

Humana Reports Fourth Quarter and Full Year 2007 Financial Results

February 4, 2008

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- 2007 EPS of \$4.91, ahead of company expectations
- Raising projected 2008 EPS to a range of \$5.35 to \$5.55
- Revenues of \$25.3 billion in 2007
- Medical membership of 11.5 million at December 31, 2007
- Specialty membership of 6.8 million at December 31, 2007
- January 2008 Medicare Advantage membership of 1,243,000
- 2007 operating cash flows of \$1.2 billion

LOUISVILLE, Ky., Feb 04, 2008 (BUSINESS WIRE) -- Humana Inc. (NYSE: HUM) today reported financial results for the quarter ended December 31, 2007 (4Q07) including diluted earnings per common share (EPS) of \$1.43, significantly above the company's previous guidance for 4Q07 EPS of \$1.27 to \$1.32 primarily due to a lower income tax rate for 2007 than previously anticipated and a gain from the sale of a venture capital investment during 4Q07. The company earned \$0.92 per share for the quarter ended December 31, 2006 (4Q06).

For the year ended December 31, 2007 (FY07), the company reported EPS of \$4.91(a)(b) versus \$2.90 for the year ended December 31, 2006 (FY06). The company's FY07 EPS included earnings of \$0.25 per share(a) that are not anticipated to recur in future periods.

The company has raised its EPS projection for the year ending December 31, 2008 (FY08E) to reflect a lower tax rate than previously anticipated, with EPS now expected to be in the range of \$5.35 to \$5.55, an increase of 9 to 13 percent over FY07 EPS, or 15 to 19 percent(a)(b) versus the non-GAAP EPS for FY07.

"Our 2007 results show that Humana's unique value proposition resonates deeply with America's seniors," said Michael B. McCallister, the company's president and chief executive officer. "Treating members as actively engaged health-care consumers instead of passive health-care users is what we do across all our lines of business, and accounts for Humana's across-the-board growth and success."

Revenues - 4Q07 consolidated revenues rose 12 percent to \$6.34 billion from \$5.66 billion in 4Q06, with total premium and administrative services fees up 12 percent compared to the prior year's quarter. This year-over-year increase was primarily driven by higher average Medicare Advantage membership versus 4Q06.

FY07 consolidated revenues rose 18 percent to \$25.29 billion from \$21.42 billion in FY06 with total premium and administrative services fees up 18 percent compared to the prior year's period, also primarily driven by higher average enrollment in the company's Medicare Advantage and stand-alone Prescription Drug Plans (PDPs).

Benefit expenses(c) - The 4Q07 consolidated benefits ratio(c) (benefit expenses as a percent of premium revenues) of 80.3 percent was 290 basis points lower than the 4Q06 benefit ratio of 83.2 percent, the combined result of a 360 basis point decline in the Government Segment benefits ratio and a 110 basis point decline in the Commercial Segment benefits ratio.

The consolidated benefits ratio for FY07 of 83.0 percent was 100 basis points lower than the FY06 consolidated benefits ratio of 84.0 percent, substantially due to a 120 basis point decline in the Government Segment benefits ratio (including a 40 basis point benefit from favorable prior year claims development(a)) and a 120 basis point improvement in the benefits ratio for the Commercial Segment.

Selling, general, & administrative (SG&A) expenses - The 4Q07 consolidated SG&A expense ratio (SG&A expenses as a percent of premiums, administrative services fees and other revenue) increased 130 basis points to 16.0 percent for 4Q07 from 14.7 percent in 4Q06. The year-over-year increase was primarily the result of higher marketing and other administrative expenses associated with the Medicare selling season for 2008 enrollment, which began during 4Q07, as well as the acquisition of two specialty products companies in 4Q07.

The SG&A expense ratio for FY07 of 13.9 percent was 40 basis points lower than that for FY06 of 14.3 percent primarily driven by efficiency and productivity gains associated with higher average medical membership year to date, partially offset by the company's expanding mail-order pharmacy business as well as differences in the composition of the company's medical membership portfolio for 2007 versus 2006.

Income taxes - The effective income tax rate for 4Q07 of 32.2 percent was significantly lower than the September 30, 2007 year-to-date rate of 36.5 percent reflecting a revised estimate for the company's state tax rate and the favorable resolution of an Internal Revenue Service audit item.

The effective income tax rate for FY07 declined 70 basis points from the prior year, primarily reflecting the benefit from a lower state tax rate as the company's earnings became more geographically diverse in FY07.

Government Segment Results

Pretax results:

-- Government Segment pretax earnings were \$304.6 million in 4Q07 compared to \$187.3 million in 4Q06. As expected, the year-over-year improvement in fourth quarter pretax earnings for this segment primarily reflects a more normal benefits ratio pattern for the Part D benefit for 2007 as well as administrative cost efficiency associated with higher average Medicare Advantage membership. The extended enrollment period for the Part D benefit during 2006 distorted the claims pattern associated with the beneficiaries' progression through the Part D benefit stages in that year.

-- For FY07, pretax earnings for the Government Segment of \$1.03 billion increased by \$513.7 million, or 100 percent versus FY06 pretax earnings for the segment of \$513.8 million, primarily reflecting the same factors impacting the year-over-year comparison for the fourth quarter. This segment's pretax earnings for FY07 on a non-GAAP basis were \$958.7 million(a)(b).

Enrollment

- -- Medicare Advantage membership grew to 1,143,000 at December 31, 2007, an increase of 140,400, or 14 percent, from December 31, 2006 and was essentially unchanged versus September 30, 2007. Average Medicare Advantage membership for 4Q07 was up 14 percent compared to that for 4Q06. The company's expanded participation in various Medicare products and markets combined with the company's increased sales and marketing efforts for these programs led to the higher membership level year over year.
- -- Membership in the company's stand-alone PDPs totaled 3,442,000 at December 31, 2007 compared to 3,536,600 at December 31, 2006 and 3,459,700 at September 30, 2007.
- -- January 2008 membership in the company's Medicare Advantage plans approximated 1,243,000.
- -- January 2008 Medicare stand-alone PDP membership approximated 3,180,000.

Premiums and administrative services fees:

- -- Medicare Advantage premiums of \$2.80 billion in 4Q07 increased 22 percent compared to \$2.30 billion in 4Q06, primarily the result of higher average membership.
- -- Medicare stand-alone PDP premiums of \$820.3 million in 4Q07 decreased 7 percent compared to \$882.0 million in 4Q06, primarily the result of a 2 percent decline in average membership versus that for 4Q06.
- -- Military services(d) premiums and administrative services fees during 4Q07 increased \$30.6 million to \$691.0 million compared to \$660.4 million in 4Q06.

Benefit Expenses(c):

-- The Government Segment benefits ratio decreased 360 basis points to 80.1 percent in 4Q07 compared to 83.7 percent in the prior year's quarter. This decrease reflects a more normalized benefits ratio pattern for the Medicare Part D benefit for 2007. The extended enrollment period for this benefit during the prior year distorted the claims pattern associated with the beneficiaries' progression through the Part D benefit stages in 2006.

