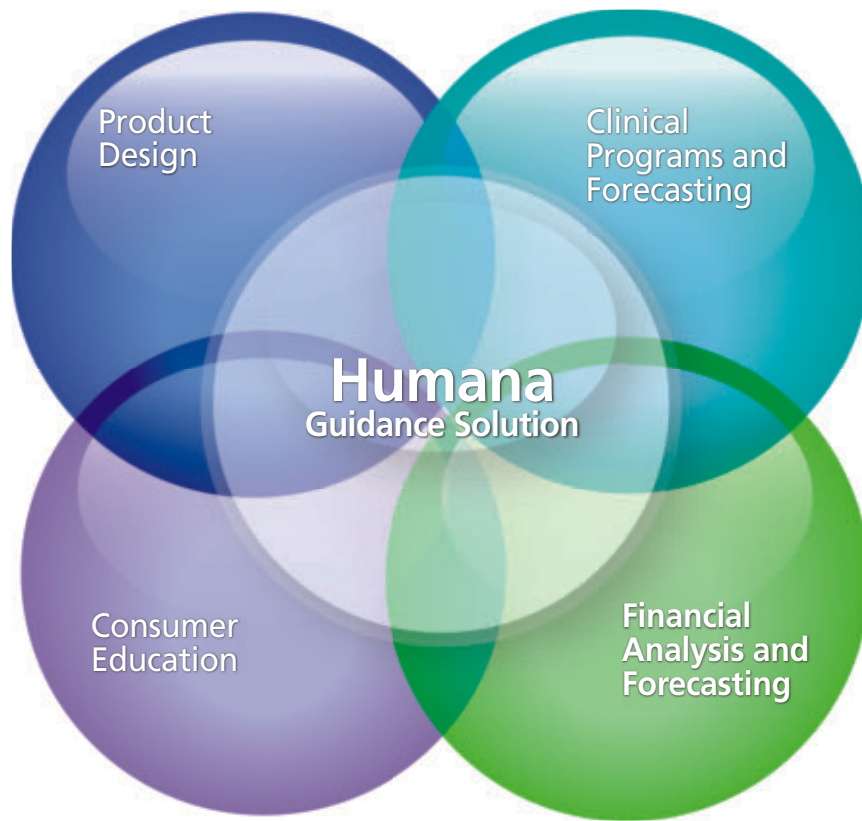


# Guidance



Annual Report 2007

**HUMANA**  
*Guidance* when you need it most



**The Humana Guidance Solution brings together four key disciplines:**

- A complete range of products
- Clinical solutions that offer guidance for all stages of life
- Financial tools and forecasting
- Consumer education resources designed to lead to greater member confidence and success

## Humana Inc. Financial Highlights

(dollars in millions, except per common share results)

	2007	2006	2005	2004	2003
<b>Operating Results</b>					
Revenues	\$25,290	\$21,417	\$14,418	\$13,104	\$12,226
Net income	\$834	\$487	\$297	\$270	\$224
Diluted earnings per common share	\$4.91	\$2.90	\$1.79	\$1.66	\$1.38

<b>Financial Position</b>					
Total assets	\$12,879	\$10,098	\$6,847	\$5,646	\$5,375
Total liabilities	\$8,850	\$7,044	\$4,338	\$3,522	\$3,506
Total shareholders' equity	\$4,029	\$3,054	\$2,509	\$2,124	\$1,869

<b>Cash Flows From Operations</b>	\$1,224	\$1,687	\$610	\$344	\$398
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<b>Medical Membership</b>					
<b>Government Segment</b>					
Medicare stand-alone PDPs	3,442,000	3,536,600	—	—	—
Medicare Advantage	1,143,000	1,002,600	557,800	377,200	328,600
Medicaid	565,000	569,100	457,900	478,600	468,900
Military Services	2,865,900	2,880,000	2,889,100	2,871,800	2,906,900
	8,015,900	7,988,300	3,904,800	3,727,600	3,704,400
<b>Commercial Segment</b>					
Fully Insured	1,808,600	1,754,200	1,999,800	2,286,500	2,352,800
Administrative Services Only	1,643,000	1,529,600	1,171,000	1,018,600	712,400
	3,451,600	3,283,800	3,170,800	3,305,100	3,065,200
Total Medical Membership	11,467,500	11,272,100	7,075,600	7,032,700	6,769,600

<b>Risk Mix Progression</b>					
<b>Commercial Segment</b>					
Fully Insured	52%	53%	63%	69%	77%
Administrative Services Only	48%	47%	37%	31%	23%
Total Commercial Medical Membership	100%	100%	100%	100%	100%

<b>Specialty Membership</b>					
Dental	3,639,800	1,452,000	1,456,500	1,246,700	1,147,400
Vision	2,272,800	—	—	—	—
Other Supplemental Benefits	871,200	450,800	445,600	461,500	520,700
Total Specialty Membership	6,783,800	1,902,800	1,902,100	1,708,200	1,668,100



Michael B. McCallister

David A. Jones, Jr.

***Our value proposition is built around the idea that consumers, if offered actionable information and guidance, are just as capable of making thoughtful, cost-effective decisions in health care as they are in their other purchasing choices. In 2007, this approach produced a record-breaking year for membership, revenues and net income.***

## To our Stockholders:

Our 2007 financial results reflect the seventh consecutive year of strong earnings growth for Humana, further demonstrating our ability to anticipate and focus on the needs of our varied consumers and customers. Through innovative plan design, clinical programs, financial forecasting, and consumer education – combined with solid operational execution – we continue to deliver a compelling value proposition to our growing membership base.

The value proposition is built around the idea that consumers, if offered actionable information and guidance, are just as capable of making thoughtful, cost-effective decisions in health care as they are in their other purchasing choices. In 2007, this approach produced a record-breaking year for membership, revenues and net income, on top of a similarly record-breaking 2006.

Leverage from our growing Medicare membership base, higher Commercial pretax margins, and the continued solid performance of our Military service business combined to produce earnings per common share of \$4.91 in 2007, 69 percent higher than the \$2.90 we earned in 2006. Revenues grew 18 percent, to \$25.3 billion, while total medical membership increased to 11.5 million. Specialty membership, which stood at 1.9 million at the end of 2006, more than tripled a year later to 6.8 million, as we expanded our specialty product portfolio through the acquisitions of two specialty product companies in the fourth quarter of 2007.

### Diluted Earnings per Common Share





## Growth and progress across the enterprise

What follows is a summary of Humana's chief accomplishments in 2007.

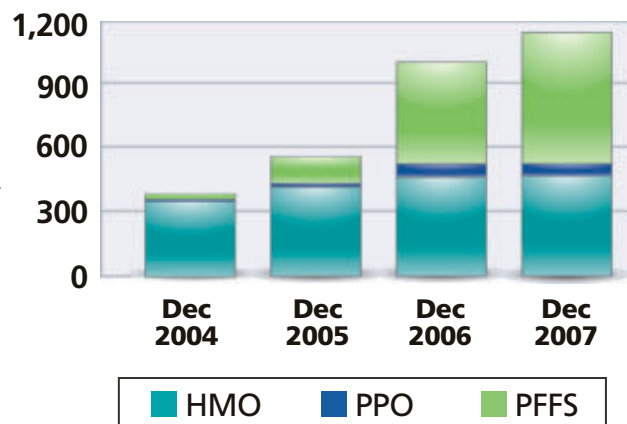
- In our Government Segment, **our Medicare Advantage membership was stronger than forecast**, with ending membership of 1,143,000 representing growth of 14 percent over the prior year. Medicare prescription drug plan (PDP) membership was 3.4 million at December 31, 2007, reflecting a modest and anticipated decline from 3.5 million a year ago.
- Just as importantly, **we made further progress in engaging our senior consumers**, as evidenced by preliminary data indicating their shift to more proactive care. For instance, 34 percent of our new senior members completed Humana health assessments in 2007, compared to 24 percent of new members in 2006. This is important because the health assessment provides a vital roadmap for positive behavior change through such programs as Personal Nurse, which pairs chronically ill patients with registered nurses who serve as long-term mentors and guides, and SilverSneakers, which provides our seniors free memberships to fitness centers.

Another example of our progress is with our heart failure chronic care program. Between February and August of 2007 **our senior members in this program raised their drug compliance rate** from 82 percent to 88 percent – a significant stride forward.

These are just two examples in which **care coordination across all Medicare product lines, including Private Fee-for-Service, is beginning to gain traction and improve clinical results for seniors**, while offering real hope for effective long-term cost management within the Medicare program as a whole.

- Also in our Government Segment, **our Military services unit is fully prepared to respond to a formal RFP for the next round of TRICARE contracts once it is issued**. We are confident that we will offer a compelling proposal which highlights our successful experience with this product, including our exemplary service to beneficiaries during the past 12 years.
- **Our Military services unit also achieved success within its new Veterans Administration group** when it was chosen over six competitors for all four contracts that currently make up the Department of Veterans Affairs' first-ever network demonstration project, known as Project HERO – Healthcare Effectiveness through Resource Optimization. This development offers Humana the opportunity to forge a long-term relationship with a Government customer whose importance will increase over time.

### Medicare Advantage Membership (in thousands)

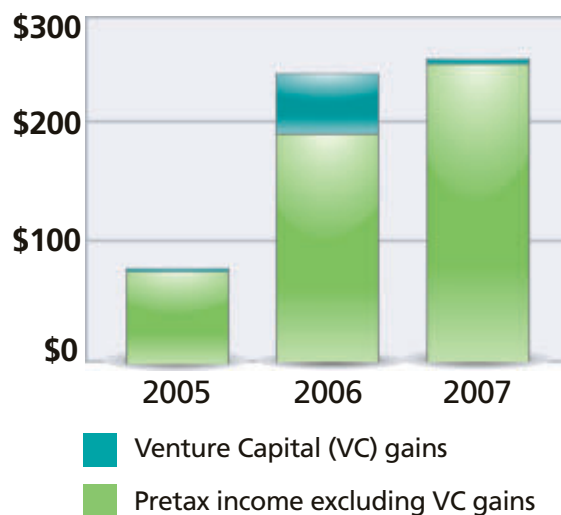


*Medicare Advantage membership was stronger than forecast. Just as importantly, we made further progress in engaging our senior consumers.*

- **In the Commercial Segment**, we are pleased with our improvement in 2007 and anticipate further progress in 2008. In fact, **improved operating results in 2007 more than made up for approximately \$50 million in venture capital gains that this segment benefited from in 2006**, but which did not recur in 2007. Additionally, our provider networks continue to expand and improve, reflecting the synergistic effect of the growth in our Medicare business.
- In the fourth quarter of 2007, **our acquisitions of CompBenefits Corporation and KMG America Corporation** accelerated Humana's transformation into a more integrated, consumer-focused benefit provider for specialty as well as medical employee benefits, including voluntary products.
- In addition to the improved performance of Humana's Commercial group business, **our individual line – HumanaOne – recorded membership growth of 35 percent**, further evidence of Humana's success at interacting with individual consumers, as in our Medicare business.
- Finally **we were recognized as a leader in environmental protection** by being selected as one of only 99 U.S. companies on the Dow-Jones Sustainability Index. Similarly, we were named the leader in the health benefits industry by Corporate Responsibility Officer magazine for a variety of programs designed to preserve the well-being of our planet.

***Our acquisitions of CompBenefits Corporation and KMG America Corporation accelerated Humana's transformation into a more integrated, consumer-focused benefit provider for specialty as well as medical employee benefits, including voluntary products.***

## Commercial Segment Pretax Income (\$ in millions)



## Favorable prospects for 2008

We believe the 2007 achievements just described position us well for 2008, both in terms of the existing environment and future trends. We'll now touch briefly on what we consider the primary strategic considerations in the external environment for 2008:

- Medicare rates for 2009;
- The Medicare sales environment;
- The Commercial sales environment; and
- The political environment.

First, preliminary payment rates for 2009 Medicare have been released, with the final rates due out the first Monday in April. While we estimate the final rates to increase in line with medical cost trend of 4 to 6 percent, a number of technical factors also come into play, which CMS details as part of its final rate release in April. Regardless, as we've done over the past 20 years, we will adjust benefits to ensure the Medicare medical cost trend matches the net level of premium increase.

Turning to Medicare sales, we're pleased with the results we're seeing to date this year, with January Medicare Advantage net enrollment up 100,000. The components of this increase include higher retention levels than we had originally expected – indicative of the loyalty of our senior members. Gross individual sales are on track, while group sales continue to prove challenging as employers take a "wait and see" approach.

Consistent with our long-standing approach to Medicare as a retail consumer business, we prefer individual sales in any event – they are more predictable, and they allow us to present our value proposition directly to the buyer.

We remain confident with our forecast for net Medicare Advantage sales of 200,000 to 250,000 for 2008, significantly higher than in 2007, with 65 to 70 percent of this total now anticipated to be effective by April 1.

With respect to the Commercial sales environment, our membership forecasts continue to reflect strong pricing discipline. The Commercial group-sales environment is still very competitive, with the most heated competition in large groups and national accounts. Consequently, most of our group sales to new customers have come in smaller case sizes. We anticipate strong membership growth once again in 2008 in our Smart family of consumer-focused product offerings.

As we analyze the current political environment and the presidential candidates' various proposals for health reform, we believe each of the candidates brings a thoughtful perspective to the many health care challenges our nation faces. All of their proposed plans can lead to opportunities for our sector as a whole and Humana specifically. With respect to Medicare, we have a long history of working successfully with leaders of both parties in Congress and the White House. In addition, we believe the combination of Humana's expanding market share, widespread geographic presence and high levels of program-wide enrollment, as well as seniors' satisfaction with the program nationwide, will allow us to adjust effectively to any changes in the Medicare program over the next several years.

## Medicare: Rising Popularity of Network-Based Plans

Turning now to a more detailed look at our Medicare business, we're particularly pleased with the growing interest seniors are showing in our Medicare HMO and PPO products. In fact, nearly half of our net enrollment growth in Medicare Advantage products through January 2008 has come from our PPO offerings.

From a sales distribution perspective, our career agents continue to account for the vast majority of our gross sales, contributing approximately 75 percent of the total. The remainder of our sales come through the Humana and Centers for Medicare and Medicaid Services (CMS) web sites and exclusive broker arrangements. We believe this unique distribution system results in a higher-quality sales process and ultimately better membership retention.

Another key factor in membership retention is the wide variety of value-added services we offer our Medicare members. This is a logical outgrowth of our distinguishing approach to Medicare as a retail consumer business, even though it is also a government program. Comprehensive care coordination for our Medicare members includes such services as case management, Personal Nurse, wellness initiatives available through Humana Active Outlook, social service coordination, home and hospital visits, cognitive assessments and caregiver training.

These consumer-focused programs, though relatively new in Medicare Advantage, are already showing impressive results in terms of what's most important to seniors – their health and well-being. In 2006 (the most recent period for which full-year results are available), the average Humana Medicare enrollee spent 1.6 days in the hospital, as compared to 2.2 days for the average senior enrolled in original Medicare. The Humana member's average annual cost of care was \$6,245 – more than \$1,000 less than the \$7,458 spent on the average enrollee in original Medicare.

***Our Medicare PPO network is the result of more than two years of concerted effort. And the work continues in full force today. We are constantly striving to make our existing networks more robust, while simultaneously expanding the geographies that our PPO networks cover.***

For chronically ill members, the results are even more dramatic. While an average original Medicare member with diabetes, heart failure and Chronic Obstructive Pulmonary Disease (COPD) spent 18.2 days in the hospital, his or her Humana counterpart was hospitalized for 10.7 days. The Humana member spent 3.9 days in a skilled nursing facility, compared to 14.2 days; had 11.7 home health visits, compared to 19.6; and had a cost of care of \$24,978, compared to \$43,589 for the original Medicare member. At a time when evidence-based medicine is yielding the insight that longer hospital stays do not automatically equate to better outcomes, these figures are especially noteworthy.

One of the best assets our career agents and exclusive brokers have in acquainting prospects with our Medicare PPO plans is the expansiveness of our provider network. Our PPO network is the result of more than two years of concerted effort. And the work continues in full force today. We are constantly striving to make our existing networks more robust, while simultaneously expanding the geographies that our PPO networks cover.

We anticipate continuing as the leader in bringing PPO arrangements to the Medicare population – that is, in offering to older Americans the type of benefit plan that most aging-in baby boomers have and are happy with in the workplace today. In addition, as we mentioned earlier, increasing Commercial synergies from our Medicare network are leading to enhanced Commercial growth.

## **Commercial: Increasing Synergies from Medicare Expansion, While New Specialty Offerings Target Growing Market**

Our Commercial operating earnings increased significantly in 2007. We also saw membership gains in our four strategic areas of Commercial product focus: individual plan membership was up 35 percent, our Smart plans and related consumer-focused products increased 29 percent, and our small-group and Administrative Services Only (ASO) plans also experienced modest membership gains. By strategically growing these areas in a price-disciplined manner, we expect to build successfully on our Commercial segment's continuing progress again in 2008.

We also significantly broadened our portfolio of offerings in the growing specialty benefits market through two acquisitions completed in 2007's fourth quarter – CompBenefits, a nationwide dental and vision company; and KMG America, which specializes in employer-sponsored voluntary benefits. Here again, we've enhanced our ability to anticipate the needs of consumers – who are now more likely to opt for these types of offerings than in years past – as well as responding to employers' desire for a comprehensive spectrum of benefits and related services that help foster their employees' engagement, productivity and development. Integration of these acquisitions is proceeding swiftly, due in part to the strength of senior management and the capabilities of associates at the acquired companies.

Like Medicare, the specialty products market is another area of growth in the immediate future, with industry analysts projecting mid- to upper-single-digit expansion for this sector over the next few years. With our total specialty membership having increased so dramatically year-over-year, we are well positioned to take advantage of this expanding opportunity.



## Looking Ahead: Humana's Continuing Transformation

In summary, we completed another record-breaking year for revenues, membership and net income in 2007 and expect to repeat this achievement in 2008. Our consumerism strategy continues to prove its worth across the board, but especially in Medicare, which we've always operated as a one-to-one retail consumer business. Our 20-plus years of effectiveness in Medicare in virtually every type of political environment positions us well for the continuing national conversation on healthcare reform. And our overall strategy, combined with accelerating senior demographics for which we've carefully prepared, positions us for continued long-term growth and success.

Over the past few years — and especially in the last two — we have transitioned quickly and effectively from a super-regional company offering traditional health benefits in pockets of the U.S., to a truly national enterprise with across-the-board capabilities in a wide variety of benefit offerings. In so doing, we've expanded the frontiers of our "guidance when you need it most" orientation. As we continue transforming passive health-care users into actively engaged health-care consumers, we will play a leading role in improving our members' health and well-being.

Sincerely,



David A. Jones, Jr.  
Chairman of the Board  
Significant Stockholder



Michael B. McCallister  
Director, President and Chief Executive Officer  
Significant Stockholder

***As we continue transforming passive health-care users into actively engaged health-care consumers, we will play a leading role in improving our members' health and well-being.***



*This letter contains forward-looking statements that are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Investors are advised to read the accompanying Form 10-K which includes discussion of risks and uncertainties.*



Standing left to right: Kurt J. Hilzinger, W. Ann Reynolds, Ph.D., James J. O'Brien, Michael B. McCallister, David A. Jones, Jr., William J. McDonald, W. Roy Dunbar, Frank A. D'Amelio

## Board of Directors

### **David A. Jones, Jr.**

Chairman of the Board  
Humana Inc.  
Chairman and Managing Director  
Chrysalis Ventures, LLC

### **Frank A. D'Amelio**

Senior Vice President  
Chief Financial Officer  
Pfizer Inc.

### **W. Roy Dunbar**

President and Chief Executive Officer  
NetworkSolutions

### **Kurt J. Hilzinger**

Partner  
Court Square Capital Partners, LP

### **Michael B. McCallister**

President and Chief Executive Officer  
Humana Inc.

### **James J. O'Brien**

Chairman of the Board and  
Chief Executive Officer  
Ashland Inc.

### **William J. McDonald**

Executive Vice President  
Brand Marketing  
Capital One Financial Corporation

### **W. Ann Reynolds, Ph.D.**

Former President, University of Alabama-  
Birmingham; Former Chancellor,  
City University of New York and  
California State University System

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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

**FORM 10-K**

☒ **ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

For the fiscal year ended December 31, 2007

OR

☐ **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15 (d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission file number 1-5975

**HUMANA INC.**

(Exact name of registrant as specified in its charter)

Delaware

(State of incorporation)

61-0647538

(I.R.S. Employer Identification Number)

500 West Main Street

Louisville, Kentucky

(Address of principal executive offices)

40202

(Zip Code)

Registrant's telephone number, including area code: (502) 580-1000

Securities registered pursuant to Section 12(b) of the Act:

Title of each class

Name of exchange on which registered

Common stock, \$0.16⅔ par value

New York Stock Exchange

Securities registered pursuant to Section 12(g) of the Act:

None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes ☒ No ☐

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes ☐ No ☒

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. ☒

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer ☒ Accelerated filer ☐ Non-accelerated filer ☐ Smaller reporting company ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☒

The aggregate market value of voting stock held by non-affiliates of the Registrant as of June 30, 2007 was \$10,250,115,899 calculated using the average price on such date of \$61.41.

The number of shares outstanding of the Registrant's Common Stock as of January 31, 2008 was 170,173,405.

**DOCUMENTS INCORPORATED BY REFERENCE**

Parts I, II and III incorporate herein by reference portions of the Registrant's Proxy Statement to be filed pursuant to Regulation 14A covering the Annual Meeting of Stockholders scheduled to be held April 24, 2008.

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**HUMANA INC.**  
**INDEX TO ANNUAL REPORT ON FORM 10-K**  
**For the Year Ended December 31, 2007**

	<u>Page</u>
<b>Part I</b>	
Item 1. Business	3
Item 1A. Risk Factors	16
Item 1B. Unresolved Staff Comments	26
Item 2. Properties	27
Item 3. Legal Proceedings	27
Item 4. Submission of Matters to a Vote of Security Holders	27
<b>Part II</b>	
Item 5. Market for the Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities	28
Item 6. Selected Financial Data	30
Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations	31
Item 7A. Quantitative and Qualitative Disclosures about Market Risk	61
Item 8. Financial Statements and Supplementary Data	62
Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure	97
Item 9A. Controls and Procedures	97
Item 9B. Other Information	98
<b>Part III</b>	
Item 10. Directors, Executive Officers and Corporate Governance	99
Item 11. Executive Compensation	101
Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters	101
Item 13. Certain Relationships and Related Transactions, and Director Independence	102
Item 14. Principal Accounting Fees and Services	102
<b>Part IV</b>	
Item 15. Exhibits, Financial Statement Schedules	103
Signatures and Certifications	113



## PART I

### ITEM 1. BUSINESS

#### General

Headquartered in Louisville, Kentucky, Humana Inc., referred to throughout this document as “we,” “us,” “our,” the “Company” or “Humana,” is one of the nation’s largest publicly traded health and supplemental benefits companies, based on our 2007 revenues of \$25.3 billion. We are a full-service benefits solutions company, offering a wide array of health and supplemental benefit plans for employer groups, government benefit programs, and individuals. As of December 31, 2007, we had approximately 11.5 million members in our medical benefit plans, as well as approximately 6.8 million members in our specialty products. During 2007, 71% of our premiums and administrative services fees were derived from contracts with the federal government, including 17% related to our contracts in Florida with the Centers for Medicare and Medicaid Services, or CMS, and 12% related to our military services contracts. Under our CMS contracts in Florida, we provide health insurance coverage to approximately 507,700 members as of December 31, 2007.

We were organized as a Delaware corporation in 1964. Our principal executive offices are located at 500 West Main Street, Louisville, Kentucky 40202, the telephone number at that address is (502) 580-1000, and our website address is [www.humana.com](http://www.humana.com).

This Annual Report on Form 10-K contains both historical and forward-looking information. See Item 1A.—Risk Factors for a description of a number of factors that could adversely affect our results or business.

#### Business Segments

We manage our business with two segments: Government and Commercial. The Government segment consists of beneficiaries of government benefit programs, and includes three lines of business: Medicare, Military, and Medicaid. The Commercial segment consists of members enrolled in our medical and specialty products marketed to employer groups and individuals. We identified our segments in accordance with the aggregation provisions of Statement of Financial Accounting Standards (SFAS) No. 131, *Disclosures About Segments of an Enterprise and Related Information*, or SFAS 131, which aggregates products with similar economic characteristics. These characteristics include the nature of customer groups as well as pricing, benefits, and underwriting requirements. These segment groupings are consistent with information used by our Chief Executive Officer.

The results of each segment are measured by income before income taxes. We allocate all selling, general and administrative expenses, investment and other revenue, interest expense, and goodwill, but no other assets or liabilities, to our segments. Members served by our two segments often utilize the same medical provider networks, enabling us to obtain more favorable contract terms with providers. Our segments also share indirect overhead costs and assets. As a result, the profitability of each segment is interdependent.

## Our Products

As more fully described in the products discussion that follows, we provide health insurance benefits under health maintenance organization, or HMO, Private Fee-For-Service, or PFFS, and preferred provider organization, or PPO, plans. In addition, we provide other benefits with our specialty products including dental, vision, and other supplementary benefits. The following table presents our segment membership at December 31, 2007, and premiums and administrative services only, or ASO, fees by product for the year ended December 31, 2007:

	Medical Membership	Specialty Membership	Premiums	ASO Fees	Total Premiums and ASO Fees	Percent of Total Premiums and ASO Fees
	(dollars in thousands)					
Government:						
Medicare Advantage:						
HMO .....	453,100	—	\$ 5,378,804	\$ —	\$ 5,378,804	21.7%
PFFS .....	615,800	—	5,146,955	—	5,146,955	20.7%
PPO .....	74,100	—	647,658	—	647,658	2.6%
Total Medicare Advantage ...	1,143,000	—	11,173,417	—	11,173,417	45.0%
Medicare stand-alone PDP .....	3,442,000	—	3,668,425	—	3,668,425	14.8%
Total Medicare .....	4,585,000	—	14,841,842	—	14,841,842	59.8%
Medicaid insured .....	384,400	—	555,594	—	555,594	2.3%
Medicaid ASO .....	180,600	—	—	8,556	8,556	— %
Total Medicaid .....	565,000	—	555,594	8,556	564,150	2.3%
Military services insured .....	1,719,100	—	2,839,790	—	2,839,790	11.4%
Military services ASO .....	1,146,800	—	—	65,103	65,103	0.3%
Total military services .....	2,865,900	—	2,839,790	65,103	2,904,893	11.7%
Total Government .....	8,015,900	—	18,237,226	73,659	18,310,885	73.8%
Commercial:						
Fully-insured:						
PPO .....	1,215,800	—	3,664,019	—	3,664,019	14.7%
HMO .....	592,800	—	1,998,981	—	1,998,981	8.1%
Total fully-insured .....	1,808,600	—	5,663,000	—	5,663,000	22.8%
ASO .....	1,643,000	—	—	307,823	307,823	1.2%
Specialty .....	—	6,783,800	534,121	10,033	544,154	2.2%
Total Commercial .....	3,451,600	6,783,800	6,197,121	317,856	6,514,977	26.2%
Total .....	11,467,500	6,783,800	\$24,434,347	\$391,515	\$24,825,862	100.0%

## Our Products Marketed to Government Segment Members and Beneficiaries

### Medicare

We have participated in the Medicare program for private health plans for over 20 years. Since recent significant changes were made to the Medicare program for health plans like those offered by us, we have expanded from a regional to a national presence, now offering at least one type of Medicare plan in all 50 states. The resulting growing membership base provides us with greater leverage to expand our network of PPO and HMO providers. We employ strategies including health assessments and programs such as Personal Nurse®, a case management and disease management program, and a fitness program for seniors to guide Medicare beneficiaries in making cost-effective decisions with respect to their health care, including cost savings that occur from making positive behavior changes that result in living healthier.

Medicare is a federal program that provides persons age 65 and over and some disabled persons under the age of 65 certain hospital and medical insurance benefits. Hospitalization benefits are provided under Part A, without the payment of any premium, for up to 90 days per incident of illness plus a lifetime reserve aggregating 60 days. Eligible beneficiaries are required to pay an annually adjusted premium to the federal government to be eligible for physician care and other services under Part B. Beneficiaries eligible for Part A and Part B coverage under traditional Medicare are still required to pay out-of-pocket deductibles and coinsurance. Prescription drug benefits are provided under Part D. CMS, an agency of the United States Department of Health and Human Services, administers the Medicare program.

#### Medicare Advantage Products

We contract with CMS under the Medicare Advantage program to provide a comprehensive array of health insurance benefits including wellness programs to Medicare eligible persons under HMO, PPO, and PFFS plans in exchange for contractual payments received from CMS, usually a fixed payment per member per month. We refer to beneficiaries enrolled in these plans collectively as Medicare Advantage, or MA-PD, members. With each of these products, the beneficiary receives benefits in excess of traditional Medicare, typically including reduced cost sharing, enhanced prescription drug benefits, care coordination, data mining techniques to help identify member needs, complex case management, tools to guide members in their health care decisions, disease management programs, wellness and prevention programs, and a reduced monthly Part B premium. Since 2006, Medicare beneficiaries have had more health plan options, including a prescription drug benefit option and greater access to a PPO offering with the roll-out of Regional PPO plans. Prior to 2006, PPO plans were offered on a local basis only. Most Medicare Advantage plans must offer the prescription drug benefit under Part D as part of the basic plan, subject to cost sharing and other limitations. Accordingly, all of the provisions of the Medicare Part D program described in connection with our stand-alone prescription drug plans in the following section also are applicable to our Medicare Advantage plans. Medicare Advantage plans may charge beneficiaries monthly premiums and other copayments for Medicare-covered services or for certain extra benefits.

Our Medicare HMO and PPO plans, which cover Medicare-eligible individuals residing in certain counties, may eliminate or reduce coinsurance or the level of deductibles on many other medical services while seeking care from participating in-network providers or in emergency situations. Except in emergency situations, HMO plans provide no out-of-network benefits. PPO plans carry an out-of-network benefit that is subject to higher member cost-sharing. In many cases, these beneficiaries also may be required to pay a monthly premium to the HMO or PPO plan in addition to the monthly Part B premium they are required to pay the Medicare program.

Our Medicare PFFS plans have no preferred network. Individuals in these plans pay us a monthly premium to receive typical Medicare Advantage benefits along with the freedom to choose any health care provider that accepts individuals at reimbursement rates equivalent to traditional Medicare payment rates.

CMS uses monthly rates per person for each county to determine the fixed monthly payments per member to pay to health benefit plans. These rates are adjusted under CMS's risk adjustment model which uses health status indicators, or risk scores, to improve the accuracy of payment. The risk adjustment model, which CMS implemented pursuant to the Balanced Budget Act of 1997 (BBA) and the Benefits and Improvement Protection Act of 2000 (BIPA), uses principal hospital inpatient diagnoses as well as diagnosis data from ambulatory treatment settings (hospital outpatient department and physician visits). CMS transitioned to this risk-based reimbursement model while the old reimbursement model based on demographic data including gender, age, and disability status was phased out. In 2006, the portion of risk adjusted payment was increased to 75% from 50% in 2005. The phase-in of risk adjusted payment increased to 100% in 2007. Under the risk adjustment methodology, all health benefit organizations must capture, collect, and submit the necessary diagnosis code information to CMS within prescribed deadlines.

Commensurate with phase-in of the risk-adjustment methodology, payments to Medicare Advantage plans were increased by a "budget neutrality" factor. The budget neutrality factor was implemented to prevent overall

health plan payments from being reduced during the transition from the previous reimbursement model, based upon average original Medicare fee-for-service spending, to the risk-adjustment payment model. The payment adjustments for budget neutrality were first developed in 2002 and first used with the 2003 payments.

The budget neutrality adjustment began phasing out in 2007 and will be fully eliminated by 2011. This does not mean, however, that the aggregate per-member payments to Medicare plans will be reduced. As plans enroll less healthy beneficiaries, the need for the budget neutrality adjustment declines as the underlying risk adjusted Medicare rates paid to plans increase to account for their enrollees' greater healthcare needs. As a result of changes in the CMS payment processes, including the phasing in of the risk adjustment methodology and the phasing out of the budget neutrality adjustment described previously, our CMS payments per member may change materially, either favorably or unfavorably.

At December 31, 2007, we provided health insurance coverage under CMS contracts to approximately 1,143,000 MA-PD members for which we received premium revenues of approximately \$11.2 billion, or 45.0% of our total premiums and ASO fees for the year ended December 31, 2007. Under our Medicare Advantage contracts with CMS in Florida, we provided health insurance coverage to approximately 325,000 members. These contracts accounted for premium revenues of approximately \$4.2 billion, which represented approximately 37.5% of our Medicare Advantage premium revenues, or 16.8% of our total premiums and ASO fees for the year ended December 31, 2007.

Our HMO, PFFS, and PPO products covered under Medicare Advantage contracts with CMS are renewed generally for a one-year term each December 31 unless CMS notifies Humana of its decision not to renew by August 1 of the year in which the contract would end, or Humana notifies CMS of its decision not to renew by the first Monday in June of the year in which the contract would end. All material contracts between Humana and CMS relating to our Medicare Advantage business have been renewed for 2008.

#### Medicare Stand-Alone Prescription Drug Products

On January 1, 2006, we began offering stand-alone prescription drug plans, or PDPs, under Medicare Part D. Generally, Medicare-eligible individuals enroll in one of our three plan choices between November 15 and December 31 for coverage that begins January 1. The enrollment period was extended to May 31 during 2006 because it was the first year of the program. Our stand-alone PDP offerings consist of plans offering basic coverage with benefits mandated by Congress, as well as plans providing enhanced coverage with varying degrees of out-of-pocket costs for premiums, deductibles and co-insurance. Our revenues from CMS and the beneficiary are determined from our bids submitted annually to CMS. These revenues also reflect the health status of the beneficiary and risk sharing provisions as more fully described beginning on page 56. Our stand-alone PDP contracts with CMS are renewed generally for a one-year term each December 31 unless CMS notifies Humana of its decision not to renew by August 1 of the year in which the contract would end, or Humana notifies CMS of its decision not to renew by the first Monday in June of the year in which the contract would end. All material contracts between Humana and CMS relating to our Medicare stand-alone PDP business have been renewed for 2008.

#### *Medicaid Product*

Medicaid is a federal program that is state-operated to facilitate the delivery of health care services primarily to low-income residents. Each electing state develops, through a state specific regulatory agency, a Medicaid managed care initiative that must be approved by CMS. CMS requires that Medicaid managed care plans meet federal standards and cost no more than the amount that would have been spent on a comparable fee-for-service basis. States currently either use a formal proposal process in which they review many bidders before selecting one or award individual contracts to qualified bidders who apply for entry to the program. In either case, the contractual relationship with a state generally is for a one-year period. Under these contracts, we receive a fixed monthly payment from a government agency for which we are required to provide health



insurance coverage to enrolled members. Due to the increased emphasis on state health care reform and budgetary constraints, more states are utilizing a managed care product in their Medicaid programs.

Our Medicaid business, which accounted for approximately 2.3% of our total premiums and ASO fees for the year ended December 31, 2007, consisted of contracts in Puerto Rico and Florida, with the vast majority in Puerto Rico.

#### *Military Services*

Under our TRICARE South Region contract with the Department of Defense, we provide health insurance coverage to the dependents of active duty military personnel and to retired military personnel and their dependents. Currently, three health benefit options are available to TRICARE beneficiaries. In addition to a traditional indemnity option, participants may enroll in a HMO-like plan with a point-of-service option or take advantage of reduced copayments by using a network of preferred providers, similar to a PPO.

We have participated in the TRICARE program since 1996 under contracts with the United States Department of Defense. Our current TRICARE South Region contract, which we were awarded in 2003, covers approximately 2.9 million eligible beneficiaries as of December 31, 2007 in Florida, Georgia, South Carolina, Mississippi, Alabama, Tennessee, Louisiana, Arkansas, Texas and Oklahoma. The South Region is one of the three regions in the United States as defined by the Department of Defense. Of these eligible beneficiaries, 1.1 million were TRICARE ASO members representing active duty beneficiaries, seniors over the age of 65 and beneficiaries in Puerto Rico for which the Department of Defense retains all of the risk of financing the cost of their health benefit. We have subcontracted with third parties to provide selected administration and specialty services under the contract. The TRICARE South Region contract is for a five-year period subject to annual renewals at the federal government's option, with the fifth option period scheduled to begin April 1, 2008 and run through March 31, 2009. The Department of Defense has the option to extend the current contract for up to six months under existing terms. Congressional authority has also been granted to extend the contract in one year increments for a maximum of two additional years. In the second quarter of 2007, a draft solicitation related to the new TRICARE contracts, currently scheduled to begin April 1, 2009, was issued for industry comment. Currently, we are anticipating a formal request for proposal, or RFP, for the TRICARE contracts.

The TRICARE South Region contract contains provisions that require us to negotiate a target health care cost amount annually with the federal government. Any variance from the target health care cost is shared with the federal government. Accordingly, events and circumstances not contemplated in the negotiated target health care cost amount could have a material adverse effect on our business. These changes may include, for example, an increase or reduction in the number of persons enrolled or eligible to enroll due to the federal government's decision to increase or decrease U.S. military deployments.

For the year ended December 31, 2007, TRICARE premium revenues were approximately \$2.8 billion, or 11.4% of our total premiums and ASO fees, and TRICARE ASO fees totaled \$65.1 million, or 0.3% of our total premiums and ASO fees.

In October 2007, we were awarded the Department of Veterans Affairs first specialty network demonstration project, known as Project HERO (Healthcare Effectiveness through Resource Optimization), to support healthcare delivery to veterans. The contract is comprised of one base period and four one-year option periods subject to annual renewals at the federal government's option, with services beginning January 1, 2008.

#### *International and Green Ribbon Health Operations*

We established our subsidiary Humana Europe in the United Kingdom to provide commissioning support to Primary Care Trusts, or PCTs, in England. Under the contracts we are awarded, we will work in partnership with local PCTs, health care providers, and patients to strengthen health-service delivery and to implement strategies at a local level to help the National Health Service enhance patient experience, improve clinical outcomes, and reduce costs. We are in the start-up phase in anticipation of rendering services under contracts.

We participate in a Medicare Health Support pilot program through Green Ribbon Health, or GRH, a joint-venture company with Pfizer Health Solutions Inc. GRH is designed to support Medicare beneficiaries living with diabetes and/or congestive heart failure in Central Florida. GRH uses disease management initiatives including evidence-based clinical guidelines, personal self-directed change strategies, and personal nurses to help participants navigate the health system. Revenues under the contract with CMS, which expires October 31, 2008 unless terminated earlier, are subject to refund unless a savings target is met. To date, all revenues have been deferred until reliable estimates are determinable.

## Our Products Marketed to Commercial Segment Employers and Members

### *Smart Plans and Other Consumer Products*

Over the last several years, we have developed and offered various commercial products designed to provide options and choices to employers that are annually facing substantial premium increases driven by double-digit medical cost inflation. These Smart plans, discussed more fully below, and other consumer offerings, which can be offered on either a fully-insured or ASO basis, provided coverage to approximately 564,700 members at December 31, 2007, representing approximately 16.4% of our total commercial medical membership as detailed below.

	<u>Smart Plans and Other Consumer Membership</u>	<u>Other Commercial Membership</u>	<u>Commercial Medical Membership</u>
Fully-insured .....	327,900	1,480,700	1,808,600
ASO .....	236,800	1,406,200	1,643,000
Total Commercial medical .....	<u>564,700</u>	<u>2,886,900</u>	<u>3,451,600</u>

These products are often offered to employer groups as “bundles”, where the subscribers are offered various HMO and PPO options, with various employer contribution strategies as determined by the employer.

Paramount to our product strategy, we have developed a group of innovative consumer products, styled as “Smart” products, that we believe will be a long-term solution for employers. We believe this new generation of products provides more (1) choices for the individual consumer, (2) transparency of provider costs, and (3) benefit designs that engage consumers in the costs and effectiveness of health care choices. Innovative tools and technology are available to assist consumers with these decisions, including the trade-offs between higher premiums and point-of-service costs at the time consumers choose their plans, and to suggest ways in which the consumers can maximize their individual benefits at the point they use their plans. We believe that when consumers can make informed choices about the cost and effectiveness of their health care, a sustainable long term solution for employers can be realized. Smart products, which accounted for approximately 55% of enrollment in all of our consumer-choice plans as of December 31, 2007, are only sold to employers who use Humana as their sole health insurance carrier.

