

# **Humana Reports Second Quarter and First Half 2003 Results**

July 28, 2003



View Press Release in PDF format

LOUISVILLE, Ky., July 28 /PRNewswire-FirstCall/ -- Humana Inc. (NYSE: HUM) today reported results for the second guarter ended June 30, 2003 and comparative amounts for the quarter ended June 30, 2002 as follows:

> 2003 2Q02 2003 GAAP(1) GAAP(1) Adjusted(2)

Earnings per diluted share \$.43 \$.27 \$.37

Net income (in thousands) \$69,276 \$45,359 \$59,168

Pre-tax margin 3.4% 2.4% 3.0%

(See "Footnote Definitions" section of this press release.)

Second quarter 2003 adjusted earnings per diluted share of \$.37 increased 37 percent compared to the same period in the prior year. The improvement was driven primarily by increasing operating margins in the company's Commercial segment, as well as TRICARE revenue adjustments which were both earlier and greater than had previously been expected. Adjusted net income for the second quarter improved 30 percent compared to that for the same period in the prior year. The adjusted pre-tax margin of 3.0 percent increased 60 basis points from the second guarter of 2002.

Results for the six months ended June 30, 2003 and 2002 are as follows:

First Half First Half First Half 2003 2002 2003

GAAP(1) GAAP(1) Adjusted(2)

Earnings per

diluted share \$.55 \$.62 \$.68

Net income

\$92,129 \$109,192 (in thousands) \$100,506 Pre-tax margin 2.5% 2.4% 2.8%

(See "Footnote Definitions" section of this press release.)

Adjusted earnings per diluted share for the six months ended June 30, 2003 of \$.68 increased 24 percent compared to \$.55 for the six months ended June 30, 2002. Net income on an adjusted basis improved 19 percent for the first half of 2003 versus the first half of 2002.

"We are particularly pleased with this quarter's results as they provide further evidence of the soundness of our Commercial strategy," said Michael B. McCallister, Humana's chief executive officer. "Humana's reputation in the Commercial segment as an innovator in solutions for employers is not only growing, it is leading to an increase in sales activity. That activity, combined with consistent pricing discipline, has helped drive the improved results for our second quarter. We anticipate our innovative products will continue to accelerate interest in all of our products and, in turn, improved results for Humana."

# Unusual Items

During the first half of 2003, the company recorded the following items that were not reflective of the run-rate operations of the company. Management believes these unusual items should be excluded to properly reflect the run-rate operations of the company and to provide better comparability to prior year results.

One unusual item was recorded during the second quarter ended June 30, 2003 as follows:

(in thousands, except Statement of per share amounts) Income Earnings per Line Item Pre-tax After-tax diluted

Impacted Impact Impact share Impact

Gain on sale of venture capital investment Investment income \$15,200 \$10,108 \$.06

(See "Footnote Definitions" section of this press release.)

Unusual items recorded during the six months ended June 30, 2003 were as follows:

(in thousands, except per share amounts)

Statement of Earnings per Income Line Pre-tax After-tax diluted share Item Impact Impact Impact

Gain on sale

of venture Investment

capital investment income \$15,200 \$10,108 \$.06

Building and Restructuring

equipment writedown charge (17,233) (10,529) (.07) Software abandonment Restructuring (13,527) (8,265) (.05)

charge

Total unusual items(4) \$(15,560) \$(8,686) \$(.05)

(See "Footnote Definitions" section of this press release.)

Segment Results

Pre-tax income and margins for the company's business segments for the second quarters and six months ended June 30, 2003 and 2002 were as follows:

Pre-tax income

(in thousands) 2Q03 2Q02 2Q03

GAAP(1) GAAP(1) Adjusted(2)

 Commercial segment
 \$43,757
 \$14,893
 \$31,334

 Government segment
 60,433
 51,812
 57,656

 Consolidated
 \$104,190
 \$66,705
 \$88,990

Pre-tax margins

2Q03 2Q02 2Q03

GAAP(1) GAAP(1) Adjusted(2)

 Commercial segment
 2.6%
 1.0%
 1.9%

 Government segment
 4.5%
 3.8%
 4.3%

 Consolidated
 3.4%
 2.4%
 3.0%

Pre-tax income

(in thousands) First Half 2003 First Half 2002 First Half 2003

GAAP(1) GAAP(1) Adjusted(2)

 Commercial segment
 \$80,996
 \$40,988
 \$86,425

 Government segment
 70,596
 94,496
 80,727

 Consolidated
 \$151,592
 \$135,484
 \$167,152

Pre-tax margins

First Half 2003 First Half 2002 First Half 2003 GAAP(1) GAAP(1) Adjusted(2)

Commercial segment 2.4% 1.4% 2.6% Government segment 2.7% 3.6% 3.1% Consolidated 2.5% 2.4% 2.8%

(See "Footnote Definitions" section of this press release.)

