# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

# FORM 8-K

#### **CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report: July 28, 2003

(Date of Earliest Event Reported)

### **HUMANA INC.**

(Exact name of Registrant as specified in its Charter)

Delaware (State of Incorporation) 1-5975 (Commission File Number) 61-0647538 (I.R.S. Employer Tax Identification No.)

500 West Main Street
Louisville, KY 40202
(Address of principal executive offices, including zip code)

(502) 580-1000 (Registrant=s telephone number, including area code)

### Item 7. Financial Statements and Exhibits

(c) Exhibits - See Index Below

#### Item 12

The following information is furnished pursuant to Item 12 - Disclosure of Results of Operations and Financial Condition.

On July 28, 2003, Humana Inc. (the "Company" or ARegistrant") issued a press release discussing second quarter results, a copy of which is attached hereto as Exhibit 99 and is incorporated herein by reference.

To supplement our consolidated financial results as determined by generally accepted accounting principles (GAAP), the press release also discloses non-GAAP information which management believes provides useful information to investors. A reconciliation between GAAP and Non-GAAP is provided in the statistical pages included herein. The press release also contains forward-looking statements regarding the Company.

### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned hereunto duly authorized.

# **HUMANA INC.**

BY: /s/Arthur P. Hipwell
Arthur P. Hipwell
Senior Vice President
and General Counsel

Date: July 28, 2003

### **INDEX TO EXHIBITS**

Number	Description
99.1	Press Release, dated July 28, 2003, issued by the Company
99.2	Statistical Pages

### news release

For More Information Contact:

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# **Humana Reports Second Quarter and First Half 2003 Results**

LOUISVILLE, KY (July 28, 2003) - Humana Inc. (NYSE: HUM) today reported results for the second quarter ended June 30, 2003 and comparative amounts for the quarter ended June 30, 2002 as follows:

	2Q03 <u>GAAP<sup>1</sup></u>		<b>2Q02</b> <u>GAAP<sup>1</sup></u>	ll l		
Earnings per diluted share	\$	.43	\$ .27	\$	.37	
Net income (in thousands)	\$	69,276	\$ 45,359	\$	59,168	
Pre-tax margin		3.4%	2.4%		3.0%	

(See "Footnote Definitions" section of this press release.)

Second quarter 2003 adjusted earnings per diluted share of \$.37 increased 37 percent compared to the same period in the prior year. The improvement was driven primarily by increasing operating margins in the company's Commercial segment, as well as TRICARE revenue adjustments which were both earlier and greater than had previously been expected. Adjusted net income for the second quarter improved 30 percent compared to that for the same period in the prior year. The adjusted pre-tax margin of 3.0 percent increased 60 basis points from the second quarter of 2002.

Results for the six months ended June 30, 2003 and 2002 are as follows:

	Fi	rst Half 2003 <u>GAAP<sup>1</sup></u>	F	irst Half 2002 <u>GAAP<sup>1</sup></u>	First Half 2003 Adjusted <sup>2</sup>			
Earnings per diluted share	\$	.62	\$	.55	\$	.68		
Net income		400 500		00.400		400 400		
(in thousands)	\$	100,506	\$	92,129	\$	109,192		
	',	,		'				

2.5%	2.4%		2.8%
	2.5%	<b>2.5%</b> 2.4%	<b>2.5%</b> 2.4%

(See "Footnote Definitions" section of this press release.)

Adjusted earnings per diluted share for the six months ended June 30, 2003 of \$.68 increased 24 percent compared to \$.55 for the six months ended June 30, 2002. Net income on an adjusted basis improved 19 percent for the first half of 2003 versus the first half of 2002.

"We are particularly pleased with this quarter's results as they provide further evidence of the soundness of our Commercial strategy," said Michael B. McCallister, Humana's chief executive officer. "Humana's reputation in the Commercial segment as an innovator in solutions for employers is not only growing, it is leading to an increase in sales activity. That activity, combined with consistent pricing discipline, has helped drive the improved results for our second quarter. We anticipate our innovative products will continue to accelerate interest in all of our products and, in turn, improved results for Humana."

### **Unusual Items**

During the first half of 2003, the company recorded the following items that were not reflective of the run-rate operations of the company. Management believes these unusual items should be excluded to properly reflect the run-rate operations of the company and to provide better comparability to prior year results.

One unusual item was recorded during the second quarter ended June 30, 2003 as follows:

- (in thousands, except per share amounts)	Statement of Income Line Item Impacted	1 -	Pre-tax mpact	I	fter-tax mpact	Earnings per diluted share <u>Impact</u>	
Gain on sale of venture capital investment	Investment income	\$	15,200	\$	10,108	\$	.06

(See "Footnote Definitions" section of this press release.)

Unusual items recorded during the six months ended June 30, 2003 were as follows:

- (in thousands, except per share amounts)	Statement of Income Line Item Impacted	Pre-tax Impact			7 110 1007			
Gain on sale of venture capital investment	Investment income	\$	15,200	\$	10,108	\$	.06	
Building and equipment writedown	Restructuring charge		(17,233)		(10,529)		(.07)	
Software abandonment	Restructuring charge		(13,527)		(8,265)		(.05)	
Total unusual items <sup>4</sup>		\$	(15,560)	\$	(8,686)	\$	(.05)	

(See "Footnote Definitions" section of this press release.)

Pre-tax income and margins for the company's business segments for the second quarters and six months ended June 30, 2003 and 2002 were as follows:

Pre-tax income (in thousands)	2Q03 <u>GAAP<sup>1</sup></u>		2Q02 <u>GAAP<sup>1</sup></u>	2Q03 <u>Adjusted<sup>2</sup></u>		
Commercial segment	\$	43,757	\$ 14,893	\$	31,334	
Government segment		60,433	51,812		57,656	
Consolidated	\$	104,190	\$ 66,705	\$	88,990	

Pre-tax margins	2Q03 <u>GAAP<sup>1</sup></u>	2Q02 <u>GAAP<sup>1</sup></u>	2Q03 <u>Adjusted<sup>2</sup></u>
Commercial segment	2.6%	1.0%	1.9%
Government segment	4.5%	3.8%	4.3%
Consolidated	3.4%	2.4%	3.0%

Pre-tax income (in thousands)	First Half 2003 GAAP <sup>1</sup>		Fi	rst Half 2002_ <u>GAAP<sup>1</sup></u>	First Half 2003 Adjusted <sup>2</sup>		
Commercial segment	\$	80,996	\$	40,988	\$	86,425	
Government segment		70,596		94,496		80,727	
Consolidated	\$	151,592	\$	135,484	\$	167,152	

Pre-tax margins	First Half 2003 GAAP <sup>1</sup>	First Half 2002 GAAP <sup>1</sup>	First Half 2003 <u>Adjusted<sup>2</sup></u>
Commercial segment	2.4%	1.4%	2.6%
Government segment	2.7%	3.6%	3.1%
Consolidated	2.5%	2.4%	2.8%

(See "Footnote Definitions" section of this press release.)