Some employers have selected other types of consumer-choice products, such as, (1) a product with a high deductible, (2) a catastrophic coverage plan, or (3) ones that offer a spending account option in conjunction with more traditional medical coverage or as a stand alone plan. Unlike our Smart products, these products, while valuable in helping employers deal with near-term cost increases by shifting costs to employees, are not considered by us to be long-term comprehensive solutions to the employers’ cost dilemma, although we view them as an important interim step.

### *HMO*

Our commercial HMO products provide prepaid health insurance coverage to our members through a network of independent primary care physicians, specialty physicians, and other health care providers who

contract with the HMO to furnish such services. Primary care physicians generally include internists, family practitioners, and pediatricians. Generally, the member's primary care physician must approve access to certain specialty physicians and other health care providers. These other health care providers include, among others, hospitals, nursing homes, home health agencies, pharmacies, mental health and substance abuse centers, diagnostic centers, optometrists, outpatient surgery centers, dentists, urgent care centers, and durable medical equipment suppliers. Because the primary care physician generally must approve access to many of these other health care providers, the HMO product is considered the most restrictive form of a health benefit plan.

An HMO member, typically through the member's employer, pays a monthly fee, which generally covers, together with some copayments, health care services received from, or approved by, the member's primary care physician. We participate in the Federal Employee Health Benefits Program, or FEHBP, primarily with our HMO offering in certain markets. FEHBP is the government's health insurance program for Federal employees, retirees, former employees, family members, and spouses. For the year ended December 31, 2007, commercial HMO premium revenues totaled approximately \$2.0 billion, or 8.1% of our total premiums and ASO fees.

### *PPO*

Our commercial PPO products, which are marketed primarily to employer groups and individuals, include some types of wellness and utilization management programs. However, they typically include more cost-sharing with the member, through copayments and annual deductibles. PPOs also are similar to traditional health insurance because they provide a member with more freedom to choose a physician or other health care provider. In a PPO, the member is encouraged, through financial incentives, to use participating health care providers, which have contracted with the PPO to provide services at favorable rates. In the event a member chooses not to use a participating health care provider, the member may be required to pay a greater portion of the provider's fees.

As part of our PPO products, we offer HumanaOne, a major medical product marketed directly to individuals. We offer this product in select markets where we can generally underwrite risk and utilize our existing networks and distribution channels. This individual product includes provisions mandated by law to guarantee renewal of coverage for as long as the individual chooses.

For the year ended December 31, 2007, employer and individual commercial PPO premium revenues totaled approximately \$3.7 billion, or 14.7% of our total premiums and ASO fees.

### *ASO*

In addition to fully-insured Smart plans and other consumer offerings, HMO and PPO products, we also offer ASO products to employers who self-insure their employee health plans. We receive fees to provide administrative services which generally include the processing of claims, offering access to our provider networks and clinical programs, and responding to customer service inquiries from members of self-funded employers. These products may include all of the same benefit and product design characteristics of our fully-insured PPO, HMO or Smart plans and other consumer products described previously. Under ASO contracts, self-funded employers retain the risk of financing substantially all of the cost of health benefits. However, most ASO customers purchase stop loss insurance coverage from us to cover catastrophic claims or to limit aggregate annual costs. For the year ended December 31, 2007, commercial ASO fees totaled \$307.8 million, or 1.2% of our total premiums and ASO fees.

### *Specialty*

We also offer various specialty products including dental, vision, and other supplemental products. During 2007, we made investments which significantly expanded our specialty product offerings with the acquisitions of CompBenefits Corporation and KMG America Corporation. These acquisitions significantly increased our dental

membership and added new product offerings including vision and other supplemental health and life benefit plans primarily sold on a voluntary basis. The supplemental health plans cover, for example, some of the costs associated with cancer and critical illness. At December 31, 2007, we had approximately 6.8 million specialty members, including 3.6 million dental members and 2.3 million vision members. For the year ended December 31, 2007, specialty product premiums and ASO fees were approximately \$544.2 million, or 2.2% of our total premiums and ASO fees.

## Membership

The following table summarizes our total medical membership at December 31, 2007, by market and product:

	Government				Commercial			Total	Percent of Total
	Medicare Advantage	Medicare Stand-alone PDP	Medicaid	Military services	PPO	HMO	ASO		
	(in thousands)								
Florida .....	325.0	182.7	39.6	—	125.2	162.6	89.5	924.6	8.1%
Texas .....	64.7	257.0	—	—	253.3	106.8	174.5	856.3	7.5%
Kentucky .....	42.3	71.6	—	—	157.7	34.6	494.7	800.9	7.0%
Illinois .....	47.7	93.4	—	—	123.5	58.4	129.2	452.2	3.9%
Puerto Rico .....	19.0	0.2	344.8	—	40.1	17.9	22.5	444.5	3.9%
Wisconsin .....	45.2	60.6	—	—	71.1	57.0	207.8	441.7	3.8%
Ohio .....	40.5	118.9	—	—	59.1	57.5	163.3	439.3	3.8%
Missouri/Kansas .....	54.1	181.8	—	—	46.3	15.4	5.2	302.8	2.6%
Louisiana .....	54.3	60.7	—	—	38.2	22.0	124.3	299.5	2.6%
California .....	2.6	246.7	—	—	1.4	—	—	250.7	2.2%
Indiana .....	22.7	110.8	—	—	47.1	0.9	54.4	235.9	2.1%
Georgia .....	32.4	87.6	—	—	18.8	39.8	16.4	195.0	1.7%
Tennessee .....	18.2	99.6	—	—	40.7	—	30.9	189.4	1.6%
North Carolina .....	57.6	120.5	—	—	4.8	—	—	182.9	1.6%
Arizona .....	28.7	48.2	—	—	43.9	19.4	31.0	171.2	1.5%
Michigan .....	20.8	101.6	—	—	44.8	—	3.2	170.4	1.5%
New York .....	1.6	153.8	—	—	—	—	—	155.4	1.3%
Virginia .....	44.8	95.5	—	—	1.2	—	—	141.5	1.2%
Pennsylvania .....	14.9	119.1	—	—	3.2	—	—	137.2	1.2%
Mississippi .....	9.6	84.1	—	—	15.1	—	2.3	111.1	1.0%
Colorado .....	13.5	38.7	—	—	57.9	0.5	—	110.6	1.0%
Minnesota .....	33.8	71.3	—	—	—	—	0.2	105.3	0.9%
Puerto Rico ASO .....	—	—	180.6	—	—	—	—	180.6	1.6%
Military services .....	—	—	—	1,719.1	—	—	—	1,719.1	15.0%
Military services ASO .....	—	—	—	1,146.8	—	—	—	1,146.8	10.0%
Others .....	149.0	1,037.6	—	—	22.4	—	93.6	1,302.6	11.4%
Totals .....	<u>1,143.0</u>	<u>3,442.0</u>	<u>565.0</u>	<u>2,865.9</u>	<u>1,215.8</u>	<u>592.8</u>	<u>1,643.0</u>	<u>11,467.5</u>	<u>100.0%</u>

## Provider Arrangements

We provide our members with access to health care services through our networks of health care providers with whom we have contracted, including hospitals and other independent facilities such as outpatient surgery centers, primary care physicians, specialist physicians, dentists and providers of ancillary health care services and facilities. These ancillary services and facilities include ambulance services, medical equipment services, home health agencies, mental health providers, rehabilitation facilities, nursing homes, optical services, and pharmacies. Our membership base and the ability to influence where our members seek care generally enable us to obtain contractual discounts with providers.



We use a variety of techniques to provide access to effective and efficient use of health care services for our members. These techniques include the coordination of care for our members, product and benefit designs, hospital inpatient management systems and enrolling members into various disease management programs. The focal point for health care services in many of our HMO networks is the primary care physician who, under contract with us, provides services to our members, and may control utilization of appropriate services, by directing or approving hospitalization and referrals to specialists and other providers. Some physicians may have arrangements under which they can earn bonuses when certain target goals relating to the provision of quality patient care are met. Our hospitalist programs use specially-trained physicians to effectively manage the entire range of an HMO member's medical care during a hospital admission and to effectively coordinate the member's discharge and post-discharge care. We have available a variety of disease management programs related to specific medical conditions such as congestive heart failure, coronary artery disease, prenatal and premature infant care, asthma related illness, end stage renal disease, diabetes, cancer, and certain other conditions.

We typically contract with hospitals on either (1) a per diem rate, which is an all-inclusive rate per day, (2) a case rate or diagnosis-related groups (DRG), which is an all-inclusive rate per admission, or (3) a discounted charge for inpatient hospital services. Outpatient hospital services generally are contracted at a flat rate by type of service, ambulatory payment classifications, or APCs, or at a discounted charge. APCs are similar to flat rates except multiple services and procedures may be aggregated into one fixed payment. These contracts are often multi-year agreements, with rates that are adjusted for inflation annually based on the consumer price index or other nationally recognized inflation indexes. Outpatient surgery centers and other ancillary providers typically are contracted at flat rates per service provided or are reimbursed based upon a nationally recognized fee schedule such as the Medicare allowable fee schedule.

Our contracts with physicians typically are renewed automatically each year, unless either party gives written notice, generally ranging from 90 to 120 days, to the other party of their intent to terminate the arrangement. Most of the physicians in our PPO networks and some of our physicians in our HMO networks are reimbursed based upon a fixed fee schedule, which typically provides for reimbursement based upon a percentage of the standard Medicare allowable fee schedule.

### **Capitation**

For 2.3% of our December 31, 2007 medical membership, we contract with hospitals and physicians to accept financial risk for a defined set of HMO membership. In transferring this risk, we prepay these providers a monthly fixed-fee per member, known as a capitation (per capita) payment, to coordinate substantially all of the medical care for their capitated HMO membership, including some health benefit administrative functions and claims processing. For these capitated HMO arrangements, we generally agree to reimbursement rates that target a benefits ratio ranging from 82% to 89%. The benefits ratio measures underwriting profitability and is computed by taking total benefit expenses as a percentage of premium revenues. Providers participating in hospital-based capitated HMO arrangements generally receive a monthly payment for all of the services within their system for their HMO membership. Providers participating in physician-based capitated HMO arrangements generally have subcontracted directly with hospitals and specialist physicians, and are responsible for reimbursing such hospitals and physicians for services rendered to their HMO membership.

For another 4.7% of our December 31, 2007 medical membership, we contract with physicians under risk-sharing arrangements whereby physicians have assumed some level of risk for all or a portion of the medical costs of their HMO membership. Although these arrangements do include physician capitation payments for services rendered, we share hospital and other benefit expenses and process substantially all of the claims under these arrangements.

Physicians under capitation arrangements typically have stop loss coverage so that a physician's financial risk for any single member is limited to a maximum amount on an annual basis. We monitor the financial performance and solvency of our capitated providers. However, we remain financially responsible for health care services to our members in the event our providers fail to provide such services.

Medical membership under these various arrangements was as follows at December 31, 2007 and 2006:

	Government Segment					Commercial Segment				
	Medicare Advantage	Medicare stand-alone PDP	Military services	Military Services ASO	Medicaid	Total Segment	Fully-Insured	ASO	Total Segment	Total Medical
<b>Medical Membership:</b>										
<i>December 31, 2007</i>										
Capitated HMO hospital system based .....	27,000	—	—	—	—	27,000	24,500	—	24,500	51,500
Capitated HMO physician group based .....	23,000	—	—	—	150,500	173,500	25,800	—	25,800	199,300
Risk-sharing .....	275,200	—	—	—	230,800	506,000	26,000	—	26,000	532,000
Other .....	817,800	3,442,000	1,719,100	1,146,800	183,700	7,309,400	1,732,300	1,643,000	3,375,300	10,684,700
Total .....	<u>1,143,000</u>	<u>3,442,000</u>	<u>1,719,100</u>	<u>1,146,800</u>	<u>565,000</u>	<u>8,015,900</u>	<u>1,808,600</u>	<u>1,643,000</u>	<u>3,451,600</u>	<u>11,467,500</u>
<i>December 31, 2006</i>										
Capitated HMO hospital system based .....	29,800	—	—	—	—	29,800	33,600	—	33,600	63,400
Capitated HMO physician group based .....	23,900	—	—	—	148,300	172,200	29,900	—	29,900	202,100
Risk-sharing .....	279,300	—	—	—	239,700	519,000	25,900	—	25,900	544,900
Other .....	669,600	3,536,600	1,716,400	1,163,600	181,100	7,267,300	1,664,800	1,529,600	3,194,400	10,461,700
Total .....	<u>1,002,600</u>	<u>3,536,600</u>	<u>1,716,400</u>	<u>1,163,600</u>	<u>569,100</u>	<u>7,988,300</u>	<u>1,754,200</u>	<u>1,529,600</u>	<u>3,283,800</u>	<u>11,272,100</u>
<b>Medical Membership Distribution:</b>										
<i>December 31, 2007</i>										
Capitated HMO hospital system based .....	2.4%	—	—	—	—	0.3%	1.4%	—	0.7%	0.5%
Capitated HMO physician group based .....	2.0%	—	—	—	26.6%	2.2%	1.4%	—	0.8%	1.8%
Risk-sharing .....	24.1%	—	—	—	40.9%	6.3%	1.4%	—	0.8%	4.7%
All other membership .....	71.5%	100.0%	100.0%	100.0%	32.5%	91.2%	95.8%	100.0%	97.7%	93.0%
Total .....	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>
<i>December 31, 2006</i>										
Capitated HMO hospital system based .....	3.0%	—	—	—	—	0.4%	1.9%	—	1.0%	0.6%
Capitated HMO physician group based .....	2.4%	—	—	—	26.1%	2.2%	1.7%	—	0.9%	1.8%
Risk-sharing .....	27.9%	—	—	—	42.1%	6.4%	1.5%	—	0.8%	4.8%
All other membership .....	66.7%	100.0%	100.0%	100.0%	31.8%	91.0%	94.9%	100.0%	97.3%	92.8%
Total .....	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>

Capitation expense as a percentage of total benefit expense was as follows for the years ended December 31, 2007, 2006, and 2005:

	2007		2006		2005	
			(dollars in thousands)			
<b>Benefit Expenses:</b>						
Capitated HMO expense .....	\$ 366,075	1.8%	\$ 382,584	2.2%	\$ 456,123	3.9%
Other benefit expense .....	19,904,456	98.2%	17,038,620	97.8%	11,195,347	96.1%
Consolidated benefit expense .....	<u>\$20,270,531</u>	<u>100.0%</u>	<u>\$17,421,204</u>	<u>100.0%</u>	<u>\$11,651,470</u>	<u>100.0%</u>

## **Accreditation Assessment**

Our accreditation assessment program consists of several internal programs, including those that credential providers and those designed to meet the audit standards of federal and state agencies, as well as external accreditation standards. We also offer quality and outcome measurement and improvement programs such as the Health Plan Employer Data Information Sets, or HEDIS, which is used by employers, government purchasers and the National Committee for Quality Assurance, or NCQA, to evaluate HMOs based on various criteria, including effectiveness of care and member satisfaction.

Physicians participating in our HMO networks must satisfy specific criteria, including licensing, patient access, office standards, after-hours coverage, and other factors. Most participating hospitals also meet accreditation criteria established by CMS and/or the Joint Commission on Accreditation of Healthcare Organizations, or JCAHO.

Recredentialing of participating providers occurs every two to three years, depending on applicable state laws. Recredentialing of participating physicians includes verification of their medical licenses; review of their malpractice liability claims histories; review of their board certifications, if applicable; and review of applicable quality information. Committees, composed of a peer group of physicians, review the applications of physicians being considered for credentialing and recredentialing.

We request accreditation for certain of our HMO plans from NCQA and the American Accreditation Healthcare Commission, also known as the Utilization Review Accreditation Commission, or URAC. URAC performs reviews for utilization management standards and for health plan and health network standards in quality management, credentialing, rights and responsibilities, and network management. Accreditation or external review by an approved organization is mandatory in the states of Florida and Kansas for licensure as an HMO. Accreditation specific to the utilization review process also is required in the state of Georgia for licensure as an HMO or PPO. Certain commercial businesses, like those impacted by a third-party labor agreement or those where a request is made by the employer, may require or prefer accredited health plans.

NCQA performs reviews of standards for quality improvement, credentialing, utilization management, and member rights and responsibilities. We have achieved and maintained NCQA accreditation in all of our commercial HMO markets except Puerto Rico and in select PPO markets.

## **Sales and Marketing**

We use various methods to market our Medicare, Medicaid, and commercial products, including television, radio, the Internet, telemarketing, and direct mailings.

At December 31, 2007, we employed approximately 1,800 sales representatives, who are each paid a salary and per member commission to market our Medicare and Medicaid products in the United States and Puerto Rico. We employed approximately 600 telemarketing representatives who assisted in the marketing of Medicare and Medicaid products by making appointments for sales representatives with prospective members. We also market our Medicare products via a strategic alliance with Wal-Mart Stores, Inc., or Wal-Mart. This alliance includes stationing Humana representatives in certain Wal-Mart stores, SAM'S CLUB locations, and Neighborhood Markets across the country providing an opportunity to enroll Medicare eligible individuals in person. In addition, we market our Medicare products through licensed independent brokers and agents including strategic alliances with State Farm® and USAA. We generally pay brokers a commission based on premiums, including bonuses based on sales volume.

Individuals become members of our commercial HMOs and PPOs through their employers or other groups which typically offer employees or members a selection of health insurance products, pay for all or part of the

premiums, and make payroll deductions for any premiums payable by the employees. We attempt to become an employer's or group's exclusive source of health insurance benefits by offering a variety of HMO, PPO, and specialty products that provide cost-effective quality health care coverage consistent with the needs and expectations of their employees or members. We also offer commercial health insurance and specialty products directly to individuals.

At December 31, 2007, we used licensed independent brokers and agents and approximately 700 licensed employees to sell our commercial products. Many of our employer group customers are represented by insurance brokers and consultants who assist these groups in the design and purchase of health care products. We generally pay brokers a commission based on premiums, with commissions varying by market and premium volume. In addition to a commission based directly on premium volume for sales to particular customers, we also have programs that pay brokers and agents based on other metrics. These include commission bonuses based on sales that attain certain levels or involve particular products. We also pay additional commissions based on aggregate volumes of sales involving multiple customers.

## **Risk Management**

Through the use of internally developed underwriting criteria, we determine the risk we are willing to assume and the amount of premium to charge for our commercial products. In most instances, employer and other groups must meet our underwriting standards in order to qualify to contract with us for coverage. Small group laws in some states have imposed regulations which provide for guaranteed issue of certain health insurance products and prescribe certain limitations on the variation in rates charged based upon assessment of health conditions.

Underwriting techniques are not employed in connection with our Medicare, military services, or Medicaid products because government regulations require us to accept all eligible applicants regardless of their health or prior medical history.

## **Competition**

The health benefits industry is highly competitive. Our competitors vary by local market and include other managed care companies, national insurance companies, and other HMOs and PPOs, including HMOs and PPOs owned by Blue Cross/Blue Shield plans. Many of our competitors have larger memberships and/or greater financial resources than our health plans in the markets in which we compete. Our ability to sell our products and to retain customers may be influenced by such factors as those described on page 17 in Item 1A.—Risk Factors.

## **Government Regulation**

### *Federal regulation*

Government regulation of health care products and services is a changing area of law that varies from jurisdiction to jurisdiction. Regulatory agencies generally have broad discretion to issue regulations and interpret and enforce laws and rules. The passing of the Medicare Modernization Act of 2003, or MMA, represents the most sweeping changes to Medicare since the BBA in 1997. Changes in applicable laws and regulations are continually being considered, and the interpretation of existing laws and rules also may change periodically. These regulatory revisions could affect our operations and financial results. Also, it may become increasingly difficult to control medical costs if federal and state bodies continue to consider and enact significant and sometimes onerous managed care laws and regulations.

### *State and local regulation*

We are also subject to substantial regulation by the states in which we do business. We regularly are audited and subject to various enforcement actions by state departments of insurance. These departments enforce laws



relating to all aspects of our operations, including benefit offerings, marketing, claim payments, subsidiary capital requirements, and premium rate setting, especially with regard to our small group business. Although any of the pending government actions could result in assessment of damages, civil or criminal fines or penalties, and other sanctions against us, including exclusion from participation in government programs, we do not believe the results of any of these actions, individually or in the aggregate, will have a material adverse effect on our financial position, results of operations, or cash flows.

#### *Pending federal and state legislation*

Diverse legislative and regulatory initiatives continue at both the federal and state levels to affect aspects of the nation's health care system.

Our management works proactively to ensure compliance with all governmental laws and regulations affecting our business. We are unable to predict how existing federal or state laws and regulations may be changed or interpreted, what additional laws or regulations affecting our businesses may be enacted or proposed, when and which of the proposed laws will be adopted or what effect any such new laws and regulations will have on our financial position, results of operations or cash flows.

For a complete description of all of the current activities in the federal and state legislative areas, see Item 1A.—Risk Factors on page 22.

### **Other**

#### *Captive Insurance Company*

We bear general business risks associated with operating our Company such as professional and general liability, employee workers' compensation, and officer and director errors and omissions risks. Professional and general liability risks may include, for example, medical malpractice claims and disputes with members regarding benefit coverage. We retain certain of these risks through our wholly-owned, captive insurance subsidiary. We reduce exposure to these risks by insuring levels of coverage for losses in excess of our retained limits with a number of third-party insurance companies. We remain liable in the event these insurance companies are unable to pay their portion of the losses. In an effort to minimize credit risk, we insure our risks with a number of insurance companies having a long history of strong financial ratings.

#### *Centralized Management Services*

We provide centralized management services to each of our health plans and both of our business segments from our headquarters and service centers. These services include management information systems, product development and administration, finance, human resources, accounting, law, public relations, marketing, insurance, purchasing, risk management, internal audit, actuarial, underwriting, claims processing, and customer service.

### **Employees**

As of December 31, 2007, we had approximately 25,000 employees, including 28 employees covered by collective bargaining agreements. We believe we have good relations with our employees and have not experienced any work stoppages.

## ITEM 1A. RISK FACTORS

This document includes both historical and forward-looking statements. The forward-looking statements are made within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. We intend such forward-looking statements to be covered by the safe harbor provisions for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995, and we are including this statement for purposes of complying with these safe harbor provisions. We have based these forward-looking statements on our current expectations and projections about future events, trends and uncertainties. These forward-looking statements are not guarantees of future performance and are subject to risks, uncertainties and assumptions, including, among other things, the information discussed below. In making these statements, we are not undertaking to address or update each factor in future filings or communications regarding our business or results. Our business is highly complicated, regulated and competitive with many different factors affecting results.

*If the premiums we charge are insufficient to cover the cost of health care services delivered to our members, or if our estimates of benefits payable or future policy benefits payable based upon our estimates of future benefit claims are inadequate, our profitability could decline.*

We use a significant portion of our revenues to pay the costs of health care services delivered to our members. These costs include claims payments, capitation payments, and various other costs incurred to provide health insurance coverage to our members. These costs also include estimates of future payments to hospitals and others for medical care provided to our members. Generally, premiums in the health care business are fixed for one-year periods. Accordingly, costs we incur in excess of our benefit cost projections generally are not recovered in the contract year through higher premiums. We estimate the costs of our future benefit claims and other expenses using actuarial methods and assumptions based upon claim payment patterns, medical inflation, historical developments, including claim inventory levels and claim receipt patterns, and other relevant factors. We also record benefits payable for future payments. We continually review estimates of future payments relating to benefit claims costs for services incurred in the current and prior periods and make necessary adjustments to our reserves. However, many factors may and often do cause actual health care costs to exceed what was estimated and used to set our premiums. These factors may include:

- increased use of medical facilities and services, including prescription drugs;
- increased cost of such services;
- our membership mix;
- variances in actual versus estimated levels of cost associated with new products, benefits or lines of business, product changes or benefit level changes;
- membership in markets lacking adequate provider networks;
- changes in the demographic characteristics of an account or market;
- termination of capitation arrangements resulting in the transfer of membership to fee-for-service arrangements;
- changes or reductions of our utilization management functions such as preauthorization of services, concurrent review or requirements for physician referrals;
- possible changes in our pharmacy rebate program with drug manufacturers;
- catastrophes, including acts of terrorism, public health epidemics, or severe weather (e.g. hurricanes, earthquakes, etc.);
- the introduction of new or costly treatments, including new technologies;
- medical cost inflation; and
- government mandated benefits or other regulatory changes.

Failure to adequately price our products or estimate sufficient benefits payable or future policy benefits payable may result in a material adverse effect on our financial position, results of operations and cash flows.

***If we do not design and price our products properly and competitively, our membership and profitability could decline.***

We are in a highly competitive industry. Some of our competitors are more established in the health care industry in terms of a larger market share and have greater financial resources than we do in some markets. In addition, other companies may enter our markets in the future, including emerging competitors in the Medicare program as well as in Smart plans and other consumer health plans, such as high deductible health plans with HSAs. We believe that barriers to entry in many markets are not substantial, so the addition of new competitors can occur relatively easily, and customers enjoy significant flexibility in moving between competitors. Contracts for the sale of commercial products are generally bid upon or renewed annually. While health plans compete on the basis of many factors, including service and the quality and depth of provider networks, we expect that price will continue to be a significant basis of competition. In addition to the challenge of controlling health care costs, we face intense competitive pressure to contain premium prices. Factors such as business consolidations, strategic alliances, legislative reform and marketing practices create pressure to contain premium price increases, despite being faced with increasing medical costs.

Premium increases, introduction of new product designs, and our relationship with our providers in various markets, among other issues, could also affect our membership levels. Other actions that could affect membership levels include our possible exit from or entrance into Medicare or Commercial markets, or the termination of a large contract, including our TRICARE contract.

If we do not compete effectively in our markets, if we set rates too high or too low in highly competitive markets to keep or increase our market share, if membership does not increase as we expect, if membership declines, or if we lose accounts with favorable medical cost experience while retaining or increasing membership in accounts with unfavorable medical cost experience, our business and results of operations could be materially adversely affected.

***If we fail to effectively implement our operational and strategic initiatives, including our Medicare initiatives, our business could be materially adversely affected.***

Our future performance depends in large part upon our management team's ability to execute our strategy to position the Company for the future. This strategy includes opportunities created by the MMA. The MMA offers new opportunities in our Medicare programs, including our HMO, PPO, and PFFS Medicare Advantage products, as well as our stand-alone PDP products. We have made substantial additional investments in the Medicare program to enhance our ability to participate in these expanded programs. Over the last few years we have increased the size of our Medicare geographic reach since the enactment of the MMA through expanded Medicare product offerings. We are offering both the stand-alone Medicare Prescription Drug Coverage and Medicare Advantage Health Plan with Prescription Drug Coverage in addition to our other product offerings. We have been approved to offer the Medicare prescription drug plan in 50 states as well as Puerto Rico and the District of Columbia.

The growth of our Medicare business is an important part of our business strategy. Any failure to achieve this growth may have a material adverse effect on our financial position, results of operations or cash flows. In addition, the expansion of our Medicare business in relation to our other businesses may intensify the risks to us inherent in the Medicare business, which are described elsewhere in this document. These expansion efforts may result in less diversification of our revenue stream.

Additionally, our strategy includes the growth of our Commercial segment business, with emphasis on our ASO and individual products, introduction of new products and benefit designs, including our Smart plans and other consumer offerings such as HSAs, and our specialty products, as well as the adoption of new technologies and the integration of acquired businesses and contracts.

There can be no assurance that we will be able to successfully implement our operational and strategic initiatives that are intended to position us for future growth or that the products we design will be accepted or adopted in the time periods assumed. Failure to implement this strategy may result in a material adverse effect on our financial position, results of operations and cash flows.

***If we fail to properly maintain the integrity of our data, to strategically implement new information systems, or to protect our proprietary rights to our systems, our business could be materially adversely affected.***

Our business depends significantly on effective information systems and the integrity and timeliness of the data we use to run our business. Our business strategy involves providing members and providers with easy to use products that leverage our information to meet their needs. Our ability to adequately price our products and services, provide effective and efficient service to our customers, and to timely and accurately report our financial results depends significantly on the integrity of the data in our information systems. As a result of our past and on-going acquisition activities, we have acquired additional information systems. We have been taking steps to reduce the number of systems we operate, have upgraded and expanded our information systems capabilities, and are gradually migrating existing business to fewer systems. Our information systems require an ongoing commitment of significant resources to maintain, protect and enhance existing systems and develop new systems to keep pace with continuing changes in information processing technology, evolving industry and regulatory standards, and changing customer preferences. If the information we rely upon to run our businesses was found to be inaccurate or unreliable or if we fail to maintain effectively our information systems and data integrity, we could have operational disruptions, have problems in determining medical cost estimates and establishing appropriate pricing, have customer and physician and other health care provider disputes, have regulatory or other legal problems, have increases in operating expenses, lose existing customers, have difficulty in attracting new customers, or suffer other adverse consequences.

We depend on independent third parties for significant portions of our systems-related support, equipment, facilities, and certain data, including data center operations, data network, voice communication services and pharmacy data processing. This dependence makes our operations vulnerable to such third parties' failure to perform adequately under the contract, due to internal or external factors. A change in service providers could result in a decline in service quality and effectiveness or less favorable contract terms which could adversely affect our operating results.

We rely on our agreements with customers, confidentiality agreements with employees, and our trade secrets and copyrights to protect our proprietary rights. These legal protections and precautions may not prevent misappropriation of our proprietary information. In addition, substantial litigation regarding intellectual property rights exists in the software industry. We expect software products to be increasingly subject to third-party infringement claims as the number of products and competitors in this area grows.

Our business plans also include becoming a quality e-business organization by enhancing interactions with customers, brokers, agents, and other stakeholders through web-enabling technology. Our strategy includes sales and distribution of health benefit products through the Internet, and implementation of advanced self-service capabilities, for internal and external stakeholders.

There can be no assurance that our process of improving existing systems, developing new systems to support our expanding operations, integrating new systems, protecting our proprietary information, and improving service levels will not be delayed or that additional systems issues will not arise in the future. Failure to adequately protect and maintain the integrity of our information systems and data may result in a material adverse effect on our financial positions, results of operations and cash flows.

***We are involved in various legal actions, which, if resolved unfavorably to us, could result in substantial monetary damages.***

We are a party to a variety of legal actions that affect our business, including employment and employment discrimination-related suits, employee benefit claims, breach of contract actions, and tort claims.

In addition, because of the nature of the health care business, we are subject to a variety of legal actions relating to our business operations, including the design, management and offering of products and services. These include and could include in the future:

- claims relating to the methodologies for calculating premiums;
- claims relating to the denial of health care benefit payments;
- claims relating to the denial or rescission of insurance coverage;
- challenges to the use of some software products used in administering claims;
- claims relating to our administration of our Medicare Part D offerings;
- medical malpractice actions based on our medical necessity decisions or brought against us on the theory that we are liable for our providers' alleged malpractice;
- allegations of anti-competitive and unfair business activities;
- provider disputes over compensation and termination of provider contracts;
- disputes related to ASO business, including actions alleging claim administration errors;
- claims related to the failure to disclose some business practices;
- claims relating to customer audits and contract performance; and
- claims relating to dispensing of drugs associated with our in-house mail order pharmacy.

In some cases, substantial non-economic or punitive damages as well as treble damages under the federal False Claims Act, Racketeer Influenced and Corrupt Organizations Act and other statutes may be sought. While we currently have insurance coverage for some of these potential liabilities, other potential liabilities may not be covered by insurance, insurers may dispute coverage or the amount of our insurance may not be enough to cover the damages awarded. Additionally, the cost of business insurance coverage has increased significantly. As a result, we have increased the amount of risk that we self-insure, particularly with respect to matters incidental to our business. In addition, some types of damages, like punitive damages, may not be covered by insurance. In some jurisdictions, coverage of punitive damages is prohibited. Insurance coverage for all or some forms of liability may become unavailable or prohibitively expensive in the future.

See "Legal Proceedings" in Note 14 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data. We cannot predict the outcome of these suits with certainty.

***As a government contractor, we are exposed to additional risks that could adversely affect our business or our willingness to participate in government health care programs.***

A significant portion of our revenues relates to federal and state government health care coverage programs, including the Medicare, Military, and Medicaid programs. Our Government segment accounted for approximately 74% of our total premiums and ASO fees for the year ended December 31, 2007 and we expect the Government segment to account for a greater percentage of our total premiums and ASO fees in 2008. These programs involve various risks, including:

- at December 31, 2007, under our contracts with CMS we provided health insurance coverage to approximately 507,700 Medicare members in Florida. These contracts accounted for approximately



17% of our total premiums and ASO fees for the year ended December 31, 2007. The loss of these and other CMS contracts or significant changes in the Medicare program as a result of legislative action, including reductions in premium payments to us, or increases in member benefits without corresponding increases in premium payments to us, may have a material adverse effect on our financial position, results of operations, and cash flows;

- at December 31, 2007, our military services business, which accounted for approximately 12% of our total premiums and ASO fees for the year ended December 31, 2007, primarily consisted of the TRICARE South Region contract. The 5-year South Region contract, which expires March 31, 2009, is subject to annual renewals on April 1 of each year at the government's option. Effective April 1, 2007, the South Region contract was extended into the fourth option period, which runs from April 1, 2007 to March 31, 2008 and covers 2.9 million beneficiaries. We have received a notice from the government of its intent to renew the fifth option period which runs from April 1, 2008 to March 31, 2009. The Department of Defense has the option to extend the current contract for up to six months under existing terms. Congressional authority has also been granted to extend the contract in one year increments for a maximum of two additional years. In the second quarter of 2007, a draft solicitation related to the new TRICARE contracts, currently scheduled to begin April 1, 2009, was issued for industry comment. Currently, we are anticipating a formal request for proposal, or RFP, for the TRICARE contracts. If we were not awarded a new TRICARE contract, it would have a material adverse effect on our business, results of operation and financial condition. As required under the contract, the target underwritten health care cost and underwriting fee amounts for the fourth option period were negotiated. Any variance from the target health care cost is shared with the federal government. Accordingly, events and circumstances not contemplated in the negotiated target health care cost amount could have a material adverse effect on our business. These changes may include, for example, an increase or reduction in the number of persons enrolled or eligible to enroll due to the federal government's decision to increase or decrease U.S. military deployments. In the event government reimbursements were to decline from projected amounts, our failure to reduce the health care costs associated with these programs could have a material adverse effect on our business;
- at December 31, 2007, under our contracts with the Puerto Rico Health Insurance Administration, we provided health insurance coverage to approximately 525,400 Medicaid members in Puerto Rico. These contracts accounted for approximately 2% of our total premiums and ASO fees for the year ended December 31, 2007. These contracts for the East and Southeast regions of Puerto Rico are effective from November 1, 2006 through June 30, 2008. In 2007, we also entered into an ASO contract with the Puerto Rico Health Administration for the Metro North Region which is effective from November 1, 2006 through October 31, 2009. The loss of these contracts or significant changes in the Puerto Rico Medicaid program as a result of legislative action, including reductions in premium payments to us, or increases in member benefits without corresponding increases in premium payments to us, may have a material adverse effect on our financial position, results of operations, and cash flows;
- the possibility of temporary or permanent suspension from participating in government health care programs, including Medicare and Medicaid, if we are convicted of fraud or other criminal conduct in the performance of a health care program or if there is an adverse decision against us under the federal False Claims Act;
- CMS has implemented a risk adjustment model which apportions premiums paid to Medicare health plans according to health severity. A risk adjustment model pays more for enrollees with predictably higher costs. Under the risk adjustment methodology, all Medicare health plans must collect, capture and submit the necessary diagnosis code information from inpatient and ambulatory treatment settings to CMS within prescribed deadlines. The CMS risk adjustment model uses this diagnosis data to calculate the risk adjusted premium payment to Medicare health plans. CMS has transitioned to the risk adjustment model for Medicare Advantage plans. In 2006, the portion of risk adjusted payment was increased to 75% from 50% in 2005. The phase-in of risk adjusted payment was increased to 100% in 2007;

- commensurate with phase-in of the risk-adjustment methodology, payments to Medicare Advantage plans have been increased by a “budget neutrality” factor. The budget neutrality factor was implemented to prevent overall health plan payments from being reduced during the transition to the risk-adjustment payment model. The payment adjustments for budget neutrality were first developed in 2002 and began to be used with the 2003 payments. The budget neutrality adjustment began phasing out in 2007 and will be fully eliminated by 2011. This does not mean, however, that the aggregate per-member payments to Medicare plans will be reduced. As plans enroll less healthy beneficiaries, the need for the budget neutrality adjustment declines as the underlying risk adjusted Medicare rates paid to plans increase to account for their enrollees’ greater healthcare needs. As a result of the CMS payment methodology described previously, the amount and timing of our CMS monthly premium payments per member may change materially, either favorably or unfavorably;
- Our CMS contracts which cover members’ prescription drugs under the Part D provisions of the MMA contain provisions for 1) risk sharing and 2) reimbursements of prescription drug costs for which we are not at risk.

The premiums from CMS are subject to risk corridor provisions which compare costs targeted in our annual bids to actual prescription drug costs, limited to actual costs that would have been incurred under the standard coverage as defined by CMS. Variances exceeding certain thresholds may result in CMS making additional payments to us or require us to refund to CMS a portion of the premiums we received. We estimate and recognize an adjustment to premium revenues related to the risk corridor payment settlement based upon pharmacy claims experience. The estimate of the settlement associated with these risk corridor provisions requires us to consider factors that may not be certain including member eligibility differences with CMS. Beginning in 2008, the risk corridor thresholds increase which means we will bear more risk. Our estimate of the settlement associated with the Medicare Part D risk corridor provisions was a net liability of \$102.6 million at December 31, 2007.

Reinsurance and low-income cost subsidies represent reimbursements from CMS in connection with the Medicare Part D program for which we assume no risk. Reinsurance subsidies represent reimbursements for CMS’s portion of claims costs which exceed the member’s out-of-pocket threshold, or the catastrophic coverage level. Low-income cost subsidies represent reimbursements from CMS for all or a portion of the deductible, the coinsurance and co-payment amounts above the out-of-pocket threshold for low-income beneficiaries. Monthly prospective payments from CMS for reinsurance and low-income cost subsidies are based on assumptions submitted with our annual bid. A reconciliation and settlement of CMS’s prospective subsidies against actual prescription drug costs we paid is made after the end of the year.

Settlement of the reinsurance and low-income cost subsidies as well as the risk corridor payment is based on a reconciliation made approximately 6 months after the close of each calendar year. This reconciliation process requires us to submit claims data necessary for CMS to administer the program. Our claims data may not pass CMS’s claims edit processes due to various reasons, including but not limited to, discrepancies in eligibility or classification of low-income members. To the extent our data does not pass CMS’s claim edit processes, we may bear the risk for all or a portion of the claim which otherwise may have been subject to the risk corridor provision or reimbursement as a low-income or reinsurance claim. In addition, in the event the settlement represents an amount CMS owes us, there is a negative impact on our cash flows and financial condition as a result of financing CMS’s share of the risk. The opposite is true in the event the settlement represents an amount we owe CMS;

- future changes to these government programs which may affect our ability or willingness to participate in these programs;
- higher comparative medical costs;
- government regulatory and reporting requirements; and
- higher marketing and advertising costs per member as a result of marketing to individuals as opposed to groups.

***Our industry is currently subject to substantial government regulation, which, along with possible increased governmental regulation or legislative reform, increases our costs of doing business and could adversely affect our profitability.***

The health care industry in general, and health insurance, particularly HMOs and PPOs are subject to substantial federal and state government regulation.

Our licensed subsidiaries are subject to regulation under state insurance holding company and Puerto Rico regulations. These regulations generally require, among other things, prior approval and/or notice of new products, rates, benefit changes, and certain material transactions, including dividend payments, purchases or sales of assets, intercompany agreements, and the filing of various financial and operational reports.