SG&A Expenses:

-- The Government Segment's SG&A expense ratio for 4Q07 of 13.7 percent was 140 basis points higher than that for 4Q06 of 12.3 percent and increased 350 basis points from the third quarter of 2007. Each of these changes was primarily the result of higher marketing and other administrative expenses associated with the Medicare selling season for 2008 enrollment which began during 4Q07.

Commercial Segment Results

Pretax results:

- -- Commercial Segment pretax earnings were \$54.4 million in 4Q07 compared to \$53.9 million in 4Q06. Commercial Segment operating earnings in 4Q07 continue to reflect the company's commitment to underwriting discipline and strategic growth in select lines of business.
- -- For FY07, pretax earnings for the Commercial Segment of \$261.8 million were \$13.5 million, or 5 percent higher than FY06 pretax earnings for the segment of \$248.2 million. Operating earnings for this segment excluding venture capital gains reflect a full year of the company's commitment to underwriting discipline and strategic line-of-business growth. Venture capital gains included in this segment's results were \$6.3 million in FY07 versus \$56.0 million in FY06.

Enrollment:

- -- Commercial Segment medical membership grew 167,800 members to 3,451,600 at December 31, 2007, an increase of 5 percent from December 31, 2006 and September 30, 2007. Approximately 95,900 of the increase in medical members related to members acquired via an acquisition completed during 4Q07 (primarily ASO members).
- -- Membership in strategic areas of commercial growth rose organically as follows during 4Q07 compared to 4Q06: Individual product membership increased 35 percent, Smart plans and other consumer offerings membership grew 29 percent, Small Group business membership was up 2 percent, and total ASO members were 1 percent higher than the prior year.
- -- Membership in Commercial Segment specialty products at December 31, 2007 rose to 6,783,800 compared to 1,902,800(e) at December 31, 2006, primarily driven by the addition of membership from two specialty-product companies acquired during 4Q07.

Premiums and administrative services fees:

- -- Premiums and administrative services fees for the Commercial Segment increased 11 percent to \$1.74 billion in 4Q07 compared to \$1.57 billion in the prior year's quarter, primarily due to commitment to underwriting discipline, strategic line-of-business growth and the acquisition of two specialty products companies in 4Q07.
- -- Commercial Segment medical premiums for fully-insured groups increased approximately 5 percent on a per-member basis during 4Q07 compared to 4Q06.

Benefit Expenses:

-- In 4Q07, the Commercial Segment benefits ratio of 81.0 percent was 110 basis points lower than the 4Q06 benefits ratio of 82.1 percent, primarily

reflecting the acquisition of two specialty products companies in 4Q07, continued underwriting discipline and strategic medical membership line-of-business growth.

SG&A Expenses:

-- The Commercial Segment SG&A expense ratio of 21.8 percent for 4Q07 compares to 20.4 percent in 4Q06, primarily the combined result of higher average Individual and ASO membership, costs associated with increased business for the company's mail order pharmacy, and the acquisition of two specialty products companies in 4Q07. Average Individual product membership rose 32 percent and average ASO membership increased 3 percent versus the prior year's quarter.

Balance Sheet

- -- Cash and cash equivalents declined \$545.2 million or 21 percent sequentially due to the payment of Part D risk-share payable of approximately \$726 million.
- -- Parent company cash and investments increased \$111.3 million to \$535.7 million at December 31, 2007 from \$424.4 million at December 31, 2006.
- -- Debt-to-total capitalization at December 31, 2007 was 29.5 percent, up 380 basis points from September 30, 2007 due primarily to the completion of two acquisitions during 4Q07. This ratio was up 10 basis points compared to December 31, 2006.

Cash Flows from Operations

Cash flows used in operations for 4Q07 of \$189.8 million compared to cash flows provided by operations of \$534.9 million in 4Q06 primarily reflects the payment of Part D risk-share payable for the 2006 plan year of approximately \$726 million.

FY07 cash flows from operations of \$1.22 billion versus \$1.69 billion for FY06 also reflect the same factors impacting 4Q07 year-over-year comparisons.

Acquisitions

During 4Q07, the company completed the acquisitions of CompBenefits Corporation and KMG America Corporation ("KMG") for total cash consideration of approximately \$525 million plus the assumption of approximately \$36 million of debt. CompBenefits is a leading full-service provider of dental and vision benefit plans and increased Humana's specialty membership by approximately 4.4 million(e). KMG offers supplemental life and health insurance products and services and increased Humana's specialty membership approximately 427,500(e)(f) and the company's medical membership by 95,900(f).

Footnotes

- (a) During the quarter ended September 30, 2007, the company realized pretax income of approximately \$68.9 million (\$0.25 per share after tax) related to favorable prior-year claims development that it does not anticipate recurring in future periods, with approximately \$54.0 million related to 2006 Medicare Part D claims and the remainder related to Military services claims. The Medicare Part D development primarily related to the resolution of first-year Part D implementation matters including enrollment discrepancies and the related impact on claim estimates. The claims development related to Military services resulted from the settlement of certain claims payment accuracy provisions for prior option periods. A reconciliation of GAAP to non-GAAP amounts related to this favorable development is included in the statistical pages of this earnings press release.
- (b) The company believes that the non-GAAP measures included in this release, when presented in conjunction with comparable GAAP measures, are useful to both management and its investors in analyzing the company's ongoing business and operating performance. Internally, management uses these non-GAAP financial measures as indicators of business performance, as well as for operational planning and decision making purposes. Non-GAAP financial measures should be considered in addition to, but not as a substitute for, or superior to, financial measures prepared in accordance with GAAP.
- (c) The company has renamed "medical expenses" as "benefit expenses" and the related "medical expense ratio" as "benefits ratio" reflecting the expansion of its specialty offerings in 4Q07.
- (d) The company has renamed "TRICARE" as "military services" reflecting the addition of contracts with the Department of Veteran Affairs in 4Q07.
- (e) The Commercial Segment provides a full range of insured specialty products including dental, vision and other supplemental products. Members included in these products may not be unique to each product since members have the ability to enroll in multiple products.
- (f) Approximately 500,000 members in stand-alone stop loss, long-term care, and network access products previously reported by KMG have been excluded from Humana's membership statistics since the related business is not material to Humana's operations.

Conference Call & Virtual Slide Presentation

Humana will host a conference call, as well as a virtual slide presentation, at 9:00 a.m. eastern time today to discuss its financial results for the quarter and the company's expectations for future earnings. A live virtual presentation (audio with slides) may be accessed via Humana's Investor Relations page at www.humana.com. The company suggests web participants sign on approximately 15 minutes in advance of the call. The company also suggests web participants visit the site well in advance of the call to run a system test and to download any free software needed to view the presentation.