# **Revenues and Membership**

Consolidated revenues and membership for the second quarters and the six months ended June 30, 2003 and 2002 were as follows:

Consolidated (in thousands)	2003 <u>GAAP</u> <sup>1</sup>	2002 <u>GAAP<sup>1</sup></u>		<u> </u>	2003 Adjusted <sup>2</sup>
Second quarter - total revenues	\$ 3,029,958	\$	2,831,940	\$	3,014,758

First Half - total revenues	\$ 5,961,674	\$ 5,564,522	\$ 5,946,474
Second quarter - Ending medical membership	6,640,900	6,572,000	6,640,900

(See "Footnote Definitions" section of this press release.)

Commercial segment premiums and administrative services fees and membership for the second quarters and the six months ended June 30, 2003 and 2002 were as follows:

Commercial Segment (in thousands)	2Q03 <u>GAAP<sup>1</sup></u>		2Q02 <u>GAAP</u> 1		First Half 2003_ <u>GAAP<sup>1</sup></u>		First Half 2002 <u>GAAP<sup>1</sup></u>	
Premiums	\$	1,630,554	\$	1,437,087	\$	3,246,110	\$	2,863,075
Administrative services fees		30,356		25,576		59,946		50,723
Total premiums and administrative services fees	\$	1,660,910	\$	1,462,663	\$	3,306,056	\$	2,913,798
Ending medical membership		3,020,700		2,947,100		3,020,700		2,947,100

(See "Footnote Definitions" section of this press release.)

Commercial segment medical membership grew by 2.5 percent from June 30, 2002 to June 30, 2003. Commercial premium yields were within the 13 to 15 percent range for the second quarter of 2003. These factors contributed to a year-over-year increase in total premiums and administrative services fees for the Commercial segment of 14 percent for the second quarter of 2003 and 13 percent for the six months ended June 30, 2003.

Government segment premiums and administrative services fees and membership for the second quarters and the six months ended June 30, 2003 and 2002 were as follows:

Government Segment (in thousands)	2Q03 <u>GAAP</u> 1		2Q02 <u>GAAP</u> 1		First Half 2003_ <u>GAAP</u> 1		First Half 2002_ <u>GAAP</u> 1	
Premiums	\$	1,282,851	\$	1,306,652	\$	2,510,244	\$	2,522,476
Administrative services fees		41,312		38,255		72,858		78,121
Total premiums and administrative services fees	\$	1,324,163	\$	1,344,907	\$	2,583,102	\$	2,600,597
Ending medical membership		3,620,200		3,624,900		3,620,200		3,624,900

As expected, government segment premiums and administrative services fees decreased year-over-year by 2 percent in the second quarter of 2003 and by 1 percent during the six months ended June 30, 2003.

Medicare+Choice membership totaled 324,200 at June 30, 2003, a decline of 29,900 members from the prior year's quarter. Medicare+Choice premium yield for the second quarter of 2003 was within the 4 to 6 percent range.

TRICARE's insured membership totaled 1,750,800 at June 30, 2003, essentially flat versus the June 30, 2002 level. TRICARE ASO membership was 1,052,500 at the end of the second quarter of 2003, up 3 percent from the second quarter of 2002. TRICARE premium revenues and administrative services fees increased year-over-year by approximately 1 percent during the second quarter of 2003 and increased approximately 4 percent for the six months of 2003 versus the same period in the prior year.

Medicaid membership of 492,700 at June 30, 2003 grew by approximately 1 percent from June 30, 2002. Approximately 85 percent of the company's Medicaid membership is in Puerto Rico.

# **Medical and SG&A Expenses**

The company's medical expense ratio (medical expenses as a percent of premiums) and SG&A expense ratio (SG&A expenses as a percent of premiums and administrative services fees) for the quarters and six months ended June 30, 2003 and 2002 were as follows:

	<u>2Q03</u>	<u>2Q02</u>	First Half 2003	First Half 2002
Medical expense ratio - GAAP <sup>1</sup>	83.9%	84.4%	83.7%	83.8%
SG&A expense ratio - GAAP <sup>1</sup>	15.0%	14.8%	15.2%	15.4%

(See "Footnote Definitions" section of this press release.)

The company continues to experience favorable development in its estimates of prior years' medical claims liabilities. However, management has consistently applied the same level of conservatism in its reserving methodology. Consequently, these prior year favorable developments had no favorable impact on the company's year-to-date results from operations.

### Cash flows from operations

Cash flows provided by (used in) operations for the second quarters and the six months ended June 30, 2003 and 2002 were as follows:

- (in thousands)	2Q03		2Q02		First Half 2003		First Half 2002	
GAAP <sup>1</sup>	\$ 161,496	\$	(43,778)	\$	53,266	\$	(183,915)	
Normalized <sup>3</sup>	\$ 161,496	\$	(43,778)	\$	259,021	\$	32,713	

# **Share Repurchase Program**

The company announced that its Board of Directors authorized the use of up to \$100 million for the repurchase of its common shares, replacing the outstanding share repurchase program under which the company repurchased 8.6 million shares for an aggregate purchase price of \$94.9 million, an average price of \$10.98 per share. The company had 161.7 million shares outstanding as of June 30, 2003. The company said that the shares may be purchased from time to time at prevailing prices in the open market or in privately-negotiated transactions.

# **Guidance**

The company offered the following earnings guidance for the investor community:

For the Full Year 2003:	<u>Projected</u>
Earnings per diluted share - GAAP <sup>1</sup>	\$1.39 to \$1.42
Earnings per diluted share - Adjusted <sup>2</sup>	\$1.44 to \$1.47
Consolidated revenues - GAAP <sup>1</sup>	Over \$12 billion
Commercial segment pretax income - GAAP <sup>1</sup>	Over \$125 million
Commercial segment pretax income - Adjusted <sup>2</sup>	Over \$130 million
Commercial segment medical membership (fully insured and ASO combined)	Organic growth of 2% to 3%
Commercial premium yields	13% to 15%
Commercial medical cost trends	12% to 14%
Commercial segment SG&A expense ratio - GAAP <sup>1</sup>	16.3% to 16.5%
Medicare+Choice membership	310,000 to 320,000 by year end
Medicare+Choice premium yields	4% to 6%
Medicare+Choice medical cost trends	4% to 6%
TRICARE pretax margin	Approximately 3%
TRICARE receivables	\$300 million to \$325 million
Government segment SG&A expense ratio - GAAP <sup>1</sup>	Relatively unchanged year over year
Cash flows from operations - GAAP <sup>1</sup> and Normalized <sup>3</sup>	\$375 million to \$400 million
Capital expenditures	Approximately \$95 million
Effective tax rate	34%

For the Third Quarter of 2003:	<u>Projected</u>				
Earnings per diluted share - GAAP <sup>1</sup>	\$.37 to \$.38				
Effective tax rate	33.5%				

For the Full Year 2004:	<u>Projected</u>
Earnings per diluted share - GAAP <sup>1</sup>	Approximately \$1.60 (range of \$1.55 to \$1.65)
Effective tax rate	36%

(See "Footnote Definitions" section of this press release.)