Certain of our subsidiaries operate in states that regulate the payment of dividends, loans, or other cash transfers to Humana Inc., our parent company, and require minimum levels of equity as well as limit investments to approved securities. The amount of dividends that may be paid to Humana Inc. by these subsidiaries, without prior approval by state regulatory authorities, is limited based on the entity's level of statutory income and statutory capital and surplus. In most states, prior notification is provided before paying a dividend even if approval is not required.

Based on the most recent statutory financial statements as of December 31, 2007, we maintained aggregate statutory capital and surplus of \$2,905.2 million in our state regulated subsidiaries. This compares to applicable statutory requirements which aggregated \$1,810.5 million. Although the minimum required levels of equity are largely based on premium volume, product mix, and the quality of assets held, minimum requirements can vary significantly at the state level. Given our anticipated continued premium growth in 2008, capital requirements will increase. We expect to fund these increased requirements with capital contributions from Humana Inc., our parent company, of approximately \$200 million in 2008.

Most states rely on risk-based capital requirements, or RBC, to define their required levels of equity discussed above. RBC is a model developed by the National Association of Insurance Commissioners to monitor an entity's solvency. This calculation indicates recommended minimum levels of required capital and surplus and signals regulatory measures should actual surplus fall below these recommended levels. If RBC were adopted by the remaining states and Puerto Rico at December 31, 2007, we would have \$966.3 million of aggregate capital and surplus above any of the levels that require corrective action under RBC, or individual state requirements based on the most recent statutory financial statements as of December 31, 2007.

The use of individually identifiable health data by our business is regulated at federal and state levels. These laws and rules are changed frequently by legislation or administrative interpretation. Various state laws address the use and maintenance of individually identifiable health data. Most are derived from the privacy provisions in the federal Gramm-Leach-Bliley Act and HIPAA. HIPAA includes administrative provisions directed at simplifying electronic data interchange through standardizing transactions, establishing uniform health care provider, payer, and employer identifiers and seeking protections for confidentiality and security of patient data. The rules do not provide for complete federal preemption of state laws, but rather preempt all inconsistent state laws unless the state law is more stringent.

These regulations set standards for the security of electronic health information. Violations of these rules could subject us to significant criminal and civil penalties, including significant monetary penalties. Compliance with HIPAA regulations requires significant systems enhancements, training and administrative effort. HIPAA could also expose us to additional liability for violations by our business associates. A business associate is a person or entity, other than a member of the work force, who on behalf of a covered entity performs or assists in the performance of a function or activity involving the use or disclosure of individually identifiable health information, or provides legal, accounting, consulting, data aggregation, management, administrative, accreditation, or financial services.

Laws in each of the states (including Puerto Rico) in which we operate our HMOs, PPOs and other health insurance-related services regulate our operations, including the scope of benefits, rate formulas, delivery systems, utilization review procedures, quality assurance, complaint systems, enrollment requirements, claim payments, marketing, and advertising. The HMO, PPO, and other health insurance-related products we offer are sold under licenses issued by the applicable insurance regulators. Our licensed subsidiaries are also subject to regulation under state insurance holding company and Puerto Rico regulations.

We are also subject to various governmental audits and investigations. Under state laws, our HMOs and health insurance companies are audited by state departments of insurance for financial and contractual compliance. Our HMOs are audited for compliance with health services by state departments of health. Audits and investigations are also conducted by state attorneys general, CMS, the Office of the Inspector General of Health and Human Services, the Office of Personnel Management, the Department of Justice, the Department of Labor, and the Defense Contract Audit Agency. Several departments of insurance are currently investigating the practices of insurance brokers, particularly in the Medicare marketing area. All of these activities could result in the loss of licensure or the right to participate in various programs, or the imposition of fines, penalties and other civil and criminal sanctions. In addition, disclosure of any adverse investigation or audit results or sanctions could negatively affect our industry or our reputation in various markets and make it more difficult for us to sell our products and services.

Other areas subject to substantial regulation include:

- licensing requirements;
- approval of policy language and benefits;
- mandated benefits and processes;
- approval of entry, withdrawal or re-entry into a state or market;
- premium rates; and
- periodic examinations by state and federal agencies.

Two areas of legislation that can impact the company are experiencing an increase in activity. These are Medicare funding under MMA and proposals to expand health insurance coverage. MMA funding and associated program structure is an area of substantial legislative attention that may be influenced by federal budget considerations and Medicare spending trends. The federal and state efforts to expand access to health coverage may offer opportunities to serve individuals who are not currently in the health insurance market through public program expansions, coverage connectors or premium assistance programs. Some access proposals also include increased regulation of our commercial business, particularly small group and individual, through a combination of benefit mandates, underwriting restrictions, rating limitations and assessments.

State and federal governmental authorities are continually considering changes to laws and regulations applicable to us and are currently considering regulations relating to:

- health insurance access and affordability;
- regulation of broker licensing, particularly in the Medicare marketing area;
- e-connectivity;
- universal health coverage;
- disclosure of provider fee schedules and other data about payments to providers, sometimes called transparency;
- disclosure of provider quality information; and
- formation of regional/national association health plans for small employers.

All of these proposals could apply to us and could result in new regulations that increase the cost of our operations.

There can be no assurance that we will be able to continue to obtain or maintain required governmental approvals or licenses or that legislative or regulatory change will not have a material adverse effect on our business. Delays in obtaining or failure to obtain or maintain required approvals could adversely affect entry into new markets, our revenues or the number of our members, increase our costs or adversely affect our ability to bring new products to market as forecasted.

***We are also subject to potential changes in the political environment that can affect public policy and can adversely affect the markets for our products.***

While it is not possible to predict when and whether fundamental policy changes would occur, these could include policy changes on the local, state, and federal level that could fundamentally change the dynamics of our industry, such as a larger role of the government in the health care arena. Changes in public policy could materially affect our profitability and cash flow, our ability to retain or grow our business, and our financial position.

***Any failure to manage administrative costs could hamper profitability.***

The level of our administrative expenses impacts our profitability. While we proactively attempt to effectively manage such expenses, increases in staff-related expenses, investment in new products, including our opportunities in the Medicare programs, greater emphasis on small group and individual health insurance products, acquisitions, and implementation of regulatory requirements, among others, may occur from time to time.

There can be no assurance that we will be able to successfully contain our administrative expenses in line with our membership and this may result in a material adverse effect on our financial position, results of operations and cash flows.

***Any failure by us to manage acquisitions, and other significant transactions successfully could harm our financial results, business and prospects.***

As part of our business strategy, we frequently engage in discussions with third parties regarding possible investments, acquisitions, strategic alliances, joint ventures, and outsourcing transactions and often enter into agreements relating to such transactions in order to further our business objectives. In order to pursue this strategy successfully, we must identify suitable candidates for and successfully complete transactions, some of which may be large and complex, and manage post-closing issues such as the integration of acquired companies or employees. Integration and other risks can be more pronounced for larger and more complicated transactions, or if multiple transactions are pursued simultaneously. In 2007, we acquired KMG America Corporation, CompBenefits Corporation, and DefenseWeb Technologies, Inc. The failure to successfully integrate each and all of these entities may adversely impact our revenues and results of operations. If we fail to identify and complete successfully transactions that further our strategic objectives, we may be required to expend resources to develop products and technology internally. We may also be at a competitive disadvantage or we may be adversely affected by negative market perceptions, any of which may have a material adverse effect on our results of operations, financial position or cash flows.

***If we fail to develop and maintain satisfactory relationships with the providers of care to our members, our business could be adversely affected.***

We contract with physicians, hospitals and other providers to deliver health care to our members. Our products encourage or require our customers to use these contracted providers. These providers may share medical cost risk with us or have financial incentives to deliver quality medical services in a cost-effective manner.



In any particular market, providers could refuse to contract with us, demand to contract with us, demand higher payments, or take other actions that could result in higher health care costs for us, less desirable products for customers and members or difficulty meeting regulatory or accreditation requirements. In some markets, some providers, particularly hospitals, physician specialty groups, physician/hospital organizations or multi-specialty physician groups, may have significant market positions and negotiating power. In addition, physician or practice management companies, which aggregate physician practices for administrative efficiency and marketing leverage, may compete directly with us. If these providers refuse to contract with us, use their market position to negotiate favorable contracts or place us at a competitive disadvantage, our ability to market products or to be profitable in those areas could be adversely affected.

In some situations, we have contracts with individual or groups of primary care physicians for an actuarially determined, fixed, per-member-per-month fee under which physicians are paid an amount to provide all required medical services to our members. This type of contract is referred to as a “capitation” contract. The inability of providers to properly manage costs under these capitation arrangements can result in the financial instability of these providers and the termination of their relationship with us. In addition, payment or other disputes between a primary care provider and specialists with whom the primary care provider contracts can result in a disruption in the provision of services to our members or a reduction in the services available to our members. The financial instability or failure of a primary care provider to pay other providers for services rendered could lead those other providers to demand payment from us even though we have made our regular fixed payments to the primary provider. There can be no assurance that providers with whom we contract will properly manage the costs of services, maintain financial solvency or avoid disputes with other providers. Any of these events could have an adverse effect on the provision of services to our members and our operations.

***Our recently implemented mail order pharmacy business subjects us to additional regulations in addition to those we face with our core health benefits businesses.***

We have opened a mail order pharmacy business that subjects us to extensive federal, state and local regulation. We are also subject to risks inherent in the packaging and distribution of pharmaceuticals and other health care products, and the application of state laws related to the operation of internet and mail-services pharmacies. The failure to adhere to these laws and regulations could expose our pharmacy subsidiary to civil and criminal penalties.

***Our ability to obtain funds from our subsidiaries is restricted.***

Because we operate as a holding company, we are dependent upon dividends and administrative expense reimbursements from our subsidiaries to fund the obligations of Humana Inc., our parent company. These subsidiaries generally are regulated by states’ Departments of Insurance. We are also required by law to maintain specific prescribed minimum amounts of capital in these subsidiaries. The levels of capitalization required depend primarily upon the volume of premium generated. A significant increase in premium volume will require additional capitalization from our parent company. In most states, we are required to seek prior approval by these state regulatory authorities before we transfer money or pay dividends from these subsidiaries that exceed specified amounts, or, in some states, any amount. In addition, we normally notify the state Departments of Insurance prior to making payments that do not require approval. In the event that we are unable to provide sufficient capital to fund the obligations of Humana Inc., our operations or financial position may be adversely affected.

***Downgrades in our debt ratings, should they occur, may adversely affect our business, financial condition and results of operations.***

Claims paying ability, financial strength, and debt ratings by recognized rating organizations are an increasingly important factor in establishing the competitive position of insurance companies. Ratings information is broadly disseminated and generally used throughout the industry. We believe our claims paying

ability and financial strength ratings are an important factor in marketing our products to certain of our customers. Our debt ratings impact both the cost and availability of future borrowings. Each of the rating agencies reviews its ratings periodically and there can be no assurance that current ratings will be maintained in the future. Our ratings reflect each rating agency's opinion of our financial strength, operating performance, and ability to meet our debt obligations or obligations to policyholders, but are not evaluations directed toward the protection of investors in our common stock and should not be relied upon as such. Downgrades in our ratings, should they occur, may adversely affect our business, financial condition and results of operations.

***Changes in economic conditions could adversely affect our business and results of operations.***

Recent events, including fallout from problems in the U.S. credit markets, indicate a potential near-term recession in the U.S. economy. The state of the U.S. economy could adversely affect our employer group renewal prospects and our ability to collect or increase premiums. The state of the U.S. economy could also adversely affect the budget of individual states and of the federal government. That could result in attempts to reduce payments in our federal and state government health care coverage programs, including the Medicare, military services, and Medicaid programs, and could result in an increase in taxes and assessments on our activities. Although we could attempt to mitigate or cover our exposure from such increased costs through, among other things, increases in premiums, there can be no assurance that we will be able to mitigate or cover all of such costs which could adversely affect our financial position, results of operations, and cash flows.

***Increased litigation and negative publicity could increase our cost of doing business.***

The health benefits industry continues to receive significant negative publicity reflecting the public perception of the industry. This publicity and perception have been accompanied by increased litigation, including some large jury awards, legislative activity, regulation and governmental review of industry practices. These factors may adversely affect our ability to market our products or services, may require us to change our products or services, may increase the regulatory burdens under which we operate and may require us to pay large judgments or fines. Any combination of these factors could further increase our cost of doing business and adversely affect our financial position, results of operations, and cash flows.

**ITEM 1B. UNRESOLVED STAFF COMMENTS**

None.

## ITEM 2. PROPERTIES

Our principal executive office is located in the Humana Building, 500 West Main Street, Louisville, Kentucky 40202. In addition to this property, our other principal operating facilities are located in Louisville, Kentucky, Green Bay, Wisconsin, Tampa Bay, Florida, Cincinnati, Ohio and San Juan, Puerto Rico, all of which are used for customer service, enrollment, and claims processing. Our Louisville and Green Bay facilities also house other corporate functions.

We own or lease these principal operating facilities in addition to other administrative market offices and medical centers. We no longer operate most of these medical centers but, rather, lease or sublease them to their provider operators. The following table lists the location of properties we owned or leased, including our principal operating facilities, at December 31, 2007:

	Medical Centers		Administrative Offices		Total
	Owned	Leased	Owned	Leased	
Florida .....	5	46	6	70	127
Texas .....	—	—	2	35	37
Kentucky .....	—	—	10	13	23
Ohio .....	—	—	—	17	17
Puerto Rico .....	—	—	—	17	17
Georgia .....	—	—	—	16	16
Louisiana .....	—	—	—	13	13
South Carolina .....	—	—	6	5	11
Illinois .....	1	1	—	7	9
Wisconsin .....	—	—	1	8	9
Others .....	—	—	—	115	115
Total .....	<u>6</u>	<u>47</u>	<u>25</u>	<u>316</u>	<u>394</u>

## ITEM 3. LEGAL PROCEEDINGS

We are party to a variety of legal actions in the ordinary course of business, including employment matters, breach of contract actions, and tort claims. See “Legal Proceedings” in Note 14 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data. We cannot predict the outcome of these suits with certainty.

## ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

Not applicable.

## PART II

### ITEM 5. MARKET FOR THE REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

#### a) *Market Information*

Our common stock trades on the New York Stock Exchange under the symbol HUM. The following table shows the range of high and low closing sales prices as reported on the New York Stock Exchange Composite Price for each quarter in the years ended December 31, 2007 and 2006:

	<u>High</u>	<u>Low</u>
<b>Year Ended December 31, 2007</b>		
First quarter . . . . .	\$63.45	\$52.25
Second quarter . . . . .	\$65.81	\$59.05
Third quarter . . . . .	\$71.13	\$58.39
Fourth quarter . . . . .	\$78.46	\$70.20
<b>Year Ended December 31, 2006</b>		
First quarter . . . . .	\$57.67	\$48.91
Second quarter . . . . .	\$53.76	\$41.60
Third quarter . . . . .	\$67.94	\$51.54
Fourth quarter . . . . .	\$67.97	\$51.60

#### b) *Holders of our Capital Stock*

As of January 31, 2008, there were approximately 5,200 holders of record of our common stock and approximately 89,000 beneficial holders of our common stock.

#### c) *Dividends*

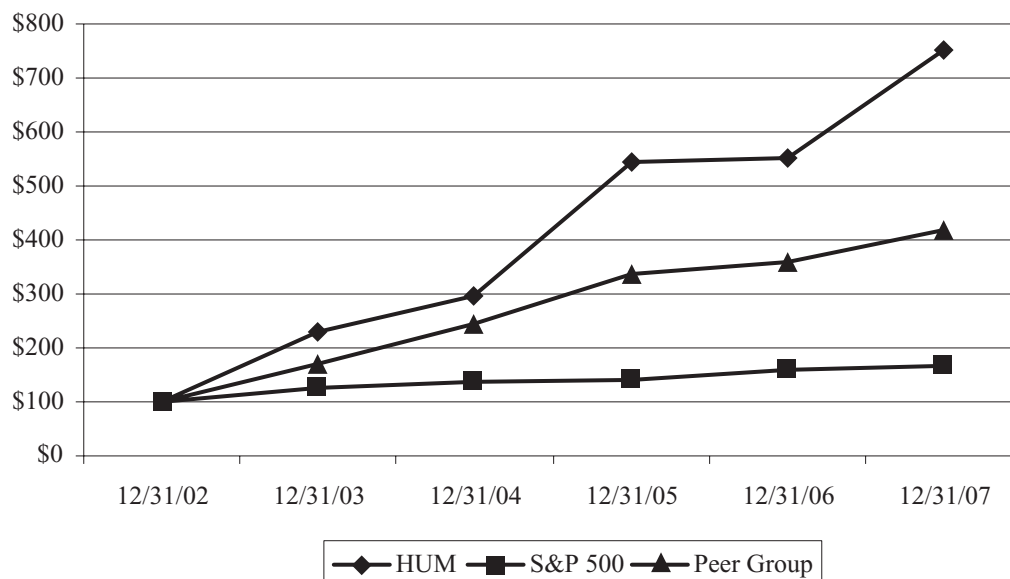
Since February 1993, we have not declared or paid any cash dividends on our common stock. We do not presently intend to pay dividends, and we currently plan to retain our earnings for future operations and growth of our businesses.

#### d) *Equity Compensation Plan*

The information required by this part of Item 5 is incorporated herein by reference from our Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008 appearing under the caption "Equity Compensation Plan Information" of such Proxy Statement.

e) *Stock Performance*

The following graph compares the performance of the our common stock to the Standard & Poor's Composite 500 Index ("S&P 500") and the Morgan Stanley Health Care Payer Index ("Peer Group") for the five years ended December 31, 2007. The graph assumes an investment of \$100 in each of our common stock, the S&P 500, and the Peer Group on December 31, 2002.



	12/31/02	12/31/03	12/31/04	12/31/05	12/31/06	12/31/07
HUM .....	\$100	\$229	\$297	\$543	\$553	\$753
S&P 500 .....	\$100	\$126	\$138	\$142	\$161	\$167
Peer Group .....	\$100	\$169	\$246	\$338	\$360	\$419

f) *Issuer Purchases of Equity Securities*

On February 21, 2008, the Board of Directors authorized the use of up to \$150 million for the repurchase of our common shares exclusive of shares repurchased in connection with employee stock plans. The shares may be purchased from time to time at prevailing prices in the open market, by block purchases, or in privately-negotiated transactions.

There were no common shares acquired by the Company in open market transactions in 2007. During 2007, we acquired 406,377 shares of our common stock in connection with employee stock plans at an aggregate cost of \$27.4 million, or an average of \$67.45 per share.



## ITEM 6. SELECTED FINANCIAL DATA

	2007 (a)	2006 (b)	2005 (c)	2004 (d)	2003 (e)
	(in thousands, except per common share results, membership and ratios)				
Summary of Operations:					
Revenues:					
Premiums	\$24,434,347	\$20,729,182	\$14,001,591	\$12,689,432	\$11,825,283
Administrative services fees	391,515	341,211	259,437	272,796	271,676
Investment income	314,239	291,880	142,976	132,838	122,041
Other revenue	149,888	54,264	14,123	9,259	7,311
Total revenues	25,289,989	21,416,537	14,418,127	13,104,325	12,226,311
Operating expenses:					
Benefits	20,270,531	17,421,204	11,651,470	10,669,647	9,879,421
Selling, general and administrative	3,476,468	3,021,509	2,195,604	1,894,336	1,866,531
Depreciation and amortization	184,812	148,598	128,858	117,792	126,779
Total operating expenses	23,931,811	20,591,311	13,975,932	12,681,775	11,872,731
Income from operations	1,358,178	825,226	442,195	422,550	353,580
Interest expense	68,878	63,141	39,315	23,172	17,367
Income before income taxes	1,289,300	762,085	402,880	399,378	336,213
Provision for income taxes	455,616	274,662	106,150	129,431	112,474
Net income	\$ 833,684	\$ 487,423	\$ 296,730	\$ 269,947	\$ 223,739
Basic earnings per common share	\$ 5.00	\$ 2.97	\$ 1.83	\$ 1.68	\$ 1.41
Diluted earnings per common share	\$ 4.91	\$ 2.90	\$ 1.79	\$ 1.66	\$ 1.38
Financial Position:					
Cash and investments	\$ 6,690,820	\$ 5,347,454	\$ 3,477,955	\$ 3,074,189	\$ 2,927,213
Total assets	12,879,074	10,098,486	6,846,851	5,645,523	5,375,449
Benefits payable	2,696,833	2,410,407	1,849,142	1,389,845	1,260,546
Debt	1,687,823	1,269,100	815,044	636,696	642,638
Stockholders' equity	4,028,937	3,053,886	2,508,874	2,124,248	1,868,972
Key Financial Indicators:					
Benefits ratio	83.0%	84.0%	83.2%	84.1%	83.5%
SG&A expense ratio	13.9%	14.3%	15.4%	14.6%	15.4%
Medical Membership by Segment:					
Government:					
Medicare Advantage	1,143,000	1,002,600	557,800	377,200	328,600
Medicare stand-alone PDP	3,442,000	3,536,600	—	—	—
Total Medicare	4,585,000	4,539,200	557,800	377,200	328,600
Military services insured	1,719,100	1,716,400	1,750,900	1,789,400	1,849,700
Military services ASO	1,146,800	1,163,600	1,138,200	1,082,400	1,057,200
Total military services	2,865,900	2,880,000	2,889,100	2,871,800	2,906,900
Medicaid insured	384,400	390,700	457,900	478,600	468,900
Medicaid ASO	180,600	178,400	—	—	—
Total Medicaid	565,000	569,100	457,900	478,600	468,900
Total Government	8,015,900	7,988,300	3,904,800	3,727,600	3,704,400
Commercial:					
Fully-insured	1,808,600	1,754,200	1,999,800	2,286,500	2,352,800
ASO	1,643,000	1,529,600	1,171,000	1,018,600	712,400
Total Commercial	3,451,600	3,283,800	3,170,800	3,305,100	3,065,200
Total medical membership	11,467,500	11,272,100	7,075,600	7,032,700	6,769,600
Specialty Membership:					
Dental	3,639,800	1,452,000	1,456,500	1,246,700	1,147,400
Vision	2,272,800	—	—	—	—
Other supplemental benefits	871,200	450,800	445,600	461,500	520,700
Total specialty membership	6,783,800	1,902,800	1,902,100	1,708,200	1,668,100

- (a) Includes the acquired operations of DefenseWeb Technologies, Inc. from March 1, 2007, the acquired operations of CompBenefits Corporation from October 1, 2007, and the acquired operations of KMG America Corporation from November 30, 2007. Also includes the benefit of \$68.9 million (\$43.0 million after tax, or \$0.25 per diluted share) related to our 2006 Medicare Part D reconciliation with CMS and the settlement of some TRICARE contractual provisions related to prior years.
- (b) Includes the acquired operations of CHA Service Company from May 1, 2006.
- (c) Includes the acquired operations of CarePlus Health Plans of Florida from February 16, 2005, and the acquired operations of Corphealth, Inc. from December 20, 2005. Also includes expenses of \$71.9 million (\$44.8 million after tax, or \$0.27 per diluted common share) for a class action litigation settlement, as well as expenses of \$27.0 million (\$16.9 million after tax, or \$0.10 per diluted common share) related to Hurricane Katrina. These expenses were partially offset by the realization of a tax gain contingency of \$22.8 million, or \$0.14 per diluted share.
- (d) Includes the acquired operations of Ochsner Health Plan from April 1, 2004.
- (e) Includes expenses of \$30.8 million pretax (\$18.8 million after tax, or \$0.12 per diluted common share) for the writedown of building and equipment and software abandonment expenses. These expenses were partially offset by a gain of \$15.2 million pretax (\$10.1 million after tax, or \$0.06 per diluted common share) for the sale of a venture capital investment. The net impact of these items reduced pretax income by \$15.6 million (\$8.7 million after tax, or \$0.05 per diluted common share).

## ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

*The consolidated financial statements of Humana Inc. in this document present the Company's financial position, results of operations and cash flows, and should be read in conjunction with the following discussion and analysis. References to "we," "us," "our," "Company," and "Humana" mean Humana Inc. and its subsidiaries. This discussion includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. When used in filings with the Securities and Exchange Commission, in our press releases, investor presentations, and in oral statements made by or with the approval of one of our executive officers, the words or phrases like "expects," "anticipates," "intends," "likely will result," "estimates," "projects" or variations of such words and similar expressions are intended to identify such forward-looking statements. These forward-looking statements are not guarantees of future performance and are subject to risks, uncertainties and assumptions, including, among other things, information set forth in Item 1A.—Risk Factors. In making these statements, we are not undertaking to address or update these factors in future filings or communications regarding our business or results except as required by law. In light of these risks, uncertainties and assumptions, the forward-looking events discussed in this document might not occur. There may also be other risks that we are unable to predict at this time. Any of these risks and uncertainties may cause actual results to differ materially from the results discussed in the forward-looking statements.*

### Overview

Headquartered in Louisville, Kentucky, Humana Inc. is one of the nation's largest publicly traded health and supplemental benefits companies, based on our 2007 revenues of \$25.3 billion. We are a full-service benefits solutions company, offering a wide array of health and supplemental benefit plans for employer groups, government benefit programs, and individuals. As of December 31, 2007, we had approximately 11.5 million members in our medical benefit plans, as well as approximately 6.8 million members in our specialty products.

We manage our business with two segments: Government and Commercial. The Government segment consists of beneficiaries of government benefit programs, and includes three lines of business: Medicare, Military, and Medicaid. The Commercial segment consists of members enrolled in our medical and specialty products marketed to employer groups and individuals. We identified our segments in accordance with the aggregation provisions of SFAS 131, which aggregates products with similar economic characteristics. These characteristics include the nature of customer groups as well as pricing, benefits, and underwriting requirements. These segment groupings are consistent with information used by our Chief Executive Officer.

The results of each segment are measured by income before income taxes. We allocate all selling, general and administrative expenses, investment and other revenue, interest expense, and goodwill, but no other assets or liabilities, to our segments. Members served by our two segments often utilize the same medical provider networks, enabling us to obtain more favorable contract terms with providers. Our segments also share indirect overhead costs and assets. As a result, the profitability of each segment is interdependent.

Our results are impacted by many factors, but most notably are influenced by our ability to establish and maintain a competitive and efficient cost structure and to accurately and consistently establish competitive premium, ASO fee, and plan benefit levels that are commensurate with our benefit and administrative costs. Benefit costs are subject to a high rate of inflation due to many forces, including new higher priced technologies and medical procedures, new prescription drugs and therapies, an aging population, lifestyle challenges including obesity and smoking, the tort liability system, and government regulation.

Our industry relies on two key statistics to measure performance. The benefits ratio, which is computed by taking total benefit expenses as a percentage of premium revenues, represents a statistic used to measure underwriting profitability. The selling, general, and administrative expense ratio, or SG&A expense ratio, which is computed by taking total selling, general and administrative expenses as a percentage of premium revenues, administrative services fees and other revenues, represents a statistic used to measure administrative spending efficiency.

## **Government Segment**

Our strategy and commitment to the expanded Medicare programs, including new product choices and pharmacy benefits for seniors, has led to significant growth. Medicare Advantage membership increased to 1,143,000 members at December 31, 2007, up 14.0% from 1,002,600 at December 31, 2006 and up 104.9% from 557,800 at December 31, 2005, primarily due to sales of Private Fee-For-Service, or PFFS, products. Average Medicare Advantage membership was 26.4% higher for the year ended December 31, 2007 compared to the year ended December 31, 2006, and average stand-alone PDP membership was 19.5% higher. Likewise, Medicare premium revenues have increased \$3.3 billion, or 28.5%, to \$14.8 billion for the year ended December 31, 2007 from \$11.5 billion for the year ended December 31, 2006. We expect Medicare Advantage membership to continue to grow into 2008, adding between 200,000 and 250,000 members by December 31, 2008, with a shift in sales mix towards our PPO and HMO offerings.

Our quarterly Government segment earnings are particularly impacted by the Medicare Part D benefit design and changes in the composition of our membership. The Medicare Part D benefit design results in coverage that varies as a member's cumulative out-of-pocket costs pass through successive stages of a member's plan period which begins January 1 for renewals. These plan designs generally result in us sharing a greater portion of the responsibility for total pharmacy costs in the early stages and less in the latter stages. As a result the Government segment's benefits ratio generally improves as the year progresses. In addition, the number of low-income senior members as well as year over year changes in the mix of membership in our stand-alone PDP products, Standard, Enhanced, and Complete, affect the quarterly benefits ratio pattern. We expect the combination of these items will result in a greater proportion of earnings for 2008 to be earned in the first half versus the second half when compared to the quarterly earnings pattern in 2007.

## **Commercial Segment**

We continue to increase the diversification of our Commercial segment membership base and continue to exercise pricing discipline relative to our fully-insured accounts. Commercial segment medical membership increased by 167,800 members from December 31, 2006 to 3,451,600 at December 31, 2007 primarily as a result of the acquisition of KMG America Corporation, discussed more fully below, which added approximately 95,900 members, primarily ASO. The remaining increase primarily was due to enrollment gains in strategic areas of commercial growth including Smart plans and other consumer offerings, individual, small group, and ASO products, partially offset by a decline in the fully-insured larger group product membership. Membership changes from exercising pricing discipline and sales focused on strategic growth areas resulted in a decline in the benefits ratio to 80.5% for the year ended December 31, 2007 compared to 81.7% for the year ended December 31, 2006.

In addition, we are diversifying our Commercial segment revenues through expanded and new specialty product offerings with the acquisitions of CompBenefits Corporation and KMG America Corporation in the fourth quarter of 2007, each discussed further below. These acquisitions significantly increased our dental membership and added new product offerings including vision and other supplemental health and life benefit plans primarily sold on a voluntary basis. The supplemental health plans cover, for example, some of the costs associated with cancer and critical illness. Along with our 2005 acquisition of Corphealth, Inc., a behavioral health care management company, these specialty acquisitions are anticipated to enhance our Commercial segment margins and our ability to appeal to more customers.

## **Other Highlights**

- Earnings increased 69% to \$4.91 per diluted common share in 2007 from \$2.90 per diluted common share in 2006, primarily due to increased premium revenue from higher average Medicare membership.
- Year over year comparisons were impacted by changes in estimates associated with our 2006 Medicare Part D reconciliation with CMS and the settlement of some TRICARE contractual provisions related to prior years which increased our Government segment's results by \$68.9 million pretax, or \$0.25 per

diluted common share, for the year ended December 31, 2007. In addition, a gain in the first quarter of 2006 of \$51.7 million pretax, or \$0.19 per diluted common share, from the sale of a venture capital investment also impacted year over year comparisons.

- Cash flows from operations decreased \$462.4 million to \$1,224.3 million for the year ended December 31, 2007 compared to \$1,686.7 million for the year ended December 31, 2006. Our operating cash flows were unfavorably impacted by the Part D provisions of our Medicare contracts, primarily the 2007 payment of the \$725.5 million risk corridor payable to CMS associated with the 2006 contract year, partially offset by improvement in operating earnings.
- In September 2007, we received approval from CMS to resume marketing of individual Medicare PFFS plans. This announcement ended the June 15, 2007 voluntary suspension agreed to in conjunction with other industry participants.
- In October 2007, we were awarded the Department of Veterans Affairs first specialty network demonstration project, known as Project HERO (Healthcare Effectiveness through Resource Optimization), to support healthcare delivery to veterans.
- Currently, we are anticipating a formal request for proposal, or RFP, for the TRICARE contracts.

We intend for the discussion of our financial condition and results of operations that follows to assist in the understanding of our financial statements and related changes in certain key items in those financial statements from year to year, and the primary factors that accounted for those changes, as well as how certain critical accounting principles and estimates impact our financial statements.

### **Recent Acquisitions**

On November 30, 2007, our Commercial segment acquired KMG America Corporation, or KMG, for cash consideration of \$156.3 million including direct transaction costs, plus the assumption of \$36.1 million of long-term debt. KMG provides long-duration insurance benefits including supplemental health and life benefit plans. On October 1, 2007, our Commercial segment acquired CompBenefits Corporation, or CompBenefits, for cash consideration of \$369.1 million including direct transaction costs. CompBenefits provides dental and vision insurance benefits. These acquisitions, which were financed through a combination of cash and borrowings under our credit agreement, expand our commercial product offerings allowing for significant cross-selling opportunities with our medical insurance products.

On March 1, 2007, our Government segment acquired DefenseWeb Technologies, Inc., or DefenseWeb, a company responsible for delivering customized software solutions for the Department of Defense, for cash consideration of \$27.0 million.

On May 1, 2006, our Commercial segment acquired CHA Service Company, or CHA Health, a health plan serving employer groups in Kentucky, for cash consideration of \$67.5 million.

On December 20, 2005, our Commercial segment acquired Corphealth, Inc., a behavioral health care management company, for cash consideration of approximately \$54.0 million. This acquisition allowed Humana to integrate coverage of medical and behavior health benefits.

On February 16, 2005, we acquired CarePlus Health Plans of Florida, or CarePlus, as well as its affiliated 10 medical centers and pharmacy company for approximately \$444.9 million in cash, adding approximately 50,400 Medicare Advantage members in Miami-Dade, Broward and Palm Beach counties. This acquisition enhanced our Medicare market position in South Florida.

Certain of these transactions are more fully described in Note 3 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data.

## Recently Issued Accounting Pronouncements

In December 2007, the Financial Accounting Standards Board, or FASB, issued FASB Statement No. 141 (Revised 2007), *Business Combination*, or SFAS 141R. SFAS 141R will significantly change the accounting for business combinations. Under SFAS 141R, an acquiring entity will be required to recognize all the assets acquired and liabilities assumed in a transaction at the acquisition-date fair value with limited exceptions. SFAS 141R will change the accounting treatment for certain specific items including expensing transaction and restructuring costs and adjusting earnings in periods subsequent to the acquisition for changes in deferred tax asset valuation allowances and income tax uncertainties as well as changes in the fair value of acquired contingent liabilities. SFAS 141R also includes a substantial number of new disclosure requirements. SFAS 141R applies prospectively to business combinations for which the acquisition date is on or after January 1, 2009 with early adoption prohibited. Accordingly, we are required to record and disclose business combinations following existing GAAP until January 1, 2009. We currently are evaluating the provisions of SFAS 141R.

In December 2007, the FASB issued FASB Statement No. 160, *Noncontrolling Interests in Consolidated Financial Statements—An Amendment of ARB No. 5*, or SFAS 160. SFAS 160 establishes new accounting and reporting standards for the noncontrolling interest in a subsidiary and for the deconsolidation of a subsidiary. Specifically, SFAS 160 requires the recognition of a noncontrolling interest (minority interest) as equity and separate from the parent's equity. The amount of net income attributable to the noncontrolling interest will be included in consolidated net income on the face of the income statement. SFAS 160 is effective for fiscal years, and interim periods within those fiscal years, beginning January 1, 2009. Like SFAS 141R discussed above, earlier adoption is prohibited. We currently are evaluating the provisions of SFAS 160.

In February 2007, the FASB issued Statement of Financial Accounting Standards No. 159, *The Fair Value Option for Financial Assets and Financial Liabilities*, or SFAS 159. SFAS 159 allows us an option to report selected financial assets and liabilities at fair value and establishes related presentation and disclosure requirements. We were required to make an election regarding this fair value option in the first quarter of 2008, and we did not elect to adopt this fair value option under SFAS 159.

In September 2006, the FASB issued Statement of Financial Accounting Standards No. 157, *Fair Value Measurements*, or SFAS 157. SFAS 157 defines fair value, establishes a framework for measuring fair value, and expands disclosures about fair value measurements. SFAS 157 does not require new fair value measurements. We adopted SFAS 157 on January 1, 2008. The adoption of SFAS 157 did not have a material impact on our financial position or results of operations. We are evaluating the disclosure provisions of SFAS 157 required in connection with the filing of our first quarter 2008 Form 10-Q.



## Comparison of Results of Operations for 2007 and 2006

Certain financial data for our two segments was as follows for the years ended December 31, 2007 and 2006:

	2007	2006	Change	
		(dollars in thousands)	Dollars	Percentage
Premium revenues:				
Medicare Advantage .....	\$11,173,417	\$ 8,499,064	\$2,674,353	31.5%
Medicare stand-alone PDP .....	3,668,425	3,050,304	618,121	20.3%
Total Medicare .....	14,841,842	11,549,368	3,292,474	28.5%
Military services .....	2,839,790	2,543,930	295,860	11.6%
Medicaid .....	555,594	520,520	35,074	6.7%
Total Government .....	18,237,226	14,613,818	3,623,408	24.8%
Fully-insured .....	5,663,000	5,704,378	(41,378)	(0.7)%
Specialty .....	534,121	410,986	123,135	30.0%
Total Commercial .....	6,197,121	6,115,364	81,757	1.3%
Total .....	<u>\$24,434,347</u>	<u>\$20,729,182</u>	<u>\$3,705,165</u>	<u>17.9%</u>
Administrative services fees:				
Government .....	\$ 73,659	\$ 49,442	\$ 24,217	49.0%
Commercial .....	317,856	291,769	26,087	8.9%
Total .....	<u>\$ 391,515</u>	<u>\$ 341,211</u>	<u>\$ 50,304</u>	<u>14.7%</u>
Income before income taxes:				
Government .....	\$ 1,027,531	\$ 513,845	\$ 513,686	100.0%
Commercial .....	261,769	248,240	13,529	5.4%
Total .....	<u>\$ 1,289,300</u>	<u>\$ 762,085</u>	<u>\$ 527,215</u>	<u>69.2%</u>
Benefits ratios(a):				
Government .....	83.8%	85.0%		(1.2)%
Commercial .....	80.5%	81.7%		(1.2)%
Total .....	<u>83.0%</u>	<u>84.0%</u>		<u>(1.0)%</u>
SG&A expense ratios(b):				
Government .....	11.2%	11.8%		(0.6)%
Commercial .....	21.5%	20.0%		1.5%
Total .....	<u>13.9%</u>	<u>14.3%</u>		<u>(0.4)%</u>

(a) Represents total benefit expense as a percentage of premium revenue. Also known as the benefits ratio.

(b) Represents total selling, general, and administrative expenses as a percentage of premium revenues, administrative services fees, and other revenues. Also known as the SG&A expense ratio.

Medical membership was as follows at December 31, 2007 and 2006:

	2007	2006	Change	
			Members	Percentage
Government segment medical members:				
Medicare Advantage .....	1,143,000	1,002,600	140,400	14.0%
Medicare stand-alone PDP .....	3,442,000	3,536,600	(94,600)	(2.7)%
Total Medicare .....	4,585,000	4,539,200	45,800	1.0%
Military services .....	1,719,100	1,716,400	2,700	0.2%
Military services ASO .....	1,146,800	1,163,600	(16,800)	(1.4)%
Total military services .....	2,865,900	2,880,000	(14,100)	(0.5)%
Medicaid .....	384,400	390,700	(6,300)	(1.6)%
Medicaid ASO .....	180,600	178,400	2,200	1.2%
Total Medicaid .....	565,000	569,100	(4,100)	(0.7)%
Total Government .....	8,015,900	7,988,300	27,600	0.3%
Commercial segment medical members:				
Fully-insured .....	1,808,600	1,754,200	54,400	3.1%
ASO .....	1,643,000	1,529,600	113,400	7.4%
Total Commercial .....	3,451,600	3,283,800	167,800	5.1%
Total medical membership .....	11,467,500	11,272,100	195,400	1.7%

These tables of financial data should be reviewed in connection with the discussion on the following pages.

### *Summary*

Net income was \$833.7 million, or \$4.91 per diluted common share, in 2007 compared to \$487.4 million, or \$2.90 per diluted common share, in 2006. The year-over-year increase in earnings primarily resulted from higher operating earnings in our Government segment largely due to increased premium revenue from higher average Medicare membership.

### *Premium Revenues and Medical Membership*

Premium revenues increased \$3.7 billion, or 17.9%, to \$24.4 billion for 2007, compared to \$20.7 billion for 2006 primarily due to higher premium revenues in the Government segment. Premium revenues reflect changes in membership and increases in average per member premiums. Items impacting average per member premiums include changes in premium rates as well as changes in the geographic mix of membership, the mix of product offerings, the mix of benefit plans selected by our membership, the impact of the risk corridor provisions, and changes in health status factors or risk adjustment provisions.