All parties interested in the audio-only portion of the conference call are invited to dial 888-625-7430. No password is required. The company suggests participants dial in approximately ten minutes in advance of the call. For those unable to participate in the live event, the virtual presentation archive may be accessed via the Historical Webcasts & Presentations section of the Investor Relations page at www.humana.com.

Cautionary Statement

This news release contains statements and earnings guidance points that are forward-looking. The forward-looking items herein are made pursuant to

the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking items may be significantly impacted by certain risks and uncertainties described in the following documents filed by Humana with the Securities and Exchange Commission:

- -- Form 10-K for the year ended December, 31, 2006,
- -- Form 10-Qs for the quarters ended March 31, 2007, June 30, 2007, and September 30, 2007,
- -- Form 8-Ks filed during 2007 and 2008.

About Humana

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health and supplemental benefits companies, with approximately 11.5 million medical members. Humana is a full-service benefits solutions company, offering a wide array of health and supplemental benefit plans for employer groups, government programs and individuals.

Over its 47-year history, Humana has consistently seized opportunities to meet changing customer needs. Today, the company is a leader in consumer engagement, providing guidance that leads to lower costs and a better health plan experience throughout its diversified customer portfolio.

More information regarding Humana is available to investors via the Investor Relations page of the company's web site at www.humana.com, including copies of:

- -- Annual reports to stockholders;
- -- Securities and Exchange Commission filings;
- -- Most recent investor conference presentations;
- -- Quarterly earnings news releases;
- -- Replay of most recent earnings release conference calls;
- -- Calendar of events (includes upcoming earnings conference call dates and times, as well as planned interaction with research analysts and institutional investors);
- -- Corporate Governance information.

Humana Inc. - Earnings Guidance Points as of February 4, 2008

(in accordance with For the year ending Comment Generally Accepted December 31, 2008

Accounting Principles)

Diluted earnings per Full year 2008: \$5.35 to

common share \$5.55

First quarter 2008: \$0.80

to \$0.85

Revenues

Consolidated revenues: \$28

billion to \$30 billion

Premiums and ASO fees:

Medicare Advantage: \$13 billion to \$14 billion; Medicare stand-alone PDPs: Approximately

\$3.4 billion;

Military services: \$3.2

billion to \$3.4

billion;

Commercial Segment: \$7.2 billion to \$7.7 billion

Consolidated investment income: \$350 million to \$370 million

Consolidated other revenue: Other revenue \$200 million to \$250 primarily relates million to revenues

associated with

the company's mail order pharmacy

insured and ASO

Ending medical Medicare Advantage: Up membership (fully- 200,000 to 250,000 from

prior year

combined)

Medicare stand-alone PDPs: 3.15 million to 3.20

million

Military services: No material change from prior

year

Medicaid: No material change from prior year

Commercial: Up approximately 65,000 to 95,000 from prior year

Benefit expenses Medicare products: benefits Medicare Advantage

ratio in the range of 83% and stand-alone

PDP combined to 84%

Commercial fully-insured groups: Same-store net benefit expense trends and premium yields of 6% to 7% (3.5% to 4.5% including the impact of changes in the company's business mix)

Secular Commercial benefit Secular trends expense trend components exclude the impact as follows: inpatient of benefit buyhospital utilization - downs flat to 1 percent; inpatient and outpatient hospital rates - mid to upper single digits; outpatient hospital

utilization - low to mid single digits; physician mid single digits; and pharmacy - mid to upper

single digits.

.....

Selling, general & 13.5% to 14% SG&A expenses as a

administrative percent of premiums, expense ratio administrative

costs, and other revenue

Depreciation & \$230 million to \$240 amortization million

Interest expense \$75 million to \$80 million -----

Government Segment Medicare products: Medicare Advantage

PDP combined

operating margins approximately 5% and stand-alone

Military services: 2.5% to 3.5%

Commercial Segment \$280 million to \$300

pretax earnings million

Cash flows from \$1.5 billion to \$1.8

operations billion

Capital expenditures Approximately \$275 million

Effective tax rate 35.5% to 36%

Shares used in

Shares used in Approximately 173 million

computing full-year EPS

Humana Inc.
Statistical Schedules
And
Supplementary Information
4Q07 Earnings Release

Humana Inc.

Statistical Schedules and Supplementary Information 4Q07 Earnings Release

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Humana Inc.

Consolidated Statements of Income In thousands, except per common share results

Three Months Ended

December 31,

Dollar Percentage 2007 2006 Change Change

Revenues:

Premiums \$6,113,693 \$5,456,853 \$656,840 12.0%

Administrative

97,027 92,490 4,537 4.9% services fees 86,298 79,937 6,361 8.0% Investment income Other revenue 41,777 25,939 15,838 61.1% -----Total revenues 6,338,795 5,655,219 683,576 12.1% -----Operating expenses: Benefits 4,912,251 4,541,775 370,476 8.2% Selling, general and administrative 1,000,376 817,038 183,338 22.4% Depreciation 40,297 34,607 5,690 16.4% Other intangible amortization 7,937 4,812 3,125 64.9% -----Total operating expenses 5,960,861 5,398,232 562,629 10.4% -----Income from operations 377,934 256,987 120,947 47.1% Interest expense 18,947 15,806 3,141 19.9% -----Income before income 358,987 241,181 117,806 48.8% taxes Provision for income taxes 115,768 86,160 29,608 34.4% -----\$243,219 \$155,021 \$88,198 56.9% Net income Basic earnings per common share \$1.45 \$0.94 \$0.51 54.3% Diluted earnings per common share \$1.43 \$0.92 \$0.51 55.4% Shares used in computing basic earnings per common share 167,871 165,338 Shares used in computing diluted earnings per 170,677 168,748 common share -----S-3 Humana Inc. Consolidated Statements of Income In thousands, except per common share results Twelve Months Ended December 31, _____ Dollar Percentage 2007 2006 Change Change -----Revenues: Premiums \$24,434,347 \$20,729,182 \$3,705,165 17.9% Administrative services fees 391,515 341,211 50,304 14.7%

Total revenues 25,289,989 21,416,537 3,873,452 18.1%

Investment income 314,239 291,880 22,359 7.7% Other revenue 149,888 54,264 95,624 176.2%

Operating expenses: Benefits 20,270,531 17,421,204 2,849,327 16.4% Selling, general and administrative 3,476,468 3,021,509 454,959 15.1% Depreciation 162,397 128,634 33,763 26.2% Other intangible amortization 22,415 19,964 2,451 12.3% -----Total operating expenses 23,931,811 20,591,311 3,340,500 16.2% -----Income from operations 1,358,178 825,226 532,952 64.6% Interest expense 68,878 63,141 5,737 9.1% -----Income before income 1,289,300 762,085 527,215 69.2% taxes Provision for income taxes 455,616 274,662 180,954 65.9% -----Net income \$833,684 \$487,423 \$346,261 71.0% _____ Basic earnings per common share \$5.00 \$2.97 \$2.03 68.4% Diluted earnings per common share \$4.91 \$2.90 \$2.01 69.3% Shares used in computing basic earnings per common share 166,871 164,137 Shares used in computing diluted earnings per 169,820 167,996 common share

