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CareSource Humana Alliance to Care for ‘Dual-Eligible’ Population in Ohio

State selects CareSource to serve the Cleveland, Akron and Youngstown markets

Dayton, Oh. and Louisville, Ky., August 27, 2012 — The Ohio Department of Job and Family Services announced today that CareSource, in partnership with [Humana Inc.](#) (NYSE: HUM), will be serving people who qualify for both Medicaid and Medicare (often referred to as dual eligible) in the following three Ohio regions as part of the state’s new Integrated Care Delivery System (ICDS):

- **Northeast region (Cleveland market; approximately 31,000 dual eligible; one of three plans selected)**
- **East Central region (Akron market; approximately 16,000 dual eligible; one of two plans selected)**
- **Northeast Central region (Youngstown market; approximately 9,000 dual eligible; one of two plans selected)**

“People who are dually eligible for Medicaid and Medicare are among the most vulnerable populations, with multiple chronic conditions and complex health care needs,” said

news release

Pamela Morris, CareSource President and Chief Executive Officer. “Today, they face the daunting challenge of navigating two separate programs often resulting in uncoordinated and costly care.”

The CareSource Humana alliance was established earlier this year to more effectively serve Medicare and Medicaid beneficiaries. CareSource and Humana will bring their extensive experience in both programs to deliver innovative, full-service solutions to federal and state governments looking to enhance care coordination, provide long-term services and support and make the programs simpler and easier to navigate. This care coordination is expected to result in better health outcomes for members.

Together, the CareSource Humana alliance will deliver a fully integrated Medicare/Medicaid solution – one card, one point of contact and one care treatment plan – with an emphasis on preventative care and wellness.

“Members eligible for Medicaid and Medicare deserve an integrated approach designed to help them achieve and maintain independence and lifelong well-being,” said Kevin Meriwether, Division Leader for Humana’s East Region Medicare Division. “This solution from Humana and CareSource builds on the strengths of our respective core capabilities to deliver a comprehensive, quality offering to the member.”

The plans selected by Ohio Medicaid will enter into three-way agreements with Ohio and the Centers for Medicaid and Medicare Services (CMS) to serve this population.

“We applaud the state, the Office of Health Transformation and CMS for constructing a program to solve these important issues,” Morris said. “We are honored to be chosen to assist the state and look forward to working with Humana to improve the quality of care and create a cost-savings solution.”

CareSource, a community-based nonprofit health plan with more than 900,000 Medicaid members in Ohio, has 23 years of experience in Medicaid. Humana has approximately 5.3 million members enrolled in Medicare plans (both Medicare Advantage medical plans and stand-alone prescription drug plans) and brings more than 25 years of experience in Medicare.

news release

About CareSource

CareSource is a nonprofit health plan founded on the principles of quality and service, delivered with compassion and a thorough understanding of the Medicaid consumer. By staying true to its mission of making a difference in the lives of underserved people by improving their health care, CareSource has become one of the largest and fastest growing Medicaid managed care plans in the nation. Today, CareSource serves more than 900,000 Medicaid and Medicare Advantage consumers in Ohio.

With a strong focus on preventive care, CareSource utilizes a continuum of care model to members at all stages of health and illness. In addition to all required services, CareSource offers extra benefits such as a 24-hour nurse advice line, transportation to doctor's appointments, and a variety of care management programs. For more information about CareSource, visit www.caresource.com.

About Humana

Humana Inc., headquartered in Louisville, Ky., is a leading health-care company that offers a wide range of insurance products and health and wellness services that incorporate an integrated approach to lifelong well-being. By leveraging the strengths of its core businesses, Humana believes it can better explore opportunities for existing and emerging adjacencies in health care that can further enhance wellness opportunities for the millions of people across the nation with whom the company has relationships.

More information regarding Humana is available to investors via the Investor Relations page of the company's web site at www.humana.com, including copies of:

- Annual reports to stockholders
- Securities and Exchange Commission filings
- Most recent investor conference presentations
- Quarterly earnings news releases
- Replays of most recent earnings release conference calls
- Calendar of events (including upcoming earnings conference call dates and times, as well as planned interaction with research analysts and institutional investors)
- Corporate Governance information

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