Government segment premium revenues increased \$3.6 billion, or 24.8%, to \$18.2 billion for 2007 compared to \$14.6 billion for 2006 primarily attributable to higher average Medicare membership from the expanded participation in various Medicare products. Average membership is calculated by summing the ending membership for each month in a period and dividing the result by the number of months in a period. Average Medicare Advantage membership increased 26.4% for 2007 compared to 2006. Sales of our PFFS products drove the majority of the 140,400 increase in ending Medicare Advantage members since December 31, 2006. Average Medicare stand-alone PDP membership increased 19.5% for 2007 compared to 2006.

Commercial segment premium revenues increased \$81.8 million, or 1.3%, to \$6.2 billion for 2007 primarily due to our specialty product offerings, including dental, vision, and other supplemental health and life products,

as a result of the CompBenefits and KMG acquisitions. Increases in average fully-insured per member premiums were offset by a decrease in average fully-insured membership. Average fully-insured group membership decreased 6.9% for 2007 compared to 2006, primarily as a result of a large group account moving from fully-insured to ASO on July 1, 2006, partially offset by membership gains in strategic areas of commercial growth including Smart plans and other consumer offerings, individual, and small group product lines. Average per member premiums for our fully-insured group medical members increased approximately 5.2% from 2006 to 2007.

#### *Administrative Services Fees*

Our administrative services fees were \$391.5 million for 2007, an increase of \$50.3 million, or 14.7%, from \$341.2 million for 2006. The increase was due to increases in both our Government and Commercial segments.

For the Government segment, administrative services fees increased \$24.2 million, or 49.0%, to \$73.7 million for 2007 as a result of the DefenseWeb acquisition and the award of a new Puerto Rico ASO contract during the fourth quarter of 2006.

For the Commercial segment, administrative services fees increased \$26.1 million, or 8.9%, from \$291.8 million for 2006 to \$317.9 million for 2007 primarily from higher average ASO membership, increasing 5.7% for 2007 compared to 2006.

#### *Investment Income*

Investment income totaled \$314.2 million for 2007, an increase of \$22.3 million from \$291.9 million for 2006 primarily due to higher average investment balances in 2007 partially offset by a decrease in realized gains related to the sale of venture capital investments in 2006. Investment income for 2006 included a \$51.7 million realized gain related to the sale of a venture capital investment in the first quarter.

#### *Other Revenue*

Other revenue totaled \$149.9 million for 2007, an increase of \$95.6 million from \$54.3 million for 2006. The increase primarily was attributable to increased revenue from growth related to *RightSource*<sup>SM</sup>, our mail order pharmacy.

#### *Benefit Expenses*

Consolidated benefit expense was \$20.3 billion for 2007, an increase of \$2.9 billion, or 16.7%, from \$17.4 billion for 2006. The increase primarily was driven by the increase in the average number of Medicare members and an increase in average per member claims costs primarily from the effects of health care inflation.

The consolidated benefits ratio for 2007 was 83.0%, a 100 basis point decrease from 84.0% for 2006. The decrease primarily was attributable to improvements in the benefits ratio for both the Commercial and Government segments.

The Government segment's benefit expenses increased \$2.9 billion, or 23.0%, during 2007 compared to 2006 primarily due to an increase in the average number of Medicare members, including those enrolled in our PDPs, and to a lesser extent, an increase in average per member claims costs.

The Government segment's benefits ratio for 2007 was 83.8%, a 120 basis point decrease from 2006 of 85.0%. The decrease in the benefits ratio resulted from the combination of the extended enrollment period in 2006, improvement in the stand-alone PDP Complete plan, changes in estimates associated with our 2006 Medicare Part D reconciliation with CMS as well as the settlement of some TRICARE contractual provisions

related to prior years. Part D benefit designs result in us sharing a greater portion of the responsibilities for total pharmacy costs in the early stages of a member's plan period and less in the later stages, resulting in a declining benefits ratio as the year progresses. The extended enrollment period in 2006, which ended June 30, 2006, skewed the standard pattern associated with the progression of members through the stages of Medicare Part D benefits. Regarding the Complete plan, benefit design changes improved the performance of that offering. Changes in estimates associated with our 2006 Medicare Part D reconciliation with CMS and the settlement of some TRICARE contractual provisions related to the prior years decreased the benefits ratio 40 basis points for 2007. These changes in estimates resulted from 1) the resolution of first year Medicare Part D implementation matters including enrollment discrepancies, of which similar adjustments in the future are not expected to be material due to the program's operational improvement in 2007; and 2) the adjustment of certain TRICARE reserves as a result of the settlement of claims payment accuracy and risk share provisions for prior option periods.

The Commercial segment's benefit expense decreased \$6.2 million, or 0.1%, from 2006 to 2007. This decrease primarily results from the decrease in fully-insured group membership partially offset by the increase in average per member claims costs due to medical expense inflation.

The benefits ratio for the Commercial segment of 80.5% for 2007 decreased 120 basis points from the 2006 benefits ratio of 81.7%. The decrease in the benefits ratio primarily reflects an increase in the percentage of individual and small group members comprising our total fully-insured block, the CompBenefits and KMG acquisitions which added dental, vision, and other supplemental health and life members, and improving medical cost utilization. Individual and smaller group as well as specialty, primarily dental and vision, accounts generally carry a lower benefits ratio and a higher SG&A expense ratio compared to larger group accounts due to higher distribution costs. See related SG&A expense ratio discussion in the following section.

#### *SG&A Expense*

Consolidated SG&A expenses increased \$455.0 million, or 15.1%, during 2007 compared to 2006. The increase primarily resulted from an increase in the number of employees due to the Medicare expansion, expenses associated with *RightSource*<sup>SM</sup>, our mail order pharmacy, and higher Medicare marketing expenses associated with higher sales goals for 2008 compared to 2007. The number of employees increased by 2,700 to 25,000 at December 31, 2007 from 22,300 at December 31, 2006, or 12.1%.

The consolidated SG&A expense ratio for 2007 was 13.9%, decreasing 40 basis points from 14.3% for 2006. The SG&A expense ratio decrease resulted from improving administrative cost efficiency and productivity gains associated with servicing our members offset by our expanding mail order pharmacy business as well as differences in the composition of our medical membership portfolio for 2007 versus 2006. The consolidated SG&A expense ratio is expected to be in the range of 13.5% to 14.0% for 2008.

Our Government and Commercial segments bear both direct and shared indirect overhead SG&A expenses. We allocate the indirect overhead expenses shared by the two segments primarily as a function of revenues. As a result, the profitability of each segment is interdependent.

SG&A expenses in the Government segment increased \$312.0 million, or 18.0%, during 2007 compared to 2006. The Government segment SG&A expense ratio decreased 60 basis points from 11.8% for 2006 to 11.2% for 2007. The decrease primarily resulted from efficiency and productivity gains associated with servicing higher average Medicare membership.

The Commercial segment SG&A expenses increased \$143.0 million, or 11.1%, during 2007 compared to 2006. The Commercial segment SG&A expense ratio increased 150 basis points from 20.0% for 2006 to 21.5% for 2007. This increase primarily resulted from the continued shift in the mix of membership towards ASO, an increase in the percentage of individual and small group members comprising our fully-insured membership, and

administrative costs associated with increased business for our mail order pharmacy. For 2007, 46.8% of our Commercial segment average medical membership was related to ASO business compared to 44.5% for 2006. Likewise, at December 31, 2007, 29.3% of our Commercial segment average medical membership was related to individual and small group accounts compared to 27.7% at December 31, 2006. Fee based ASO business carries a higher SG&A expense ratio than fully-insured business since there is no benefit expense or offsetting premium revenue. Additionally, individual and smaller group accounts carry a higher SG&A expense ratio due to higher distribution costs compared to larger group accounts.

#### *Depreciation and Amortization*

Depreciation and amortization for 2007 totaled \$184.8 million compared to \$148.6 million for 2006, an increase of \$36.2 million, or 24.4%. The increase primarily resulted from increased capital expenditures related to the Medicare expansion.

#### *Interest Expense*

Interest expense was \$68.9 million for 2007, compared to \$63.1 million for 2006, an increase of \$5.8 million, primarily due to higher average outstanding debt partially offset by lower interest rates.

#### *Income Taxes*

Our effective tax rate for 2007 of 35.3% compared to the effective tax rate of 36.0% for 2006. The decrease is primarily due to a lower state tax rate. The lower state tax rate results from a shift in the geographic mix of revenues to states with lower tax rates. See Note 9 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data for a complete reconciliation of the federal statutory rate to the effective tax rate. We expect the 2008 effective tax rate to be in the range of 35.5% to 36.0%.

### **Comparison of Results of Operations for 2006 and 2005**

Year over year comparisons have been impacted by litigation and Hurricane Katrina expenses in 2005 that did not recur in 2006, as more fully discussed in the following sections.

#### *2005 Settlement of Class Action Litigation*

On October 17, 2005, we reached an agreement with representatives of more than 700,000 physicians to settle a nationwide class action suit. In connection with the settlement and other related litigation costs, we recorded pretax administrative expenses of \$71.9 million (\$44.8 million after taxes, or \$0.27 per diluted common share) in the third quarter of 2005. Of the \$71.9 million, \$33.4 million was included in the Government segment results and the remaining \$38.5 million was included in the Commercial segment results. These amounts were paid in 2006.

#### *2005 Hurricane Katrina*

Certain of our operations, primarily the Louisiana market, were negatively affected by the impact of Hurricane Katrina in August 2005. Expenses related to Hurricane Katrina primarily stemmed from our efforts, in cooperation with Departments of Insurance in the affected states, to help our members by offering participating-provider benefits at non-participating providers' rates, paying claims for members who were unable at the time to meet their premium obligations and similar measures. In connection with Hurricane Katrina, we recorded pretax medical and administrative expenses of \$27.0 million (\$16.9 million after taxes, or \$0.10 per diluted common share) during the third and fourth quarters of 2005. Of the \$27.0 million, \$5.9 million was included in the Government segment results and the remaining \$21.1 million was included in the Commercial segment results.



## Results of Operations

Certain financial data for our two segments was as follows for the years ended December 31, 2006 and 2005:

	2006	2005	Change	
		(dollars in thousands)	Dollars	Percentage
Premium revenues:				
Medicare Advantage .....	\$ 8,499,064	\$ 4,590,362	\$3,908,702	85.2%
Medicare stand-alone PDP .....	3,050,304	—	3,050,304	100.0%
Total Medicare .....	11,549,368	4,590,362	6,959,006	151.6%
Military services .....	2,543,930	2,407,653	136,277	5.7%
Medicaid .....	520,520	548,714	(28,194)	(5.1)%
Total Government .....	14,613,818	7,546,729	7,067,089	93.6%
Fully-insured .....	5,704,378	6,068,115	(363,737)	(6.0)%
Specialty .....	410,986	386,747	24,239	6.3%
Total Commercial .....	6,115,364	6,454,862	(339,498)	(5.3)%
Total .....	<u>\$20,729,182</u>	<u>\$14,001,591</u>	<u>\$6,727,591</u>	<u>48.0%</u>
Administrative services fees:				
Government .....	\$ 49,442	\$ 50,059	\$ (617)	(1.2)%
Commercial .....	291,769	209,378	82,391	39.4%
Total .....	<u>\$ 341,211</u>	<u>\$ 259,437</u>	<u>\$ 81,774</u>	<u>31.5%</u>
Income before income taxes:				
Government .....	\$ 513,845	\$ 316,676	\$ 197,169	62.3%
Commercial .....	248,240	86,204	162,036	188.0%
Total .....	<u>\$ 762,085</u>	<u>\$ 402,880</u>	<u>\$ 359,205</u>	<u>89.2%</u>
Benefits ratios(a):				
Government .....	85.0%	83.1%		1.9%
Commercial .....	81.7%	83.3%		(1.6)%
Total .....	<u>84.0%</u>	<u>83.2%</u>		<u>0.8%</u>
SG&A expense ratios(b):				
Government .....	11.8%	12.7%		(0.9)%
Commercial .....	20.0%	18.5%		1.5%
Total .....	<u>14.3%</u>	<u>15.4%</u>		<u>(1.1)%</u>

(a) Represents total benefit expense as a percentage of premium revenue. Also known as the benefits ratio.

(b) Represents total selling, general, and administrative expenses as a percentage of premium revenues, administrative services fees, and other revenues. Also known as the SG&A expense ratio.

Medical membership was as follows at December 31, 2006 and 2005:

	2006	2005	Change	
			Members	Percentage
Government segment medical members:				
Medicare Advantage .....	1,002,600	557,800	444,800	79.7%
Medicare stand-alone PDP .....	3,536,600	—	3,536,600	100.0%
Total Medicare .....	4,539,200	557,800	3,981,400	713.8%
Military services .....	1,716,400	1,750,900	(34,500)	(2.0)%
Military services ASO .....	1,163,600	1,138,200	25,400	2.2%
Total military services .....	2,880,000	2,889,100	(9,100)	(0.3)%
Medicaid .....	390,700	457,900	(67,200)	(14.7)%
Medicaid ASO .....	178,400	—	178,400	100.0%
Total Medicaid .....	569,100	457,900	111,200	24.3%
Total Government .....	7,988,300	3,904,800	4,083,500	104.6%
Commercial segment medical members:				
Fully-insured .....	1,754,200	1,999,800	(245,600)	(12.3)%
ASO .....	1,529,600	1,171,000	358,600	30.6%
Total Commercial .....	3,283,800	3,170,800	113,000	3.6%
Total medical membership .....	11,272,100	7,075,600	4,196,500	59.3%

These tables of financial data should be reviewed in connection with the discussion on the following pages.

### *Summary*

Net income was \$487.4 million, or \$2.90 per diluted common share, in 2006 compared to \$296.7 million, or \$1.79 per diluted common share, in 2005. Net income for 2005 included expenses resulting from the physician class action settlement (\$44.8 million after taxes, or \$0.27 per diluted common share) and costs associated with Hurricane Katrina (\$16.9 million after taxes, or \$0.10 per diluted common share) described previously. Net income for 2005 also included the beneficial effect of an effective tax rate of approximately 26.3% compared to 36.0% in 2006, primarily due to the resolution of a contingent gain (\$22.8 million, or \$0.14 per diluted common share) during the first quarter of 2005 in connection with the expiration of the statute of limitations on an uncertain tax position related to the 2000 tax year. After considering litigation and Hurricane Katrina expenses and the favorable tax gain contingency in 2005, the remaining year over year improvement in 2006 results from earnings increases in both the Government and Commercial segments.

### *Premium Revenues and Medical Membership*

Premium revenues reflect changes in membership and increases in average per member premiums. Items impacting average per member premiums include changes in premium rates as well as changes in the geographic mix of membership, the mix of product offerings, and the mix of benefit plans selected by our membership. Premium revenues increased 48.0% to \$20.7 billion for 2006, compared to \$14.0 billion for 2005. Higher Government segment premium revenues were partially offset by a decrease in Commercial segment premium revenues. Premium revenues reflect higher enrollment in our Medicare Advantage plans and the addition of our stand-alone PDP business.

Government segment premium revenues increased \$7.1 billion, or 93.6% to \$14.6 billion for 2006, compared to \$7.5 billion for 2005. This increase primarily was attributable to the expanded participation in various Medicare products and geographic markets. Sales of our PFFS products drove the majority of the 79.7%

increase in Medicare Advantage members since December 31, 2005. At December 31, 2006, approximately 47% of the company's Medicare Advantage members were in PFFS plans versus 22% at December 31, 2005. Additionally, our new Medicare stand-alone PDP products added 3,536,600 members and \$3.1 billion in new premium revenues during 2006. Medicaid membership increased 111,200 members from December 31, 2005 due primarily to the award of a new Puerto Rico regional ASO contract in the fourth quarter of 2006 partially offset by eligible Puerto Rico Medicaid members choosing to move into the Medicare program.

Commercial segment premium revenues decreased 5.3% to \$6.1 billion for 2006 compared to \$6.5 billion for 2005. Lower premium revenues primarily resulted from a reduction of fully-insured membership. Our fully-insured membership decreased 12.3%, or 245,600 members, to 1,754,200 at December 31, 2006 compared to 1,999,800 at December 31, 2005 primarily as a result of continued attrition within the fully-insured group accounts, partially offset by membership gains from the CHA acquisition, and membership increases in the individual as well as Smart plans and other consumer product lines. Attrition in the fully-insured group accounts results from a competitive pricing environment. Average per member premiums for our fully-insured group medical members increased approximately 5.7% from 2005 to 2006. The average per member premium increase reflects a shift in the mix in our fully-insured group membership from large groups to individuals and small groups as large groups continue to move to an administrative services only offering. Average per member premiums are lower for individuals and small groups than large groups.

#### *Administrative Services Fees*

Our administrative services fees for 2006 were \$341.2 million, an increase of \$81.8 million, or 31.5%, from \$259.4 million for 2005. The increase was due to increases in our Commercial segment administrative services fees.

For the Commercial segment, administrative services fees increased \$82.4 million, or 39.4%, from \$209.4 million for 2005 to \$291.8 million for 2006. This increase resulted from increased membership. ASO membership of 1,171,000 members at December 31, 2005 increased 30.6% to 1,529,600 at December 31, 2006. Average per member fees increased approximately 19% in 2006. ASO fees from our Commercial segment represent 86% of total ASO fees.

#### *Investment Income*

Investment income totaled \$291.9 million for 2006, an increase of \$148.9 million from \$143.0 million for 2005. The increase in investment income for 2006 primarily resulted from higher venture capital gains, and higher average invested balances and interest rates. Investment income for 2006 includes \$75.7 million in net realized gains related to venture capital investments compared to \$5.7 million in 2005.

#### *Other Revenue*

Other revenue totaled \$54.3 million for 2006, an increase of \$40.2 million from \$14.1 million for 2005. The increase primarily was attributable to revenue from our new in-house mail order pharmacy operations in 2006.

#### *Benefit Expenses*

Consolidated benefit expense was \$17.4 billion for 2006, an increase of \$5.7 billion, or 48.7%, from \$11.7 billion for 2005. The increase was primarily driven by the increase in the number of members, particularly higher cost Medicare members, and an increase in average per member claims costs primarily from the effects of health care inflation.

The consolidated benefits ratio for 2006 was 84.0%, an 80 basis point increase from 83.2% for 2005. Higher benefit expenses from Hurricane Katrina increased the 2005 benefits ratio 20 basis points. An improvement in the Commercial segment benefits ratio was more than offset by a higher Government segment benefits ratio impacted by the new Medicare stand-alone PDP offerings.

The Government segment's benefit expenses increased \$6.2 billion, or 98.1%, during 2006 compared to 2005. The increase was primarily due to an increase in the number of Medicare members, including those enrolled in our stand-alone PDPs.

The Government segment's benefits ratio for 2006 was 85.0%, a 190 basis point increase from 2005 of 83.1%. The increase was primarily attributable to the introduction of the stand-alone PDPs in January 2006 with a benefits ratio of 92.5% for 2006. The stand-alone PDP benefits ratio was negatively impacted by a benefits ratio in our Complete plan of 115.9% for 2006, one of three stand-alone PDP offerings representing approximately 12% of our stand-alone PDP members.

The Commercial segment's benefit expenses decreased \$382.3 million, or 7.1%, from 2005 to 2006. This decrease primarily results from the decrease in fully-insured group membership partially offset by the increase in average per member claims costs. The increase in average per member claims costs for fully-insured group members was approximately 6% for 2006.

The benefits ratio for the Commercial segment of 81.7% in 2006 decreased 160 basis points from the 2005 benefits ratio of 83.3%. Higher benefit expenses from Hurricane Katrina increased the 2005 benefits ratio 30 basis points. The decrease in the benefits ratio primarily reflects improving medical cost utilization trends and an increase in the percentage of individual and small group members comprising our total fully-insured block. Individual and smaller group accounts generally carry a lower benefits ratio than larger group accounts.

#### *SG&A Expense*

Consolidated SG&A expenses increased \$825.9 million, or 37.6%, during 2006 compared to 2005. The increase primarily resulted from an increase in the number of employees and increased sales and marketing costs due to the Medicare expansion offset by prior year litigation expenses which did not recur in 2006. The number of employees increased by 3,600 to 22,300 from 18,700 at December 31, 2005, primarily in the customer service and marketing functions associated with the growth in the Medicare business.

The consolidated SG&A expense ratio for 2006 was 14.3%, decreasing 110 basis points from 15.4% for 2005. Expenses related to the litigation settlement increased the SG&A expense ratio 50 basis points for 2005. After considering the effects of the litigation settlement, the remaining decrease resulted from growth in revenues from higher average medical membership outpacing the related increase in administrative spending on a consolidated basis during 2006.

Our Government and Commercial segments bear both direct and shared indirect overhead SG&A expenses. We allocate the indirect overhead expenses shared by the two segments primarily as a function of revenues. As a result, the profitability of each segment is interdependent.

Government segment SG&A expenses of \$1,730.2 million for 2006 increased \$766.9 million, or 79.6%, from 2005. The increase primarily resulted from higher expenses associated with the infrastructure build out of our expanded Medicare offerings in the latter half of 2005 through the first half of 2006 as well as increased sales and marketing costs in 2006 also related to the Medicare expansion.

The Government segment SG&A expense ratio decreased 90 basis points from 12.7% for 2005 to 11.8% for 2006. Expenses related to the litigation settlement increased the SG&A expense ratio 50 basis points for 2005. After considering the effect of the litigation, the decrease from 2005 to 2006 resulted from average membership and related revenue associated with the Medicare expansion reaching the levels contemplated by the now complete build-out of infrastructure and support functions which began in the latter half of 2005, providing more leverage against administrative costs in 2006.

The Commercial segment SG&A expenses increased \$59.0 million, or 4.8%, during 2006 compared to 2005. The Commercial segment SG&A expense ratio of 20.0% for 2006 increased 150 basis points from 18.5%

for 2005. Expenses related to the litigation settlement increased the SG&A expense ratio 60 basis points for 2005. After considering the effect of the litigation, the increase primarily resulted from an increase in the percentage of small group members comprising our total fully-insured membership as well as the continued shift in the mix of membership towards ASO. At December 31, 2005, 37% of our Commercial segment medical membership related to ASO business compared to 47% at December 31, 2006. Small group accounts bear a higher SG&A ratio than larger group accounts and ASO business bears a significantly higher SG&A ratio than fully-insured business.

#### *Depreciation and Amortization*

Depreciation and amortization for 2006 totaled \$148.6 million compared to \$128.9 million in 2005, an increase of \$19.7 million, or 15.3%. The increase resulted primarily from capital expenditures related to the Medicare expansion.

#### *Interest Expense*

Interest expense was \$63.1 million for 2006, compared to \$39.3 million for 2005, an increase of \$23.8 million. This increase primarily resulted from higher average outstanding debt and higher interest rates.

#### *Income Taxes*

Our effective tax rate for 2006 of 36.0% increased 9.7% compared to the 26.3% effective tax rate for 2005. The higher effective tax rate for 2006 is primarily due to the resolution of a contingent tax gain of \$22.8 million in the first quarter of 2005 in connection with the expiration of the statute of limitations on an uncertain tax position related to the 2000 tax year which did not recur in 2006. See Note 9 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data for a complete reconciliation of the federal statutory rate to the effective tax rate.

### **Liquidity**

Our primary sources of cash include receipts of premiums, ASO fees, investment income, as well as proceeds from the sale or maturity of our investment securities and from borrowings. Our primary uses of cash include disbursements for claims payments, SG&A expenses, interest expense, taxes, purchases of investment securities, acquisitions, capital expenditures, and payments on borrowings. Because premiums generally are collected in advance of claim payments by a period of up to several months in many instances, our business normally should produce positive cash flows during periods of increasing enrollment. Conversely, cash flows would be negatively impacted during periods of decreasing enrollment. We have experienced improving operating cash flows associated with growth in Medicare enrollment. The use of operating cash flows may be limited by regulatory requirements which require, among other items, that our regulated subsidiaries maintain minimum levels of capital.

Cash and cash equivalents increased to \$2,040.5 million at December 31, 2007 from \$1,740.3 million at December 31, 2006. The change in cash and cash equivalents for the years ended December 31, 2007, 2006 and 2005 is summarized as follows:

	<u>2007</u>	<u>2006</u>	<u>2005</u>
		(in thousands)	
Net cash provided by operating activities . . . . .	\$ 1,224,262	\$ 1,686,712	\$ 610,082
Net cash used in investing activities . . . . .	(1,845,391)	(1,654,066)	(767,276)
Net cash provided by financing activities . . . . .	921,278	975,642	309,131
Increase in cash and cash equivalents . . . . .	<u>\$ 300,149</u>	<u>\$ 1,008,288</u>	<u>\$ 151,937</u>

### *Cash Flow from Operating Activities*

The decrease in operating cash flows for 2007 resulted from timing of cash flows associated with our Medicare Part D offerings, offset by Medicare enrollment growth and improved earnings. During 2007, we paid \$725.5 million to CMS under the risk corridor terms of our 2006 contracts with CMS. Similarly, the provision for net amounts payable under the risk corridor terms of our 2007 contracts with CMS, which will be paid in 2008, was \$102.6 million.

The increase in operating cash flows for 2006 compared to 2005 resulted from Medicare enrollment growth, improved earnings, and the timing of cash flows associated with our Medicare Part D offerings which were new beginning January 1, 2006. Our 2006 Part D results related to both stand-alone PDP and MA-PD offerings reflected provisions for net amounts payable to CMS under the risk corridor terms of our contracts with CMS. This risk corridor amount, which was paid in 2007 as discussed above, reflects favorable experience on allowable risk corridor costs during the second half of 2006 compared to the expectations set out in our original annual bid for 2006 contracts with CMS. The favorable experience was associated with the Medicare Part D portion of our MA-PD offerings as well as our Standard and Enhanced stand-alone plans.

Comparisons of our operating cash flows also are impacted by other changes in our working capital. The most significant drivers of changes in our working capital are typically the timing of receipts for premiums and ASO fees and payments of benefit expenses. We illustrate these changes with the following summaries of receivables and benefits payable.

The detail of total net receivables was as follows at December 31, 2007, 2006 and 2005:

	2007	2006	2005	Change	
				2007	2006
	(in thousands)				
Military services:					
Base receivable .....	\$404,570	\$452,509	\$509,444	\$(47,939)	\$(56,935)
Change orders .....	5,168	4,247	32,285	921	(28,038)
Military services subtotal .....	409,738	456,756	541,729	(47,018)	(84,973)
Medicare .....	137,345	143,875	66,536	(6,530)	77,339
Commercial and other .....	126,718	125,899	162,944	819	(37,045)
Allowance for doubtful accounts .....	(68,260)	(45,589)	(32,557)	(22,671)	(13,032)
Total net receivables .....	<u>\$605,541</u>	<u>\$680,941</u>	<u>\$738,652</u>	<u>(75,400)</u>	<u>(57,711)</u>
Reconciliation to cash flow statement:					
Provision for doubtful accounts .....				28,922	20,901
Receivables from acquisition .....				<u>(14,267)</u>	<u>(843)</u>
Change in receivables per cash flow statement resulting in cash from operations .....				<u>\$(60,745)</u>	<u>\$(37,653)</u>

Military services base receivables consist of estimated claims owed from the federal government for health care services provided to beneficiaries and underwriting fees. The claim reimbursement component of military services base receivables is generally collected over a three to four month period. The timing of claim reimbursements resulted in the decrease in base receivables from 2006 to 2007 as well as from 2005 to 2006. The \$28.0 million decrease in military services change order receivables from 2005 to 2006 resulted from the collection of receivables in 2006 related to an equitable adjustment to the contract price negotiated in late 2005 for services not originally specified in the contract.



Despite significant growth in Medicare, Medicare receivables declined \$6.5 million from 2006 to 2007 due to the net collection of receivables associated with the CMS risk adjustment model. Likewise, the \$77.3 million increase in Medicare receivables from 2005 to 2006 resulted from an increase in receivables associated with the CMS risk adjustment model.

The decline in Commercial and other receivables from 2005 to 2006 resulted from the change in the mix of members from fully-insured to ASO.

The \$22.7 million increase in the allowance for doubtful accounts from 2006 to 2007 resulted from the growth of the Medicare business.

The detail of benefits payable was as follows at December 31, 2007, 2006 and 2005:

	2007	2006	2005	Change	
				2007	2006
	(in thousands)				
IBNR(1) . . . . .	\$1,712,599	\$1,600,198	\$1,013,949	\$112,401	\$586,249
Military services benefits payable(2) . . .	341,372	430,674	514,426	(89,302)	(83,752)
Reported claims in process(3) . . . . .	91,938	98,033	67,065	(6,095)	30,968
Other benefits payable(4) . . . . .	550,924	281,502	253,702	269,422	27,800
Total benefits payable . . . . .	<u>\$2,696,833</u>	<u>\$2,410,407</u>	<u>\$1,849,142</u>	286,426	561,265
Reconciliation to cash flow statement:					
Benefits payable from acquisition . . . . .				(41,029)	(21,198)
Change in benefits payable in cash flow statement resulting in cash from operations . . . . .				<u>\$245,397</u>	<u>\$540,067</u>

- (1) IBNR represents an estimate of benefits payable for claims incurred but not reported (IBNR) at the balance sheet date. The level of IBNR is primarily impacted by membership levels, medical claim trends and the receipt cycle time, which represents the length of time between when a claim is initially incurred and when the claim form is received (i.e. a shorter time span results in a lower IBNR).
- (2) Military services benefits payable primarily results from the timing of the cost of providing health care services to beneficiaries and the related reimbursement by the federal government as more fully described in Note 2 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data. A corresponding receivable is included in the base receivable in the previous receivables table.
- (3) Reported claims in process represents the estimated valuation of processed claims that are in the post claim adjudication process, which consists of administrative functions such as audit and check batching and handling.
- (4) Other benefits payable includes capitation and pharmacy payables. The balance due to our pharmacy benefit administrator fluctuates due to bi-weekly payments and the month-end cutoff.

Benefits payable increased during 2007 and 2006 primarily due to growth in Medicare membership and to a lesser extent medical claims inflation.

#### *Cash Flow from Investing Activities*

We reinvested a portion of our operating cash flows over the last several years in investment securities, primarily short-duration fixed income securities, totaling \$430.1 million in 2007, \$862.1 million in 2006, and \$233.3 million in 2005. Our ongoing capital expenditures primarily relate to our information technology initiatives and administrative facilities necessary for activities such as claims processing, billing and collections, medical utilization review, and customer service. Total capital expenditures, excluding acquisitions, were \$239.2 million in 2007, \$193.2 million in 2006, and \$165.8 million in 2005. The increased spending in 2007 primarily resulted from the

purchase of three medical centers which were previously leased in South Florida in the first quarter of 2007 for approximately \$20.4 million. The increased spending in 2006 and 2005 primarily resulted from our Medicare expansion initiatives. Excluding acquisitions, we expect total capital expenditures in 2008 of approximately \$275 million.

During 2007, we paid \$369.1 million to acquire CompBenefits, \$156.3 million to acquire KMG, and \$27.0 million to acquire DefenseWeb. These amounts include \$58.9 million of cash acquired.

During 2006, we paid \$65.8 million to acquire CHA Health, including \$43.5 million of cash acquired, and we paid \$5.8 million to settle the purchase price contingencies associated with prior year acquisitions. During 2005, net of cash acquired, we paid \$444.9 million to acquire CarePlus, and \$54.0 million to acquire Corphealth. These amounts include \$96.1 million of cash acquired.

#### *Cash Flow from Financing Activities*

During 2007, our net borrowings of \$350 million under our credit agreements related to the financing of the CompBenefits and KMG acquisitions. During 2006, our borrowings of \$550 million and repayments of \$300 million under our credit agreements related to the timing of our senior notes issuance and repayment, and funding of additional capital into certain subsidiaries during 2006 in conjunction with growth in Medicare revenues. During 2005, we borrowed \$494 million under our credit agreement related to the financing of the CarePlus acquisition, a portion of which was repaid in 2005.

During 2006, we issued \$500 million of 6.45% senior notes due June 1, 2016. Our net proceeds, reduced for the discount and cost of the offering were \$494.3 million. We used the proceeds from the offering for the repayment of the outstanding balance under our credit agreement, which at the time of the issuance was \$200 million, and the repayment of our \$300 million 7.25% senior notes which matured on August 1, 2006.

Receipts from CMS associated with Medicare Part D claim subsidies were \$185.1 million less than the corresponding claim payments during 2007 and \$122.3 million less than the corresponding claim payments during 2006. See Note 2 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data for further description.

The remainder of financing activities in 2007, 2006, and 2005 resulted primarily from the change in the securities lending payable, proceeds from stock option exercises, the tax benefit from stock compensation, and the change in the book overdraft. The increase in securities lending in 2007 and 2006 coincides with higher average balances of investments to lend and a change in lending terms during 2006. In connection with employee stock plans, we acquired common shares totaling 406,377 in 2007, 467,767 in 2006, and 68,296 in 2005 for an aggregate cost of \$27.4 million in 2007, \$26.2 million in 2006, and \$2.4 million in 2005. On February 21, 2008, the Board of Directors authorized the use of up to \$150 million for the repurchase of our common shares exclusive of shares repurchased in connection with employee stock plans.

#### *Senior Notes*

We previously issued in the public debt capital markets, \$300 million aggregate principal amount of 6.30% senior unsecured notes that mature on August 1, 2018 and \$500 million aggregate principal amount of 6.45% senior unsecured notes that mature on June 1, 2016. We have entered into interest rate swap agreements to exchange the fixed interest rate under these senior notes for a variable interest rate based on LIBOR. Our senior notes and related swap agreements are more fully discussed in Note 10 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data.

#### *Credit Agreement*

Our 5-year \$1.0 billion unsecured revolving credit agreement expires in July 2011. Under the credit agreement, at our option, we can borrow on either a revolving credit basis or a competitive advance basis. The revolving credit portion bears interest at either a fixed rate or floating rate based on LIBOR plus a spread. The

spread, which varies depending on our credit ratings, ranges from 27 to 80 basis points. We also pay an annual facility fee regardless of utilization. This facility fee, currently 10 basis points, may fluctuate between 8 and 20 basis points, depending upon our credit ratings. In addition, a utilization fee of 10 basis points is payable for each day in which borrowings under the facility exceed 50% of the total \$1 billion commitment. The competitive advance portion of any borrowings will bear interest at market rates prevailing at the time of borrowing on either a fixed rate or a floating rate basis, at our option.

The credit agreement contains customary restrictive and financial covenants as well as customary events of default, including financial covenants regarding the maintenance of a minimum level of net worth and a maximum leverage ratio. The terms of the credit agreement also include standard provisions related to conditions of borrowing, including a customary material adverse effect clause which could limit our ability to borrow additional funds. We have not experienced a material adverse effect, and we know of no circumstances or events which would be reasonably likely to result in a material adverse effect. At this time, we do not believe the material adverse effect clause poses a material funding risk to us.

At December 31, 2007, we had \$800 million of borrowings under the credit agreement outstanding at an interest rate, which varies with LIBOR, of 5.30%. In addition, we have outstanding letters of credit of \$2.0 million secured under the credit agreement. No amounts have ever been drawn on these letters of credit. As of December 31, 2007, we had \$198.0 million of remaining borrowing capacity under the credit agreement. We have other customary, arms-length relationships, including financial advisory and banking, with some parties to the credit agreement.

#### *Other Long-Term Borrowings*

Other long-term borrowings of \$38.6 million at December 31, 2007 represent junior subordinated debt assumed in the KMG acquisition of \$36.1 million and financing for the renovation of a building of \$2.5 million. The junior subordinated debt, which is due in 2037, may be called by us in 2012 and bears a fixed annual interest rate of 8.02% payable quarterly until 2012, and then payable at a floating rate based on LIBOR plus 310 basis points. The debt associated with the building renovation bears interest at 2.00%, is collateralized by the building, and is payable in various installments through 2014.

#### *Shelf Registration*

We have a universal shelf registration statement filed with the SEC which allows us to sell our debt or equity securities, from time to time, with the amount, price and terms to be determined at the time of the sale. The net proceeds from any future sales of our securities under the universal shelf registration may be used for our operations and for other general corporate purposes, including repayment or refinancing of borrowings, working capital, capital expenditures, investments, acquisitions, or the repurchase of our outstanding securities.

#### *Liquidity Requirements*

We believe our cash balances, investment securities, operating cash flows, access to debt and equity markets, and borrowing capacity, taken together, provide adequate resources to fund ongoing operating and regulatory requirements, to fund future expansion opportunities and capital expenditures in the foreseeable future, and to refinance debt as it matures.

Adverse changes in our credit rating may increase the rate of interest we pay and may impact the amount of credit available to us in the future. Our investment-grade credit rating at December 31, 2007 was Baa3 according to Moody's Investors Services, Inc., or Moody's, and BBB, according to Standard & Poor's Ratings Services, or S&P. A downgrade to Ba2 or lower by Moody's and BB or lower by S&P would give the counterparties of three of our interest rate swap agreements with a \$300 million notional amount, the right, but not the obligation, to cancel the interest rate swap agreement. If cancelled, we would pay or receive an amount based on the fair market value of the

swap agreement. Assuming these swap agreements had been cancelled on December 31, 2007, we would have received \$18.3 million, net, and future net interest payments would increase assuming LIBOR does not change. Other than the swap agreements, adverse changes in our credit ratings do not create, increase, or accelerate any liabilities.

In addition, we operate as a holding company in a highly regulated industry. Our parent company is dependent upon dividends and administrative expense reimbursements from our subsidiaries, most of which are subject to regulatory restrictions. Cash, cash equivalents and short-term investments at the parent company increased \$111.3 million to \$535.7 million at December 31, 2007 compared to \$424.4 million at December 31, 2006 reflecting dividends received net of funding of additional capital into certain subsidiaries during 2007 in conjunction with growth in Medicare revenues. See Schedule I to this Form 10-K beginning on page 107 for our parent company only financial information.

### *Regulatory Requirements*

Certain of our subsidiaries operate in states that regulate the payment of dividends, loans, or other cash transfers to Humana Inc., our parent company, and require minimum levels of equity as well as limit investments to approved securities. The amount of dividends that may be paid to Humana Inc. by these subsidiaries, without prior approval by state regulatory authorities, is limited based on the entity's level of statutory income and statutory capital and surplus. In most states, prior notification is provided before paying a dividend even if approval is not required.

Based on the most recent statutory financial statements as of December 31, 2007, we maintained aggregate statutory capital and surplus of \$2,905.2 million in our state regulated subsidiaries. This compares to applicable statutory requirements which aggregated \$1,810.5 million. Although the minimum required levels of equity are largely based on premium volume, product mix, and the quality of assets held, minimum requirements can vary significantly at the state level. Given our anticipated continued premium growth in 2008, capital requirements will increase. We expect to fund these increased requirements with capital contributions from Humana Inc., our parent company, of approximately \$200 million in 2008.

Most states rely on risk-based capital requirements, or RBC, to define their required levels of equity discussed above. RBC is a model developed by the National Association of Insurance Commissioners to monitor an entity's solvency. This calculation indicates recommended minimum levels of required capital and surplus and signals regulatory measures should actual surplus fall below these recommended levels. If RBC were adopted by the remaining states and Puerto Rico at December 31, 2007, we would have \$966.3 million of aggregate capital and surplus above any of the levels that require corrective action under RBC, or individual state requirements based on the most recent statutory financial statements as of December 31, 2007.

### *Contractual Obligations*

We are contractually obligated to make payments for years subsequent to December 31, 2007 as follows:

	Payments Due by Period				
	Total	Less than 1 Year	1-3 Years	3-5 Years	More than 5 Years
			(in thousands)		
Debt .....	\$1,638,608	\$ —	\$ 1,620	\$ 800,614	\$ 836,374
Interest(1) .....	712,307	94,200	188,369	165,313	264,425
Operating leases(2) .....	417,814	107,878	176,318	85,779	47,839
Purchase obligations(3) .....	180,088	57,821	74,210	35,101	12,956
Future policy benefits payable and other long-term liabilities(4) .....	757,049	—	93,106	77,805	586,138
Total .....	<u>\$3,705,866</u>	<u>\$259,899</u>	<u>\$533,623</u>	<u>\$1,164,612</u>	<u>\$1,747,732</u>

- (1) Interest includes the estimated contractual interest payments under our debt agreements net of the effect of the associated swap agreements assuming no change in the LIBOR rate as of December 31, 2007.