### **Footnote Definitions**

- 1 Generally Accepted Accounting Principles ("GAAP")
- 2 Adjusted results exclude from GAAP results the impact of unusual items recorded during the first and second quarters of 2003. The statistics pages at the end of this press release provide a reconciliation of GAAP to adjusted results for the quarter and six months ended June 30, 2003. The detail of the adjustments also is described in the "Unusual Items" section of this press release.
- 3 Normalized cash flows from operations give effect to the usual adjustment for the timing of the receipt of the Medicare+Choice premium payment from the Centers for Medicare and Medicaid Services ("CMS"). The fixed monthly payment from CMS is payable to Humana on the first day of each month. However, if the first of the month falls on a weekend or a holiday, the company receives that payment early, often resulting in a significant impact on cash flows from operations. The statistics pages at the end of this press release provide a reconciliation of GAAP to normalized cash flows from operations.
  - 4 Mathematical differences due to rounding in earnings per share calculations.

### **Conference Call**

Humana will host a conference call, as well as a virtual slide presentation, at 9:00 a.m. EDT today to discuss its financial results for the quarter and earnings guidance.

All parties interested in the audio only portion of the conference call are invited to dial 888-625-7430. No password is required. The company suggests participants dial in approximately ten minutes in advance of the call.

A live virtual presentation (audio with slides) will be available and may be accessed via Humana's Investor Relations page at www.humana.com. The company suggests web participants sign on approximately 15 minutes in advance of the call. The company also suggests web participants visit the site well in advance of the call to run a system test and to download any free software needed to view the presentation.

For those unable to participate in the live event, the virtual presentation archive will be available in the Presentations section of the Investor Relations page at www.humana.com, approximately two hours following the live web cast. An audio recording of the conference call will also be available in the Audio Archives located on the Investor Relations page at www.humana.com approximately two hours after the live call.

\*\*\*\*\*

This news release contains forward-looking statements. The forward-looking statements made in the news release are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements may be significantly impacted by certain risks and uncertainties described in the following documents, as filed by Humana with the Securities and Exchange Commission:

- Form 10-K for the year ended December 31, 2002;
- Form 10-Q for the quarter ended March 31, 2003.

\*\*\*\*\*\*

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health benefits companies, with approximately 6.6 million medical members located primarily in 18 states and Puerto Rico. Humana offers coordinated health insurance coverage and related services - through traditional and Internet-based plans - to employer groups, government-sponsored plans, and individuals.

More information regarding Humana is available via the Internet at www.humana.com including copies of:

- · Annual report to stockholders;
- · Securities and Exchange Commission filings;
- Most recent investor conference presentation;
- Quarterly earnings press releases;
- · Audio archive of most recent earnings release conference call;
- Calendar of events (includes upcoming earnings conference call dates, times, and access number, as well as planned participation in investor conferences).

Humana Inc.						Page 1 of 10	
In thousands							
			June 30,		Percent		
Ending Medical			2003	2002	Difference	Change	
Membership							
Commo roja li							
Commercial:	Fully incured		2 250 40	2,319.60	30.8	1.3	
	Fully insured ASO		2,350.40 670.3	627.5	42.8	6.8	
Total Commercial	ASO		3,020.70	2,947.10	73.6	2.5	
Total Commercial			3,020.70	2,947.10	73.0	2.5	
Cavamment							
Government:	Madigara I Chaiga		224.2	354.1	20.0	0.4	
	Medicare+Choice		324.2		-29.9		
	Medicaid		492.7	487.9	4.8		
	TRICARE		1,750.80	1,761.00	-10.2		
T 1 10	TRICARE ASO		1,052.50	1,021.90	30.6	3	
Total Government			3,620.20	3,624.90	-4.7	-0.1	
	Total ending medical membership		6,640.90	6,572.00	68.9	1	
			June 30,			Percent	
Ending Specialty			2003	2002	Difference	Change	
Membership							
Commercial:							
	Dental-fully insured		745.7	777.4	-31.7	-4.1	
	Dental-ASO		365.1	308.3	56.8	18.4	
		Total Dental	1,110.80	1,085.70	25.1	2.3	
	Group life		510.5	529.7	-19.2	-3.6	
	Short-term disability		20.7	22.8	-2.1	-9.2	
	Total ending specialty		1,642.00	1,638.20	3.8	0.2	
	membership						
			Three months end	ed	Six months ended	1	
			June 30,		June 30,		
Premiums			2003	2002	2003		2002
Commercial:	<u> </u>						
	Fully insured medical		\$1,551,619	\$1,353,273			\$2,696,534
	Specialty		78,935	83,814	157,538		166,541
Total Commercial			1,630,554	1,437,087	3,246,110		2,863,075
Government:							
	Medicare+Choice		630,432	662,480			1,334,666
	Medicaid		116,005	113,234	237,235		224,487
	TRICARE		536,414	530,938	1,006.735		963,323

Total Government		1,282	,851 1,30	6,652 2,510,244	2,522,476
Total premiums		\$2,913	,405 \$2,74	3,739 \$5,756,354	\$5,385,55
		Three months	ended	Six months ended	
		June 30,		June 30,	
Administrative services			2003	2002 2003	2002
fees				2002	2007
Commercial		\$30	,356 \$2	5,576 \$59,946	\$50,723
Government		41	,312 3	8,255 72,858	78,12
Total Administrative		\$71	,668 \$6	3,831 \$132,804	\$128,844
services fees					
Humana Inc.					Page 2 of 10
Dollars in thousands, except p share results	per				
			Three me	onths ended	
			111166 1110	Jillis elided	
			Adjusted		
	June 30,	Unusual	June 30,	June	. 30
Consolidated Statements of		Ollusual			
Income	2003	Item	2003	20	02
Revenues:					
Premiums	\$ 2,913,405	\$ -	\$ 2,913,405		\$ 2,743,739
Administrative services fees	71,668	-	71,668		63,83
Investment income	43,228	(15,200)	28,028		22,68
Other income	1,657	-	1,657		1,689
Total revenues	3,029,958	(15,200)	3,014,758		2,831,94
Operating expenses:					
Medical	2,444,977	-	2,444,977		2,316,18
Selling, general and administrative	448,537	-	448,537		414,433
Depreciation	25,550	-	25,550		26,30
Other intangible amortization			2,903		3,93
Total operating expenses	2,921,967		2,921,967		2,760,85
Income from operations	107,991	(15,200)	92,791		71,08
Interest expense	3,801		3,801		4,37
Income before income taxes	104,190		88,990		66,70
Provision for income taxes	34,914		29,822		21,340
Not income	\$ 69,276		\$ 59,168		\$ 45,35
Net income		i			
Net income					
Basic earnings per common share	\$ 0.44	\$ (0.06)	\$ 0.38		\$ 0.2