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Humana Inc.
Consolidated Balance Sheets
Dollars in thousands, except share amounts

December 31, September 30, December 31, 2007 2007 2006

Assets

Current assets:

Cash and cash equivalents \$2,040,453 \$2,585,670 \$1,740,304 Investment securities 3,635,317 3,475,300 3,192,273

Receivables, net:

Premiums 592,761 685,242 667,657

Administrative services

fees 12,780 12,556 13,284

Securities lending

 collateral
 1,337,049
 830,589
 627,990

 Other
 1,114,486
 1,579,610
 1,062,455

Total current assets 8,732,846 9,168,967 7,303,963 Property and equipment, net 637,241 570,798 545,004 Other assets:

Long-term investment

1,015,050 420,769 414,877 securities Goodwill 1,663,939 1,330,585 1,310,631 829,998 548,530 524,011 Other -----Total other assets 3,508,987 2,299,884 2,249,519 -----Total assets \$12,879,074 \$12,039,649 \$10,098,486 Liabilities and Stockholders' Equity Current liabilities: Benefits payable(A) \$2,696,833 \$2,790,463 \$2,410,407 Trade accounts payable and accrued expenses 1,268,963 2,237,630 1,626,658 Book overdraft 269,226 253,356 293,605 Securities lending payable 1,337,049 830,589 627,990 Unearned revenues 219,780 177,080 155,298 _____ Total current liabilities 5,791,851 6,289,118 5,113,958 Long-term debt 1,687,823 1,292,858 1,269,100 Future policy benefits payable(A) 980,686 325,396 320,573 Other long-term liabilities(A) 389,777 393,400 340,969 -----Total liabilities 8,850,137 8,300,772 7,044,600 _____ Commitments and contingencies Stockholders' equity: Preferred stock, \$1 par; 10,000,000 shares authorized, none issued Common stock, \$0.16 2/3 par; 300,000,000 shares authorized; 186,738,885 issued at December 31, 30,995 2007 31,123 30,491 Capital in excess of par value 1,497,998 1,462,953 1,357,077 Retained earnings 2,742,782 2,499,563 1,909,098 Accumulated other comprehensive income (11,042) (13,205) (loss) 14,021 Treasury stock, at cost, 16,720,528 shares at December 31, 2007 (256,987) (243,592) (229,575) -----Total stockholders' equity 4,028,937 3,738,877 3,053,886 _____ Total liabilities and stockholders' equity \$12,879,074 \$12,039,649 \$10,098,486 _____ Debt-to-total capitalization ratio 29.5% 25.7% 29.4% Sequential Change -----

Dollar Percent _____

Current assets: Cash and cash equivalents Investment securities Receivables, net: **Premiums** Administrative services fees Securities lending collateral Total current assets (\$436,121) -4.8% Property and equipment, net Other assets: Long-term investment securities Goodwill Other Total other assets 7.0% Total assets \$839,425 Liabilities and Stockholders' Equity Current liabilities: Benefits payable(A) Trade accounts payable and accrued expenses Book overdraft Securities lending payable Unearned revenues Total current liabilities (\$497,267) -7.9% Long-term debt Future policy benefits payable(A) Other long-term liabilities(A) Total liabilities \$549,365 6.6% Commitments and contingencies Stockholders' equity: Preferred stock, \$1 par; 10,000,000 shares authorized, none issued Common stock, \$0.16 2/3 par; 300,000,000 shares authorized; 186,738,885 issued at December 31, 2007 Capital in excess of par value Retained earnings Accumulated other comprehensive income (loss) Treasury stock, at cost, 16,720,528 shares at December 31, 2007 Total stockholders' equity \$290,060 7.8% Total liabilities and stockholders' equity \$839,425 7.0% Debt-to-total capitalization ratio S-5 Humana Inc. Consolidated Statements of Cash Flows Dollars in thousands

Dollar Percentage

Three Months Ended December 31,

```
2007
                      2006
                              Change Change
Cash flows from
operating activities
 Net income
                  $243,219 $155,021
 Adjustments to
  reconcile net
  income to net cash
  provided by
  operating
  activities:
   Depreciation and
                   48,234
   amortization
                             39,419
   Stock-based
                    11,264
   compensation
                              8,157
   Provision for
   deferred income
                 443 47,793
   taxes
   Changes in
   operating
   assets and
   liabilities
   excluding the
   effects of
   acquisitions:
    Receivables
                   106,524
                              64,063
    Other assets
                   162,761
                              23,559
    Benefits
     payable
                (134,659) (78,840)
    Other
               (666,022) 272,883
     liabilities
    Unearned
                  42,700
                            8,978
     revenues
   Other
                (4,296) (6,132)
Net cash (used in)
provided by operating
activities
                (189,832) 534,901 ($724,733) -135.5%
Cash flows from
investing activities
 Acquisitions, net
  of cash acquired
                   (465,987) (1,700)
 Purchases of
  property and
                   (83,188) (56,549)
  equipment
 Proceeds from sales
  of property and
  equipment
                   10,580
                              171
 Purchases of
  investment
  securities
                 (856,641) (763,830)
 Proceeds from
  maturities of
  investment
  securities
                 296,707
                           186,315
 Proceeds from sales
  of investment
  securities
                 415,677 523,238
 Change in
  securities lending
                (506,460) 289,335
  collateral
```

Net cash (used in)

```
provided by investing
          (1,189,312) 176,980 ($1,366,292) -772.0%
activities
Cash flows from
financing activities
 Receipts from CMS
 contract deposits 918,108 574,602
 Withdrawals from
 CMS contract
 deposits
               (941,718) (753,855)
 Borrowings under
                  500,000 300,000
 credit agreement
 Repayments under
 credit agreement (175,000)
 Debt issue costs
                   - (184)
 Change in book
 overdraft
               15,870 12,361
 Change in
  securities lending
 payable
               506,460 (289,335)
 Common stock
 repurchases
                 (13,395) (10,641)
 Tax benefit from
 stock-based
 compensation
                  10,617 8,048
 Proceeds from stock
 option exercises
 and other
             12,985 6,193
Net cash provided by
(used in) financing
activities
             833,927 (152,811) $986,738 645.7%
          -----
(Decrease)/increase in
cash and cash
                (545,217) 559,070
equivalents
Cash and cash
equivalents at
beginning of period 2,585,670 1,181,234
          -----
Cash and cash
equivalents at end of
period
             $2,040,453 $1,740,304
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Humana Inc.
Consolidated Statements of Cash Flows
Dollars in thousands
            -----
            Twelve Months Ended
              December 31,
```