- (2) We lease facilities, computer hardware, and other equipment under long-term operating leases that are noncancelable and expire on various dates through 2018. We sublease facilities or partial facilities to third party tenants for space not used in our operations which partially mitigates our operating lease commitments. An operating lease, accounted for under the provisions of SFAS No. 13, *Accounting for Leases*, is a type of off-balance sheet arrangement. Assuming we acquired the asset, rather than leased such asset, we would have recognized a liability for the financing of these assets. See also Note 14 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data.
- (3) Purchase obligations include agreements to purchase services, primarily information technology related services, or to make improvements to real estate, in each case that are enforceable and legally binding on us and that specify all significant terms, including: fixed or minimum levels of service to be purchased; fixed, minimum or variable price provisions; and the appropriate timing of the transaction. Purchase obligations exclude agreements that are cancelable without penalty.
- (4) Excludes future policy benefits payable ceded to third parties through a 100% coinsurance agreement as more fully described in Note 16 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data. The reinsurance carrier, not us, is responsible for cash flows associated with the reinsured contract. Our reinsured reserves are supported by reinsurance recoverables included in other long-term assets. Our potential liability is limited to the credit exposure which exists should the reinsurer be unable to meet its obligations assumed under these reinsurance arrangements. We evaluate the financial condition of these reinsurers on a regular basis.

#### *Off-Balance Sheet Arrangements*

As part of our ongoing business, we do not participate or knowingly seek to participate in transactions that generate relationships with unconsolidated entities or financial partnerships, such as entities often referred to as structured finance or special purpose entities (SPEs), which would have been established for the purpose of facilitating off-balance sheet arrangements or other contractually narrow or limited purposes. As of December 31, 2007, we are not involved in any SPE transactions.

#### *Guarantees and Indemnifications*

Through indemnity agreements approved by the state regulatory authorities, certain of our regulated subsidiaries generally are guaranteed by Humana Inc., our parent company, in the event of insolvency for (1) member coverage for which premium payment has been made prior to insolvency; (2) benefits for members then hospitalized until discharged; and (3) payment to providers for services rendered prior to insolvency. Our parent also has guaranteed the obligations of our military services subsidiaries.

In the ordinary course of business, we enter into contractual arrangements under which we may agree to indemnify a third party to such arrangement from any losses incurred relating to the services they perform on behalf of us, or for losses arising from certain events as defined within the particular contract, which may include, for example, litigation or claims relating to past performance. Such indemnification obligations may not be subject to maximum loss clauses. Historically, payments made related to these indemnifications have been immaterial.

#### *Related Parties*

No related party transactions had a material effect on our financial position, results of operations, or cash flows. Certain related party transactions not having a material effect are discussed in our Proxy Statement for the meeting to be held April 24, 2008—see “Certain Transactions with Management and Others.”

#### **Government Contracts**

Our Medicare business, which accounted for approximately 60% of our total premiums and ASO fees for the year ended December 31, 2007, primarily consisted of products covered under the Medicare Advantage and Medicare Part D Prescription Drug Plan contracts with the federal government. These contracts are renewed



generally for a one-year term each December 31 unless CMS notifies Humana of its decision not to renew by August 1 of the year in which the contract would end, or Humana notifies CMS of its decision not to renew by the first Monday in June of the year in which the contract would end. All material contracts between Humana and CMS relating to our Medicare business have been renewed for 2008.

Our military business, which accounted for approximately 12% of our total premiums and ASO fees for the year ended December 31, 2007, primarily consisted of the TRICARE South Region contract. The 5-year South Region contract, which expires March 31, 2009, is subject to annual renewals on April 1 of each year at the government's option. Effective April 1, 2007, the South Region contract was extended into the fourth option period, which runs from April 1, 2007 to March 31, 2008. We have received a notice from the government of its intent to renew the fifth option period which runs from April 1, 2008 to March 31, 2009. The Department of Defense has the option to extend the current contract for up to six months under existing terms. Congressional authority has also been granted to extend the contract in one year increments for a maximum of two additional years. In the second quarter of 2007, a draft solicitation related to the new TRICARE contracts, currently scheduled to begin April 1, 2009, was issued for industry comment. Currently, we are anticipating a formal request for proposal, or RFP, for the TRICARE contracts. As required under the contract, the target underwritten health care cost and underwriting fee amounts for the fourth option period were negotiated. Any variance from the target health care cost is shared with the federal government. Accordingly, events and circumstances not contemplated in the negotiated target health care cost amount could have a material adverse effect on our business. These changes may include, for example, an increase or reduction in the number of persons enrolled or eligible to enroll due to the federal government's decision to increase or decrease U.S. military deployments. In the event government reimbursements were to decline from projected amounts, our failure to reduce the health care costs associated with these programs could have a material adverse effect on our business.

In October 2007, we were awarded the Department of Veterans Affairs first specialty network demonstration project, known as Project HERO (Healthcare Effectiveness through Resource Optimization), to support healthcare delivery to veterans. The contract is comprised of one base period and four one-year option periods subject to annual renewals at the federal government's option, with services beginning January 1, 2008.

Our Medicaid business, which accounted for approximately 2% of our total premiums and ASO fees for the year ended December 31, 2007, consisted of contracts in Puerto Rico and Florida, with the vast majority in Puerto Rico. Our Medicaid contracts with the Puerto Rico Health Insurance Administration for the East and Southeast regions of Puerto Rico are effective from November 1, 2006 through June 30, 2008. In 2007, we also entered into an ASO contract with the Puerto Rico Health Administration for the Metro North Region which is effective from November 1, 2006 through October 31, 2009.

The loss of any of the contracts above or significant changes in these programs as a result of legislative action, including reductions in premium payments to us, or increases in member benefits without corresponding increases in premium payments to us, may have a material adverse effect on our financial position, results of operations, and cash flows.

### **Critical Accounting Policies and Estimates**

The discussion and analysis of our financial condition and results of operations is based upon our consolidated financial statements and accompanying notes, which have been prepared in accordance with accounting principles generally accepted in the United States of America. The preparation of these financial statements and accompanying notes requires us to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. We continuously evaluate our estimates and those critical accounting policies related primarily to benefit expenses and revenue recognition as well as accounting for impairments related to our investment securities, goodwill, and long-lived assets. These estimates are based on knowledge of current events and anticipated future events, and accordingly, actual results ultimately may differ from those estimates. We believe the following critical accounting policies involve the most significant judgments and estimates used in the preparation of our consolidated financial statements.



### **Benefit Expense Recognition**

Benefit expenses are recognized in the period in which services are provided and include an estimate of the cost of services which have been incurred but not yet reported, or IBNR. IBNR represents a substantial portion of our benefits payable as follows:

	<u>December 31, 2007</u>	<u>Percentage of Total</u>	<u>December 31, 2006</u>	<u>Percentage of Total</u>
		(dollars in thousands)		
IBNR .....	\$1,712,599	63.5%	\$1,600,198	66.4%
Reported claims in process .....	91,938	3.4%	98,033	4.0%
Other benefits payable .....	550,924	20.4%	281,502	11.7%
Benefits payable, excluding military services .....	2,355,461	87.3%	1,979,733	82.1%
Military services benefits payable .....	341,372	12.7%	430,674	17.9%
Total benefits payable .....	<u>\$2,696,833</u>	<u>100.0%</u>	<u>\$2,410,407</u>	<u>100.0%</u>

Military services benefits payable primarily consists of our estimate of incurred healthcare services provided to beneficiaries which are in turn reimbursed by the federal government as more fully described in Note 2 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data. This amount is generally offset by a corresponding receivable due from the federal government, as more fully-described on page 45.

Estimating IBNR is complex and involves a significant amount of judgment. Changes in this estimate can materially affect, either favorably or unfavorably, our results of operations and overall financial position. Accordingly, it represents a critical accounting estimate. Most benefit claims are paid within a few months of the member receiving service from a physician or other health care provider. As a result, these liabilities generally are described as having a “short-tail”. As such, we expect that substantially all of the December 31, 2007 estimate of benefits payable will be known and paid during 2008.

Our reserving practice is to consistently recognize the actuarial best point estimate within a level of confidence required by actuarial standards. Actuarial standards of practice generally require a level of confidence such that the liabilities established for IBNR have a greater probability of being adequate versus being insufficient, or such that the liabilities established for IBNR are sufficient to cover obligations under an assumption of moderately adverse conditions. Adverse conditions are situations in which the actual claims are expected to be higher than the otherwise estimated value of such claims at the time of the estimate. Therefore, in many situations, the claim amounts ultimately settled will be less than the estimate that satisfies the actuarial standards of practice.

We develop our estimate for IBNR using actuarial methodologies and assumptions, primarily based upon historical claim experience. Depending on the period for which incurred claims are estimated, we apply a different method in determining our estimate. For periods prior to the most recent three months, the key assumption used in estimating our IBNR is that the completion factor pattern remains consistent over a rolling 12-month period after adjusting for known changes in claim inventory levels and known changes in claim payment processes. Completion factors result from the calculation of the percentage of claims incurred during a given period that have historically been adjudicated as of the reporting period. For the most recent three months, the incurred claims are estimated primarily from a trend analysis based upon per member per month claims trends developed from our historical experience in the preceding months, adjusted for known changes in estimates of recent hospital and drug utilization data, provider contracting changes, changes in benefit levels, changes in member cost sharing, product mix, and weekday seasonality.

The completion factor method is used for the months of incurred claims prior to the most recent three months because the historical percentage of claims processed for those months is at a level sufficient to produce a

consistently reliable result. Conversely, for the most recent three months of incurred claims, the volume of claims processed historically is not at a level sufficient to produce a reliable result, which therefore requires us to examine historical trend patterns as the primary method of evaluation. Changes in claim processes, including receipt cycle times, claim inventory levels, recoveries of overpayments, outsourcing, system conversions, and processing disruptions due to weather or other events affect views regarding the reasonable choice of completion factors. The receipt cycle time measures the average length of time between when a medical claim was initially incurred and when the claim form was received. Increased electronic claim submissions from providers have decreased the receipt cycle time over the last few years. For example, the average receipt cycle time has decreased from 16.5 days in 2005 to 15.6 days in 2007 which represents a 5.5% reduction in cycle time over the three year period.

Medical cost trends potentially are more volatile than other segments of the economy. The drivers of medical cost trends include increases in the utilization of hospital facilities, physician services, prescription drugs, and new medical technologies, as well as the inflationary effect on the cost per unit of each of these expense components. Other external factors such as government-mandated benefits or other regulatory changes, increases in medical services capacity, direct to consumer advertising for prescription drugs and medical services, an aging population, catastrophes, and epidemics also may impact medical cost trends. Internal factors such as system conversions, claims processing cycle times, changes in medical management practices and changes in provider contracts also may impact our ability to accurately predict estimates of historical completion factors or medical cost trends. All of these factors are considered in estimating IBNR and in estimating the per member per month claims trend for purposes of determining the reserve for the most recent three months. Additionally, we continually prepare and review follow-up studies to assess the reasonableness of the estimates generated by our process and methods over time. The results of these studies are also considered in determining the reserve for the most recent three months. Each of these factors requires significant judgment by management.

The completion and claims per member per month trend factors are the most significant factors impacting the IBNR estimate. The portion of IBNR estimated using completion factors for claims incurred prior to the most recent three months is less variable than the portion of IBNR estimated using trend factors. The following table illustrates the sensitivity of these factors assuming moderate adverse experience and the estimated potential impact on our operating results caused by reasonably likely changes in these factors based on December 31, 2007 data:

Completion Factor(a):		Claims Trend Factor(b):	
Factor Change	Increase (Decrease) in Benefits Payable	Factor Change	(Decrease) Increase in Benefits Payable
(dollars in thousands)			
1.50%	\$(172,100)	(10%)	\$(399,700)
1.00%	\$(114,700)	(8%)	\$(319,700)
0.50%	\$ (57,400)	(6%)	\$(239,800)
0.25%	\$ (28,700)	(4%)	\$(159,900)
(0.50%)	\$ 57,400	(2%)	\$ (79,900)
(1.00%)	\$ 114,700	2%	\$ 79,900

- (a) Reflects estimated potential changes in benefits payable caused by changes in completion factors for incurred months prior to the most recent three months.
- (b) Reflects estimated potential changes in benefits payable caused by changes in annualized claims trend used for the estimation of per member per month incurred claims for the most recent three months.

The following table provides a historical perspective regarding the accrual and payment of our benefits payable, excluding military services. Components of the total incurred claims for each year include amounts accrued for current year estimated benefit expenses as well as adjustments to prior year estimated accruals.

	2007	2006	2005
		(in thousands)	
Balances at January 1 . . . . .	\$ 1,979,733	\$ 1,334,716	\$ 1,074,310
Acquisitions . . . . .	41,029	21,198	37,375
Incurred related to:			
Current year . . . . .	18,015,247	15,374,855	9,635,435
Prior years . . . . .	(242,922)	(178,998)	(72,868)
Total incurred . . . . .	<u>17,772,325</u>	<u>15,195,857</u>	<u>9,562,567</u>
Paid related to:			
Current year . . . . .	(16,012,828)	(13,532,139)	(8,392,628)
Prior years . . . . .	(1,424,798)	(1,039,899)	(946,908)
Total paid . . . . .	<u>(17,437,626)</u>	<u>(14,572,038)</u>	<u>(9,339,536)</u>
Balances at December 31 . . . . .	<u>\$ 2,355,461</u>	<u>\$ 1,979,733</u>	<u>\$ 1,334,716</u>

Amounts incurred related to prior years vary from previously estimated liabilities as the claims ultimately are settled. Negative amounts reported for incurred related to prior years result from claims being ultimately settled for amounts less than originally estimated (favorable development).

As summarized in the previous table, claim reserve balances at December 31, 2006 ultimately settled during 2007 for \$242.9 million less than the amounts originally estimated. During 2006, claim reserve balances at December 31, 2005 ultimately settled for \$179.0 million less than the amounts originally estimated. The \$63.9 million change in the amounts incurred related to prior years for 2007 as compared to 2006 primarily relates to favorable development experienced in our Medicare operations. As previously described, our key assumptions consist of trend factors and completion factors using an assumption of moderately adverse conditions. In our Medicare operations, both our trend factor and completion factor assumptions at December 31, 2006 ultimately developed favorable versus our original estimate primarily due to changes in estimates associated with our 2006 Medicare Part D reconciliation and the growth in our Medicare business. First year Medicare Part D enrollment and eligibility issues in 2006 led to actual claim settlements with other health plans and states during 2007 for amounts less than originally estimated. Similar adjustments in the future are not expected to be as significant due to the program's operational improvement in 2007.

During 2006, claim reserve balances at December 31, 2005 ultimately settled during 2006 for \$179.0 million less than the amounts originally estimated. During 2005, claim reserve balances at December 31, 2004 ultimately settled for \$72.9 million less than the amounts originally estimated. This \$106.1 million change in the amounts incurred related to prior years for 2006 as compared to 2005 primarily was attributable to both our Medicare and commercial lines of business. In each of these lines of business, both our trend factor and completion factor assumptions at December 31, 2005 ultimately developed favorable versus our original estimate primarily due to (1) the utilization of hospital and physician services during the latter half of 2005 ultimately being lower than estimated, (2) the impact of hurricanes in Florida and Louisiana in the second half of 2005 on both utilization of services and claims processing, (3) significant growth in our Medicare PFFS product, (4) reductions in receipt cycle times driven by an increase in electronic claims submissions, and (5) an increase in claim overpayment recovery levels versus our historical overpayment recovery rate.

Benefit expenses associated with the TRICARE contract and provisions associated with future policy benefits excluded from the previous table were as follows for the years ended December 31, 2007, 2006 and 2005:

	<u>2007</u>	<u>2006</u> (in thousands)	<u>2005</u>
TRICARE .....	\$2,481,814	\$2,208,033	\$2,060,528
Future policy benefits .....	<u>16,392</u>	<u>17,314</u>	<u>28,375</u>
Total .....	<u>\$2,498,206</u>	<u>\$2,225,347</u>	<u>\$2,088,903</u>

Future policy benefits payable of \$980.7 million and \$320.6 million at December 31, 2007 and 2006, respectively, represent liabilities for long-duration insurance policies including life insurance, annuities and health policies sold to individuals for which some of the premium received in the earlier years is intended to pay anticipated benefits to be incurred in future years. These reserves are recognized on a net level premium method based on interest, mortality, morbidity, withdrawal and maintenance expense assumptions from published actuarial tables, modified based upon actual experience. Changes in estimates of these reserves are recognized as an adjustment to benefit expenses in the period the changes occur. Future policy benefits payable of \$239.7 million at December 31, 2007 and \$242.7 million at December 31, 2006 are subject to 100% coinsurance agreements as more fully described in Note 16 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data, and as such are offset by a related reinsurance recoverable included in other long-term assets. Long-duration insurance policies associated with the KMG acquisition increased the balance in future policy benefits payable at December 31, 2007 compared to December 31, 2006.

As previously discussed, our reserving practice is to consistently recognize the actuarial best estimate of our ultimate liability for claims. Actuarial standards require the use of assumptions based on moderately adverse experience, which generally results in favorable reserve development, or reserves that are considered redundant. An increase in the absolute dollar amount of redundancy over the last three years primarily has resulted from the growth in our Medicare business, coupled with the application of consistent reserving practices. When we recognize a release of the redundancy, we disclose the amount that is not in the ordinary course of business, if material. We believe we have consistently applied our methodology in determining our best estimate for benefits payable.

### **Revenue Recognition**

We generally establish one-year commercial membership contracts with employer groups, subject to cancellation by the employer group on 30-day written notice. Our Medicare contracts with CMS renew annually. Our military services contracts with the federal government and our contracts with various state Medicaid programs generally are multi-year contracts subject to annual renewal provisions.

Our commercial contracts establish rates on a per member basis for each month of coverage. Our Medicare and Medicaid contracts also establish monthly rates per member. However, our Medicare contracts also have additional provisions as outlined in the following separate section.

Premium revenues and ASO fees are estimated by multiplying the membership covered under the various contracts by the contractual rates. In addition, we adjust revenues for estimated changes in an employer's enrollment and individuals that ultimately may fail to pay. Enrollment changes not yet reported by an employer group, an individual, or the government, also known as retroactive membership adjustments, are estimated based on available data and historical trends. We routinely monitor the collectibility of specific accounts, the aging of receivables, historical retroactivity trends, as well as prevailing and anticipated economic conditions, and reflect any required adjustments in the current period's revenue.

We bill and collect premium and administrative fee remittances from employer groups and members in our Medicare and individual products monthly. We receive monthly premiums and administrative fees from the

federal government and various states according to government specified reimbursement rates and various contractual terms. Changes in revenues from CMS for our Medicare products resulting from the periodic changes in risk adjustment scores for our membership are recognized when the amounts become determinable and the collectibility is reasonably assured.

#### *Medicare Part D Provisions*

On January 1, 2006, we began covering prescription drug benefits in accordance with Medicare Part D under multiple contracts with CMS. The payments we receive monthly from CMS and members, which are determined from our annual bid, represent amounts for providing prescription drug insurance coverage. We recognize premium revenues for providing this insurance coverage ratably over the term of our annual contract. Our CMS payment is subject to risk sharing through the Medicare Part D risk corridor provisions. In addition, we receive and disburse amounts for portions of prescription drug costs for which we are not at risk, as described more fully below.

The risk corridor provisions compare costs targeted in our bids to actual prescription drug costs, limited to actual costs that would have been incurred under the standard coverage as defined by CMS. Variances exceeding certain thresholds may result in CMS making additional payments to us or require us to refund to CMS a portion of the premiums we received. We estimate and recognize an adjustment to premium revenues related to these risk corridor provisions based upon pharmacy claims experience to date as if the annual contract were to terminate at the end of the reporting period. Accordingly, this estimate provides no consideration to future pharmacy claims experience. We record a receivable or payable at the contract level and classify the amount as current or long-term in the consolidated balance sheets based on the expected settlement.

The estimate of the settlement associated with risk corridor provisions requires us to consider factors that may not be certain, including, among others, member eligibility differences with CMS. In 2007, we paid \$725.5 million related to our reconciliation with CMS regarding the 2006 Medicare Part D risk corridor provisions compared to our estimate of \$738.7 million at December 31, 2006. 2006 marked the first year of providing for the risk corridor estimate and required us to consider factors which were not certain, including certain first year implementation issues. The net liability associated with the 2007 risk corridor estimate, which will be settled in 2008, was \$102.6 million at December 31, 2007.

Reinsurance and low-income cost subsidies represent reimbursements from CMS in connection with the Medicare Part D program for which we assume no risk. Reinsurance subsidies represent reimbursements for CMS's portion of prescription drug costs which exceed the member's out-of-pocket threshold, or the catastrophic coverage level. Low-income cost subsidies represent reimbursements from CMS for all or a portion of the deductible, the coinsurance and co-payment amounts above the out-of-pocket threshold for low-income beneficiaries. Monthly prospective payments from CMS for reinsurance and low-income cost subsidies are based on assumptions submitted with our annual bid. A reconciliation and related settlement of CMS's prospective subsidies against actual prescription drug costs we paid is made after the end of the year. We account for these subsidies as a deposit in our consolidated balance sheets and as a financing activity in our consolidated statements of cash flows. We do not recognize premium revenues or benefit expense for these subsidies. Receipt and payment activity is accumulated at the contract level and recorded in our consolidated balance sheets in other current assets or trade accounts payable and accrued expenses depending on the contract balance at the end of the reporting period. Gross financing receipts were \$2,866.2 million and gross financing withdrawals were \$3,051.2 million during 2007. CMS subsidy activity recorded to the consolidated balance sheets at December 31, 2007 was \$580.4 million to other current assets and \$273.0 million to trade accounts payable and accrued expenses.

In order to allow plans offering enhanced benefits the maximum flexibility in designing alternative prescription drug coverage, CMS provided a demonstration payment option in lieu of the reinsurance subsidy for plans offering enhanced coverage, or coverage beyond CMS's defined standard benefits. The demonstration payment option is an arrangement in which CMS pays a capitation amount to a plan for assuming the

government's portion of prescription drug costs in the catastrophic layer of coverage. The capitation amount represents a fixed monthly amount per member to provide prescription drug coverage in the catastrophic layer. We chose the demonstration payment option for all of our enhanced benefit plans. This capitation amount, derived from our annual bid submissions, is recorded as premium revenue. The variance between the capitation amount and actual drug costs in the catastrophic layer is subject to risk sharing as part of the risk corridor settlement.

Settlement of the reinsurance and low-income cost subsidies as well as the risk corridor payment is based on a reconciliation made approximately 6 months after the close of each calendar year. This reconciliation process requires us to submit claims data necessary for CMS to administer the program.

#### *Medicare Risk Adjustment Provisions*

CMS has implemented a risk adjustment model which apportions premiums paid to all health plans according to health severity. The CMS risk adjustment model pays more for members with predictably higher costs, as more fully described in Item 1.—Business on page 5. Under this risk adjustment methodology, diagnosis data from inpatient and ambulatory treatment settings are used to calculate the risk adjusted premium payment to us. We collect, capture, and submit the necessary and available diagnosis data to CMS within prescribed deadlines. We estimate risk adjustment revenues based upon the diagnosis data submitted to CMS and ultimately accepted by CMS. We do not have access to diagnosis data with respect to our stand-alone PDP members.

CMS has transitioned to the risk adjustment model while the old demographic model was phased out. The demographic model based the monthly premiums paid to health plans on factors such as age, sex and disability status. The monthly premium amount for each member is separately determined under both the risk adjustment and demographic model. These separate payment amounts are then blended according to the transition schedule. CMS transitioned to the risk adjustment model for Medicare Advantage plans as follows: 30% in 2004, 50% in 2005, 75% in 2006, and 100% in 2007. The stand-alone PDP payment methodology is based 100% on the risk adjustment model. As a result of this process and the phasing in of the risk adjustment model, as well as budget neutrality as described in Item 1.—Business on page 5, our CMS monthly premium payments per member may change materially, either favorably or unfavorably.

#### *Military services*

In 2007, military services revenues represented 12% of total premiums and administrative services fees. Military services revenue primarily is derived from our TRICARE South Region contract with the Department of Defense and in addition, beginning January 1, 2008, from our contract with the Department of Veterans Affairs. Revenues associated with our contract with the Department of Veterans Affairs are recognized in the period services are performed. The single TRICARE contract for the South Region includes multiple revenue generating activities and as such was evaluated under Emerging Issues Task Force (EITF) Issue No. 00-21, *Accounting for Revenue Arrangements with Multiple Deliverables*. We allocate the consideration to the various components based on the relative fair values of the components. TRICARE revenues consist generally of (1) an insurance premium for assuming underwriting risk for the cost of civilian health care services delivered to eligible beneficiaries; (2) health care services provided to beneficiaries which are in turn reimbursed by the federal government; and (3) administrative services fees related to claim processing, customer service, enrollment, disease management and other services. We recognize the insurance premium as revenue ratably over the period coverage is provided. Health care services reimbursements are recognized as revenue in the period health services are provided. Administrative services fees are recognized as revenue in the period services are performed.

The TRICARE contract contains provisions whereby the federal government bears a substantial portion of the risk associated with financing the cost of health benefits. Annually, we negotiate a target health care cost



amount, or target cost, with the federal government and determine an underwriting fee. Any variance from the target cost is shared. We earn more revenue or incur additional costs based on the variance in actual health care costs versus the negotiated target cost. We receive 20% for any cost underrun, subject to a ceiling that limits the underwriting profit to 10% of the target cost. We pay 20% for any cost overrun, subject to a floor that limits the underwriting loss to negative 4% of the target cost. A final settlement occurs 12 to 18 months after the end of each contract year to which it applies. We defer the recognition of any revenues for favorable contingent underwriting fee adjustments related to cost underruns until the amount is determinable and the collectibility is reasonably assured. We estimate and recognize unfavorable contingent underwriting fee adjustments related to cost overruns currently in operations as an increase in benefit expenses. We continually review these benefit expense estimates of future payments to the government for cost overruns and make necessary adjustments to our reserves.

The military services contracts contain provisions to negotiate change orders. Change orders occur when we perform services or incur costs under the directive of the federal government that were not originally specified in our contract. Under federal regulations we may be entitled to an equitable adjustment to the contract price in these situations. Change orders may be negotiated and settled at any time throughout the year. We record revenue applicable to change orders when services are performed and these amounts are determinable and the collectibility is reasonably assured.

### **Investment Securities**

Investment securities totaled \$4,650.4 million, or 36% of total assets at December 31, 2007. Debt securities totaled \$4,639.1 million, or nearly 100% of this investment portfolio. More than 98% of our debt securities were of investment-grade quality, with an average credit rating of AA+ by S&P at December 31, 2007. Most of the debt securities that are below investment grade are rated at the higher end (BB or better) of the non-investment grade spectrum. We have minimal exposure to sub-prime mortgages as we acceded to approximately \$8 million of sub-prime and second-lien mortgages with our acquisition of KMG in the fourth quarter of 2007. However, by the end of January 2008, we had reduced that amount to approximately \$4 million of sub-prime mortgages, each of which have maintained at least an AA+ rating after subsequent reviews by the rating agencies. There are no collateralized debt obligations or structured investment vehicles in our investment portfolio. Our investment policy limits investments in a single issuer and requires diversification among various asset types.

Duration is indicative of the relationship between changes in market value and changes in interest rates, providing a general indication of the sensitivity of the fair values of our debt securities to changes in interest rates. However, actual market values may differ significantly from estimates based on duration. The average duration of our debt securities was approximately 3.9 years at December 31, 2007. Given that short term interest rates were higher than long term rates during most of 2007, cash was invested in cash equivalents instead of longer duration investment securities. Including cash equivalents, the average duration was approximately 2.6 years. Based on the duration including cash equivalents, a 1% increase in interest rates would generally decrease the fair value of our securities by approximately \$172 million.

Our investment securities, which consist primarily of debt securities, have been categorized as available for sale and, as a result, are stated at fair value. Fair value of actively traded debt and equity securities are based on quoted market prices. Fair value of inactively traded debt securities are based on quoted market prices of identical or similar securities or based on observable inputs like interest rates. Fair value of privately held debt securities, including venture capital investments are estimated using a variety of valuation methodologies where an observable quoted market does not exist. Such methodologies include reviewing the value ascribed to the most recent financing, comparing the security with securities of publicly traded companies in a similar line of business, and reviewing the underlying financial performance including estimating discounted cash flows. Investment securities available for current operations are classified as current assets. Unrealized holding gains and losses, net of applicable deferred taxes, are included as a component of stockholders' equity and comprehensive income until realized from a sale or other than temporary impairment.

Gross unrealized losses and fair value aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position were as follows at December 31, 2007.

<u>2007</u>	<u>Less than 12 months</u>		<u>12 months or more</u>		<u>Total</u>	
	<u>Fair Value</u>	<u>Unrealized Losses</u>	<u>Fair Value</u>	<u>Unrealized Losses</u>	<u>Fair Value</u>	<u>Unrealized Losses</u>
	(in thousands)					
U.S. Government obligations . . . . .	\$ 46,272	\$ (391)	\$169,599	\$(1,718)	\$ 215,871	\$ (2,109)
Tax exempt municipal securities . . . . .	265,816	(4,098)	284,644	(2,147)	550,460	(6,245)
Corporate and other securities . . . . .	323,102	(8,645)	52,564	(1,164)	375,666	(9,809)
Mortgage-backed securities . . . . .	104,656	(1,282)	124,071	(2,299)	228,727	(3,581)
Debt securities . . . . .	739,846	(14,416)	630,878	(7,328)	1,370,724	(21,744)
Non-redeemable preferred stocks . . . . .	6,400	(1,575)	—	—	6,400	(1,575)
Common stocks . . . . .	3	(2)	—	—	3	(2)
Equity securities . . . . .	6,403	(1,577)	—	—	6,403	(1,577)
Total investment securities . . . . .	<u>\$746,249</u>	<u>\$(15,993)</u>	<u>\$630,878</u>	<u>\$(7,328)</u>	<u>\$1,377,127</u>	<u>\$(23,321)</u>

We regularly evaluate our investment securities for impairment. We consider factors affecting the issuer, factors affecting the industry the issuer operates within, and general debt and equity market trends. We consider the length of time an investment's fair value has been below carrying value, the severity of the decline, the near term prospects for recovery to cost, and our intent and ability to hold the investment until maturity or market recovery is realized. If and when a determination is made that a decline in fair value below the cost basis is other than temporary, the related investment is written down to its estimated fair value through a charge to earnings. The risks inherent in assessing the impairment of an investment include the risk that market factors may differ from our expectations; facts and circumstances factored into our assessment may change with the passage of time; or we may decide to subsequently sell the investment. The determination of whether a decline in the value of an investment is other than temporary requires us to exercise significant diligence and judgment. The discovery of new information and the passage of time can significantly change these judgments. The status of the general economic environment and significant changes in the national securities markets influence the determination of fair value and the assessment of investment impairment.

Unrealized losses at December 31, 2007 resulted from 472 positions out of a total of 1,165 positions held. Approximately 14% of the carrying value of our investment securities have been in an unrealized loss position greater than one year. Of these investment securities in an unrealized loss position longer than a year, approximately 99% of the carrying value are within 5% of recovering fair value up to cost. The unrealized losses at December 31, 2007 primarily were caused by increases in interest rates. All issuers of securities trading at an unrealized loss remain current on all contractual payments and we believe it is probable that we will be able to collect all amounts due according to the contractual terms of the debt securities. After taking into account these and other factors, including the severity of the decline and our ability and intent to hold these securities until recovery or maturity, we determined the unrealized losses on these investment securities were temporary and, as such, no impairment was required.

### **Goodwill and Long-lived Assets**

At December 31, 2007, goodwill and other long-lived assets represented 20% of total assets and 63% of total stockholders' equity.

SFAS No. 142, *Goodwill and Other Intangible Assets*, or SFAS 142, requires that we test at least annually for impairment at a level of reporting referred to as the reporting unit and more frequently if adverse events or changes in circumstances indicate that the asset may be impaired. A reporting unit is our operating segments or one level below the operating segments which comprise our reportable Commercial and Government segments.

The Government segment consists of beneficiaries of government benefit programs, and includes three lines of business: Medicare, Military, and Medicaid. The Commercial segment consists of members enrolled in our medical and specialty products marketed to employer groups and individuals. Goodwill is assigned to the reporting unit that is expected to benefit from a specific acquisition.

Our strategy, long-range business plan, and annual planning process support our goodwill impairment tests. These tests are based primarily on an evaluation of future discounted cash flows under several scenarios. Outcomes from the discounted cash flow analysis were compared to other market approach valuation methodologies for reasonableness. We used a range of discount rates that correspond to a market-based weighted-average cost of capital. Key assumptions, including changes in membership, premium yields, medical cost trends and certain government contract extensions, are consistent with those utilized in our long-range business plan and annual planning process. If these assumptions differ from actual, the estimates underlying our goodwill impairment tests could be adversely affected. Goodwill impairment tests completed in each of the last three years did not result in an impairment loss.

Long-lived assets consist of property and equipment and other finite-lived intangible assets. These assets are depreciated or amortized over their estimated useful life, and are subject to impairment reviews. We periodically review long-lived assets whenever adverse events or changes in circumstances indicate the carrying value of the asset may not be recoverable. In assessing recoverability, we must make assumptions regarding estimated future cash flows and other factors to determine if an impairment loss may exist, and, if so, estimate fair value. We also must estimate and make assumptions regarding the useful life we assign to our long-lived assets. If these estimates or their related assumptions change in the future, we may be required to record impairment losses or change the useful life, including accelerating depreciation or amortization for these assets. There were no impairment losses in the last three years. See Note 6 to the consolidated financial statements included in Item 8.—Financial Statements and Supplementary Data.

## ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The level of our pretax earnings is subject to market risk due to changes in investment income from our fixed income portfolio which is partially offset by both our debt position and the short-term duration of the fixed income investment portfolio.

We evaluated the impact on our investment income and debt expense resulting from a hypothetical change in interest rates of 100, 200 and 300 basis points over the next twelve-month period, as reflected in the following table. The evaluation was based on our investment portfolio and our debt position as of December 31, 2007 and 2006. Our investment portfolio consists of cash, cash equivalents and investment securities. The modeling technique used to calculate the pro forma net change in pretax earnings considered the cash flows related to fixed income investments and debt, which are subject to interest rate changes during a prospective twelve-month period. This evaluation measures parallel shifts in interest rates and may not account for certain unpredictable events that may effect interest income, including, among others, unexpected changes of cash flow into and out of the portfolio, shifts in the asset mix between taxable and tax-exempt securities, and spread changes specific to various investment categories. In the past ten years, changes in 3 month LIBOR rates during the year have exceeded 300 basis points once, have not changed between 200 and 300 basis points, have changed between 100 and 200 basis points four times and have changed by less than 100 basis points five times. LIBOR was 4.70% at December 31, 2007.

	Increase (decrease) in pretax earnings given an interest rate decrease of X basis points			Increase (decrease) in pretax earnings given an interest rate increase of X basis points		
	(300)	(200)	(100)	100	200	300
	(in thousands)					
<b>As of December 31, 2007</b>						
Investment portfolio .....	\$ (93,191)	\$(62,603)	\$(34,478)	\$ 29,613	\$ 59,066	\$ 88,782
Debt .....	35,173	23,449	11,724	(11,724)	(23,449)	(35,173)
Total .....	<u>\$ (58,018)</u>	<u>\$(39,154)</u>	<u>\$(22,754)</u>	<u>\$ 17,889</u>	<u>\$ 35,617</u>	<u>\$ 53,609</u>
<b>As of December 31, 2006</b>						
Investment portfolio .....	\$(100,088)	\$(66,422)	\$(30,927)	\$ 30,809	\$ 61,808	\$ 93,019
Debt .....	30,910	20,607	10,303	(10,303)	(20,607)	(30,910)
Total .....	<u>\$ (69,178)</u>	<u>\$(45,815)</u>	<u>\$(20,624)</u>	<u>\$ 20,506</u>	<u>\$ 41,201</u>	<u>\$ 62,109</u>

# **ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA**

## **Humana Inc.**

### **CONSOLIDATED BALANCE SHEETS**

	December 31,	
	2007	2006
	(in thousands, except share amounts)	
ASSETS		
Current assets:		
Cash and cash equivalents . . . . .	\$ 2,040,453	\$ 1,740,304
Investment securities . . . . .	3,635,317	3,192,273
Receivables, less allowance for doubtful accounts of \$68,260 in 2007 and \$45,589 in 2006:		
Premiums . . . . .	592,761	667,657
Administrative services fees . . . . .	12,780	13,284
Securities lending collateral . . . . .	1,337,049	627,990
Other current assets . . . . .	1,114,486	1,062,455
Total current assets . . . . .	8,732,846	7,303,963
Property and equipment, net . . . . .	637,241	545,004
Other assets:		
Long-term investment securities . . . . .	1,015,050	414,877
Goodwill . . . . .	1,663,939	1,310,631
Other long-term assets . . . . .	829,998	524,011
Total other assets . . . . .	3,508,987	2,249,519
Total assets . . . . .	\$12,879,074	\$10,098,486
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current liabilities:		
Benefits payable . . . . .	\$ 2,696,833	\$ 2,410,407
Trade accounts payable and accrued expenses . . . . .	1,268,963	1,626,658
Book overdraft . . . . .	269,226	293,605
Securities lending payable . . . . .	1,337,049	627,990
Unearned revenues . . . . .	219,780	155,298
Total current liabilities . . . . .	5,791,851	5,113,958
Long-term debt . . . . .	1,687,823	1,269,100
Future policy benefits payable . . . . .	980,686	320,573
Other long-term liabilities . . . . .	389,777	340,969
Total liabilities . . . . .	8,850,137	7,044,600
Commitments and contingencies		
Stockholders' equity:		
Preferred stock, \$1 par; 10,000,000 shares authorized; none issued . . . . .	—	—
Common stock, \$0.16⅔ par; 300,000,000 shares authorized; 186,738,885 shares issued in 2007 and 182,947,691 shares issued in 2006 . . . . .	31,123	30,491
Capital in excess of par value . . . . .	1,497,998	1,357,077
Retained earnings . . . . .	2,742,782	1,909,098
Accumulated other comprehensive income (loss) . . . . .	14,021	(13,205)
Treasury stock, at cost, 16,720,528 shares in 2007 and 16,314,151 shares in 2006 . . . . .	(256,987)	(229,575)
Total stockholders' equity . . . . .	4,028,937	3,053,886
Total liabilities and stockholders' equity . . . . .	\$12,879,074	\$10,098,486

The accompanying notes are an integral part of the consolidated financial statements.

**Humana Inc.**  
**CONSOLIDATED STATEMENTS OF INCOME**

	For the year ended December 31,		
	2007	2006	2005
	(in thousands, except per share results)		
Revenues:			
Premiums . . . . .	\$24,434,347	\$20,729,182	\$14,001,591
Administrative services fees . . . . .	391,515	341,211	259,437
Investment income . . . . .	314,239	291,880	142,976
Other revenue . . . . .	149,888	54,264	14,123
Total revenues . . . . .	<u>25,289,989</u>	<u>21,416,537</u>	<u>14,418,127</u>
Operating expenses:			
Benefits . . . . .	20,270,531	17,421,204	11,651,470
Selling, general and administrative . . . . .	3,476,468	3,021,509	2,195,604
Depreciation and amortization . . . . .	184,812	148,598	128,858
Total operating expenses . . . . .	<u>23,931,811</u>	<u>20,591,311</u>	<u>13,975,932</u>
Income from operations . . . . .	1,358,178	825,226	442,195
Interest expense . . . . .	68,878	63,141	39,315
Income before income taxes . . . . .	1,289,300	762,085	402,880
Provision for income taxes . . . . .	455,616	274,662	106,150
Net income . . . . .	<u>\$ 833,684</u>	<u>\$ 487,423</u>	<u>\$ 296,730</u>
Basic earnings per common share . . . . .	<u>\$ 5.00</u>	<u>\$ 2.97</u>	<u>\$ 1.83</u>
Diluted earnings per common share . . . . .	<u>\$ 4.91</u>	<u>\$ 2.90</u>	<u>\$ 1.79</u>

The accompanying notes are an integral part of the consolidated financial statements.



