carbon Disclosure Project, Dow Jones Sustainability Index and Sustainalytics sharing and providing transparency on progress.

We will continuously improve our sustainability programs toward more robust adaptation to a cleaner, greener future. Please visit [Humana.com](http://Humana.com) to learn more about our environmental efforts.



August 2019