Shares used in computing basic earnings per common share (000's)	157,395	157,395	157,395		164,853
Shares used in computing diluted earnings per common share (000's)	161,149	161,149	161,149		168,860
Key Ratios					
Madical average matic					
Medical expense ratio	02.00/		02.00/		02.00/
Commercial	83.0%	-	83.0%		83.9%
Government	85.1%	-	85.1%		85.0%
Total	83.9%	-	83.9%		84.4%
Selling, general, and administrative expense ratio					
Commercial	16.8%	-	16.8%		16.4%
Government	12.7%	-	12.7%		13.0%
Total	15.0%	-	15.0%		14.8%
Humana Inc.		1			Page 3 of 10
Dollars in thousands, except per share results					
			Six	months ended	1
			Adju	ısted	
	June 30,	Unusual	June	e 30,	June 30,
Consolidated Statements of Income	2003	Items	20	03	2002
Revenues:					
Premiums	\$ 5,756,354	\$	-	\$ 5,756,354	\$ 5,385,551
Administrative services fees	132,804		-	132,804	128,844
Investment income	69,045	(15,2	00)	53,845	46,989
Other income	3,471	(4.5.0	-	3,471	3,138
Total revenues Operating expenses:	5,961,674	(15,2	.00)	5,946,474	5,564,522
Medical	4,816,411		_	4,816,411	4,510,727
Selling, general and administrative	895,582		-	895,582	849,497
Depreciation	52,759		-	52,759	52,171
Other intangible amortization	6,834		-	6,834	7,862
Restructuring charge	30,760	(30,7	60)	-	
Total operating expenses	5,802,346	(30,7	60)	5,771,586	5,420,257
Income from operations	159,328	15,	560	174,888	144,265
Interest expense	7,736		-	7,736	8,781
Income before income taxes	151,592		560	167,152	135,484
Provision for income taxes  Net income	\$1,086 \$ 100,506	\$ 8,0	874 686	57,960 \$ 109,192	43,355 \$ 92,129
Basic earnings per common share (A)	\$ 0.64	\$ 0	.06	\$ 0.69	\$ 0.56
			11		¢ 0 55
Diluted earnings per common share (A)	\$ 0.62	\$ 0	.05	\$ 0.68	\$ 0.55

82.2%	-	82.2%		82.9%
85.6%	-	85.6%		84.7%
83.7%	-	83.7%		83.8%
16.8%	-	16.8%		17.0%
13.2%	-	13.2%		13.6%
15.2%	-	15.2%		15.4%
		**		Page 4 of 10
ults				
		Thusa mantha	and ad	
		I nree months	1	
	June 30.	Unusual	-	June 30,
				2002
	2003	Tem	2003	2002
	9.42.757	£ (12, 422)	<b>621224</b>	¢ 1 4 902
		\$ (12,423)		\$ 14,893
		-		3,197
		(12.422)		17,463
	64,606	(12,423)	32,183	35,553
	(0.422	(2.777)	57.656	51 912
	· · ·	(2,777)		51,812 1,180
		-		
		(2.777)		12,774 65,766
	/1,036	(2,777)	69,061	03,700
	60.276	(10.108)	50 169	45,359
				21,346
				66,705
		(13,200)		4,377
			,	30,237
	\$ 136,444	\$ (15,200)	\$ 121,244	\$ 101,319
		, , , ,	•	<u> </u>
		Six months e	nded	
			Adjusted	
	June 30,	Unusual	June 30,	June 30,
· - I	2003	Items	2003	2002
	\$ <b>80,996</b> 6,168	\$ 5,429	\$ <b>86,425</b> 6,168	<b>\$ 40,988</b> 6,256
	85.6% 83.7% 16.8% 13.2%			82.2%

124,136		5,429	129,565	81,874
				01,07
70,596		10,131	80,727	94,490
1,568		-	1,568	2,52
22,621		-	22,621	25,403
94,785		10,131	104,916	122,424
100,506		8,686	109,192	92,129
51,086		6,874	57,960	43,355
151,592		15,560	167,152	135,484
7,736		-	7,736	8,78
59,593		-	59,593	60,033
\$ 218,921		\$ 15,560	\$ 234,481	\$ 204,298
nd other income) befor	e interest exp	ense, income	e taxes, depreciat	tion
unting principles gene	rally accepted	d in the Unite	ed States and ma	у
. We believe EBITDA	is an importar	nt indicator o	f the cash conte	nt
ality of net income. Ac	cordingly, w	e believe the	most directly	
, we have reconciled c	onsolidated I	EBITDA to co	onsolidated net	
segments, we have reco	onciled segme	ent EBITDA 1	to income	
				Page 5 of 10
,				ember 31,
2003		2003		2002
	\$ 754,942	\$ 532,6	52	\$ 721,357
	1,399,220	1,411,3	56	1,405,833
	402,821	472,9	72	348,562
	36,688	55,7	26	68,316
	223,800	258,4	81	250,857
	2,817,471	2,731,1	87	2,794,925
	417,446	423,4	65	459,842
	329,178	312,5	17	288,724
		776,8	7.4	776,874
	776,874	/ /0,8	/+	770,87-
	776,874 152,885	185,1		
			44	279,665
	152,885	185,1	35	279,665 1,345,263
	152,885 1,258,937	185,1	35	279,665 1,345,263 \$ 4,600,030
	100,506  51,086  151,592  7,736  59,593  \$ 218,921  and other income) before unting principles generally we have reconciled consegments, we have reconciled consegments, we have reconciled consegments.	100,506  51,086  151,592  7,736  59,593  \$ 218,921  and other income) before interest expending principles generally accepte.  We believe EBITDA is an important ality of net income. Accordingly, we, we have reconciled consolidated beginning to the properties of th	100,506	100,506