Dollar Percentage
2007 2006 Change Change

```
Cash flows from
operating activities
 Net income
                   $833,684 $487,423
 Adjustments to
  reconcile net income
  to net cash provided
  by operating
  activities:
   Depreciation and
   amortization
                    184,812 148,598
   Stock-based
   compensation
                      42,132
                               32,558
   (Benefit)
    provision for
    deferred income
                 (32,736) 70,062
   taxes
   Changes in
    operating assets
    and liabilities
    excluding the
    effects of
    acquisitions:
                    89,667
    Receivables
                              58,554
    Other assets
                    105,689
                              (365,454)
    Benefits
     payable
                  245,397 540,067
    Other
     liabilities
                (317,855) 752,032
    Unearned
     revenues
                   64,482 29,870
   Other
                  8,990 (66,998)
Net cash provided by
operating activities 1,224,262 1,686,712 ($462,450) -27.4%
Cash flows from
investing activities
 Acquisitions, net of
  cash acquired
                    (493,493) (28,062)
 Purchases of property
                     (239,244) (193,151)
  and equipment
  Proceeds from sales
  of property and
  equipment
                    26,514
                              9,623
 Purchases of
  investment
  securities
                 (3,488,631)(4,269,221)
 Proceeds from
  maturities of
  investment
  securities
                 1,387,967 1,664,332
 Proceeds from sales
  of investment
                 1,670,555 1,742,793
  securities
  Change in securities
  lending collateral (709,059) (580,380)
Net cash used in
investing activities (1,845,391) (1,654,066) ($191,325) -11.6%
Cash flows from
```

Cash flows from financing activities Receipts from CMS

```
contract deposits 2,866,170 2,002,451
 Withdrawals from CMS
 contract deposits (3,051,241) (2,124,717)
 Borrowings under
 credit agreement 1,685,000 550,000
 Repayments under
 credit agreement (1,335,000) (300,000)
 Proceeds from
 issuance of senior
 notes
           - 498,545
 Repayment of senior
 notes
         - (300,000)
 Debt issue costs
                    - (5,980)
 Change in book
                (24,379) 13,600
 overdraft
 Change in securities
 lending payable
                  709,059 580,380
 Common stock
 repurchases
                  (27,412) (26,211)
 Tax benefit from
 stock-based
 compensation
                   37,443 38,839
 Proceeds from stock
 option exercises and
           61,638 48,735
 other
Net cash provided by
financing activities 921,278 975,642 ($54,364)
                                               -5.6%
           -----
Increase in cash and
cash equivalents
                   300,149 1,008,288
Cash and cash
equivalents at
beginning of period 1,740,304 732,016
           -----
Cash and cash
equivalents at end of
period
              $2,040,453 $1,740,304
           _____
              S-7
```

Humana Inc.

Key Income Statement Ratios and Segment Operating Results Dollars in thousands

Three Months Ended December 31,

Percentage
2007 2006 Difference Change

Benefits ratio(B)

 Government Segment
 80.1%
 83.7%
 -3.6%

 Commercial Segment
 81.0%
 82.1%
 -1.1%

 Consolidated
 80.3%
 83.2%
 -2.9%

Selling, general, and administrative expense ratio(C)

 Government Segment
 13.7%
 12.3%
 1.4%

 Commercial Segment
 21.8%
 20.4%
 1.4%

 Consolidated
 16.0%
 14.7%
 1.3%

Detail of Pretax Income

Government Segment \$304,577 \$187,288 \$117,289 62.6%

Commercial Segment 54,410 53,893 517 1.0%

Consolidated \$358,987 \$241,181 \$117,806 48.8%

Detail of Pretax Margins

 Government Segment
 6.7%
 4.6%
 2.1%

 Commercial Segment
 3.0%
 3.3%
 -0.3%

 Consolidated
 5.7%
 4.3%
 1.4%

Twelve Months Ended

December 31,

Percentage 2007 2006 Difference Change

Benefits ratio(B)

 Government Segment
 83.8%
 85.0%
 -1.2%

 Commercial Segment
 80.5%
 81.7%
 -1.2%

 Consolidated
 83.0%
 84.0%
 -1.0%

Selling, general, and administrative expense ratio(C)

 Government Segment
 11.2%
 11.8%
 -0.6%

 Commercial Segment
 21.5%
 20.0%
 1.5%

 Consolidated
 13.9%
 14.3%
 -0.4%

Detail of Pretax Income

Government Segment \$1,027,531 \$513,845 \$513,686 100.0% Commercial Segment 261,769 248,240 13,529 5.4%

Consolidated \$1,289,300 \$762,085 \$527,215 69.2%

Detail of Pretax Margins

 Government Segment
 5.6%
 3.5%
 2.1%

 Commercial Segment
 3.9%
 3.7%
 0.2%

 Consolidated
 5.1%
 3.6%
 1.5%

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Humana Inc. Membership Detail In thousands

Ending Ending December 31, December 31, 2007 Average - 4Q07 2006
Medical Membership: Government Segment: Medicare Advantage - HMO
Total Medicare Advantage 1,143.0 1,140.9 1,002.6
Medicare - PDP - Standard 2,131.9 2,141.9 2,097.2 Medicare - PDP - Enhanced 1,091.5 1,089.8 1,025.4 Medicare - PDP - Complete 218.6 221.0 414.0
Total Medicare stand- alone PDPs 3,442.0 3,452.7 3,536.6
Total Medicare 4,585.0 4,593.6 4,539.2
Military services insured(B) 1,719.1 1,722.6 1,716.4 Military services ASO(B) 1,146.8 1,145.3 1,163.6
Total military services(B) 2,865.9 2,867.9 2,880.0
Medicaid insured 384.4 384.3 390.7 Medicaid ASO 180.6 183.6 178.4
Total Medicaid 565.0 567.9 569.1
Total Government Segment 8,015.9 8,029.4 7,988.3
Commercial Segment: Fully-insured medical: Group 1,547.0 1,541.7 1,563.9 Individual 246.9 238.7 182.6 Medicare supplement 14.7 13.0 7.7
Total fully-insured medical 1,808.6 1,793.4 1,754.2 ASO 1,643.0 1,574.0 1,529.6
Total Commercial Segment 3,451.6 3,367.4 3,283.8
Total medical membership 11,467.5 11,396.8 11,272.1
Specialty Membership Dental - fully-insured 2,649.3 2,642.6 959.8 Dental - ASO 990.5 990.1 492.2
Total dental 3,639.8 3,632.7 1,452.0 Vision 2,272.8 2,264.7 - Other supplemental benefits(D) 871.2 597.8 450.8
Total specialty membership