**Humana Inc.**

**CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY**

	<u>Common Stock</u>		<u>Capital In</u>		<u>Accumulated</u>		<u>Total</u>
	<u>Issued</u>	<u>Amount</u>	<u>Excess of</u>	<u>Retained</u>	<u>Other</u>	<u>Treasury</u>	<u>Stockholders'</u>
	<u>Shares</u>		<u>Par Value</u>	<u>Earnings</u>	<u>Comprehensive</u>	<u>Stock</u>	<u>Equity</u>
					<u>Income (Loss)</u>		
				(in thousands)			
Balances, January 1, 2005 . . . . .	176,045	\$29,340	\$1,154,437	\$1,124,945	\$16,526	\$(201,000)	\$2,124,248
Comprehensive income:							
Net income . . . . .	—	—	—	296,730	—	—	296,730
Other comprehensive income:							
Net unrealized investment gains,							
net of \$4,441 tax . . . . .	—	—	—	—	8,306	—	8,306
Comprehensive income . . . . .							305,036
Common stock repurchases . . . . .	—	—	—	—	—	(2,364)	(2,364)
Stock-based compensation . . . . .	—	—	30,153	—	—	—	30,153
Restricted stock grants . . . . .	525	88	—	—	—	—	88
Restricted stock forfeitures . . . . .	(16)	(3)	3	—	—	—	—
Stock option exercises . . . . .	2,509	418	35,877	—	—	—	36,295
Stock option and restricted stock tax							
benefit . . . . .	—	—	15,418	—	—	—	15,418
Balances, December 31, 2005 . . . . .	179,063	29,843	1,235,888	1,421,675	24,832	(203,364)	2,508,874
Comprehensive income:							
Net income . . . . .	—	—	—	487,423	—	—	487,423
Other comprehensive loss:							
Net unrealized investment losses,							
net of \$(20,853) tax . . . . .	—	—	—	—	(34,608)	—	(34,608)
Comprehensive income . . . . .							452,815
Adjustment to initially apply SFAS							
158, net of \$(2,064) tax . . . . .	—	—	—	—	(3,429)	—	(3,429)
Common stock repurchases . . . . .	—	—	—	—	—	(26,211)	(26,211)
Stock-based compensation . . . . .	—	—	32,558	—	—	—	32,558
Restricted stock grants . . . . .	728	121	—	—	—	—	121
Restricted stock forfeitures . . . . .	(68)	(11)	8	—	—	—	(3)
Stock option exercises . . . . .	3,225	538	49,982	—	—	—	50,520
Stock option and restricted stock tax							
benefit . . . . .	—	—	38,641	—	—	—	38,641
Balances, December 31, 2006 . . . . .	182,948	30,491	1,357,077	1,909,098	(13,205)	(229,575)	3,053,886
Comprehensive income:							
Net income . . . . .	—	—	—	833,684	—	—	833,684
Other comprehensive income:							
Net unrealized investment gains							
and other, net of \$16,052							
tax . . . . .	—	—	—	—	27,226	—	27,226
Comprehensive income . . . . .							860,910
Common stock repurchases . . . . .	—	—	—	—	—	(27,412)	(27,412)
Stock-based compensation . . . . .	—	—	42,132	—	—	—	42,132
Restricted stock grants . . . . .	852	142	—	—	—	—	142
Restricted stock forfeitures . . . . .	(64)	(11)	8	—	—	—	(3)
Stock option exercises . . . . .	3,003	501	61,528	—	—	—	62,029
Stock option and restricted stock tax							
benefit . . . . .	—	—	37,253	—	—	—	37,253
Balances, December 31, 2007 . . . . .	186,739	\$31,123	\$1,497,998	\$2,742,782	\$14,021	\$(256,987)	\$4,028,937

The accompanying notes are an integral part of the consolidated financial statements.

**Humana Inc.**

**CONSOLIDATED STATEMENTS OF CASH FLOWS**

	For the year ended December 31,		
	2007	2006	2005
	(in thousands)		
<b>Cash flows from operating activities</b>			
Net income	\$ 833,684	\$ 487,423	\$ 296,730
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation and amortization	184,812	148,598	128,858
Stock-based compensation	42,132	32,558	30,153
(Gain) loss on sale of property and equipment, net	(13,597)	1,153	152
Gain on sale of investment securities, net	(11,668)	(67,496)	(18,323)
(Benefit) provision for deferred income taxes	(32,736)	70,062	(39,007)
Provision for doubtful accounts	28,922	20,901	4,566
Changes in operating assets and liabilities, net of effect of businesses acquired:			
Receivables	60,745	37,653	(161,314)
Other assets	105,689	(365,454)	(63,962)
Benefits payable	245,397	540,067	421,922
Other liabilities	(317,855)	752,032	53,992
Unearned revenues	64,482	29,870	(45,610)
Other	34,255	(655)	1,925
Net cash provided by operating activities	1,224,262	1,686,712	610,082
<b>Cash flows from investing activities</b>			
Acquisitions, net of cash acquired	(493,493)	(28,062)	(402,844)
Purchases of property and equipment	(239,244)	(193,151)	(165,846)
Proceeds from sales of property and equipment	26,514	9,623	4,497
Purchases of investment securities	(3,488,631)	(4,269,221)	(3,717,916)
Maturities of investment securities	1,387,967	1,664,332	1,761,588
Proceeds from sales of investment securities	1,670,555	1,742,793	1,723,015
Change in securities lending collateral	(709,059)	(580,380)	30,230
Net cash used in investing activities	(1,845,391)	(1,654,066)	(767,276)
<b>Cash flows from financing activities</b>			
Receipts from CMS contract deposits	2,866,170	2,002,451	—
Withdrawals from CMS contract deposits	(3,051,241)	(2,124,717)	—
Borrowings under credit agreement	1,685,000	550,000	494,000
Repayments under credit agreement	(1,335,000)	(300,000)	(294,000)
Proceeds from issuance of senior notes	—	498,545	—
Repayment of senior notes	—	(300,000)	—
Debt issue costs	—	(5,980)	—
Change in book overdraft	(24,379)	13,600	87,945
Change in securities lending payable	709,059	580,380	(30,230)
Common stock repurchases	(27,412)	(26,211)	(2,364)
Tax benefit from stock-based compensation	37,443	38,839	15,545
Proceeds from stock option exercises and other	61,638	48,735	38,235
Net cash provided by financing activities	921,278	975,642	309,131
Increase in cash and cash equivalents	300,149	1,008,288	151,937
Cash and cash equivalents at beginning of year	1,740,304	732,016	580,079
Cash and cash equivalents at end of year	\$ 2,040,453	\$ 1,740,304	\$ 732,016
<b>Supplemental cash flow disclosures:</b>			
Interest payments	\$ 67,954	\$ 66,579	\$ 45,258
Income tax payments, net	\$ 443,904	\$ 160,233	\$ 179,300
<b>Details of businesses acquired in purchase transactions:</b>			
Fair value of assets acquired, net of cash acquired	\$ 1,315,492	\$ 63,961	\$ 508,443
Less: Fair value of liabilities assumed	(821,999)	(35,899)	(105,599)
Cash paid for acquired businesses, net of cash acquired	\$ 493,493	\$ 28,062	\$ 402,844

The accompanying notes are an integral part of the consolidated financial statements.

## Humana Inc.

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

#### 1. REPORTING ENTITY

##### *Nature of Operations*

Headquartered in Louisville, Kentucky, Humana Inc. is one of the nation's largest publicly traded health and supplemental benefits companies, based on our 2007 revenues of \$25.3 billion. References throughout this document to "we," "us," "our," "Company," and "Humana," mean Humana Inc. and its subsidiaries. We are a full-service benefits solutions company, offering a wide array of health and supplemental benefit plans for employer groups, government benefit programs, and individuals. We derived approximately 71% of our premiums and administrative services fees from contracts with the federal government in 2007. Under our federal government contracts with the Centers for Medicare and Medicaid Services, or CMS, we provide health insurance coverage for Medicare members in Florida, accounting for approximately 17% of our total premiums and administrative services fees in 2007. CMS is the federal government's agency responsible for administering the Medicare program. Under a federal government contract with the Department of Defense, we provide health insurance coverage to TRICARE members, accounting for approximately 12% of our total premiums and administrative services fees in 2007.

We manage our business with two segments: Government and Commercial. The Government segment consists of beneficiaries of government benefit programs, and includes three lines of business: Medicare, Military, and Medicaid. The Commercial segment consists of members enrolled in our medical and specialty products marketed to employer groups and individuals. We identified our segments in accordance with the aggregation provisions of SFAS 131, which aggregates products with similar economic characteristics. These characteristics include the nature of customer groups as well as pricing, benefits, and underwriting requirements. These segment groupings are consistent with information used by our Chief Executive Officer.

The accounting policies of each segment are the same and are described in Note 2. The results of each segment are measured by income before income taxes. We allocate all selling, general and administrative expenses, investment and other revenue, interest expense, and goodwill, but no other assets or liabilities, to our segments. Members served by our two segments often utilize the same medical provider networks, enabling us to obtain more favorable contract terms with providers. Our segments also share indirect overhead costs and assets. As a result, the profitability of each segment is interdependent.

#### 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

##### *Basis of Presentation*

Our financial statements and accompanying notes are prepared in accordance with accounting principles generally accepted in the United States of America. Our consolidated financial statements include the accounts of Humana Inc. and subsidiaries that the Company controls. All significant intercompany balances and transactions have been eliminated.

The preparation of financial statements in accordance with accounting principles generally accepted in the United States of America requires us to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. The areas involving the most significant use of estimates are the estimation of benefits payable, the impact of risk sharing provisions related to our Medicare and TRICARE contracts, the valuation and related impairment recognition of investment securities, and the valuation and related impairment recognition of long-lived assets, including goodwill. These estimates are based on knowledge of current events and anticipated future events, and accordingly, actual results may ultimately differ materially from those estimates.

## Humana Inc.

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)

#### *Cash and Cash Equivalents*

Cash and cash equivalents include cash, time deposits, money market funds, commercial paper, other money market instruments, and certain U.S. Government securities with an original maturity of three months or less. Carrying value approximates fair value due to the short-term maturity of the investments.

#### *Investment Securities*

Investment securities, which consist primarily of debt securities, have been categorized as available for sale and, as a result, are stated at fair value. Fair value of actively traded debt and equity securities are based on quoted market prices. Fair value of inactively traded debt securities are based on quoted market prices of identical or similar securities or based on observable inputs like interest rates. Fair value of privately held debt securities, including venture capital investments are estimated using a variety of valuation methodologies where an observable quoted market does not exist. Such methodologies include reviewing the value ascribed to the most recent financing, comparing the security with securities of publicly traded companies in a similar line of business, and reviewing the underlying financial performance including estimating discounted cash flows. Investment securities available for current operations are classified as current assets. Investment securities available for our long-term insurance product and professional liability funding requirements, as well as restricted statutory deposits and venture capital investments, are classified as long-term assets. Unrealized holding gains and losses, net of applicable deferred taxes, are included as a component of stockholders' equity and comprehensive income until realized from a sale or other than temporary impairment.

For the purpose of determining gross realized gains and losses, which are included as a component of investment income in the consolidated statements of income, the cost of investment securities sold is based upon specific identification. We regularly evaluate our investment securities for impairment. We consider factors affecting the issuer, factors affecting the industry the issuer operates within, and general debt and equity market trends. We consider the length of time an investment's fair value has been below carrying value, the severity of the decline, the near term prospects for recovery to cost, and our intent and ability to hold the investment until maturity or market recovery is realized. If and when a determination is made that a decline in fair value below the cost basis is other than temporary, the related investment is written down to its estimated fair value through a charge to earnings.

We participate in a securities lending program to maximize investment income. We loan certain investment securities for short periods of time in exchange for collateral initially equal to at least 102% of the fair value of the investment securities on loan. The fair value of the loaned investment securities is monitored on a daily basis, with additional collateral obtained or refunded as the fair value of the loaned investment securities fluctuates. The collateral, which may be in the form of cash or U.S. Government securities, is deposited by the borrower with an independent lending agent. Any cash collateral is invested by the lending agent according to our investment guidelines, primarily in cash equivalents or other liquid investments. Cash collateral is recorded on our consolidated balance sheets, along with a liability to reflect our obligation to return the collateral. Collateral received in the form of securities is not recorded in our consolidated balance sheets because we do not have the right to sell, pledge or otherwise reinvest securities collateral. Loaned securities continue to be carried as investment securities on the consolidated balance sheets. Revenue, net of related expense, is recorded as investment income.

#### *Receivables and Revenue Recognition*

We generally establish one-year commercial membership contracts with employer groups, subject to cancellation by the employer group on 30-day written notice. Our Medicare contracts with CMS renew annually. Our military services contracts with the federal government and our contracts with various state Medicaid programs generally are multi-year contracts subject to annual renewal provisions.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

We bill and collect premium and administrative fee remittances from employer groups and members in our Medicare and individual products monthly. We receive monthly premiums and administrative fees from the federal government and various states according to government specified reimbursement rates and various contractual terms. Changes in revenues from CMS for our Medicare products resulting from the periodic changes in risk adjustment scores for our membership are recognized when the amounts become determinable and the collectibility is reasonably assured.

Premium revenues are recognized as income in the period members are entitled to receive services, and are net of estimated uncollectible amounts and retroactive membership adjustments. Retroactive membership adjustments result from enrollment changes not yet processed, or not yet reported by an employer group or the government. We routinely monitor the collectibility of specific accounts, the aging of receivables, historical retroactivity trends, as well as prevailing and anticipated economic conditions, and reflect any required adjustments in current operations.

*Medicare Part D*

On January 1, 2006, we began covering prescription drug benefits in accordance with Medicare Part D under multiple contracts with CMS. The payments we receive monthly from CMS and members, which are determined from our annual bid, represent amounts for providing prescription drug insurance coverage. We recognize premium revenues for providing this insurance coverage ratably over the term of our annual contract. Our CMS payment is subject to risk sharing through the Medicare Part D risk corridor provisions. In addition, receipts for reinsurance and low-income cost subsidies represent reimbursements of prescription drug costs for which we are not at risk.

The risk corridor provisions compare costs targeted in our bids to actual prescription drug costs, limited to actual costs that would have been incurred under the standard coverage as defined by CMS. Variances exceeding certain thresholds may result in CMS making additional payments to us or require us to refund to CMS a portion of the premiums we received. We estimate and recognize an adjustment to premium revenues related to these risk corridor provisions based upon pharmacy claims experience to date as if the annual contract were to terminate at the end of the reporting period. Accordingly, this estimate provides no consideration to future pharmacy claims experience. We record a receivable or payable at the contract level and classify the amount as current or long-term in the consolidated balance sheets based on the expected settlement.

Reinsurance and low-income cost subsidies represent reimbursements from CMS in connection with the Medicare Part D program for which we assume no risk. Reinsurance subsidies represent reimbursements for CMS's portion of prescription drug costs which exceed the member's out-of-pocket threshold, or the catastrophic coverage level. Low-income cost subsidies represent reimbursements from CMS for all or a portion of the deductible, the coinsurance and co-payment amounts above the out-of-pocket threshold for low-income beneficiaries. Monthly prospective payments from CMS for reinsurance and low-income cost subsidies are based on assumptions submitted with our annual bid. A reconciliation and related settlement of CMS's prospective subsidies against actual prescription drug costs we paid is made after the end of the year. We account for these subsidies as a deposit in our consolidated balance sheets and as a financing activity in our consolidated statements of cash flows. We do not recognize premium revenues or benefit expense for these subsidies. Receipt and payment activity is accumulated at the contract level and recorded in our consolidated balance sheets in other current assets or trade accounts payable and accrued expenses depending on the contract balance at the end of the reporting period.

For plans where we provide enhanced benefits and selected the alternative demonstration payment option in lieu of the reinsurance subsidy, we receive a monthly per member capitation amount from CMS determined from

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

our annual bid submissions. The capitation amount we receive from CMS for assuming the government's portion of prescription drug costs in the catastrophic layer of coverage is recorded as premium revenue. The variance between the capitation amount and actual drug costs in the catastrophic layer is subject to risk sharing as part of the risk corridor settlement.

See Note 5 for detail regarding amounts recorded to the consolidated balance sheets related to the risk corridor settlement and subsidies from CMS.

*Military Services*

Military services revenue primarily is derived from our TRICARE South Region contract with the Department of Defense. We account for the TRICARE South Region contract under EITF Issue No. 00-21, *Accounting for Revenue Arrangements with Multiple Deliverables*, and as such allocate the consideration to the various components of the contract based on the relative fair value of the components. TRICARE revenues consist generally of (1) an insurance premium for assuming underwriting risk for the cost of civilian health care services delivered to eligible beneficiaries; (2) health care services provided to beneficiaries which are in turn reimbursed by the federal government; and (3) administrative services fees related to claim processing, customer service, enrollment, disease management and other services. We recognize the insurance premium as revenue ratably over the period coverage is provided. Health care services reimbursements are recognized as revenue in the period health services are provided. Administrative services fees are recognized as revenue in the period services are performed. Our TRICARE South Region contract contains provisions to share the risk associated with financing the cost of health benefits with the federal government. We earn more revenue or incur additional costs based on the variance of actual health care costs versus a negotiated target cost. We defer the recognition of any contingent revenues for favorable variances until the end of the contract period when the amount is determinable and the collectibility is reasonably assured. We estimate and recognize contingent benefit expense for unfavorable variances currently in our results of operations. We continually review the contingent benefit expense estimates of future payments to the government for cost overruns and make necessary adjustments to our reserves.

Revenues also may include change orders and bid price adjustments attributable to our military services contracts. Change orders represent equitable adjustments for services not originally specified in the contracts. Bid price adjustments, or BPAs, represent adjustments defined in our former contracts subject to negotiations with the federal government. Revenues for these adjustments are recognized when a settlement amount becomes determinable and the collectibility is reasonably assured.

*Administrative Services Fees*

Administrative services fees cover the processing of claims, offering access to our provider networks and clinical programs, and responding to customer service inquiries from members of self-funded groups. Revenues from providing administration services, also known as administrative services only, or ASO, are recognized in the period services are performed. Under ASO contracts, self-funded employers retain the risk of financing substantially all of the cost of health benefits. However, many ASO customers purchase stop loss insurance coverage from us to cover catastrophic claims or to limit aggregate annual costs. Accordingly, we have recorded premiums and benefit expenses related to these stop loss arrangements.

Premium and ASO fee receivables are shown net of allowances for estimated uncollectible accounts and retroactive membership adjustments. Premiums and ASO fees received prior to the service period are recorded as unearned revenues.



**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

***Other Revenue***

Other revenues primarily relate to *RightSource* <sup>SM</sup>, our mail order pharmacy. These revenues are recognized in connection with the shipment of the prescriptions.

***Policy Acquisition Costs***

Policy acquisition costs are those costs that vary with and primarily are related to the acquisition of new and renewal business. Such costs include commissions, costs of policy issuance and underwriting, and other costs we incur to acquire new business or renew existing business. We expense policy acquisition costs related to our employer-group prepaid health services policies as incurred in accordance with the *Health Care Organization Audit and Accounting Guide*. These short-duration employer-group prepaid health services policies typically have a one-year term and may be cancelled upon 30 days notice by the employer group.

Life insurance, annuities, health and other supplemental policies sold to individuals are accounted for as long-duration insurance products under the provisions of SFAS No. 60, *Accounting and Reporting by Insurance Enterprises*, or SFAS 60, because they are expected to remain in force for an extended period beyond one year due to contractual and regulatory requirements. As a result, we defer policy acquisition costs and amortize them over the estimated life of the policies in proportion to premiums earned. Deferred acquisition costs are reviewed annually to determine if they are recoverable from future income.

***Long-Lived Assets***

Property and equipment is recorded at cost. Gains and losses on sales or disposals of property and equipment are included in administrative expense. Certain costs related to the development or purchase of internal-use software are capitalized in accordance with AICPA Statement of Position 98-1, *Accounting for the Costs of Computer Software Developed or Obtained for Internal Use*. Depreciation is computed using the straight-line method over estimated useful lives ranging from 3 to 10 years for equipment, 3 to 7 years for computer software, and 20 to 40 years for buildings. Improvements to leased facilities are depreciated over the shorter of the remaining lease term or the anticipated life of the improvement.

We periodically review long-lived assets, including property and equipment and other intangible assets, for impairment whenever adverse events or changes in circumstances indicate the carrying value of the asset may not be recoverable. Losses are recognized for a long-lived asset to be held and used in our operations when the undiscounted future cash flows expected to result from the use of the asset are less than its carrying value. We recognize an impairment loss based on the excess of the carrying value over the fair value of the asset. A long-lived asset held for sale is reported at the lower of the carrying amount or fair value less costs to sell. Depreciation expense is not recognized on assets held for sale. Losses are recognized for a long-lived asset to be abandoned when the asset ceases to be used. In addition, we periodically review the estimated lives of all long-lived assets for reasonableness.

***Goodwill and Other Intangible Assets***

Goodwill represents the unamortized excess of cost over the fair value of the net tangible and other intangible assets acquired. SFAS No. 142, *Goodwill and Other Intangible Assets*, or SFAS 142, requires that we test at least annually for impairment at a level of reporting referred to as the reporting unit and more frequently if adverse events or changes in circumstances indicate that the asset may be impaired. A reporting unit is our operating segments or one level below the operating segments which comprise our reportable Commercial and Government segments. The Government segment consists of beneficiaries of government benefit programs, and

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

includes three lines of business: Medicare, Military, and Medicaid. The Commercial segment consists of members enrolled in our medical and specialty products marketed to employer groups and individuals. Goodwill is assigned to the reporting unit that is expected to benefit from a specific acquisition.

SFAS 142 requires a two-step process to review goodwill for impairment. The first step is a screen for potential impairment, and the second step measures the amount of impairment, if any. Impairment tests are performed, at a minimum, in the fourth quarter of each year supported by our long-range business plan and annual planning process. Impairment tests completed for 2007, 2006 and 2005 did not result in an impairment loss.

Other intangible assets primarily relate to acquired customer and provider contracts and are included with other long-term assets in the consolidated balance sheets. Other intangible assets are amortized over the useful life, based upon the pattern of future cash flows attributable to the asset. This sometimes results in an accelerated method of amortization for customer contracts because the asset tends to dissipate at a more rapid rate in earlier periods. Other than customer contracts, other intangible assets generally are amortized using the straight-line method. We review other finite-lived intangible assets for impairment under our long-lived asset policy.

***Benefits Payable and Benefit Expense Recognition***

Benefit expenses include claim payments, capitation payments, pharmacy costs net of rebates, allocations of certain centralized expenses and various other costs incurred to provide health insurance coverage to members, as well as estimates of future payments to hospitals and others for medical care and other supplemental benefits provided prior to the balance sheet date. Capitation payments represent monthly contractual fees disbursed to primary care physicians and other providers who are responsible for providing medical care to members. Pharmacy costs represent payments for members' prescription drug benefits, net of rebates from drug manufacturers. Receivables for such pharmacy rebates are included in other current assets in the consolidated balance sheets. Other supplemental benefits include dental, vision, and other voluntary benefits.

We estimate the costs of our benefit expense payments using actuarial methods and assumptions based upon claim payment patterns, medical cost inflation, historical developments such as claim inventory levels and claim receipt patterns, and other relevant factors, and record benefit reserves for future payments. We continually review estimates of future payments relating to claims costs for services incurred in the current and prior periods and make necessary adjustments to our reserves.

We reassess the profitability of our contracts for providing insurance coverage to our members when current operating results or forecasts indicate probable future losses. We establish a premium deficiency liability in current operations to the extent that the sum of expected future costs, claim adjustment expenses, and maintenance costs exceeds related future premiums under contract without consideration of investment income. For purposes of premium deficiencies, contracts are grouped in a manner consistent with our method of acquiring, servicing, and measuring the profitability of such contracts. Losses recognized as a premium deficiency result in a beneficial effect in subsequent periods as operating losses under these contracts are charged to the liability previously established. Because the majority of our member contracts renew annually, we do not anticipate recording a material premium deficiency liability, except when unanticipated adverse events or changes in circumstances indicate otherwise.

We believe our benefits payable are adequate to cover future claims payments required. However, such estimates are based on knowledge of current events and anticipated future events. Therefore, the actual liability could differ materially from the amounts provided.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

***Future policy benefits payable***

Future policy benefits payable include liabilities for long-duration insurance policies including life insurance, annuities and health policies sold to individuals for which some of the premium received in the earlier years is intended to pay anticipated benefits to be incurred in future years. These reserves are recognized on a net level premium method based on interest, mortality, morbidity, withdrawal and maintenance expense assumptions from published actuarial tables, modified based upon actual experience. Changes in estimates of these reserves are recognized as an adjustment to benefit expenses in the period the changes occur.

***Book Overdraft***

Under our cash management system, checks issued but not yet presented to banks frequently result in overdraft balances for accounting purposes and are classified as a current liability in the consolidated balance sheets. Changes in book overdrafts from period to period are reported in the consolidated statement of cash flows as a financing activity.

***Income Taxes***

We recognize an asset or liability for the deferred tax consequences of temporary differences between the tax bases of assets or liabilities and their reported amounts in the consolidated financial statements. These temporary differences will result in taxable or deductible amounts in future years when the reported amounts of the assets or liabilities are recovered or settled. We also recognize the future tax benefits such as net operating and capital loss carryforwards as deferred tax assets. A valuation allowance is provided against these deferred tax assets if it is more likely than not that some portion or all of the deferred tax assets will not be realized. Future years' tax expense may be increased or decreased by adjustments to the valuation allowance or to the estimated accrual for income taxes.

We record tax benefits when it is more likely than not that the tax return position taken with respect to a particular transaction will be sustained. A liability, if recorded, is not considered resolved until the statute of limitations for the relevant taxing authority to examine and challenge the tax position has expired, or the tax position is ultimately settled through examination, negotiation, or litigation.

***Derivative Financial Instruments***

We use interest rate swap agreements to manage our exposure to interest rate risk. The differential between fixed and variable rates to be paid or received is accrued and recognized over the life of the agreements as adjustments to interest expense in the consolidated statements of income. Our interest rate swap agreements convert the fixed interest rates on our senior notes to a variable rate and are accounted for as fair value hedges. Our interest rate swap agreements are more fully described in Note 10.

***Stock-Based Compensation***

We recognize stock-based compensation expense, as determined on the date of grant at fair value, straight-line over the period during which an employee is required to provide service in exchange for the award (usually the vesting period). We estimate expected forfeitures and recognize compensation expense only for those awards which are expected to vest. We estimate the grant-date fair value of stock awards using the Black-Scholes option-pricing model. In addition, we report certain tax effects of stock-based compensation as a financing activity rather than an operating activity in the consolidated statement of cash flows. Additional detail regarding our stock-based compensation plans is included in Note 11.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

***Earnings Per Common Share***

We compute basic earnings per common share on the basis of the weighted average number of unrestricted common shares outstanding. Diluted earnings per common share is computed on the basis of the weighted average number of unrestricted common shares outstanding plus the dilutive effect of outstanding employee stock options and restricted shares using the treasury stock method.

***Recently Issued Accounting Pronouncements***

In December 2007, the Financial Accounting Standards Board, or FASB, issued FASB Statement No. 141 (Revised 2007), *Business Combination*, or SFAS 141R. SFAS 141R will significantly change the accounting for business combinations. Under SFAS 141R, an acquiring entity will be required to recognize all the assets acquired and liabilities assumed in a transaction at the acquisition-date fair value with limited exceptions. SFAS 141R will change the accounting treatment for certain specific items including expensing transaction and restructuring costs and adjusting earnings in periods subsequent to the acquisition for changes in deferred tax asset valuation allowances and income tax uncertainties as well as changes in the fair value of acquired contingent liabilities. SFAS 141R also includes a substantial number of new disclosure requirements. SFAS 141R applies prospectively to business combinations for which the acquisition date is on or after January 1, 2009 with early adoption prohibited. Accordingly, we are required to record and disclose business combinations following existing GAAP until January 1, 2009. We currently are evaluating the provisions of SFAS 141R.

In December 2007, the FASB issued FASB Statement No. 160, *Noncontrolling Interests in Consolidated Financial Statements—An Amendment of ARB No. 5*, or SFAS 160. SFAS 160 establishes new accounting and reporting standards for the noncontrolling interest in a subsidiary and for the deconsolidation of a subsidiary. Specifically, SFAS 160 requires the recognition of a noncontrolling interest (minority interest) as equity and separate from the parent's equity. The amount of net income attributable to the noncontrolling interest will be included in consolidated net income on the face of the income statement. SFAS 160 is effective for fiscal years, and interim periods within those fiscal years, beginning January 1, 2009. Like SFAS 141R discussed above, earlier adoption is prohibited. We currently are evaluating the provisions of SFAS 160.

In February 2007, the FASB issued Statement of Financial Accounting Standards No. 159, *The Fair Value Option for Financial Assets and Financial Liabilities*, or SFAS 159. SFAS 159 allows us an option to report selected financial assets and liabilities at fair value and establishes related presentation and disclosure requirements. We were required to make an election regarding this fair value option in the first quarter of 2008, and we did not elect to adopt this fair value option under SFAS 159.

In September 2006, the FASB issued Statement of Financial Accounting Standards No. 157, *Fair Value Measurements*, or SFAS 157. SFAS 157 defines fair value, establishes a framework for measuring fair value, and expands disclosures about fair value measurements. SFAS 157 does not require new fair value measurements. We adopted SFAS 157 on January 1, 2008. The adoption of SFAS 157 did not have a material impact on our financial position or results of operations. We are evaluating the disclosure provisions of SFAS 157 required in connection with the filing of our first quarter 2008 Form 10-Q.

***Reclassification***

The balance sheet reflects the reclassification of future policy benefits payable to conform to the current year presentation.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

**3. ACQUISITIONS**

On November 30, 2007, our Commercial segment acquired KMG America Corporation, or KMG, for cash consideration of \$156.3 million including direct transaction costs, plus the assumption of \$36.1 million of long-term debt. KMG provides long-duration insurance benefits including supplemental health and life benefit plans. On October 1, 2007, our Commercial segment acquired CompBenefits Corporation, or CompBenefits, for cash consideration of \$369.1 million including direct transaction costs. CompBenefits provides dental and vision insurance benefits. These acquisitions, which were financed through a combination of cash and borrowings under our credit agreement, expand our commercial product offerings allowing for significant cross-selling opportunities with our medical insurance products.

The purchase price was allocated to the fair value of KMG's and CompBenefits' assets acquired and liabilities assumed. The excess of the purchase price over the fair value of net assets acquired resulted in \$335.8 million of non-deductible goodwill for the Commercial segment.

The preliminary fair values of KMG's and CompBenefits' assets acquired and liabilities assumed at the date of the acquisition are summarized as follows:

	<u>KMG</u>	<u>CompBenefits</u>
	(in thousands)	
Current assets . . . . .	\$ 38,638	\$ 55,144
Other intangible assets . . . . .	102,638	54,143
Goodwill . . . . .	36,383	299,439
Other long-term assets . . . . .	733,461	20,960
Total assets acquired . . . . .	<u>911,120</u>	<u>429,686</u>
Current liabilities . . . . .	(39,871)	(36,365)
Future policy benefits payable . . . . .	(647,057)	—
Long-term debt . . . . .	(36,083)	—
Other long-term liabilities . . . . .	(31,846)	(24,178)
Total liabilities assumed . . . . .	<u>(754,857)</u>	<u>(60,543)</u>
Net assets acquired . . . . .	<u>\$ 156,263</u>	<u>\$369,143</u>

The other intangible assets, which primarily consist of customer and provider contracts, have a weighted average useful life of 19.6 years for KMG and 11.5 years for CompBenefits. The long-durational nature of KMG's customer contracts contributes to a longer useful life and corresponding higher fair value. The purchase price allocations are preliminary, subject to completion of valuation analyses including, for example, refining assumptions used to calculate the fair value of other intangible assets and future policy benefits payable.

On March 1, 2007, our Government segment acquired DefenseWeb Technologies, Inc., or DefenseWeb, a company responsible for delivering customized software solutions for the Department of Defense, for cash consideration of \$27.0 million.

On May 1, 2006, our Commercial segment acquired CHA Service Company, or CHA Health, a health plan serving employer groups in Kentucky, for cash consideration of \$67.5 million.

The results of operations and financial condition of KMG, CompBenefits, DefenseWeb and CHA Health have been included in our consolidated statements of income and consolidated balance sheets from the respective acquisition dates. The proforma financial information assuming these acquisitions had occurred as of the beginning of each respective period was not material to our results of operations.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

**4. INVESTMENT SECURITIES**

Investment securities classified as current assets were as follows at December 31, 2007 and 2006:

	<b>2007</b>				<b>2006</b>			
	<b>Amortized Cost</b>	<b>Gross Unrealized Gains</b>	<b>Gross Unrealized Losses</b>	<b>Fair Value</b>	<b>Amortized Cost</b>	<b>Gross Unrealized Gains</b>	<b>Gross Unrealized Losses</b>	<b>Fair Value</b>
	<b>(in thousands)</b>							
U.S. Government obligations	\$ 710,459	\$ 9,592	\$ (1,619)	\$ 718,432	\$ 843,798	\$ 2,029	\$ (8,539)	\$ 837,288
Tax exempt municipal securities	1,735,163	10,011	(5,774)	1,739,400	1,331,894	3,200	(11,462)	1,323,632
Corporate and other securities	507,385	7,183	(6,522)	508,046	459,888	1,258	(3,559)	457,587
Mortgage-backed securities	656,404	9,360	(2,143)	663,621	566,748	4,137	(4,355)	566,530
Debt securities	3,609,411	36,146	(16,058)	3,629,499	3,202,328	10,624	(27,915)	3,185,037
Non-redeemable preferred stocks	7,250	—	(1,432)	5,818	7,251	—	(15)	7,236
Investment securities	<u>\$3,616,661</u>	<u>\$36,146</u>	<u>\$(17,490)</u>	<u>\$3,635,317</u>	<u>\$3,209,579</u>	<u>\$10,624</u>	<u>\$(27,930)</u>	<u>\$3,192,273</u>

Investment securities classified as long-term assets were as follows at December 31, 2007 and 2006:

	<b>2007</b>				<b>2006</b>			
	<b>Amortized Cost</b>	<b>Gross Unrealized Gains</b>	<b>Gross Unrealized Losses</b>	<b>Fair Value</b>	<b>Amortized Cost</b>	<b>Gross Unrealized Gains</b>	<b>Gross Unrealized Losses</b>	<b>Fair Value</b>
	<b>(in thousands)</b>							
U.S. Government obligations	\$ 263,125	\$2,936	\$ (490)	\$ 265,571	\$156,770	\$ 63	\$(1,789)	\$155,044
Tax exempt municipal securities	125,231	831	(471)	125,591	106,453	90	(1,140)	105,403
Corporate and other securities	424,424	3,198	(3,287)	424,335	108,004	120	(265)	107,859
Mortgage-backed securities	178,758	1,206	(1,438)	178,526	27,684	116	(304)	27,496
Redeemable preferred stocks	14,658	900	—	15,558	12,741	4,750	—	17,491
Debt securities	1,006,196	9,071	(5,686)	1,009,581	411,652	5,139	(3,498)	413,293
Non-redeemable preferred stocks	1,517	16	(143)	1,390	724	—	(1)	723
Common stocks	4,081	—	(2)	4,079	861	—	—	861
Equity securities	5,598	16	(145)	5,469	1,585	—	(1)	1,584
Long-term investment securities	<u>\$1,011,794</u>	<u>\$9,087</u>	<u>\$(5,831)</u>	<u>\$1,015,050</u>	<u>\$413,237</u>	<u>\$5,139</u>	<u>\$(3,499)</u>	<u>\$414,877</u>

Long-term investment securities with a fair value of \$116.6 million at December 31, 2007 and \$99.1 million at December 31, 2006 were on deposit at financial institutions in certain states pursuant to the respective states' insurance regulations.

Gross unrealized losses and fair value aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position were as follows at December 31, 2007 and 2006:

	<b>Less than 12 months</b>		<b>12 months or more</b>		<b>Total</b>	
<b>2007</b>	<b>Fair Value</b>	<b>Unrealized Losses</b>	<b>Fair Value</b>	<b>Unrealized Losses</b>	<b>Fair Value</b>	<b>Unrealized Losses</b>
	<b>(in thousands)</b>					
U.S. Government obligations	\$ 46,272	\$ (391)	\$169,599	\$(1,718)	\$ 215,871	\$ (2,109)
Tax exempt municipal securities	265,816	(4,098)	284,644	(2,147)	550,460	(6,245)
Corporate and other securities	323,102	(8,645)	52,564	(1,164)	375,666	(9,809)
Mortgage-backed securities	104,656	(1,282)	124,071	(2,299)	228,727	(3,581)
Debt securities	739,846	(14,416)	630,878	(7,328)	1,370,724	(21,744)
Non-redeemable preferred stocks	6,400	(1,575)	—	—	6,400	(1,575)
Common stocks	3	(2)	—	—	3	(2)
Equity securities	6,403	(1,577)	—	—	6,403	(1,577)
Total investment securities	<u>\$746,249</u>	<u>\$(15,993)</u>	<u>\$630,878</u>	<u>\$(7,328)</u>	<u>\$1,377,127</u>	<u>\$(23,321)</u>



**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

<u>2006</u>	<u>Less than 12 months</u>		<u>12 months or more</u>		<u>Total</u>	
	<u>Fair Value</u>	<u>Unrealized Losses</u>	<u>Fair Value</u>	<u>Unrealized Losses</u>	<u>Fair Value</u>	<u>Unrealized Losses</u>
	<u>(in thousands)</u>					
U.S. Government obligations .....	\$ 389,393	\$(3,073)	\$ 339,043	\$(7,255)	\$ 728,436	\$(10,328)
Tax exempt municipal securities .....	533,409	(1,659)	501,129	(10,943)	1,034,538	(12,602)
Corporate and other securities .....	162,169	(846)	167,415	(2,978)	329,584	(3,824)
Mortgage-backed securities .....	184,394	(1,523)	72,449	(3,136)	256,843	(4,659)
Debt securities .....	1,269,365	(7,101)	1,080,036	(24,312)	2,349,401	(31,413)
Non-redeemable preferred stocks .....	7,959	(16)	—	—	7,959	(16)
Total investment securities .....	<u>\$1,277,324</u>	<u>\$(7,117)</u>	<u>\$1,080,036</u>	<u>\$(24,312)</u>	<u>\$2,357,360</u>	<u>\$(31,429)</u>

Unrealized losses at December 31, 2007 resulted from 472 positions out of a total of 1,165 positions held. Approximately 14% of the carrying value of our investment securities have been in an unrealized loss position greater than one year. Of these investment securities in an unrealized loss position longer than a year, approximately 99% of the carrying value are within 5% of recovering fair value up to cost. The unrealized losses at December 31, 2007 primarily were caused by increases in interest rates. All issuers of securities trading at an unrealized loss remain current on all contractual payments and we believe it is probable that we will be able to collect all amounts due according to the contractual terms of the debt securities. After taking into account these and other factors, including the severity of the decline and our ability and intent to hold these securities until recovery or maturity, we determined the unrealized losses on these investment securities were temporary and, as such, no impairment was required.

The contractual maturities of debt securities available for sale at December 31, 2007, regardless of their balance sheet classification, are shown below. Expected maturities may differ from contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

	<u>Amortized Cost</u>	<u>Fair Value</u>
	<u>(in thousands)</u>	
Due within one year .....	\$ 175,557	\$ 175,534
Due after one year through five years .....	1,134,865	1,143,965
Due after five years through ten years .....	759,990	763,774
Due after ten years .....	2,545,195	2,555,807
Total debt securities .....	<u>\$4,615,607</u>	<u>\$4,639,080</u>

Gross realized investment gains were \$20.6 million in 2007, \$82.0 million in 2006, and \$21.8 million in 2005. Gross realized gains included gains from the sale of venture capital investments of \$16.0 million in 2007, \$76.2 million in 2006, and \$5.7 million in 2005.