T., J					
Trade accounts payable and accrued expenses		455,541	512,723		552,689
Book overdraft		79,536	84,579		94,882
Unearned premium revenues		100,445	117,604		335,757
Short-term debt		265,000	265,000		265,000
Total current liabilities		2,187,886	2,205,949		2,390,459
Long-term debt		334,610	334,328		339,913
Other long-term liabilities		265,098	268,131		263,184
Total liabilities		2,787,594	2,808,408		2,993,556
Commitments and contingencies					
Stockholders' equity:					
Preferred stock, \$1 par; 10,000,000 shares authorized none issued	;	-	-		-
Common stock, \$0.16 2/3 par; 300,000,000 shares authorized;					
172,263,921 shares issued at June 30, 2003		28,708	28,562		28,556
Capital in excess of par value		938,648	931,460		931,089
Retained earnings		821,383	752,107		720,877
Accumulated other comprehensive income		29,839	23,257		22,455
Unearned restricted stock compensation		(1,469)	(3,961)		(6,516)
Treasury stock, at cost, 10,606,303 shares at June 30, 2003	,	(110,849)	(110,646)		(89,987)
Total stockholders' equity		1,706,260	1,620,779		1,606,474
Total liabilities and stockholders' equity		\$ 4,493,854	\$ 4,429,187		\$ 4,600,030
Debt to total capitalization ratio		26.0%	27.0%		27.4%
Humana Inc.	<u> </u>				Page 6 of 10
Dollars in thousands					1 450 0 01 10
Donars in inousunus				İ	1 490 0 01 10
Donars in inousanus					Tuge v of To
Donars in mousunus					1 450 0 0110
Donars in inousunus	Three mo	onths ended		Six month	-
Donars in mousulus		onths ended		Six month	-
	June 30,		June 3	0,	hs ended
Consolidated Statements of Cash Flows	1	onths ended 2002		0,	-
Consolidated Statements of Cash Flows  Cash flows from operating activities	June 30, 2003	2002	June 3 2003	0,	hs ended 2002
Consolidated Statements of Cash Flows Cash flows from operating activities Net income	June 30,		June 3 2003	0,	hs ended
Consolidated Statements of Cash Flows Cash flows from operating activities Net income Adjustments to reconcile net income to net	June 30, 2003	2002	June 3 2003	0,	hs ended 2002
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net  cash provided by operating activities:	June 30, 2003	2002	June 3 2003 59 \$1	00,506	hs ended 2002
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net cash provided by operating activities:  Non-cash restructuring charge	June 30, 2003 \$ 69,276	<b>2002</b> \$ 45,3	June 3 2003 59 \$1	00,506	\$ 92,129
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net  cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization	June 30, 2003 \$ 69,276	<b>2002</b> \$ 45,3	June 3 2003 59 \$1 37	00,506	\$ 92,129 - 60,033
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net  cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization  Provision for deferred income taxes	June 30, 2003 \$ 69,276	<b>2002</b> \$ 45,3	June 3 2003 59 \$1 37	00,506	\$ 92,129
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net  cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization  Provision for deferred income taxes  Changes in operating assets and liabilities:	June 30, 2003 \$ 69,276	\$ 45,3 30,2 10,1	June 3 2003 59 \$1	00,506 00,506 30,760 59,593 11,054	\$ 92,129 \$ 92,129 - 60,033 23,038
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net  cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization  Provision for deferred income taxes  Changes in operating assets and liabilities:  Receivables	June 30, 2003 \$ 69,276 - - 28,453 7,408 89,189	2002 \$ 45,3 30,2 10,1 (145,38	June 3 2003 59 \$1 37 58 833)	00,506 30,760 59,593 11,054 40,636	\$ 92,129 \$ 92,129 
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization  Provision for deferred income taxes  Changes in operating assets and liabilities:  Receivables  Other assets	June 30, 2003 \$ 69,276 - 28,453 7,408 89,189 (28,312)	30,2 10,1 (145,38 (25,33	June 3 2003 59 \$1 37 58 33) 330) (2	00,506 30,760 59,593 11,054 40,636 22,627)	\$ 92,129 \$ 92,129 - 60,033 23,038 (191,193) (27,728)
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization  Provision for deferred income taxes  Changes in operating assets and liabilities:  Receivables  Other assets  Medical and other expenses payable	June 30, 2003 \$ 69,276 	30,2 10,1 (145,38 (25,33 44,3	June 3 2003 59 \$1	00,506 30,760 59,593 11,054 40,636 22,627) 45,233	\$ 92,129 \$ 92,129 - 60,033 23,038 (191,193) (27,728) 108,303
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net  cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization  Provision for deferred income taxes  Changes in operating assets and liabilities:  Receivables  Other assets  Medical and other expenses payable  Other liabilities	June 30, 2003 \$ 69,276 	2002 \$ 45,3 30,2 10,1 (145,38 (25,33 44,3 (5,8)	June 3 2003 59 \$1	00,506 30,760 59,593 11,054 40,636 22,627) 45,233 60,069)	\$ 92,129 \$ 92,129 
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization  Provision for deferred income taxes Changes in operating assets and liabilities:  Receivables Other assets  Medical and other expenses payable Other liabilities  Unearned revenues	June 30, 2003  \$ 69,276  \$ 69,276	30,2 10,1 (145,38 (25,33 44,3 (5,8 (4,32	June 3 2003 59 \$1	00,506 30,760 59,593 11,054 40,636 22,627) 45,233 60,069) 35,312)	\$ 92,129 \$ 92,129 
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net  cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization  Provision for deferred income taxes  Changes in operating assets and liabilities:  Receivables  Other assets  Medical and other expenses payable  Other liabilities  Unearned revenues  Other	June 30, 2003  \$ 69,276	2002 \$ 45,3 30,2 10,1 (145,38 (25,33 44,3 (5,8) (4,32 7,0	June 3 2003 59 \$1	00,506 30,760 59,593 11,054 40,636 22,627) 45,233 60,069) 35,312) 16,508)	\$ 92,129 \$ 92,129 
Consolidated Statements of Cash Flows  Cash flows from operating activities  Net income  Adjustments to reconcile net income to net cash provided by operating activities:  Non-cash restructuring charge  Depreciation and amortization  Provision for deferred income taxes  Changes in operating assets and liabilities:  Receivables  Other assets  Medical and other expenses payable  Other liabilities  Unearned revenues	June 30, 2003  \$ 69,276  \$ 69,276	30,2 10,1 (145,38 (25,33 44,3 (5,8 (4,32	June 3 2003 59 \$1 37 58 33) 60 1 78) (62 53 (17 78)	00,506 30,760 59,593 11,054 40,636 22,627) 45,233 60,069) 35,312)	\$ 92,129 \$ 92,129 