6,783.8 6,495.2 1,902.8

Total specialty membership

Year-over-year Sequential Change Ending Change
September 30, Amount Percent 2007 Amount Percent
Medical Membership: Government Segment: Medicare Advantage - HMO (4.8) -1.0% 451.7 1.4 0.3% Medicare Advantage - PPO 2.4 3.3% 71.1 3.0 4.2% Medicare Advantage - PFFS 142.8 30.2% 615.2 0.6 0.1%
Total Medicare Advantage 140.4 14.0% 1,138.0 5.0 0.4%
Medicare - PDP - Standard 34.7 1.7% 2,148.9 (17.0) -0.8% Medicare - PDP - Enhanced 66.1 6.4% 1,085.1 6.4 0.6% Medicare - PDP - Complete (195.4) -47.2% 225.7 (7.1) -3.1%
Total Medicare stand-alone PDPs (94.6) -2.7% 3,459.7 (17.7) -0.5%
Total Medicare 45.8 1.0% 4,597.7 (12.7) -0.3%
Military services insured(B) 2.7 0.2% 1,720.4 (1.3) -0.1% Military services ASO(B) (16.8) -1.4% 1,137.0 9.8 0.9%
Total military services(B) (14.1) -0.5% 2,857.4 8.5 0.3%
Medicaid insured (6.3) -1.6% 383.8 0.6 0.2% Medicaid ASO 2.2 1.2% 182.8 (2.2) -1.2%
Total Medicaid (4.1) -0.7% 566.6 (1.6) -0.3%
Total Government Segment 27.6 0.3% 8,021.7 (5.8) -0.1%
Commercial Segment: Fully-insured medical: Group (16.9) -1.1% 1,530.2 16.8 1.1% Individual 64.3 35.2% 223.7 23.2 10.4% Medicare supplement 7.0 90.9% 11.3 3.4 30.1%
Total fully- insured medical 54.4 3.1% 1,765.2 43.4 2.5% ASO 113.4 7.4% 1,533.9 109.1 7.1%

Total Commercial

Segment 167.8 5.1% 3,299.1 152.5 4.6%

Total medical

membership 195.4 1.7% 11,320.8 146.7 1.3%

Specialty Membership

Dental - fully-

insured 1,689.5 176.0% 974.7 1,674.6 171.8% Dental - ASO 498.3 101.2% 499.3 491.2 98.4%

Total dental 2,187.8 150.7% 1,474.0 2,165.8 146.9%

Vision 2,272.8 100.0% - 2,272.8 100.0%

Other supplemental

benefits(D) 420.4 93.3% 456.1 415.1 91.0%

Total specialty

membership 4,881.0 256.5% 1,930.1 4,853.7 251.5%

The Commercial Segment provides a full range of insured specialty products including dental, vision and other supplemental products. Members included in these products may not be unique to each product since members have the ability to enroll in multiple products. Approximately 500,000 members in stand-alone stop loss, long-term care, and network access products previously reported by KMG America (acquired in 4Q07) have been excluded from Humana's membership statistics since the related business is not material to Humana's operations.

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Humana Inc.

Premiums and Administrative Services Fees Detail Dollars in thousands, except per member per month

> Three Months Ended December 31,

Dollar Percentage 2007 2006 Change Change

Premium revenues

Government Segment:

Medicare Advantage \$2,800,681 \$2,302,609 \$498,072 21.6%

Medicare stand-alone

PDPs 820,320 881,994 (61,674) -7.0%

Total Medicare 3,621,001 3,184,603 436,398 13.7%

Military services

insured(B)(F) 673,362 645,892 27,470 4.3% Medicaid insured 158,174 133,877 24,297 18.1%

Total Government

Segment premiums 4,452,537 3,964,372 488,165 12.3%

Commercial Segment:

Fully-insured medical 1,451,229 1,387,855 63,374 4.6%

Specialty 209,927 104,626 105,301 100.6%

Total Commercial

Segment premiums 1,661,156 1,492,481 168,675 11.3%

Total premium revenues \$6,113,693 \$5,456,853 \$656,840 12.0%

Administrative services

fees

Military services

ASO(B)(F) \$17,599 \$14,548 \$3,051 21.0% Medicaid ASO 2,159 1,423 736 51.7% Commercial Segment 77,269 76,519 750 1.0%

Total administrative

services fees \$97,027 \$92,490 \$4,537 4.9%

D = M = = l = = = = M =

Per Member per Month (E) Three Months Ended December 31,

2007 2006

Premium revenues

Government Segment:

Medicare Advantage\$818\$766Medicare stand-alone PDPs\$79\$83

Total Medicare

Military services insured(B)(F) \$130 \$125 Medicaid insured \$137 \$112

Total Government Segment premiums

Commercial Segment:

Fully-insured medical \$270 \$264

Specialty \$12 \$21

Total Commercial Segment premiums

Total premium revenues

Administrative services fees

Military services ASO(B)(F) \$5 \$4

Medicaid ASO \$4 \$4

Commercial Segment \$10 \$13

Total administrative services fees

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Humana Inc.

Premiums and Administrative Services Fees Detail Dollars in thousands, except per member per month

Twelve Months Ended December 31, Dollar Percentage 2007 2006 Change Change Premium revenues Government Segment: Medicare Advantage \$11,173,417 \$8,499,064 \$2,674,353 31.5% Medicare standalone PDPs 3,668,425 3,050,304 618,121 20.3% -----Total Medicare 14,841,842 11,549,368 3,292,474 28.5% Military services 2,839,790 2,543,930 295,860 insured(B)(F) 11.6% Medicaid insured 555,594 520,520 35,074 6.7% Total Government Segment premiums 18,237,226 14,613,818 3,623,408 24.8% -----Commercial Segment: Fully-insured medical 5,663,000 5,704,378 (41,378) -0.7% Specialty 534,121 410,986 123,135 30.0% -----**Total Commercial** Segment premiums 6,197,121 6,115,364 81,757 Total premium revenues \$24,434,347 \$20,729,182 \$3,705,165 17.9% Administrative services fees Military services ASO(B)(F) \$65,103 \$48,019 \$17,084 35.6% Medicaid ASO 8,556 1,423 7,133 501.3% Commercial Segment 317,856 291,769 26,087 8.9% -----Total administrative services fees \$391,515 \$341,211 \$50,304 Per Member per Month (E) Twelve Months Ended December 31. -----2007 2006 Premium revenues Government Segment: Medicare Advantage \$826 \$794 Medicare stand-alone PDPs \$88 \$88 **Total Medicare**

\$138

\$120

\$123

\$104

Military services insured(B)(F)

Total Government Segment premiums

Medicaid insured

Commercial Segment:

Fully-insured medical \$269 \$260 Specialty \$16 \$21 Total Commercial Segment premiums

Total premium revenues

Administrative services fees

Military services ASO(B)(F) \$5 \$3 Medicaid ASO \$4 \$4 Commercial Segment \$12 \$12

Total administrative services fees

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Humana Inc.

Percentage of Ending Membership under Capitation Arrangements

Government Segment

Medicare Total

Medicare stand-alone Military Govt.