Gross realized investment losses were \$8.9 million in 2007, \$13.6 million in 2006, and \$3.5 million in 2005.

We participate in a securities lending program where we loan certain investment securities for short periods of time in exchange for collateral, consisting of cash or U.S. Government securities, initially equal to at least 102% of the fair value of the investment securities on loan. As of December 31, 2007, investment securities with a fair value of \$1,336.1 million were on loan. Net investment income earned on securities lending transactions was \$6.6 million in 2007, \$1.1 million in 2006, and \$0.2 million in 2005.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

**5. MEDICARE PART D**

As discussed in Note 2, on January 1, 2006, we began covering prescription drug benefits in accordance with Medicare Part D under multiple contracts with CMS. In 2007, we paid \$725.5 million related to our reconciliation with CMS regarding the 2006 Medicare Part D risk corridor provisions. The consolidated balance sheets include the following amounts associated with Medicare Part D as of December 31, 2007 and 2006:

	<u>2007</u>		<u>2006</u>	
	<u>Risk Corridor Settlement</u>	<u>CMS Subsidies</u>	<u>Risk Corridor Settlement</u>	<u>CMS Subsidies</u>
	(in thousands)			
Other current assets .....	\$ 30,578	\$ 580,383	\$ 18,365	\$449,984
Trade accounts payable and accrued expenses .....	(133,169)	(273,045)	(757,084)	(327,718)
Net current (liability) asset .....	<u>\$(102,591)</u>	<u>\$ 307,338</u>	<u>\$(738,719)</u>	<u>\$122,266</u>

**6. PROPERTY AND EQUIPMENT, NET**

Property and equipment was comprised of the following at December 31, 2007 and 2006:

	<u>2007</u>	<u>2006</u>
	(in thousands)	
Land .....	\$ 16,699	\$ 15,912
Buildings .....	320,180	291,437
Equipment and computer software .....	1,256,382	1,080,093
Assets held for sale .....	—	3,645
	<u>1,593,261</u>	<u>1,391,087</u>
Accumulated depreciation .....	<u>(956,020)</u>	<u>(846,083)</u>
Property and equipment, net .....	<u>\$ 637,241</u>	<u>\$ 545,004</u>

Depreciation expense was \$162.4 million in 2007, \$128.6 million in 2006, and \$105.1 million in 2005.

**7. GOODWILL AND OTHER INTANGIBLE ASSETS**

Changes in the carrying amount of goodwill, by operating segment, for the year ended December 31, 2007 were as follows:

	<u>Commercial</u>	<u>Government</u>	<u>Total</u>
	(in thousands)		
Balance at December 31, 2005 .....	\$ 741,260	\$523,315	\$1,264,575
CHA acquisition .....	39,912	—	39,912
Contingent purchase price settlements related to:			
Prior years acquisitions .....	1,329	4,815	6,144
Balance at December 31, 2006 .....	782,501	528,130	1,310,631
DefenseWeb acquisition .....	—	17,486	17,486
CompBenefits acquisition .....	299,439	—	299,439
KMG acquisition .....	36,383	—	36,383
Balance at December 31, 2007 .....	<u>\$1,118,323</u>	<u>\$545,616</u>	<u>\$1,663,939</u>

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

Other intangible assets primarily relate to acquired customer contracts and are included with other long-term assets in the consolidated balance sheets. Amortization expense for other intangible assets was approximately \$22.4 million in 2007, \$20.0 million in 2006 and \$23.8 million in 2005. The following table presents our estimate of amortization expense for each of the five next succeeding fiscal years:

	<u>(in thousands)</u>
For the years ending December 31,:	
2008 .....	\$35,571
2009 .....	\$26,950
2010 .....	\$23,423
2011 .....	\$21,433
2012 .....	\$19,610

The following table presents details of our other intangible assets included in other long-term assets in the accompanying consolidated balance sheets at December 31, 2007 and 2006:

	<u>Weighted Average Life</u>	<u>2007</u>			<u>2006</u>		
		<u>Cost</u>	<u>Accumulated Amortization</u>	<u>Net</u>	<u>Cost</u>	<u>Accumulated Amortization</u>	<u>Net</u>
		<u>(in thousands)</u>					
Other intangible assets:							
Customer contracts .....	13.5 yrs	\$251,107	\$55,266	\$195,841	\$114,944	\$36,449	\$78,495
Provider contracts .....	17.7 yrs	27,783	3,022	24,761	11,500	2,012	9,488
Trade names and other .....	9.5 yrs	20,416	4,245	16,171	11,602	3,929	7,673
Total other intangible assets .....	13.8 yrs	<u>\$299,306</u>	<u>\$62,533</u>	<u>\$236,773</u>	<u>\$138,046</u>	<u>\$42,390</u>	<u>\$95,656</u>

**8. BENEFITS PAYABLE**

Activity in benefits payable, excluding military services, was as follows for the years ended December 31, 2007, 2006 and 2005:

	<u>2007</u>	<u>2006</u>	<u>2005</u>
	<u>(in thousands)</u>		
Balances at January 1 .....	\$ 1,979,733	\$ 1,334,716	\$ 1,074,310
Acquisitions .....	41,029	21,198	37,375
Incurred related to:			
Current year .....	18,015,247	15,374,855	9,635,435
Prior years .....	(242,922)	(178,998)	(72,868)
Total incurred .....	<u>17,772,325</u>	<u>15,195,857</u>	<u>9,562,567</u>
Paid related to:			
Current year .....	(16,012,828)	(13,532,139)	(8,392,628)
Prior years .....	(1,424,798)	(1,039,899)	(946,908)
Total paid .....	<u>(17,437,626)</u>	<u>(14,572,038)</u>	<u>(9,339,536)</u>
Balances at December 31 .....	<u>\$ 2,355,461</u>	<u>\$ 1,979,733</u>	<u>\$ 1,334,716</u>

Military services benefits payable of \$341.4 million and \$430.7 million at December 31, 2007 and 2006, respectively, primarily consisted of our estimate of incurred healthcare services provided to beneficiaries which

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

are in turn reimbursed by the federal government, as more fully described in Note 2 to the consolidated financial statements. This amount is generally offset by a corresponding receivable due from the federal government.

Amounts incurred related to prior years vary from previously estimated liabilities as the claims ultimately are settled. Negative amounts reported for incurred related to prior years result from claims being ultimately settled for amounts less than originally estimated (favorable development).

As summarized in the previous table, claim reserve balances at December 31, 2006 ultimately settled during 2007 for \$242.9 million less than the amounts originally estimated. During 2006, claim reserve balances at December 31, 2005 ultimately settled for \$179.0 million less than the amounts originally estimated. The \$63.9 million change in the amounts incurred related to prior years for 2007 as compared to 2006 primarily relates to favorable development experienced in our Medicare operations. This favorable development primarily was due to changes in estimates associated with our 2006 Medicare Part D reconciliation and the growth in our Medicare business. First year Medicare Part D enrollment and eligibility issues in 2006 led to actual claim settlements with other health plans and states during 2007 for amounts less than originally estimated. Similar adjustments in the future are not expected to be as significant due to the program's operational improvement in 2007.

During 2006, claim reserve balances at December 31, 2005 ultimately settled during 2006 for \$179.0 million less than the amounts originally estimated. During 2005, claim reserve balances at December 31, 2004 ultimately settled for \$72.9 million less than the amounts originally estimated. This \$106.1 million change in the amounts incurred related to prior years for 2006 as compared to 2005 primarily was attributable to both our Medicare and commercial lines of business. The favorable development experienced in our Medicare and commercial operations primarily was due to (1) the utilization of hospital and physician services during the latter half of 2005 ultimately being lower than estimated, (2) the impact of hurricanes in Florida and Louisiana in the second half of 2005 on both utilization of services and claims processing, (3) significant growth in our Medicare PFFS product, (4) reductions in receipt cycle times driven by an increase in electronic claims submissions, and (5) an increase in claim overpayment recovery levels versus our historical overpayment recovery rate.

Benefit expenses associated with the TRICARE contract and provisions associated with future policy benefits excluded from the previous table were as follows for the years ended December 31, 2007, 2006 and 2005:

	<u>2007</u>	<u>2006</u>	<u>2005</u>
		(in thousands)	
TRICARE .....	\$2,481,814	\$2,208,033	\$2,060,528
Future policy benefits .....	16,392	17,314	28,375
Total .....	<u>\$2,498,206</u>	<u>\$2,225,347</u>	<u>\$2,088,903</u>

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

**9. INCOME TAXES**

The provision for income taxes consisted of the following for the years ended December 31, 2007, 2006 and 2005:

	<u>2007</u>	<u>2006</u>	<u>2005</u>
		(in thousands)	
Current provision:			
Federal .....	\$452,286	\$192,878	\$127,653
States and Puerto Rico .....	36,066	11,722	17,504
Total current provision .....	488,352	204,600	145,157
Deferred benefit .....	(32,736)	70,062	(39,007)
Provision for income taxes .....	<u>\$455,616</u>	<u>\$274,662</u>	<u>\$106,150</u>

The provision for income taxes was different from the amount computed using the federal statutory rate for the years ended December 31, 2007, 2006 and 2005 due to the following:

	<u>2007</u>	<u>2006</u>	<u>2005</u>
		(in thousands)	
Income tax provision at federal statutory rate .....	\$451,255	\$266,730	\$141,008
States, net of federal benefit and Puerto Rico .....	23,377	18,301	13,169
Tax exempt investment income .....	(20,254)	(15,713)	(11,917)
Capital loss valuation allowance .....	—	—	(5,198)
Contingent tax reserves (benefits) .....	—	1,570	(27,365)
Examination settlements .....	—	—	(3,518)
Other, net .....	1,238	3,774	(29)
Provision for income taxes .....	<u>\$455,616</u>	<u>\$274,662</u>	<u>\$106,150</u>

The \$27.4 million reduction in 2005 tax expense primarily related to the recognition of a \$22.8 million contingent tax benefit and associated \$3.1 million reversal of accrued interest resulting from the resolution of an uncertain tax position associated with the 2000 tax year during the first quarter of 2005 in connection with the expiration of the statute of limitations.

Changes in the capital loss valuation allowance in 2005 resulted from our regular evaluation of probable capital gain realization in the allowable carryforward period given our recent and historical capital gain experience and the consideration of alternative tax planning strategies. The capital loss carryforward expired on December 31, 2005. As such, the remaining unused deferred tax asset and associated allowance were written off.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

Deferred income tax balances reflect the impact of temporary differences between the tax bases of assets or liabilities and their reported amounts in our consolidated financial statements, and are stated at enacted tax rates expected to be in effect when the reported amounts are actually recovered or settled. Principal components of our net deferred tax balances at December 31, 2007 and 2006 were as follows:

	<b>Assets (Liabilities)</b>	
	<b>2007</b>	<b>2006</b>
	<b>(in thousands)</b>	
Compensation and other . . . . .	\$ 115,518	\$ 92,797
Future policy benefits payable . . . . .	65,919	29,010
Net operating loss carryforwards . . . . .	39,842	10,810
Unearned premiums . . . . .	20,452	11,381
Professional liability risks . . . . .	13,235	13,866
Benefits payable . . . . .	—	8,959
Investment securities . . . . .	—	5,891
Total deferred income tax assets . . . . .	<u>254,966</u>	<u>172,714</u>
Depreciable property and intangible assets . . . . .	(186,673)	(138,131)
Prepaid expenses and other . . . . .	(80,312)	(83,169)
Investment securities . . . . .	(8,096)	—
Benefits payable . . . . .	(605)	—
Total deferred income tax liabilities . . . . .	<u>(275,686)</u>	<u>(221,300)</u>
Total net deferred income tax liabilities . . . . .	<u>\$ (20,720)</u>	<u>\$ (48,586)</u>
Amounts recognized in the consolidated balance sheets:		
Other current assets . . . . .	\$ 14,986	\$ 457
Other long-term liabilities . . . . .	(35,706)	(49,043)
Total net deferred income tax liabilities . . . . .	<u>\$ (20,720)</u>	<u>\$ (48,586)</u>

At December 31, 2007, we had approximately \$107.8 million of net operating losses to carryforward related to prior acquisitions. These net operating loss carryforwards, if not used to offset future taxable income, will expire from 2008 through 2022. Based on our historical record of producing taxable income and profitability, we have concluded that future operating income will be sufficient to give rise to tax expense to recover all deferred tax assets.

We file income tax returns in the United States and certain foreign jurisdictions. In 2007, the Internal Revenue Service (IRS) completed its examination of our U.S. income tax returns for 2003 and 2004 which did not result in a material adjustment. With few exceptions, which are immaterial in the aggregate, we are no longer subject to state, local and foreign tax examinations by tax authorities for years before 2004. The IRS commenced an examination of our U.S. income tax returns for 2005 and 2006 during 2007 that is anticipated to be completed in 2009. As of December 31, 2007, we are not aware of any significant adjustments the IRS may propose.

We adopted the provisions of FASB Interpretation No. 48, *Accounting for Uncertainty in Income Taxes*, on January 1, 2007. The liability for unrecognized tax benefits was \$14.6 million at December 31, 2007 and 2006, all of which would affect the effective tax rate if recognized. There were no changes in the liability during the twelve months ended December 31, 2007, and there are no positions for which it is reasonably possible that the total amounts of unrecognized tax benefits will significantly increase or decrease within the next twelve months. We recognize interest accrued related to unrecognized tax benefits and penalties in tax expense.



**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

**10. DEBT**

Long-term debt outstanding was as follows at December 31, 2007 and 2006:

	<u>2007</u>	<u>2006</u>
	(in thousands)	
Long-term debt:		
6.45% senior, unsecured notes due 2016, net of unamortized discount of \$1,282 at December 31, 2007 and \$1,393 at December 31, 2006 .....	\$ 498,718	\$ 498,607
6.30% senior, unsecured notes due 2018, net of unamortized discount of \$608 at December 31, 2007 and \$665 at December 31, 2006 .....	299,392	299,335
Fair value of interest rate swap agreements .....	51,105	18,093
Total senior notes .....	849,215	816,035
Credit agreement .....	800,000	450,000
Other long-term borrowings .....	38,608	3,065
Total long-term debt .....	<u>\$1,687,823</u>	<u>\$1,269,100</u>

***Senior Notes***

We previously issued in the public debt capital markets, \$300 million aggregate principal amount of 6.30% senior unsecured notes that mature on August 1, 2018 and \$500 million aggregate principal amount of 6.45% senior unsecured notes that mature on June 1, 2016. We have entered into interest rate swap agreements to exchange the fixed interest rate under these senior notes for a variable interest rate based on LIBOR.

***Swap Agreements***

In order to hedge the risk of changes in the fair value of all our senior notes attributable to fluctuations in interest rates, we entered into interest rate swap agreements. Interest rate swap agreements, which are considered derivatives, are contracts that exchange interest payments on a specified principal amount, or notional amount, for a specified period. Our interest rate swap agreements, which have a notional amount of \$800 million, exchange the fixed interest rate under all our senior notes for a variable interest rate based on LIBOR. At December 31, 2007, the weighted average effective interest rate for all of our senior notes was 5.9%.

The interest rate swap agreements, which have the same critical terms as our senior notes, are designated as fair value hedges. Changes in the fair value of the senior notes and the swap agreements due to changing interest rates are assumed to offset each other completely, resulting in no impact to earnings from hedge ineffectiveness. Our swap agreements are recognized in our consolidated balance sheets at fair value with an equal and offsetting adjustment to the carrying value of our senior notes. The fair value of our interest rate swap agreements are estimated based on quoted market prices of comparable agreements, and reflect the amounts we would receive (or pay) to terminate the agreements at the reporting date.

At December 31, 2007, the fair value of all our swap agreements was in our favor by \$51.1 million and included in other long-term assets. Likewise, the carrying values of all of our senior notes have been increased \$51.1 million to reflect their fair values. The counterparties to our swap agreements are major financial institutions with which we also have other financial relationships.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

***Credit Agreement***

Our 5-year \$1.0 billion unsecured revolving credit agreement expires in July 2011. Under the credit agreement, at our option, we can borrow on either a revolving credit basis or a competitive advance basis. The revolving credit portion bears interest at either a fixed rate or floating rate based on LIBOR plus a spread. The spread, which varies depending on our credit ratings, ranges from 27 to 80 basis points. We also pay an annual facility fee regardless of utilization. This facility fee, currently 10 basis points, may fluctuate between 8 and 20 basis points, depending upon our credit ratings. In addition, a utilization fee of 10 basis points is payable for each day in which borrowings under the facility exceed 50% of the total \$1 billion commitment. The competitive advance portion of any borrowings will bear interest at market rates prevailing at the time of borrowing on either a fixed rate or a floating rate basis, at our option. The credit agreement contains customary restrictive and financial covenants as well as customary events of default, including financial covenants regarding the maintenance of a minimum level of net worth and a maximum leverage ratio.

At December 31, 2007, we had \$800 million of borrowings under the credit agreement outstanding at an interest rate, which varies with LIBOR, of 5.30%. In addition, we have outstanding letters of credit of \$2.0 million secured under the credit agreement. No amounts have ever been drawn on these letters of credit. As of December 31, 2007, we had \$198.0 million of remaining borrowing capacity under the credit agreement. We have other customary, arms-length relationships, including financial advisory and banking, with some parties to the credit agreement.

***Other Long-Term Borrowings***

Other long-term borrowings of \$38.6 million at December 31, 2007 represent junior subordinated debt assumed in the KMG acquisition of \$36.1 million and financing for the renovation of a building of \$2.5 million. The junior subordinated debt, which is due in 2037, may be called by us in 2012 and bears a fixed annual interest rate of 8.02% payable quarterly until 2012, and then payable at a floating rate based on LIBOR plus 310 basis points. The debt associated with the building renovation bears interest at 2.00%, is collateralized by the building, and is payable in various installments through 2014.

***Shelf Registration***

We have a universal shelf registration statement filed with the SEC which allows us to sell our debt or equity securities, from time to time, with the amount, price and terms to be determined at the time of the sale. The net proceeds from any future sales of our securities under the universal shelf registration may be used for our operations and for other general corporate purposes, including repayment or refinancing of borrowings, working capital, capital expenditures, investments, acquisitions, or the repurchase of our outstanding securities.

**11. EMPLOYEE BENEFIT PLANS**

***Employee Savings Plan***

We have defined contribution retirement and savings plans covering eligible employees. Our contribution to these plans is based on various percentages of compensation, and in some instances, on the amount of our employees' contributions to the plans. The cost of these plans amounted to approximately \$69.7 million in 2007, \$56.0 million in 2006, and \$42.9 million in 2005, all of which was funded currently to the extent it was deductible for federal income tax purposes. Based on the year end closing stock price of \$75.31, approximately 26% of the retirement and savings plan's assets were invested in our common stock representing 3% of the shares outstanding as of December 31, 2007. Through December 31, 2006, the Company match was invested in

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

the Humana common stock fund. However, a participant could reinvest any funds, including the Company match in the Humana common stock fund, in any other plan investment option at any time. Beginning January 1, 2007, the Company's cash match is invested pursuant to the participant's contribution direction.

***Stock-Based Compensation***

We have plans under which options to purchase our common stock and restricted stock awards have been granted to executive officers, directors, key employees and consultants. The terms and vesting schedules for stock-based awards vary by type of grant. Generally, the awards vest upon time-based conditions. Upon exercise, stock-based compensation awards are settled with authorized but unissued company stock. The compensation expense that has been charged against income for these plans was as follows for the years ended December 31, 2007, 2006, and 2005:

	<u>2007</u>	<u>2006</u>	<u>2005</u>
	(in thousands)		
Stock-based compensation expense by type:			
Stock options .....	\$ 15,408	\$ 18,025	\$ 24,304
Restricted stock awards .....	26,724	14,533	5,849
Total stock-based compensation expense .....	42,132	32,558	30,153
Tax benefit recognized .....	(15,732)	(12,028)	(11,337)
Stock-based compensation expense, net of tax ...	<u>\$ 26,400</u>	<u>\$ 20,530</u>	<u>\$ 18,816</u>

Since 2006, a greater proportion of the awards granted to employees, excluding executive officers, were restricted stock awards as opposed to stock options when compared to grants made in prior years.

The tax benefit recognized in our consolidated financial statements is based on the amount of compensation expense recorded for book purposes. The actual tax benefit realized in our tax return is based on the intrinsic value, or the excess of the market value over the exercise or purchase price, of stock options exercised and restricted stock awards vested during the period. The actual tax benefit realized for the deductions taken on our tax returns from option exercises and restricted stock vesting totaled \$48.0 million in 2007, \$47.8 million in 2006, and \$22.3 million in 2005. There was no capitalized stock-based compensation expense.

Beginning April 2006, the stock plans provide that one restricted share is equivalent to 1.7 stock options. At December 31, 2007, there were 15,774,996 shares reserved for stock award plans, including 9,994,245 shares of common stock available for future grants assuming all stock options or 5,878,968 shares available for future grants assuming all restricted shares.

***Stock Options***

Stock options are granted with an exercise price equal to the average market value of the underlying common stock on the date of grant. Our stock plans, as approved by the Board of Directors and stockholders, define average market value as the average of the highest and lowest stock prices reported by the New York Stock Exchange on a given date. Exercise provisions vary, but most options vest in whole or in part 1 to 3 years after grant and expire 7 to 10 years after grant. Upon grant, stock options are assigned a fair value based on the Black-Scholes valuation model. Compensation expense is recognized on a straight-line basis over the total requisite service period, generally the total vesting period, for the entire award.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

The weighted average fair value of each option granted during 2007, 2006, and 2005 is provided below. The fair value was estimated on the date of grant using the Black-Scholes pricing model with the weighted average assumptions indicated below:

	<u>2007</u>	<u>2006</u>	<u>2005</u>
Weighted average fair value at grant date . . . . .	\$21.07	\$19.10	\$12.93
Expected option life (years) . . . . .	4.8	4.8	5.0
Expected volatility . . . . .	28.9%	31.6%	37.2%
Risk-free interest rate . . . . .	4.5%	4.6%	3.9%
Dividend yield . . . . .	None	None	None

When valuing employee stock options, we stratify the employee population into homogenous groups that historically have exhibited similar exercise behaviors. These groups include executive officers, directors, and all other employees. We value the stock options based on the unique assumptions for each of these employee groups.

We calculate the expected term for our employee stock options based on historical employee exercise behavior and base the risk-free interest rate on a traded zero-coupon U.S. Treasury bond with a term substantially equal to the option's expected term.

The volatility used to value employee stock options is based on historical volatility. We calculate historical volatility using a simple average calculation methodology based on daily price intervals as measured over the expected term of the option. We have consistently applied this methodology since our adoption of the disclosure provisions of SFAS No. 123, *Accounting for Stock-Based Compensation*, or SFAS 123. The decrease in the historical volatility used to value our employee stock options is due to changes in the stock price pattern over the past several years.

We base the risk-free interest rate on a traded zero-coupon U.S. Treasury bond with a term substantially equal to the option's expected term.

Activity for our option plans was as follows for the year ended December 31, 2007:

	<u>Shares Under Option</u>	<u>Weighted Average Exercise Price</u>
Options outstanding at December 31, 2006 . . . . .	7,286,011	\$26.12
Granted . . . . .	1,015,786	63.79
Exercised . . . . .	(3,002,465)	20.90
Forfeited . . . . .	(219,903)	27.56
Options outstanding at December 31, 2007 . . . . .	<u>5,079,429</u>	<u>\$36.68</u>

	<u>Shares Under Option</u>	<u>Weighted Average Exercise Price</u>	<u>Weighted Average Remaining Contractual Term</u>	<u>Aggregate Intrinsic Value Per Share(1)</u>	<u>Aggregate Intrinsic Value (\$000)(1)</u>
Options exercisable at December 31, 2007 . . . . .	2,733,028	\$23.44	4.5 Years	\$52.03	\$142,205
Options vested and expected to vest at December 31, 2007(2) . . . . .	5,040,830	\$36.50	4.8 Years	\$38.99	\$196,547

(1) Computed based upon the amount by which the fair market value of our common stock at December 31, 2007 of \$75.47 per share exceeded the weighted average exercise price.

(2) We began estimating forfeitures under SFAS 123R upon adoption on January 1, 2006.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

The total intrinsic value of stock options exercised during 2007 was \$133.9 million, compared with \$133.7 million during 2006 and \$57.8 million during 2005. Cash received from stock option exercises for the years ended December 31, 2007, 2006, and 2005 totaled \$62.7 million, \$49.2 million, and \$36.4 million, respectively.

Total compensation expense related to nonvested options not yet recognized was \$23.6 million at December 31, 2007. We expect to recognize this compensation expense over a weighted average period of approximately 1.6 years.

*Restricted Stock Awards*

Restricted stock awards are granted with a fair value equal to the market price of our common stock on the date of grant. Compensation expense is recorded straight-line over the vesting period, generally three years from the date of grant.

The weighted average grant date fair value of our restricted stock awards was \$63.59, \$54.36, and \$32.81 for the years ended December 31, 2007, 2006, and 2005, respectively. Activity for our restricted stock awards was as follows for the year ended December 31, 2007:

	<u>Shares</u>	<u>Weighted Average Grant-Date Fair Value</u>
Nonvested restricted stock at December 31, 2006 .....	1,107,455	\$45.86
Granted .....	852,353	63.59
Vested .....	(51,206)	56.93
Forfeited .....	(63,624)	49.65
Nonvested restricted stock at December 31, 2007 .....	<u>1,844,978</u>	<u>\$53.61</u>

The fair value of shares vested during the years ended December 31, 2007, 2006, and 2005 was \$3.4 million, \$2.3 million, and \$0.6 million, respectively. Total compensation expense related to nonvested restricted stock awards not yet recognized was \$44.7 million at December 31, 2007. We expect to recognize this compensation expense over a weighted average period of approximately 1.4 years. There are no other contractual terms covering restricted stock awards once vested.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

**12. EARNINGS PER COMMON SHARE COMPUTATION**

Detail supporting the computation of basic and diluted earnings per common share was as follows for the years ended December 31, 2007, 2006 and 2005:

	<u>2007</u>	<u>2006</u>	<u>2005</u>
	<u>(in thousands, except per share results)</u>		
Net income available for common stockholders . . . . .	\$833,684	\$487,423	\$296,730
Weighted average outstanding shares of common stock used to compute basic earnings per common share . . . . .	166,871	164,137	161,714
Dilutive effect of:			
Employee stock options . . . . .	2,251	3,542	3,751
Restricted stock . . . . .	698	317	95
Shares used to compute diluted earnings per common share . . . . .	169,820	167,996	165,560
Basic earnings per common share . . . . .	\$ 5.00	\$ 2.97	\$ 1.83
Diluted earnings per common share . . . . .	\$ 4.91	\$ 2.90	\$ 1.79

Restricted stock and stock options to purchase 1,017,381 shares in 2007, 854,379 shares in 2006, and 826,587 shares in 2005 were anti-dilutive and, therefore, were not included in the computations of diluted earnings per common share.

**13. STOCKHOLDERS' EQUITY**

***Stock Repurchases***

On February 21, 2008, the Board of Directors authorized the use of up to \$150 million for the repurchase of our common shares exclusive of shares repurchased in connection with employee stock plans. The shares may be purchased from time to time at prevailing prices in the open market, by block purchases, or in privately-negotiated transactions.

In connection with employee stock plans, we acquired 406,377 of our common shares at an aggregate cost of \$27.4 million during 2007, and 467,767 of our common shares at an aggregate cost of \$26.2 million during 2006.

***Regulatory Requirements***

Certain of our subsidiaries operate in states that regulate the payment of dividends, loans, or other cash transfers to Humana Inc., our parent company, and require minimum levels of equity as well as limit investments to approved securities. The amount of dividends that may be paid to Humana Inc. by these subsidiaries, without prior approval by state regulatory authorities, is limited based on the entity's level of statutory income and statutory capital and surplus. In most states, prior notification is provided before paying a dividend even if approval is not required.

Based on the most recent statutory financial statements as of December 31, 2007, we maintained aggregate statutory capital and surplus of \$2,905.2 million in our state regulated subsidiaries. This compares to applicable



**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

statutory requirements which aggregated \$1,810.5 million. Although the minimum required levels of equity are largely based on premium volume, product mix, and the quality of assets held, minimum requirements can vary significantly at the state level.

Most states rely on risk-based capital requirements, or RBC, to define their required levels of equity discussed above. RBC is a model developed by the National Association of Insurance Commissioners to monitor an entity's solvency. This calculation indicates recommended minimum levels of required capital and surplus and signals regulatory measures should actual surplus fall below these recommended levels. If RBC were adopted by the remaining states and Puerto Rico at December 31, 2007, we would have \$966.3 million of aggregate capital and surplus above any of the levels that require corrective action under RBC, or individual state requirements based on the most recent statutory financial statements as of December 31, 2007.

**14. COMMITMENTS, GUARANTEES AND CONTINGENCIES**

***Leases***

We lease facilities, computer hardware, and other equipment under long-term operating leases that are noncancelable and expire on various dates through 2018. We sublease facilities or partial facilities to third party tenants for space not used in our operations. Rent with scheduled escalation terms are accounted for on a straight-line basis over the lease term. Rent expense and sublease rental income, which are recorded net as an administrative expense, for all operating leases were as follows for the years ended December 31, 2007, 2006 and 2005:

	<u>2007</u>	<u>2006</u>	<u>2005</u>
		(in thousands)	
Rent expense .....	\$121,163	\$104,711	\$ 81,357
Sublease rental income .....	(10,254)	(10,442)	(11,192)
Net rent expense .....	<u>\$110,909</u>	<u>\$ 94,269</u>	<u>\$ 70,165</u>

Future annual minimum payments due subsequent to December 31, 2007 under all of our noncancelable operating leases with initial terms in excess of one year are as follows:

	<u>Minimum Lease Payments</u>	<u>Sublease Rental Receipts</u>	<u>Net Lease Commitments</u>
		(in thousands)	
For the years ending December 31:			
2008 .....	\$107,878	\$(1,640)	\$106,238
2009 .....	93,395	(655)	92,740
2010 .....	82,923	(450)	82,473
2011 .....	57,030	(436)	56,594
2012 .....	28,749	(389)	28,360
Thereafter .....	47,839	(219)	47,620
Total .....	<u>\$417,814</u>	<u>\$(3,789)</u>	<u>\$414,025</u>

***Purchase Obligations***

We have agreements to purchase services, primarily information technology related services, or to make improvements to real estate, in each case that are enforceable and legally binding on us and that specify all

## **Humana Inc.**

### **NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

significant terms, including: fixed or minimum levels of service to be purchased; fixed, minimum or variable price provisions; and the appropriate timing of the transaction. We have purchase obligation commitments of \$57.8 million in 2008, \$42.0 million in 2009, \$32.2 million in 2010, \$22.9 million in 2011 and \$25.2 million thereafter. Purchase obligations exclude agreements that are cancelable without penalty.

#### ***Off-Balance Sheet Arrangements***

As part of our ongoing business, we do not participate or knowingly seek to participate in transactions that generate relationships with unconsolidated entities or financial partnerships, such as entities often referred to as structured finance or special purpose entities (SPEs), which would have been established for the purpose of facilitating off-balance sheet arrangements or other contractually narrow or limited purposes. As of December 31, 2007, we are not involved in any SPE transactions.

#### ***Guarantees and Indemnifications***

Through indemnity agreements approved by the state regulatory authorities, certain of our regulated subsidiaries generally are guaranteed by Humana Inc., our parent company, in the event of insolvency for (1) member coverage for which premium payment has been made prior to insolvency; (2) benefits for members then hospitalized until discharged; and (3) payment to providers for services rendered prior to insolvency. Our parent also has guaranteed the obligations of our military services subsidiaries.

In the ordinary course of business, we enter into contractual arrangements under which we may agree to indemnify a third party to such arrangement from any losses incurred relating to the services they perform on behalf of us, or for losses arising from certain events as defined within the particular contract, which may include, for example, litigation or claims relating to past performance. Such indemnification obligations may not be subject to maximum loss clauses. Historically, payments made related to these indemnifications have been immaterial.

#### ***Government Contracts***

Our Medicare business, which accounted for approximately 60% of our total premiums and ASO fees for the year ended December 31, 2007, primarily consisted of products covered under the Medicare Advantage and Medicare Part D Prescription Drug Plan contracts with the federal government. These contracts are renewed generally for a one-year term each December 31 unless CMS notifies Humana of its decision not to renew by August 1 of the year in which the contract would end, or Humana notifies CMS of its decision not to renew by the first Monday in June of the year in which the contract would end. All material contracts between Humana and CMS relating to our Medicare business have been renewed for 2008.

Our military business, which accounted for approximately 12% of our total premiums and ASO fees for the year ended December 31, 2007, primarily consisted of the TRICARE South Region contract. The 5-year South Region contract, which expires March 31, 2009, is subject to annual renewals on April 1 of each year at the government's option. Effective April 1, 2007, the South Region contract was extended into the fourth option period, which runs from April 1, 2007 to March 31, 2008. We have received a notice from the government of its intent to renew the fifth option period which runs from April 1, 2008 to March 31, 2009. The Department of Defense has the option to extend the current contract for up to six months under existing terms. Congressional authority has also been granted to extend the contract in one year increments for a maximum of two additional years. In the second quarter of 2007, a draft solicitation related to the new TRICARE contracts, currently scheduled to begin April 1, 2009, was issued for industry comment. Currently, we are anticipating a formal

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

request for proposal, or RFP, for the TRICARE contracts. As required under the contract, the target underwritten health care cost and underwriting fee amounts for the fourth option period were negotiated. Any variance from the target health care cost is shared with the federal government. Accordingly, events and circumstances not contemplated in the negotiated target health care cost amount could have a material adverse effect on our business. These changes may include, for example, an increase or reduction in the number of persons enrolled or eligible to enroll due to the federal government's decision to increase or decrease U.S. military deployments. In the event government reimbursements were to decline from projected amounts, our failure to reduce the health care costs associated with these programs could have a material adverse effect on our business.

In October 2007, we were awarded the Department of Veterans Affairs first specialty network demonstration project, known as Project HERO (Healthcare Effectiveness through Resource Optimization), to support healthcare delivery to veterans. The contract is comprised of one base period and four one-year option periods subject to annual renewals at the federal government's option, with services beginning January 1, 2008.

Our Medicaid business, which accounted for approximately 2% of our total premiums and ASO fees for the year ended December 31, 2007, consisted of contracts in Puerto Rico and Florida, with the vast majority in Puerto Rico. Our Medicaid contracts with the Puerto Rico Health Insurance Administration for the East and Southeast regions of Puerto Rico are effective from November 1, 2006 through June 30, 2008. In 2007, we also entered into an ASO contract with the Puerto Rico Health Administration for the Metro North Region which is effective from November 1, 2006 through October 31, 2009.

The loss of any of the contracts above or significant changes in these programs as a result of legislative action, including reductions in premium payments to us, or increases in member benefits without corresponding increases in premium payments to us, may have a material adverse effect on our financial position, results of operations, and cash flows.

***Legal Proceedings***

Our current and past business practices are subject to review by various state insurance and health care regulatory authorities and other state and federal regulatory authorities. These authorities regularly scrutinize the business practices of health insurance and benefits companies. These reviews focus on numerous facets of our business, including claims payment practices, competitive practices, commission payments, privacy issues, utilization management practices, and sales practices. Some of these reviews have historically resulted in fines imposed on us and some have required changes to some of our practices. We continue to be subject to these reviews, which could result in additional fines or other sanctions being imposed on us or additional changes in some of our practices.

On February 13, 2008, New York Attorney General Andrew Cuomo announced he had issued subpoenas to 16 health plans in conjunction with a lawsuit his office is filing against UnitedHealth Group and its subsidiary, Ingenix, as part of an industry-wide investigation into certain provider-payment practices. We received a subpoena in connection with this matter and intend to cooperate fully with the investigation. The matters covered by the subpoena do not involve our Medicare operations in New York or any other state. Our operations in New York consist primarily of Medicare business.

We also are involved in various lawsuits that arise, for the most part, in the ordinary course of our business operations, including employment litigation, claims of medical malpractice, bad faith, nonacceptance or termination of providers, anticompetitive practices, improper rate setting, failure to disclose network discounts and various other provider arrangements, intellectual property matters, and challenges to subrogation practices.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

We also are subject to claims relating to performance of contractual obligations to providers, members, and others, including failure to properly pay claims, challenges to our implementation of the new Medicare prescription drug program and other litigation.

Personal injury claims and claims for extracontractual damages arising from medical benefit denials are covered by insurance from our wholly owned captive insurance subsidiary and excess carriers, except to the extent that claimants seek punitive damages, which may not be covered by insurance in certain states in which insurance coverage for punitive damages is not permitted. In addition, insurance coverage for all or certain forms of liability has become increasingly costly and may become unavailable or prohibitively expensive in the future.

The outcome of current suits or likelihood of outcome of future suits or governmental investigations cannot be accurately predicted with certainty. Although it is not reasonably possible to estimate whether a loss will occur as a result of these legal matters, or if a loss should occur, the amount of such loss, we do not believe that any legal matters to which we are a party are likely to have a material adverse effect on our financial position, results of operations, and cash flows. However, there can be no assurance that any pending legal matters or any legal matters that may arise in the future would not have a material adverse effect on our financial position, results of operations, and cash flows.

**15. SEGMENT INFORMATION**

We manage our business with two segments: Government and Commercial. The Government segment consists of beneficiaries of government benefit programs, and includes three lines of business: Medicare, Military, and Medicaid. The Commercial segment consists of members enrolled in our medical and specialty products marketed to employer groups and individuals. We identified our segments in accordance with the aggregation provisions of SFAS 131, which aggregates products with similar economic characteristics. These characteristics include the nature of customer groups as well as pricing, benefits, and underwriting requirements. These segment groupings are consistent with information used by our Chief Executive Officer.

The accounting policies of each segment are the same and are described in Note 2. The results of each segment are measured by income before income taxes. We allocate all selling, general and administrative expenses, investment and other revenue, interest expense, and goodwill, but no other assets or liabilities, to our segments. Members served by our two segments often utilize the same medical provider networks, enabling us to obtain more favorable contract terms with providers. Our segments also share indirect overhead costs and assets. As a result, the profitability of each segment is interdependent.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

Our segment results were as follows for the years ended December 31, 2007, 2006, and 2005:

	<b>Government Segment</b>		
	<b>2007</b>	<b>2006</b>	<b>2005</b>
	<b>(in thousands)</b>		
Revenues:			
Premiums:			
Medicare Advantage .....	\$11,173,417	\$ 8,499,064	\$4,590,362
Medicare stand-alone PDP .....	3,668,425	3,050,304	—
Total Medicare .....	14,841,842	11,549,368	4,590,362
Military services .....	2,839,790	2,543,930	2,407,653
Medicaid .....	555,594	520,520	548,714
Total premiums .....	18,237,226	14,613,818	7,546,729
Administrative services fees .....	73,659	49,442	50,059
Investment income .....	182,616	116,075	18,280
Other revenue .....	1,705	1,783	2,843
Total revenues .....	18,495,206	14,781,118	7,617,911
Operating expenses:			
Benefits .....	15,279,610	12,424,047	6,272,045
Selling, general and administrative .....	2,042,249	1,730,243	963,354
Depreciation and amortization .....	108,291	85,071	56,310
Total operating expenses .....	17,430,150	14,239,361	7,291,709
Income from operations .....	1,065,056	541,757	326,202
Interest expense .....	37,525	27,912	9,526
Income before income taxes .....	<u>\$ 1,027,531</u>	<u>\$ 513,845</u>	<u>\$ 316,676</u>

Premium and administrative services revenues derived from our contracts with the federal government, as a percentage of our total premium and ASO revenues, were approximately 71% for 2007, 67% for 2006 and 51% for 2005.