Cash flows from	investing a	ctivities		1					
Purchases of prop	erty and eq	uipment,	net	(2	20,843)	(24,365)	(42	,477)	(56,730)
Divestiture					-	-		-	1,109
Purchases of inve	stment secu	rities		(71	6,035)	(572,962)	(2,261	,276)	(998,097)
Proceeds from ma	turities of in	nvestmen	t securities	1	88,003	62,017	384	1,926	177,971
Proceeds from sal	es of invest	ment seci	urities	5	76,928	565,540	1,897	7,174	869,436
Net cash provided	d by (used in	n) investi	ng activities		28,053	30,230	(21	,653)	(6,311)
Cash flows from	financing a	ctivities							
Proceeds from sw	ap exchang	e			31,556	-	31	1,556	
Net commercial p	aper condu	it borrow	ings		-	2,000		-	2,000
Change in book	verdraft				(5,043)	(30,151)	(15	,346)	(19,478)
Common stock re	purchases				(203)	-	(21	,020)	
Other					6,431	6,517	(	5,782	6,984
Net cash provided financing activiti		n) provid	ed by		32,741	(21,634)		1,972	(10,494)
Increase (decrease	a) in each an	nd cash ac	mivolente	2	22,290	(35,182)	23	3,585	(200,720)
Cash and cash eq			-		32,652	485,882		1,357	651,420
Cash and cash eq				-	54,942	\$ 450,700		1,942	\$ 450,700
1				4 /	- 1,5 1	¥ 15 1,7 1 1	<del> </del>	1,5 1-	+ 12 1,7 11
Humana Inc.									Page 7 of 10
Percentage of Capitation Ar			rship Undo	10					
		. 10				S .			G 1
	1	ercial S	Total	1	icare	Segment	TRICARE	Total	Consol.
	Fully Insured	ASO	Segment	+Choice	Medicaid	TRICARE	ASO	Segment	Total Medical
June 30, 2003									
Capitated HMO									
hospital system based	6.2%	-	4.8%	12.5%	2.6%	-	-	1.5%	3.0%
A									
l :					. —			0.007	5.50/
A Capitated	3.1%	-	2.4%	1.9%	57.5%		-	8.0%	5.5%

	ır	1	г	11 11		ır		1	1
All other membership	87.8%	100.0%	90.6%	37.5%	6.1%	100.0%	100.0%	81.6%	85.6%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
June 30, 2002									
Capitated HMO									
hospital system based A	6.7%	-	5.3%	13.3%	2.2%	-	-	1.6%	3.3%
Capitated HMO									
physician group based A	3.9%	-	3.1%	3.3%	56.7%	-	-	8.0%	5.8%
Risk-sharing <b>B</b>	3.1%	-	2.4%	45.7%	34.3%	-	-	9.1%	6.1%
All other membership	86.3%	100.0%	89.2%	37.7%	6.8%	100.0%	100.0%	81.3%	84.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
						se providers a mor			
						HMO membershi	•		
						ed HMO arrangen			
						rom 82% to 89%.			
for						payment for all of			
						ed capitated HMC			
subcontracted s	specialist 1	physician	s and are	responsible	for reimb	ursing such hospit	als and ph	ysicians for se	rvices
rendered to the membership.	ir HMO								
						k-sharing arrange			
						ts of their HMO m			
	lo include	capitatio	n paymen	ts for service	ces rendere	ed, we process sub	stantially a	all of the clain	ns under
these arrangements.									
Humana Inc.					1	<u> </u>		D <sub>0</sub>	ge 8 of 10
Tumana mc.									ige o or re
			-		1				
Medical Clain Details and St		es -							

Change in medic	al and oth	<u>er</u>				
expenses payable	<u>):</u>					
The change in medic	al and other	expenses pa	yable is summarized	as follows:		
			For the Six	For the Twelve		
			Months Ended	Months Ended		
			June 30, 2003	December 31, 2002		
Dalamana at Iannama 1	1				9.6	
Balances at January 1			\$ 1,142,131	\$ 1,086,3	80	
·						
Incurred related to:			1.001.100	0.10.0	1	
Current year			4,884,188	9,125,9		
Prior years - TRICAR			(29,466)		85 (1)	
Prior years - non-TRI	CARE (2)		(38,311)	(13,40		
Total incurred			4,816,411	9,138,1	96	
Paid related to:						
Current year			(3,684,801)	(8,002,61	0)	
Prior years			(986,377)	(1,079,84	-1)	
Total paid			(4,671,178)	(9,082,45	1)	
Balances at end of pe	riod		\$ 1,287,364	\$ 1,142,1	31	
(1) Changes in estima	ates of medic	al expenses	navable for TRICAR	E may result from issues that enti	tle us	
				adjustment process, which was the		
				or periods recognized during 2002		
case with substantian	iy an or the t	ania volable	development for price	periods recognized during 2002	·· <u> </u>	
(2) Changes in estima	ates of non T	DICADE in	curred claims for pric	or years recognized during 2003 a	nd 2002	
				of any reduction of "incurred relat		
				I related to current year". Our	eu	
				timate of our ultimate liability for		
				standards. Thus, only when the	•	
				onservatism in estimating the curr	ant	
					ent	
				e consistently applied this		
	rmining our	best estimat	te for unpaid claims if	ability in each period.	<u> </u>	
Humana Inc.						Page 9 of
						10
Dollars in thousands						
Medical Claim R	00000000					
Details and Statis						
Details and Statis						
M. P. J J.Od I	7					
Medical and Other F Payable Detail:	<u>Expenses</u>					
			June 30,	March 31,	December 31,	
			2003	2003	2002	
A IBNR and other me	dical		\$ 778,460		\$ 650,606	
expenses payable			\$ 7,70,100	\$\psi \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\$ 000,000	