December 31, 2007 Advantage PDPs Services(B) Medicaid Segment

Capitated HMO hospital system

based(G) 2.4% - - - 0.3%

Capitated HMO physician group

based(G) 2.0% - - 26.6% 2.2% Risk-sharing(H) 24.1% - - 40.9% 6.3%

All other

membership 71.5% 100.0% 100.0% 32.5% 91.2%

Total medical

membership 100.0% 100.0% 100.0% 100.0% 100.0%

December 31, 2006

Capitated HMO hospital system

based(G) 3.0% - - - 0.4%

Capitated HMO physician group

based(G) 2.4% - - 26.1% 2.2% Risk-sharing(H) 27.9% - - 42.1% 6.4%

All other

membership 66.7% 100.0% 100.0% 31.8% 91.0%

Total medical

membership 100.0% 100.0% 100.0% 100.0% 100.0%

Commercial Segment

Total

Total Comm. Medical

December 31, 2007 Fully-insured ASO Segment Membership

Capitated HMO hospital

system based(G) 1.4% - 0.7% 0.5%

Capitated HMO physician

group based(G) 1.4% - 0.8% 1.8% Risk-sharing(H) 1.4% - 0.8% 4.7% All other membership 95.8% 100.0% 97.7%

93.0%

Total medical

membership 100.0% 100.0% 100.0% 100.0%

December 31, 2006

Capitated HMO hospital

system based(G) 1.9% - 1.0% 0.6%

Capitated HMO physician

group based(G) 1.7% - 0.9% Risk-sharing(H) 1.5% - 0.8% 0.9% 1.8% Risk-sharing(H) 4.8%

All other membership 94.9% 100.0% 97.3% 92.8%

Total medical

membership 100.0% 100.0% 100.0% 100.0%

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Humana Inc.

Detail of Benefits Payable Balance and Year-to-Date Changes Dollars in thousands

December 31, September 30, December 31,

2007 2007 2006

Detail of benefits payable(A)

IBNR and other benefits

payable(I) \$1,918,460 \$1,926,876 \$1,608,196

Unprocessed claim

inventories(J) 213,400 224,000 218,400

Processed claim

inventories(K) 91,938 108,593 98,033

Payable to pharmacy benefit

administrator(L) 131,663 117,880 55,104

-----Benefits payable,

excluding military

services(B) 2,355,461 2,377,349 1,979,733

Military services

IBNR(B)(M) 265,178 323,667 318,583

Other military services

benefits payable(B)(N) 76,194 89,447 112,091

Military services

benefits payable(B) 341,372 413,114 430,674

Total Benefits Payable \$2,696,833 \$2,790,463 \$2,410,407

Nine Months

Year Ended Ended Year Ended December 31, September 30, December 31,

2007 2007 2006 -----

Year-to-date changes in benefits payable, excluding military services(B)(O)

Balances at January 1 \$1,979,733 \$1,979,733 \$1,334,716

Acquisitions 41,030 - 21,198

Incurred related to:

Current year 18,015,246 13,655,982 15,374,855 Prior years(P) (242,922) (215,747) (178,998)

-----Total incurred 17,772,324 13,440,235 15,195,857

Paid related to:

Current year (16,012,828) (11,636,269) (13,532,139) Prior years (1,424,798) (1,406,350) (1,039,899)

(17,437,626) (13,042,619) (14,572,038) Total paid

Balances at end of period \$2,355,461 \$2,377,349 \$1,979,733

Nine Months

December 31, September 30, December 31,

2007 2007 2006 -----

Summary of Consolidated

Benefits Expense:

Total benefits expense

incurred, per above \$17,772,324 \$13,440,235 \$15,195,857

Military services

benefits(B) 2,481,815 1,905,033 2,208,033

Future policy reserve

expense(Q) 16,392 13,012 17,314

Consolidated Benefits

Expense 20,270,531 15,358,280 17,421,204

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Benefits Reserves Statistics(R)

Receipt Cycle Time(S)

	Percentage								
2007	2006	Change	Chang	ge					
1st Quarter Average	15.6	16.1	(0.5)	-3.1%					
2nd Quarter Average	15.6	15.8	(0.2)	-1.3%					
3rd Quarter Average	15.9	16.0	(0.1)	-0.6%					
4th Quarter Average	15.1	15.8	(0.7)	-4.4%					
Full Year Average	15.6	15.9	(0.3)	-1.9%					
=======	==== ===	======	=====:	======					

Unprocessed Claims Inventories

Date			Claim I Cou		Numl Days	oer of on Hand
12/31/	2005	\$148	3,200	49	8,400	4.6
3/31/2	2006	\$185	,300	683	3,900	5.6
6/30/2	2006	\$193	,700	702	2,000	4.8
9/30/2	2006	\$187	,900	623	3,900	5.4
12/31/	2006	\$218	3,400	75	7,700	6.1
3/31/2	2007	\$222	,300	747	7,200	5.5
6/30/2	2007	\$211	,300	751	,600	4.9
9/30/2	2007	\$224	,000	819	9,100	6.1
12/31/	/2007	\$213	3,400	68	3,500	5.0

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Humana Inc.

Benefits Reserves Statistics (Continued)(R)

Days in Claims Payable(A)(T)

Days in

Claim DCP

Payable Annual Percentage Excluding Annual Percentage Quarter Ended (DCP) Change Change Capitation Change Change

 12/31/2005
 50.3
 10.8
 27.3%
 56.6
 12.6
 28.6%

 3/31/2006
 53.5
 11.4
 27.2%
 60.5
 12.5
 26.1%

 6/30/2006
 55.8
 9.7
 21.0%
 62.0
 9.6
 18.3%

 9/30/2006
 57.5
 7.2
 14.2%
 64.3
 5.5
 9.4%

 12/31/2006
 56.3
 6.0
 11.9%
 64.0
 7.4
 13.1%

 3/31/2007
 59.3
 5.8
 10.8%
 66.0
 5.5
 9.0%

 6/30/2007
 60.0
 4.2
 7.5%
 68.5
 6.5
 10.5%

 9/30/2007
 61.8
 4.3
 7.5%
 70.2
 5.9
 9.2%

Year-to-Date Change in Days in Claims Payable(A)(U)

2007 2006 DCP - 4th quarter of prior year 56.3 50.3 Components of year-to-date change in DCP: Change in claims receipt cycle time (1.0)(1.5)Change in unprocessed claims inventories (0.1)2.0 Change in processed claims inventories (0.1)0.4 Change in pharmacy payment cutoff 0.3 0.0 Change in provider payables under risk arrangements 3.4 3.0 All other 1.4 2.1 (V) DCP - current quarter 60.2 56.3 _____ S-15 Humana Inc. GAAP to non-GAAP Reconciliation In thousands, except per common share results 2007 2008 Forecasted EPS and Pretax Income EPS Growth Rate -----Consolidated **GAAP** \$1,289,300 \$4.91 \$5.35 to \$5.55 9%-13% Non GAAP adjustment for favorable prior year claims development (68,878) (0.25) Non-GAAP(W) \$1,220,422 \$4.66 \$5.35 to \$5.55 15%-19% 2007 -----Government Segment Pretax Income **GAAP** \$1,027,531 Non GAAP adjustment for favorable prior year (68,878)claims development Non-GAAP(W) \$958,653

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Humana Inc.