**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

	Commercial Segment		
	2007	2006	2005
	(in thousands)		
Revenues:			
Premiums:			
Fully-insured:			
PPO .....	\$3,664,019	\$3,684,442	\$3,635,347
HMO .....	1,998,981	2,019,936	2,432,768
Total fully-insured .....	5,663,000	5,704,378	6,068,115
Specialty .....	534,121	410,986	386,747
Total premiums .....	6,197,121	6,115,364	6,454,862
Administrative services fees .....	317,856	291,769	209,378
Investment income .....	131,623	175,805	124,696
Other revenue .....	148,183	52,481	11,280
Total revenues .....	6,794,783	6,635,419	6,800,216
Operating expenses:			
Benefits .....	4,990,921	4,997,157	5,379,425
Selling, general and administrative .....	1,434,219	1,291,266	1,232,250
Depreciation and amortization .....	76,521	63,527	72,548
Total operating expenses .....	6,501,661	6,351,950	6,684,223
Income from operations .....	293,122	283,469	115,993
Interest expense .....	31,353	35,229	29,789
Income before income taxes .....	<u>\$ 261,769</u>	<u>\$ 248,240</u>	<u>\$ 86,204</u>

**16. REINSURANCE**

Certain blocks of insurance assumed in acquisitions, primarily life, long-term care and annuities in run-off status, are subject to reinsurance where some or all of the underwriting risk related to these policies has been ceded to a third party. In addition, a large portion of our reinsurance takes the form of 100% coinsurance agreements where, in addition to all of the underwriting risk, all administrative responsibilities, including premium collections and claim payment, have also been ceded to a third party. We acquired these policies and related reinsurance agreements with the purchase of stock of companies in which the policies were originally written. We acquired these companies for business reasons unrelated to these particular policies, including the companies' other products and licenses necessary to fulfill strategic plans.

A reinsurance agreement between two entities transfers the underwriting risk of policyholder liabilities to a reinsurer while the primary insurer retains the contractual relationship with the ultimate insured. As such, these reinsurance agreements do not completely relieve us of our potential liability to the ultimate insured. However, given the transfer of underwriting risk, our potential liability is limited to the credit exposure which exists should the reinsurer be unable to meet its obligations assumed under these reinsurance agreements.

Reinsurance recoverables represent the portion of future policy benefits payable that are covered by reinsurance. Amounts recoverable from reinsurers are estimated in a manner consistent with the methods used to determine future policy benefits payable as detailed in Note 2. Reinsurance recoverables, included in other long-term assets, were \$341.6 million at December 31, 2007 and \$242.7 million at December 31, 2006. The percentage of these reinsurance recoverables resulting from 100% coinsurance agreements was 70% at



**Humana Inc.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS—(Continued)**

December 31, 2007 and 100% at December 31, 2006. The decrease primarily was related to the November 30, 2007 KMG acquisition. Premiums ceded were \$13.4 million in 2007, \$15.7 million in 2006 and \$21.7 million in 2005.

We evaluate the financial condition of these reinsurers on a regular basis. These reinsurers are well-known and well-established, as evidenced by the strong financial ratings at December 31, 2007 presented below:

<u>Reinsurer</u>	<u>Total Recoverable</u> (in thousands)	<u>A.M. Best Rating</u>
Protective Life Insurance Company . . . . .	\$214,821	A+ (superior)
All others . . . . .	126,817	A+ to A- (excellent)
	<u>\$341,638</u>	

The all other category represents approximately 20 reinsurers with individual balances less than \$25.0 million. Two of these reinsurers have placed \$31.0 million in trusts equivalent to the amount recoverable from the reinsurer.

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Stockholders  
of Humana Inc.:

In our opinion, the accompanying consolidated balance sheets and the related consolidated statements of income, of stockholders' equity and of cash flows present fairly, in all material respects, the financial position of Humana Inc. and its subsidiaries at December 31, 2007 and 2006, and the results of their operations and their cash flows for each of the three years in the period ended December 31, 2007 in conformity with accounting principles generally accepted in the United States of America. In addition, in our opinion, the financial statement schedules listed in the index appearing under Item 15 (2) present fairly, in all material respects, the information set forth therein when read in conjunction with the related consolidated financial statements. Also in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of December 31, 2007, based on criteria established in *Internal Control—Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The Company's management is responsible for these financial statements and financial statement schedules, for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying 2007 Annual Report to Stockholders. Our responsibility is to express opinions on these financial statements, financial statement schedules and on the Company's internal control over financial reporting based on our integrated audits. We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (i) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

/s/ PRICEWATERHOUSECOOPERS LLP

Louisville, Kentucky  
February 22, 2008

**Humana Inc.**  
**QUARTERLY FINANCIAL INFORMATION**  
**(Unaudited)**

A summary of our quarterly unaudited results of operations for the years ended December 31, 2007 and 2006 follows:

	<b>2007</b>			
	<b>First</b>	<b>Second</b>	<b>Third</b>	<b>Fourth</b>
	<b>(in thousands, except per share results)</b>			
Total revenues .....	\$6,204,813	\$6,426,797	\$6,319,584	\$6,338,795
Income before income taxes .....	112,221	339,590	478,502	358,987
Net income .....	71,241	216,846	302,378	243,219
Basic earnings per common share .....	0.43	1.30	1.81	1.45
Diluted earnings per common share .....	0.42	1.28	1.78	1.43

	<b>2006</b>			
	<b>First</b>	<b>Second</b>	<b>Third</b>	<b>Fourth</b>
	<b>(in thousands, except per share results)</b>			
Total revenues .....	\$4,704,365	\$5,407,169	\$5,649,784	\$5,655,219
Income before income taxes .....	131,208	140,322	249,374	241,181
Net income .....	83,715	89,489	159,198	155,021
Basic earnings per common share .....	0.51	0.55	0.97	0.94
Diluted earnings per common share .....	0.50	0.53	0.95	0.92

## **ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE**

Not applicable.

## **ITEM 9A. CONTROLS AND PROCEDURES**

### **Management's Responsibility for Financial Statements and Other Information**

We are responsible for the preparation and integrity of the consolidated financial statements appearing in our Annual Report. The consolidated financial statements were prepared in conformity with accounting principles generally accepted in the United States and include amounts based on our estimates and judgments. All other financial information in this report has been presented on a basis consistent with the information included in the financial statements.

Our control environment is the foundation for our system of internal control over financial reporting and is embodied in our Business Ethics Policy. It sets the tone of our organization and includes factors such as integrity and ethical values. Our internal control over financial reporting is supported by formal policies and procedures which are reviewed, modified and improved as changes occur in business conditions and operations.

The Audit Committee of the Board of Directors, which is composed solely of independent outside directors, meets periodically with members of management, the internal auditors and our independent registered public accounting firm to review and discuss internal controls over financial reporting and accounting and financial reporting matters. Our independent registered public accounting firm and internal auditors report to the Audit Committee and accordingly have full and free access to the Audit Committee at any time.

### **Evaluation of Disclosure Controls and Procedures**

We have established disclosure controls and procedures to ensure that material information relating to the Company, including its consolidated subsidiaries, is made known to members of senior management and the Board of Directors.

Based on our evaluation as of December 31, 2007, we as the principal executive officer, the principal financial officer and the principal accounting officer of the Company have concluded that the Company's disclosure controls and procedures (as defined in the Securities Exchange Act of 1934) are effective to ensure that the information required to be disclosed by the Company in the reports that it files or submits under the Securities Exchange Act of 1934 is recorded, processed, summarized and reported as specified in Securities and Exchange Commission rules and forms.

### **Management's Report on Internal Control Over Financial Reporting**

We are responsible for establishing and maintaining effective internal control over financial reporting as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934. The Company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (i) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate or that the degree of compliance with the policies or procedures may deteriorate.

We assessed the effectiveness of the Company's internal control over financial reporting as of December 31, 2007. In making this assessment, we used the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in *Internal Control—Integrated Framework*. Based on our assessment, we determined that, as of December 31, 2007, the Company's internal control over financial reporting was effective based on those criteria.

The effectiveness of our internal control over financial reporting as of December 31, 2007 has been audited by PricewaterhouseCoopers LLP, our independent registered public accounting firm, who also audited the Company's consolidated financial statements included in our Annual Report on Form 10-K, as stated in their report which appears on page 95.

Michael B. McCallister  
President and Chief Executive Officer

James H. Bloem  
Senior Vice President and Chief Financial Officer

Steven E. McCulley  
Vice President and Controller, Principal Accounting Officer

#### **ITEM 9B. OTHER INFORMATION**

None.

## PART III

### ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

#### *Directors*

The information required by this Item is herein incorporated by reference from our Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008 appearing under the caption “Election of Directors” of such Proxy Statement.

#### *Executive Officers of the Registrant*

Set forth below are names and ages of all of our current executive officers as of February 1, 2008, their positions, and the date first elected an officer:

<u>Name</u>	<u>Age</u>	<u>Position</u>	<u>First Elected Officer</u>
Michael B. McCallister . . . . .	55	President and Chief Executive Officer	09/89(1)
James E. Murray . . . . .	54	Chief Operating Officer	08/90(2)
James H. Bloem . . . . .	57	Senior Vice President—Chief Financial Officer and Treasurer	02/01(3)
Bruce J. Goodman . . . . .	66	Senior Vice President—Chief Service and Information Officer	04/99(4)
Bonita C. Hathcock . . . . .	59	Senior Vice President—Chief Human Resources Officer	05/99(5)
Arthur P. Hipwell . . . . .	59	Senior Vice President	08/90(6)
Thomas J. Liston . . . . .	46	Senior Vice President—Strategy and Corporate Development	01/97(7)
Jonathan T. Lord, M.D. . . . .	53	Senior Vice President—Chief Innovation Officer	04/00(8)
Heidi S. Margulis . . . . .	54	Senior Vice President—Government Relations	12/95(9)
Steven E. McCulley . . . . .	46	Vice President & Controller (Principal Accounting Officer)	08/04(10)
Steven O. Moya . . . . .	58	Senior Vice President—Chief Marketing Officer	01/01(11)
Kathleen Pellegrino . . . . .	61	Vice President—Acting General Counsel	08/90(12)

- (1) Mr. McCallister was elected President, Chief Executive Officer and a member of the Board of Directors in February 2000. Mr. McCallister joined the Company in June 1974.
- (2) Mr. Murray currently serves as Chief Operating Officer, having held this position since February 2006. Prior to that, Mr. Murray held the position of Chief Operating Officer—Market and Business Segment Operations from September 2002 to February 2006. Mr. Murray joined the Company in October 1989.
- (3) Mr. Bloem currently serves as Senior Vice President, Chief Financial Officer and Treasurer, having held this position since July 2002. Mr. Bloem joined the Company in February 2002.
- (4) Mr. Goodman currently serves as Senior Vice President and Chief Service and Information Officer having held this position since September 2002. Mr. Goodman joined the Company in April 1999.
- (5) Ms. Hathcock currently serves as Senior Vice President and Chief Human Resources Officer having held this position since May 1999 when she joined the Company.
- (6) Mr. Hipwell currently serves as Senior Vice President having held this position since March 2007. Prior to that, Mr. Hipwell was Senior Vice President and General Counsel from September 1999 to March 2007. Mr. Hipwell joined the Company in 1979.
- (7) Mr. Liston currently serves as Senior Vice President—Strategy & Corporate Development having held this position since July 2000. Mr. Liston joined the Company in 1995.
- (8) Dr. Lord currently serves as Senior Vice President and Chief Innovation Officer having held this position since September 2002. Dr. Lord joined the Company in April 2000.
- (9) Ms. Margulis currently serves as Senior Vice President—Government Relations having held this position since January 2000. Ms. Margulis joined the Company in November 1985.
- (10) Mr. McCulley currently serves as Vice President & Controller (Principal Accounting Officer) having held this position since August 2004. Prior to that, he served as Vice President & Controller from January 2001 to August 2004. Mr. McCulley joined the Company in 1990.



- (11) Mr. Moya currently serves as Senior Vice President and Chief Marketing Officer having held this position since January 2001, when he joined the Company.
- (12) Ms. Pellegrino currently serves as Vice President and Acting General Counsel having held this position since June 1, 2007. Prior to that, she served as Vice President and Deputy General Counsel from April 2006 until June 2007, and Vice President and Associate General Counsel from May 1998 to April 2006. Ms. Pellegrino joined the Company in 1982.

Executive officers are elected annually by the Company's Board of Directors and serve until their successors are elected or until resignation or removal. There are no family relationships among any of the executive officers of the Company.

#### *Section 16(a) Beneficial Ownership Reporting Compliance*

The information required by this Item is herein incorporated by reference from our Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008 appearing under the caption "Section 16(a) Beneficial Ownership Reporting Compliance" of such Proxy Statement.

#### *Code of Ethics for Chief Executive Officer and Senior Financial Officers*

The Company has adopted a Code of Ethics for the Chief Executive Officer and Senior Financial Officers, violations of which should be reported to the Audit Committee. The code may be viewed on our web site at [www.humana.com](http://www.humana.com). Any amendment to or waiver of the application of the Code of Ethics for the Chief Executive Officer and Senior Financial Officers will be promptly disclosed on the Company's web site at [www.humana.com](http://www.humana.com).

#### *Code of Business Conduct and Ethics*

Since 1995, the Company has operated under an omnibus Code of Ethics and Business Conduct, known as the Humana Inc. Principles of Business Ethics, which includes provisions ranging from restrictions on gifts to conflicts of interest. All employees and directors are required to annually affirm in writing their acceptance of the code. The Humana Inc. Principles of Business Ethics was adopted by our Board of Directors in February 2004 as the document to comply with the New York Stock Exchange Corporate Governance Standard 303A.10. The Humana Inc. Principles of Business Ethics is available at our web site [www.humana.com](http://www.humana.com) and upon a written request addressed to Humana Inc. Vice President and Corporate Secretary at 500 West Main Street, 27<sup>th</sup> Floor, Louisville, Kentucky 40202. Any waiver of the application of the Humana Inc. Principles of Business Ethics to directors or executive officers must be made by the Board of Directors and will be promptly disclosed on our web site at [www.humana.com](http://www.humana.com).

#### *Corporate Governance Items*

We have made available free of charge on or through the Investor Relations section of our Internet web site (<http://www.humana.com>) our Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Proxy Statements, and all of our other reports, and, if applicable, amendments to those reports filed or furnished pursuant to Section 13(a) of the Exchange Act, as soon as reasonably practicable after we electronically file such material with, or furnish it to, the SEC. Also available on our Internet web site is information about our Board of Directors, including a determination of independence for each member, the various committees of our Board of Directors, the members of each committee, the charters of these committees, the name(s) of the Directors designated as a financial expert under rules and regulations promulgated by the SEC, the process for designating a lead director to act at executive sessions of the non-management Directors, the pre-approval process of non-audit services provided by our independent accountants, our by-laws and Certificate of Incorporation, our Major Vote policy, our Related Persons Transaction Policy, the process by which stockholders can communicate with Directors, the process by which stockholders can make Director nominations, the Company's Corporate

Governance Guidelines, the Humana Principles of Business Ethics, and the Code of Ethics for the Chief Executive Officer and Senior Financial Officers. Any waivers or amendments for Directors or Executive Officers to the Principles of Business Ethics and the Code of Ethics for the Chief Executive Officer and Senior Financial Officers will be promptly displayed on our web site. The Company will provide any of these documents in print without charge to any stockholder who makes a written request to: Vice President and Corporate Secretary, Humana Inc., 500 West Main Street, 27<sup>th</sup> floor, Louisville, Kentucky 40202. Additional information about these items can be found in, and is incorporated by reference to, the Company's Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008.

*Material Changes to the Procedures by which Security Holders May Recommend Nominees to the Registrant's Board of Directors*

None.

*Audit Committee Financial Expert*

The information required by this Item is herein incorporated by reference from our Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008 appearing under the caption "Corporate Governance-Audit Committee" of such Proxy Statement.

*Audit Committee Composition and Independence*

The information required by this Item is herein incorporated by reference from our Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008 appearing under the caption "Corporate Governance-Committee Composition" of such Proxy Statement.

*Certifications*

Our CEO and CFO have signed the certifications required by Sections 302 and 906 of the Sarbanes-Oxley Act. These certifications are filed as Exhibits to this Annual Report on Form 10-K. Additionally, our CEO has signed the certificate as to compliance with the Corporate Governance Listing Standards of the New York Stock Exchange as of December 31, 2006 and will sign the certificate as to such compliance as of December 31, 2007.

## **ITEM 11. EXECUTIVE COMPENSATION**

Additional information required by this Item is incorporated herein by reference from our Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008 appearing under the captions "Compensation Committee Interlocks and Insider Participation," "Director Compensation," "Compensation Discussion and Analysis," "Organization & Compensation Committee Report," and "Executive Compensation of the Company" of such Proxy Statement.

## **ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS**

The information required by this Item is herein incorporated by reference from our Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008 appearing under the captions "Security Ownership of Certain Beneficial Owners of Company Common Stock" and "Equity Compensation Plan Information" of such Proxy Statement.

**ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE**

The information required by this Item is herein incorporated by reference from our Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008 appearing under the captions “Certain Transactions with Management and Others” and “Independent Directors” of such Proxy Statement.

**ITEM 14. PRINCIPAL ACCOUNTING FEES AND SERVICES**

The information required by this Item is herein incorporated by reference from our Proxy Statement for the Annual Meeting of Stockholders scheduled to be held on April 24, 2008 appearing under the caption “Audit Committee Report” of such Proxy Statement.

## PART IV

### ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES

The financial statements, financial statement schedules and exhibits set forth below are filed as part of this report.

- (1) Financial Statements—The response to this portion of Item 15 is submitted as Item 8 of Part II of this report.
- (2) The following Consolidated Financial Statement Schedules are included herein:

Schedule I Parent Company Financial Information

Schedule II Valuation and Qualifying Accounts

All other schedules have been omitted because they are not applicable.

- (3) Exhibits:

- 3(a) Restated Certificate of Incorporation filed with the Secretary of State of Delaware on November 9, 1989, as restated to incorporate the amendment of January 9, 1992, and the correction of March 23, 1992. Exhibit 4(i) to the Company's Post-Effective Amendment No.1 to the Registration Statement on Form S-8 (Reg. No. 33-49305) filed February 2, 1994, is incorporated by reference herein.
- (b) Copy of by-laws, as amended on January 4, 2007. Exhibit 3 to the Company's Annual Report on Form 10-K for the year ended December 31, 2006, is incorporated by reference herein.
- 4(a) Indenture dated August 5, 2003 covering the Company's Senior Debt Securities. Exhibit 4.1 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2003, is incorporated by reference herein.
- (b) First Supplemental Indenture dated August 5, 2003 covering the Company's 6.30% Senior Notes due 2018. Exhibit 4.2 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2003, is incorporated by reference herein.
- (c) Second Supplemental Indenture dated May 31, 2006 covering the Company's 6.450% Senior Notes due 2016. Exhibit 4.1 to the Company's 8-K filed on May 31, 2006, is incorporated by reference herein.
- (d) Indenture dated March 30, 2006 by and between the Company and The Bank of New York Trust Company, N.A., as trustee. Exhibit 4.2 to the Company's Form S-3 filed on March 31, 2006, is incorporated by reference herein.
- (e) There are no instruments defining the rights of holders with respect to long-term debt in excess of 10 percent of the total assets of the Company on a consolidated basis. Other long-term indebtedness of the Company is described herein in Note 10 to Consolidated Financial Statements. The Company agrees to furnish copies of all such instruments defining the rights of the holders of such indebtedness not otherwise filed as an Exhibit to the Form 10-K to the Commission upon request.
- 10(a)\* 1989 Stock Option Plan for Non-Employee Directors. Exhibit B to the Company's Proxy Statement covering the Annual Meeting of Stockholders held on January 11, 1990, is incorporated by reference herein.
- (b)\* Amendment No. 1 to the 1989 Stock Option Plan for Non-Employee Directors. Annex C to the Company's Proxy Statement covering the Annual Meeting of Stockholders held on February 18, 1993, is incorporated by reference herein.

- 10(c)\* Amendment No. 2 to the 1989 Stock Option Plan for Non-Employee Directors. Exhibit 10(h) to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 1993, is incorporated by reference herein.
- (d)\* 1989 Stock Option Plan for Non-Employee Directors, as amended and restated in 1998. Exhibit A to the Company's Proxy Statement covering the Annual Meeting of Stockholders held on May 14, 1998, is incorporated by reference herein.
- (e)\* 1996 Stock Incentive Plan for Employees. Annex A to the Company's Proxy Statement covering the Annual Meeting of Stockholders held on May 9, 1996, is incorporated by reference herein.
- (f)\* 1996 Stock Incentive Plan for Employees as amended in 1998. Exhibit C to the Company's Proxy Statement covering the Annual Meeting of Stockholders held on May 14, 1998, is incorporated by reference herein.
- (g)\* Humana Inc. Non-Qualified Stock Option Plan for Employees. Exhibit 99 to the Company's Form S-8 Registration Statement No. 333-86801 filed on September 9, 1999, is incorporated by reference herein.
- (h)\* Form of Company's Stock Option Agreement under the 1996 Stock Incentive Plan for Employees (Non-Qualified Stock Options). Exhibit 10(a) to the Company's Form 8-K filed on August 26, 2004, is incorporated by reference herein.
- (i)\* Form of Company's Stock Option Agreement under the 1996 Stock Incentive Plan for Employees (Incentive Stock Options). Exhibit 10(b) to the Company's Form 8-K filed on August 26, 2004, is incorporated by reference herein.
- (j)\* Form of Company's Stock Option Agreement under the 2003 Stock Incentive Plan (Non-Qualified Stock Options). Exhibit 10(c) to the Company's Form 8-K filed on August 26, 2004, is incorporated by reference herein.
- (k)\* Form of Company's Stock Option Agreement under the 2003 Stock Incentive Plan (Incentive Stock Options). Exhibit 10(d) to the Company's Form 8-K filed on August 26, 2004, is incorporated by reference herein.
- (l)\* Humana Inc. Amended and Restated 2003 Stock Incentive Plan. Appendix A to the Company's Proxy Statement covering the Annual Meeting of Stockholders held on April 27, 2006, is incorporated by reference herein.
- (m)\* Humana Inc. 2003 Executive Management Incentive Compensation Plan as amended on October 25, 2007, filed herewith.
- (n)\* Form of Change of Control Agreement amended on October 25, 2007, filed herewith.
- (o)\* Employment Agreement—Michael B. McCallister. Exhibit 10 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2000, is incorporated by reference herein.
- (p)\* Trust under Humana Inc. Deferred Compensation Plans. Exhibit 10(p) to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 1999, is incorporated by reference herein.
- (q)\* The Humana Inc. Deferred Compensation Plan for Non-Employee Directors (As amended through August 23, 2007). Exhibit 10 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2007, is incorporated by reference herein.
- (r)\* Severance policy as amended and restated on October 25, 2007, filed herewith.
- (s)\* Humana Officers' Target Retirement Plan, as amended and restated on October 25, 2007, filed herewith.

- 10(t)\* Summary of Changes to Humana Inc. Retirement Plans, as amended. Exhibit 10.3 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2003, is incorporated by reference herein.
- (u)\* Humana Supplemental Executive Retirement and Savings Plan, as amended and restated on December 13, 2007, filed herewith.
- (v)\* Letter agreement with Company officers concerning health insurance availability. Exhibit 10(mm) to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 1994, is incorporated by reference herein.
- (w)\* Executive Long-Term Disability Program. Exhibit 10(a) to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2004, is incorporated by reference herein.
- (x)\* Indemnity Agreement. Appendix B to the Company's Proxy Statement covering the Annual Meeting of Stockholders held on January 8, 1987, is incorporated by reference herein.
- (y)\* Form of Company's Restricted Stock Agreement under the 1996 Stock Incentive Plan. Exhibit 10(cc) to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2004, is incorporated by reference herein.
- (z)\* Form of Company's Restricted Stock Agreement under the 2003 Stock Incentive Plan. Exhibit 10(dd) to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2004, is incorporated by reference herein.
- (aa)\* Summary of the Company's Financial Planning Program for eight executive officers. Current Report on Form 8-K dated December 15, 2005, is incorporated by reference herein.
- (bb)\* Form of Company's Combined Option and Restricted Stock Agreement with Restrictive Covenants under the 2003 Stock Incentive Plan. Exhibit 10(ee) to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2005, is incorporated by reference herein.
- (cc)\* Form of Company's Stock Option Agreement and Agreement Not to Compete or Solicit under the Amended and Restated 2003 Stock Incentive Plan, filed herewith.
- (dd) Five-Year Credit Agreement. Exhibit 10 to the Company's 8-K filed on July 19, 2006, is incorporated by reference herein.
- (ee) Agreement between the United States Department of Defense and Humana Military Healthcare Services, Inc., a wholly owned subsidiary of the Company dated as September 1, 2003. Exhibit 10(gg) to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2004, is incorporated by reference herein.
- (ff) Form of CMS Coordinated Care Plan Agreement. Exhibit 10.1 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2005, is incorporated by reference herein.
- (gg) Form of CMS Private Fee for Service Agreement. Exhibit 10.2 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2005, is incorporated by reference herein.
- (hh) Addendum to Agreement Providing for the Operation of a Medicare Voluntary Prescription Drug Plan. Exhibit 10.3 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2005, is incorporated by reference herein.
- (ii) Addendum to Agreement Providing for the Operation of an Employer/Union-only Group Medicare Advantage Prescription Drug Plan. Exhibit 10.4 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2005, is incorporated by reference herein.



- 10(jj) Addendum to Agreement Providing for the Operation of an Employer/Union-only Group Medicare Advantage-Only Plan. Exhibit 10.5 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2005, is incorporated by reference herein.
- (kk) Addendum to Agreement Providing for the Operation of a Medicare Advantage Regional Coordinated Care Plan. Exhibit 10.6 to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2005, is incorporated by reference herein.
- (ll) Explanatory Note regarding Medicare Prescription Drug Plan Contracts between Humana and CMS. Exhibit 10(nn) to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2005, is incorporated by reference herein.
- 12 Computation of ratio of earnings to fixed charges, filed herewith.
- 14 Code of Conduct for Chief Executive Officer & Senior Financial Officers. Exhibit 14 to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2003, is incorporated by reference herein.
- 21 List of subsidiaries, filed herewith.
- 23 Consent of PricewaterhouseCoopers LLP, filed herewith.
- 31.1 CEO certification pursuant to Rule 13a-14(a)/15d-14(a), filed herewith.
- 31.2 CFO certification pursuant to Rule 13a-14(a)/15d-14(a), filed herewith.
- 32 Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes—Oxley Act of 2002, filed herewith.

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\* Exhibits 10(a) through and including 10(cc) are compensatory plans or management contracts.

**Humana Inc.**

**SCHEDULE I—PARENT COMPANY FINANCIAL INFORMATION  
CONDENSED BALANCE SHEETS**

	December 31,	
	2007	2006
	(in thousands, except share amounts)	
ASSETS		
Current assets:		
Cash and cash equivalents . . . . .	\$ 509,328	\$ 319,340
Investment securities . . . . .	26,346	105,024
Receivable from operating subsidiaries . . . . .	288,967	330,891
Securities lending collateral . . . . .	401,292	1,081
Other current assets . . . . .	298,963	325,002
Total current assets . . . . .	1,524,896	1,081,338
Property and equipment, net . . . . .	440,215	407,345
Investments in subsidiaries . . . . .	5,482,145	4,117,757
Other long-term assets . . . . .	71,485	44,278
Total assets . . . . .	<u>\$7,518,741</u>	<u>\$5,650,718</u>
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current liabilities:		
Payable to operating subsidiaries . . . . .	\$ 886,030	\$ 902,463
Current portion of notes payable to operating subsidiaries . . . . .	27,600	27,600
Book overdraft . . . . .	57,029	56,153
Other current liabilities . . . . .	390,762	254,205
Securities lending payable . . . . .	401,292	1,081
Total current liabilities . . . . .	1,762,713	1,241,502
Long-term debt . . . . .	1,651,740	1,269,100
Notes payable to operating subsidiaries . . . . .	8,550	18,000
Other long-term liabilities . . . . .	66,801	68,230
Total liabilities . . . . .	<u>3,489,804</u>	<u>2,596,832</u>
Commitments and contingencies		
Stockholders' equity:		
Preferred stock, \$1 par; 10,000,000 shares authorized; none issued . . . . .	—	—
Common stock, \$0.16⅔ par; 300,000,000 shares authorized; 186,738,885 shares issued in 2007, and 182,947,691 shares issued in 2006 . . . . .	31,123	30,491
Treasury stock, at cost, 16,720,528 shares in 2007 and 16,314,151 shares in 2006 . . . . .	(256,987)	(229,575)
Other stockholders' equity . . . . .	4,254,801	3,252,970
Total stockholders' equity . . . . .	<u>4,028,937</u>	<u>3,053,886</u>
Total liabilities and stockholders' equity . . . . .	<u>\$7,518,741</u>	<u>\$5,650,718</u>

See accompanying notes to the parent company financial statements.

**Humana Inc.**

**SCHEDULE I—PARENT COMPANY FINANCIAL INFORMATION  
CONDENSED STATEMENTS OF OPERATIONS**

	<b>For the year ended December 31,</b>		
	<b>2007</b>	<b>2006</b>	<b>2005</b>
	<b>(in thousands)</b>		
Revenues:			
Management fees charged to operating subsidiaries . . . . .	\$829,515	\$798,472	\$581,362
Investment income and other income, net . . . . .	22,403	91,109	23,657
	<u>851,918</u>	<u>889,581</u>	<u>605,019</u>
Expenses:			
Selling, general and administrative . . . . .	683,562	676,613	499,787
Depreciation . . . . .	119,076	96,215	81,634
Interest . . . . .	71,258	63,587	40,935
	<u>873,896</u>	<u>836,415</u>	<u>622,356</u>
(Loss) income before income taxes and equity in net earnings of subsidiaries . . . . .	(21,978)	53,166	(17,337)
(Benefit) provision for income taxes . . . . .	<u>(16,103)</u>	<u>25,181</u>	<u>(44,174)</u>
(Loss) income before equity in net earnings of subsidiaries . . . . .	(5,875)	27,985	26,837
Equity in net earnings of subsidiaries . . . . .	<u>839,559</u>	<u>459,438</u>	<u>269,893</u>
Net income . . . . .	<u><u>\$833,684</u></u>	<u><u>\$487,423</u></u>	<u><u>\$296,730</u></u>

See accompanying notes to the parent company financial statements.

**Humana Inc.**

**SCHEDULE I—PARENT COMPANY FINANCIAL INFORMATION  
CONDENSED STATEMENTS OF CASH FLOWS**

	For the year ended December 31,		
	2007	2006	2005
	(in thousands)		
<b>Net cash provided by operating activities</b>	\$ 682,374	\$ 330,722	\$ 414,790
<b>Cash flows from investing activities:</b>			
Acquisitions . . . . .	(548,251)	(2,810)	(498,948)
Purchases of investment securities . . . . .	(25,147)	(119,753)	(200,048)
Proceeds from sale of investment securities . . . . .	100,001	264,439	193,391
Maturities of investment securities . . . . .	15,213	29,005	22,041
Purchases of property and equipment, net . . . . .	(139,962)	(147,719)	(141,124)
Capital contributions to operating subsidiaries . . . . .	(307,340)	(723,501)	(116,000)
Surplus note redemption from operating subsidiaries . . . . .	—	7,000	10,000
Change in securities lending collateral . . . . .	(400,211)	902	6,008
Other . . . . .	—	29	—
Net cash used in investing activities . . . . .	(1,305,697)	(692,408)	(724,680)
<b>Cash flows from financing activities:</b>			
Borrowings under credit agreement . . . . .	1,685,000	550,000	494,000
Repayments under credit agreement . . . . .	(1,335,000)	(300,000)	(294,000)
Proceeds from issuance of senior notes . . . . .	—	498,545	—
Repayments of senior notes . . . . .	—	(300,000)	—
Debt issue costs . . . . .	—	(5,980)	—
Repayment of notes issued to operating subsidiaries . . . . .	(9,450)	—	—
Change in book overdraft . . . . .	876	9,306	(6,679)
Change in securities lending payable . . . . .	400,211	(902)	(6,008)
Common stock repurchases . . . . .	(27,412)	(26,211)	(2,364)
Tax benefit from stock-based compensation . . . . .	37,443	38,839	15,545
Proceeds from stock option exercises and other . . . . .	61,643	48,223	35,734
Net cash provided by financing activities . . . . .	813,311	511,820	236,228
Increase (decrease) in cash and cash equivalents . . . . .	189,988	150,134	(73,662)
Cash and cash equivalents at beginning of year . . . . .	319,340	169,206	242,868
Cash and cash equivalents at end of year . . . . .	<u>\$ 509,328</u>	<u>\$ 319,340</u>	<u>\$ 169,206</u>

See accompanying notes to the parent company financial statements.

**Humana Inc.**

**SCHEDULE I—PARENT COMPANY FINANCIAL INFORMATION  
NOTES TO CONDENSED FINANCIAL STATEMENTS**

**1. BASIS OF PRESENTATION**

Parent company financial information has been derived from our consolidated financial statements and excludes the accounts of all operating subsidiaries. This information should be read in conjunction with our consolidated financial statements.

**2. TRANSACTIONS WITH SUBSIDIARIES**

*Management Fee*

Through intercompany service agreements approved, if required, by state regulatory authorities, Humana Inc., our parent company, charges a management fee for reimbursement of certain centralized services provided to its subsidiaries including information systems, disbursement, investment and cash administration, marketing, legal, finance, and medical and executive management oversight.

*Dividends*

Cash dividends received from subsidiaries and included as a component of net cash provided by operating activities were \$377.0 million in 2007, \$247.5 million in 2006 and \$236.0 million in 2005.

*Guarantee*

Through indemnity agreements approved by state regulatory authorities, certain of our regulated subsidiaries generally are guaranteed by our parent company in the event of insolvency for; (1) member coverage for which premium payment has been made prior to insolvency; (2) benefits for members then hospitalized until discharged; and (3) payment to providers for services rendered prior to insolvency. Our parent has also guaranteed the obligations of our military services subsidiaries.

*Notes Receivables from Operating Subsidiaries*

We funded certain subsidiaries with surplus note agreements. These notes are generally non-interest bearing and may not be entered into or repaid without the prior approval of the applicable Departments of Insurance.

*Notes Payable to Operating Subsidiaries*

We borrowed funds from certain subsidiaries with notes generally collateralized by real estate. These notes, which have various payment and maturity terms, bear interest ranging from 5.53% to 6.65% and are payable between 2008 and 2009. We recorded interest expense of \$2.7 million, \$2.6 million and \$2.2 million related to these notes for the years ended December 31, 2007, 2006 and 2005, respectively. During 2007, we repaid a \$9.5 million note payable to operating subsidiaries in connection with the sale of the underlying building.

**3. REGULATORY REQUIREMENTS**

Certain of our subsidiaries operate in states that regulate the payment of dividends, loans, or other cash transfers to Humana Inc., our parent company, and require minimum levels of equity as well as limit investments to approved securities. The amount of dividends that may be paid to Humana Inc. by these subsidiaries, without prior approval by state regulatory authorities, is limited based on the entity's level of statutory income and statutory capital and surplus. In most states, prior notification is provided before paying a dividend even if approval is not required.

**Humana Inc.**

**SCHEDULE I—PARENT COMPANY FINANCIAL INFORMATION  
NOTES TO CONDENSED FINANCIAL STATEMENTS—(Continued)**

Based on the most recent statutory financial statements as of December 31, 2007, we maintained aggregate statutory capital and surplus of \$2,905.2 million in our state regulated subsidiaries. This compares to applicable statutory requirements which aggregated \$1,810.5 million. Although the minimum required levels of equity are largely based on premium volume, product mix, and the quality of assets held, minimum requirements can vary significantly at the state level.

Most states rely on risk-based capital requirements, or RBC, to define their required levels of equity discussed above. RBC is a model developed by the National Association of Insurance Commissioners to monitor an entity's solvency. This calculation indicates recommended minimum levels of required capital and surplus and signals regulatory measures should actual surplus fall below these recommended levels. If RBC were adopted by the remaining states and Puerto Rico at December 31, 2007, we would have \$966.3 million of aggregate capital and surplus above any of the levels that require corrective action under RBC, or individual state requirements based on the most recent statutory financial statements as of December 31, 2007.

**4. ACQUISITIONS**

Refer to Note 3 of the notes to consolidated financial statements in the Annual Report on Form 10-K for a description of acquisitions.

**5. INCOME TAXES**

The reduction in 2005 tax expense primarily related to the recognition of a \$22.8 million contingent tax benefit and associated \$3.1 million reversal of accrued interest resulting from the resolution of an uncertain tax position associated with the 2000 tax year during the first quarter of 2005 in connection with the expiration of the statute of limitations. Refer to Note 9 of the notes to consolidated financial statements in the Annual Report on Form 10-K for a description of income taxes.



**Humana Inc.**

**SCHEDULE II—VALUATION AND QUALIFYING ACCOUNTS**  
**For the Years Ended December 31, 2007, 2006, and 2005**  
**(in thousands)**

			<u>Additions</u>			
	<u>Balance at Beginning of Period</u>	<u>Acquired Balances</u>	<u>Charged (Credited) to Costs and Expenses</u>	<u>Charged to Other Accounts(1)</u>	<u>Deductions or Write-offs</u>	<u>Balance at End of Period</u>
Allowance for loss on receivables:						
2007 .....	\$ 45,589	\$ —	\$ 28,922	\$ 796	\$ (7,047)	\$ 68,260
2006 .....	32,557	—	20,901	(717)	(7,152)	45,589
2005 .....	34,506	—	4,566	(1,027)	(5,488)	32,557
Deferred tax asset valuation allowance:						
2007 .....	—	—	—	—	—	—
2006 .....	—	—	—	—	—	—
2005 .....	20,123	—	(5,198)	—	(14,925)	—

- (1) Represents changes in retroactive membership adjustments to premium revenues as more fully described in Note 2 to the consolidated financial statements.

## SIGNATURES

Pursuant to the requirements of Sections 13 or 15(d) of the Securities Exchange Act of 1934, the Company has duly caused this report to be signed on its behalf by the undersigned, thereto duly authorized.

HUMANA INC.

By:                     /s/ JAMES H. BLOEM                      
**James H. Bloem**  
**Senior Vice President and**  
**Chief Financial Officer**  
**(Principal Financial Officer)**

Date: February 25, 2008

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the Company and in the capacities and on the date indicated.

<u>Signature</u>	<u>Title</u>	<u>Date</u>
<u>          /s/ JAMES H. BLOEM                    </u> <b>James H. Bloem</b>	Senior Vice President and Chief Financial Officer (Principal Financial Officer)	February 25, 2008
<u>          /s/ STEVEN E. MCCULLEY                    </u> <b>Steven E. McCulley</b>	Vice President and Controller (Principal Accounting Officer)	February 25, 2008
<u>          /s/ DAVID A. JONES, JR.                    </u> <b>David A. Jones, Jr.</b>	Chairman of the Board	February 25, 2008
<u>          /s/ FRANK A. D'AMELIO                    </u> <b>Frank A. D'Amelio</b>	Director	February 25, 2008
<u>          /s/ W. ROY DUNBAR                    </u> <b>W. Roy Dunbar</b>	Director	February 25, 2008
<u>          /s/ KURT J. HILZINGER                    </u> <b>Kurt J. Hilzinger</b>	Director	February 25, 2008
<u>          /s/ MICHAEL B. MCCALLISTER                    </u> <b>Michael B. McCallister</b>	Director, President and Chief Executive Officer	February 25, 2008
<u>          /s/ WILLIAM J. McDONALD                    </u> <b>William J. McDonald</b>	Director	February 25, 2008
<u>          /s/ JAMES J. O'BRIEN                    </u> <b>James J. O'Brien</b>	Director	February 25, 2008
<u>          /s/ W. ANN REYNOLDS, PH.D.                    </u> <b>W. Ann Reynolds, Ph.D.</b>	Director	February 25, 2008

## **Corporate Headquarters**

The Humana Building  
500 West Main Street  
Louisville, Kentucky 40202  
(502) 580-1000

### **More Information About Humana Inc.**

Copies of the Company's filings with the Securities and Exchange Commission may be obtained without charge via the Investor Relations page of the Company's Internet site at **Humana.com** or by writing:

Regina C. Nethery  
Vice President of Investor Relations  
Humana Inc.  
Post Office Box 1438  
Louisville, Kentucky 40201-1438

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*Guidance* when you need it most