B TRICARE IBNR			232,591	232,249	212,826	
C TRICARE other me	dical		24,677	30,055	37,793	
D Unprocessed claim inventories			92,100	99,000	92,300	
E Processed claim inventories			126,516	118,300	105,422	
F Payable to pharmacy	y benefit		33,020	42,529	43,184	
Total medical and oth expenses payable	er		\$ 1,287,364	\$ 1,226,043	\$ 1,142,131	
4 IDND represents on	astimata of r	nadical ave	onsos navablo for ala	ims incurred but not reported (IB	NP) at the balance	
				b levels, medical claim trends and		
				nitially incurred and when the cl		
received (i.e. a shorter claims IBNR).				indany incurred and when the ci	ann ionn is	
B TRICARE IBNR has	s increased p	rimarily du	e to an increase in cla	im inventories at our third party	claim administrator	
for claims not submitte	ed					
C TRICARE other me	dical expens	se payable i	nay include liabilitie	s to subcontractors and/or risk sh	are payables to the	
Department of Defense	e. The level	of these bal	ances may fluctuate f	rom period to period due to the ti	iming of payment	
(cutoff) and whether o	r not the bal	ances are p	ayables or receivables	s (receivables from the Departmen	nt of Defense	
are classified as "receinsheet).						
D Unprocessed claim	inventories 1	represent th	e estimated valuation	of claims received but not yet fu	lly processed.	
				independent third party administ		
				E claims inventory are included in	_	
				processed claims that are in the p		
				ch as audit and check batching a		
				s due to bi-weekly payments and	_	
cutoff.	our phannae	y benefit at	immistrator riuetuate	s due to or weekiy payments and	the month end	
euton.						
Receipt Cycle Time:						
H.	etronic conn	ectivity and	l other efficiencies ga	ined by our providers with regard	ls to the claim	
				im was initially incurred and who		
was received has gene				•		
<u> </u>	1	1	, pass 201 0200 j 00000 -			
ll I		i		ate to Receipt Date (1)		
	Ava	erage # of I	)avs from Incurred Da			
			Days from Incurred Do			
1st Quarter Average	2003	2002	Change	% Change		
	2003	2002	Change (1.9)	% Change -10.0%		
2nd Quarter	2003	2002	Change	% Change		
2nd Quarter Average 3rd Quarter	2003	2002	Change (1.9)	% Change -10.0%		
2nd Quarter Average 3rd Quarter Average 4th Quarter	2003	2002 19.0 18.1	Change (1.9) (1.4)	% Change -10.0%		
1st Quarter Average 2nd Quarter Average 3rd Quarter Average 4th Quarter Average Full Year Average	2003	2002 19.0 18.1 17.3	Change (1.9) (1.4) n/a	% Change -10.0% -7.7% n/a		
2nd Quarter Average  3rd Quarter Average  4th Quarter Average Full Year Average	2003 17.1 16.7 - 16.9	2002 19.0 18.1 17.3 16.9	Change (1.9) (1.4) n/a n/a (0.9)	% Change -10.0% -7.7%  n/a  n/a -5.1%	y 90% of our	
2nd Quarter Average  3rd Quarter Average  4th Quarter Average  Full Year Average	2003 17.1 16.7 - 16.9	2002 19.0 18.1 17.3 16.9	Change (1.9) (1.4) n/a n/a (0.9)	% Change -10.0% -7.7% n/a n/a	y 90% of our	