Footnotes to Statistical Schedules and Supplementary Information 4Q07 Earnings Release

Footnotes

- (A) Prior period amount associated with future policy benefits payable have been reclassified to conform with the current period classification. Future policy benefits payable includes long-term individual product reserves previously classified with benefits payable and reinsurance liabilities previously classified with other long-term liabilities. See also Note Q.
- (B) The company has renamed "medical expenses" as "benefit expenses" and the related "medical expense ratio" as "benefits ratio" reflecting the expansion of its specialty offerings in 4Q07. The company has also renamed "TRICARE" as "military services" reflecting the addition of contracts with the Department of Veteran Affairs in 4Q07.
- (C) The selling, general and administrative (SG&A) expense ratio is defined as SG&A expenses as a percent of premiums, administrative services fees and other revenue.
- (D) Other supplemental benefits include life, disability, and fixed benefit health plans including cancer and critical illness policies.
- (E) Computed based on average membership for the period (i.e., monthly ending membership during the period divided by the number of months in the period).
- (F) Military services revenues are not contracted on a per-member basis.
- (G) In a limited number of circumstances, the company contracts with hospitals and physicians to accept financial risk for a defined set of HMO membership. In transferring this risk, the company prepays these providers a monthly fixed-fee per member to coordinate substantially all of the medical care for their capitated HMO membership, including some health benefit administrative functions and claims processing. For these capitated HMO arrangements, the company generally agrees to reimbursement rates that target a benefits ratio. Providers participating in hospital-based capitated HMO arrangements generally receive a monthly payment for all of the services within their system for their HMO membership. Providers participating in physician-based capitated HMO arrangements generally have subcontracted specialist physicians and are responsible for reimbursing such physicians and hospitals for services rendered to their HMO membership.
- (H) In some circumstances, the company contracts with physicians under risk-sharing arrangements whereby physicians have assumed some level of risk for all or a portion of the medical costs of their HMO membership. Although these arrangements do include capitation payments for services rendered, the company processes substantially all of the claims under these arrangements.
- (I) IBNR represents an estimate of benefit expenses payable for claims incurred but not reported (IBNR) at the balance sheet date. The level of IBNR is primarily impacted by membership levels, benefit claim trends and the receipt cycle time, which represents the length of time between when a claim is initially incurred and when the claim form is received (i.e. a shorter time span results in lower reserves for claims IBNR). Other benefits payable includes amounts payable to providers under capitation

- arrangements.
- (J) Unprocessed claim inventories represent the estimated valuation of claims received but not yet fully processed.
- (K) Processed claim inventories represent the estimated valuation of processed claims that are in the post-claim-adjudication process, which consists of administrative functions such as audit and check batching and handling.
- (L) The balance due to the company's pharmacy benefit administrator fluctuates as a result of the number of business days in the last payment cycle of the month. Payment cycles are every 10 days (10th & 20th of month) and the last day of the month.
- (M) Military services IBNR primarily fluctuates due to benefit expense inflation and changes in the utilization of benefits. Amount includes unprocessed claim inventories as an independent third party administrator processes all military services benefit claims on the company's behalf.
- (N) Other military benefits payable may include liabilities to subcontractors and/or risk share payables to the Department of Defense. The level of these balances may fluctuate from period to period due to the timing of payment (cutoff) and whether or not the balances are payables or receivables (receivables from the Department of Defense are classified as receivables in the company's balance sheet).
- (O) The table excludes activity associated with military services benefits payable, because the federal government bears a substantial portion of the risk associated with financing the cost of health benefits. More specifically, the risk-sharing provisions of the military services contracts with the federal government and with subcontractors effectively limit profits and losses when actual claim experience varies from the targeted claim amount negotiated annually. As a result of these contract provisions, the impact of changes in estimates for prior year military services benefits payable are substantially offset by the associated changes in estimates of revenue from health care services reimbursements. As such, any impact on our results of operations is reduced substantially, whether positive or negative.
- (P) Amounts incurred related to prior years vary from previously estimated liabilities as the claims ultimately are settled. Negative amounts reported for incurred related to prior years result from claims being ultimately settled for amounts less than originally estimated (favorable development). There were no changes in the approach used to determine our estimate of claim reserves during the quarter.
- (Q) Future policy reserve expense has a related liability classified as a long-term liability on the balance sheet.
- (R) Benefits reserves statistics represents fully insured medical claims data and excludes military services claims data and specialty benefits.
- (S) The receipt cycle time measures the average length of time between when a claim was initially incurred and when the claim form was received. Receipt cycle time data for our largest claim processing platforms represent 70% to 75% of the company's fullyinsured claims volume. Pharmacy and specialty claims, including dental, vision and other supplemental benefits, are excluded from this measurement.
- (T) A common metric for monitoring benefits payable levels relative to the benefit expense is days in claims payable, or DCP, which represents the benefits payable at the end of the period divided by average benefit expenses per day in the quarterly period. Since the company has some providers under capitation payment arrangements (which do not require a benefits payable IBNR reserve), the company has also summarized this metric excluding capitation expense. In addition, this calculation excludes the impact of the company's military services and stand-alone PDP

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Humana Inc.
Footnotes to Statistical Schedules and Supplementary Information (Continued)
4Q07 Earnings Release

Footnotes (Continued)

- (U) DCP fluctuates due to a number of issues, the more significant of which are detailed in the rollforward of DCP from the fourth quarter of the prior year. Growth in certain product lines can also impact DCP for the quarter since a provision for claims would not have been recorded for members that had not yet enrolled earlier in the quarter, yet those members would have a provision and corresponding reserve recorded upon enrollment later in the quarter. This analysis excludes the impact of military services and Medicare stand-alone PDPs upon DCP.
- (V) Increase primarily relates to growth in the Medicare Advantage private fee-for-service product membership and related reserves during the year.
- (W) These non-GAAP numbers exclude favorable development in the Government Segment related to prior year matters of approximately \$68.9 million, or \$0.25 per diluted share, that are not expected to recur in future periods. The favorable claims development resulted from 1) the resolution of first year (2006) Part D implementation matters including enrollment discrepancies and the related impact on claims estimates (\$54.0 million, or \$0.20 per share) and 2) the adjustment of military services reserves as a result of the settlement of the claims payment accuracy provision for prior option periods under the South contract (\$14.9 million, or \$0.05 per share). The company believes that these non-GAAP measures, when presented in conjunction with the comparable GAAP measures, are useful to both management and its investors in analyzing the company's ongoing business and operating performance. Internally, management uses these non-GAAP financial measures as indicators of business performance, as well as for operational planning and decision making purposes. These non-GAAP financial measures should be considered in addition to, but not as a substitute for, or superior to, financial measures prepared in accordance with GAAP.

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SOURCE: Humana Inc.

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