nc.							Pag 10
M 11 1 2 1 1	<u> </u>						
Medical Clair Details and							
· Details and	Statistics						
Unnrogossad	Claim						
<u>Unprocessed</u> Inventories:	Ciaiii						
	luation and nu	mber of claims	on hand that a	re yet to be processe	d are as follows:		
				1			
	Estimated		Number				
	Valuation	Claim Item	of Days				
Date	(000)	Counts	On Hand				
12/31/2001	\$ 125,400	518,100	5.0				
03/31/2002	\$ 121,000	559,600					
06/30/2002	\$ 110,300	513,100					
09/30/2002	\$ 108,800	496,200	4.8				
12/31/2002	\$ 92,300	424,200					
03/31/2003	\$ 99,000	421,700	4.4				
06/30/2003	\$ 92,100	446,600	4.7				
			<del>                                     </del>			1	<del>                                     </del>
Days in Clain (Quarterly):	ns Payable						
(Quarterly):	_	g medical clair	n reserve levels	s relative to the medi	ical claim expenses is	days in claims	
(Quarterly): A common metri	c for monitorin				ical claim expenses is		
(Quarterly): A common metric payable, or DCP,	c for monitorin	nts the medical	claim liabilitie	es at the end of the p		rage medical	
(Quarterly):  A common metric payable, or DCP, expenses per day	c for monitoring which represe	nts the medical ly period. Since	claim liabilitie	es at the end of the population providers under cap	eriod divided by aver	rage medical	
(Quarterly):  A common metric payable, or DCP, expenses per day	c for monitoring which represe	nts the medical ly period. Since	claim liabilitie	es at the end of the p providers under cap immarized this metri	eriod divided by aver	rage medical	
(Quarterly):  A common metric payable, or DCP, expenses per day	c for monitoring which represe	nts the medical ly period. Since	claim liabilitie	es at the end of the population providers under cap	eriod divided by aver	rage medical	
A common metricoayable, or DCP, expenses per day do not require a r	c for monitoring which represed in the quarter medical claim and Days in Claims	Ints the medical ly period. Since IBNR reserve), Annual	claim liabilitie we have some we have also su	providers under cap mmarized this metri  DCP  Excluding	eriod divided by aver itation payment arrar ic excluding capitation Annual	age medical ngements (which on expenses.	
A common metricoayable, or DCP, expenses per day do not require a r	c for monitoring which represed in the quarter medical claims  Days  in Claims  Payable	nts the medical ly period. Since IBNR reserve),	claim liabilitie	providers under cap immarized this metri	eriod divided by aver itation payment arrar ic excluding capitation	rage medical	
A common metricoayable, or DCP, expenses per day do not require a r	c for monitoring which represed in the quarter medical claim and Days in Claims	Ints the medical ly period. Since IBNR reserve),  Annual Change	claim liabilitie we have some we have also su	providers under cap mmarized this metri  DCP  Excluding	eriod divided by aver itation payment arrar ic excluding capitation Annual	age medical ngements (which on expenses.	
Quarterly): A common metricoayable, or DCP, expenses per day do not require a require	c for monitoring which represe in the quarter medical claim and Days in Claims  Payable (DCP)	Ints the medical ly period. Since IBNR reserve),  Annual Change (3.9)	we have some we have also su  % Change	providers under cap Immarized this metri  DCP Excluding Capitation  57.1	eriod divided by aver itation payment arrar ic excluding capitation Annual Change	rage medical agements (which on expenses.  % Change	
Quarterly):  A common metric payable, or DCP, expenses per day do not require a requir	c for monitoring which represed in the quarter medical claims  Days in Claims  Payable (DCP)  47.4	Ints the medical ly period. Since IBNR reserve),  Annual Change	we have some we have also su  Change  7.6%  -4.6%	providers under cap mmarized this metri  DCP  Excluding  Capitation	eriod divided by aver itation payment arrar ic excluding capitation Annual Change	rage medical agements (which on expenses.  % Change  -7.2%	
Quarter Ended  12/31/2001 03/31/2002	bays in Claims Payable (DCP) 47.4 47.2	Annual Change (3.9) (2.3) (3.1)	we have also su we have also su % Change	providers under cap mmarized this metri  DCP Excluding Capitation  57.1 56.2	c excluding capitation  Annual  Change  (4.4)  (3.4)	mage medical ngements (which on expenses.  % Change -7.2% -5.7%	
Quarter Ended 12/31/2001 03/31/2002 06/30/2002	c for monitoring which represe in the quarter medical claim and bays in Claims  Payable (DCP)  47.4  47.2  46.8	Annual Change (3.9) (2.3)	we have also su  Change  7.6%  -4.6%  -6.2%	providers under cap mmarized this metri  DCP Excluding Capitation  57.1 56.2 55.3	Annual Change  (4.4) (3.4) (4.7)	wage medical agements (which on expenses.  Which on expenses.	
Quarterly): A common metricoayable, or DCP, expenses per day do not require a recommon metricoayable, or DCP, expenses per day do not require a recommon description of the properties of the pr	Days in Claims Payable (DCP) 47.4 47.2 46.8 46.6	Annual Change (3.9) (2.3) (3.1) (2.5)	we have some we have also su  % Change  -7.6%  -4.6%  -6.2%  -5.1%	providers under cap mmarized this metri  DCP Excluding Capitation  57.1 56.2 55.3 55.3	Annual Change  (4.4) (3.4) (4.7) (3.9)	### ### #### #########################	
Quarterly): A common metricoayable, or DCP, expenses per day do not require a require a require a require do not require a require do not require do not require a require do not require	medical claim  Days in Claims  Payable (DCP)  47.4  47.2  46.8  46.6  45.2	Annual Change (3.9) (2.3) (3.1) (2.5)	we have some we have also su  % Change  -7.6% -4.6% -5.1% -4.6%	providers under cap mmarized this metri  DCP Excluding Capitation  57.1 56.2 55.3 55.3 53.3	Annual Change  (4.4) (3.4) (4.7) (3.9) (3.8)	### which an expenses.	
Quarterly): A common metricoayable, or DCP, expenses per day do not require a reduced and require a reduced and require and reduced and require and reduced and require and reduced and re	medical claim  Days in Claims  Payable (DCP)  47.4  47.2  46.8  46.6  45.2  46.5	Annual Change (3.9) (2.3) (3.1) (2.5) (2.2) (0.7)	% Change  -7.6% -4.6% -5.1% -4.6% -1.5%	providers under cap Immarized this metri  DCP Excluding Capitation  57.1 56.2 55.3 55.3 53.3 54.7	Annual Change  (4.4) (3.4) (4.7) (3.9) (3.8) (1.5)	### which are expenses.	
Quarter Land Common metric payable, or DCP, expenses per day do not require a regular control of the common metric payable, or DCP, expenses per day do not require a regular control of the common control of the control of the control of the common control of the common control of the	medical claim  Days in Claims  Payable (DCP)  47.4  47.2  46.8  46.6  45.2  46.5  47.9	(3.9) (2.3) (3.1) (2.5) (2.2) (0.7)	claim liabilitie we have some we have also su  % Change  -7.6% -4.6% -5.1% -4.6% -1.5% 2.4%	DCP Excluding Capitation  57.1 56.2 55.3 53.3 54.7 56.2	Annual Change  (4.4) (3.4) (4.7) (3.9) (3.8) (1.5)	### ### ##############################	
Quarterly):  A common metric payable, or DCP, expenses per day do not require a region of the payable of the pa	which represe in the quarter medical claim Days in Claims Payable (DCP) 47.4 47.2 46.8 46.6 45.2 46.5 47.9	Annual Change (3.9) (2.3) (3.1) (2.5) (2.2) (0.7) 1.1	% Change  -7.6%  -4.6%  -1.5%  2.4%  eviewed above,	providers under cap Immarized this metri  DCP Excluding Capitation  57.1 56.2 55.3 53.3 54.7 56.2 including the change	Annual Change  (4.4) (3.4) (4.7) (3.9) (3.8) (1.5) 0.9	### ### ##############################	
Quarterly): A common metricoayable, or DCP, expenses per day do not require a regular do not req	medical claim  Days in Claims  Payable (DCP)  47.4  47.2  46.8  46.6  45.2  46.5  47.9  uates due to all inventories, the content of the property of the content of the con	Annual Change (3.9) (2.3) (3.1) (2.5) (2.2) (0.7) 1.1  of the issues reserved in the control of	we have some we have also su  Change  -7.6%  -4.6%  -5.1%  -4.6%  -1.5%  2.4%  Eviewed above,  ICARE liabilities	providers under cap Immarized this metri  DCP Excluding Capitation  57.1 56.2 55.3 53.3 54.7 56.2 including the change	Annual Change  (4.4) (3.4) (4.7) (3.9) (3.8) (1.5)	### ### ##############################	
Quarter Lended  Quarter Ended  12/31/2001 03/31/2002 06/30/2002 12/31/2003 06/30/2003  This metric fluctor	medical claim  Days in Claims  Payable (DCP)  47.4  47.2  46.8  46.6  45.2  46.5  47.9  uates due to all inventories, the content of the property of the content of the con	Annual Change (3.9) (2.3) (3.1) (2.5) (2.2) (0.7) 1.1  of the issues reserved in the control of	we have some we have also su  Change  -7.6%  -4.6%  -5.1%  -4.6%  -1.5%  2.4%  Eviewed above,  ICARE liabilities	providers under cap Immarized this metri  DCP Excluding Capitation  57.1 56.2 55.3 53.3 54.7 56.2 including the change	Annual Change  (4.4) (3.4) (4.7) (3.9) (3.8) (1.5) 0.9	### ### ##############################	
Quarterly):  A common metric payable, or DCP, expenses per day do not require a regular to a require a require a regular to a require a require a regular to a require	medical claim  Days in Claims  Payable (DCP)  47.4  47.2  46.8  46.6  45.2  46.5  47.9  uates due to all inventories, the content of the property of the content of the con	Annual Change (3.9) (2.3) (3.1) (2.5) (2.2) (0.7) 1.1  of the issues reserved in the control of	we have some we have also su  Change  -7.6%  -4.6%  -5.1%  -4.6%  -1.5%  2.4%  Eviewed above,  ICARE liabilities	providers under cap Immarized this metri  DCP Excluding Capitation  57.1 56.2 55.3 53.3 54.7 56.2 including the change	Annual Change  (4.4) (3.4) (4.7) (3.9) (3.8) (1.5) 0.9	### ### ##############################	

4th quarter- prior year	45.2	47.4	
Impact of change in claim receipt cycle time	(0.3)	(2.6)	
Impact of change in unprocessed claim inventories	0.0	(1.3)	
Impact of changing TRICARE reserve balances	0.7	0.3	
Impact of change in pharmacy payment cutoff	(0.4)	0.7	
All other	2.7	0.7	
Year to date- current year	47.9	45.2	