Revenues and Membership

Consolidated revenues and membership for the second quarters and the six months ended June 30, 2003 and 2002 were as follows:

#### Consolidated

(in thousands) 2003 2002 2003 GAAP(1) GAAP(1) Adjusted(2)

Second quarter -

total revenues \$3,029,958 \$2,831,940 \$3,014,758

First Half -

\$5,946,474 total revenues \$5,961,674 \$5,564,522

Second quarter -Ending medical

membership 6,640,900 6,572,000 6,640,900

(See "Footnote Definitions" section of this press release.)

Commercial segment premiums and administrative services fees and membership for the second quarters and the six months ended June 30, 2003 and 2002 were as follows:

Commercial Segment

First Half First Half

(in thousands) 2Q03 2Q02 2003 2002 GAAP(1) GAAP(1) GAAP(1) GAAP(1)

**Premiums** \$1,630,554 \$1,437,087 \$3,246,110 \$2,863,075

Administrative

services fees 30,356 25,576 59,946 50,723

Total premiums and

administrative

\$1,660,910 \$1,462,663 \$3,306,056 \$2,913,798 services fees

Ending medical

membership 3,020,700 2,947,100 3,020,700 2,947,100

(See "Footnote Definitions" section of this press release.)

Commercial segment medical membership grew by 2.5 percent from June 30, 2002 to June 30, 2003. Commercial premium yields were within the 13 to 15 percent range for the second quarter of 2003. These factors contributed to a year-over-year increase in total premiums and administrative services fees for the Commercial segment of 14 percent for the second quarter of 2003 and 13 percent for the six months ended June 30, 2003.

Government segment premiums and administrative services fees and membership for the second quarters and the six months ended June 30, 2003 and 2002 were as follows:

# Government Segment

(in thousands) First Half First Half 2Q03 2Q02 2003 2002

> GAAP(1) GAAP(1) GAAP(1) GAAP(1)

**Premiums** \$ 1,282,851 \$1,306,652 \$2,510,244 \$2,522,476

Administrative

services fees 41,312 38,255 72,858 78,121

Total premiums

and administrative

services fees \$1,324,163 \$1,344,907 \$2,583,102 \$2,600,597 **Ending medical** 

membership 3,620,200 3,624,900 3,620,200 3,624,900

(See "Footnote Definitions" section of this press release.)

As expected, government segment premiums and administrative services fees decreased year-over-year by 2 percent in the second quarter of 2003 and by 1 percent during the six months ended June 30, 2003.

Medicare+Choice membership totaled 324,200 at June 30, 2003, a decline of 29,900 members from the prior year's quarter. Medicare+Choice premium yield for the second quarter of 2003 was within the 4 to 6 percent range. TRICARE's insured membership totaled 1,750,800 at June 30, 2003, essentially flat versus the June 30, 2002 level. TRICARE ASO membership was 1,052,500 at the end of the second quarter of 2003, up 3 percent from the second quarter of 2002. TRICARE premium revenues and administrative services fees increased year-over-year by approximately 1 percent during the second quarter of 2003 and increased approximately 4 percent for the six months of 2003 versus the same period in the prior year.

Medicaid membership of 492,700 at June 30, 2003 grew by approximately 1 percent from June 30, 2002. Approximately 85 percent of the company's Medicaid membership is in Puerto Rico.

### Medical and SG&A Expenses

The company's medical expense ratio (medical expenses as a percent of premiums) and SG&A expense ratio (SG&A expenses as a percent of premiums and administrative services fees) for the quarters and six months ended June 30, 2003 and 2002 were as follows:

	First Half First Half					
2Q03	2Q02	2003	2002			
Medical expense						
ratio - GAAP(1)	83.9%	84.4%	83.7%	83.8%		
SG&A expense						
ratio - GAAP(1)	15.0%	14.8%	15.2%	15.4%		
(See "Footnote Definitions" section of this press release.)						

The company continues to experience favorable development in its estimates of prior years' medical claims liabilities. However, management has consistently applied the same level of conservatism in its reserving methodology. Consequently, these prior year favorable developments had no favorable impact on the company's year-to-date results from operations.

### Cash flows from operations

Cash flows provided by (used in) operations for the second quarters and the six months ended June 30, 2003 and 2002 were as follows:

```
(in thousands) First Half First Half 2003 2002 2003 2002

GAAP(1) $161,496 $(43,778) $53,266 $(183,915) Normalized(3) $161,496 $(43,778) $259,021 $32,713

(See "Footnote Definitions" section of this press release.)
```

Share Repurchase Program

The company announced that its Board of Directors authorized the use of up to \$100 million for the repurchase of its common shares, replacing the outstanding share repurchase program under which the company repurchased 8.6 million shares for an aggregate purchase price of \$94.9 million, an average price of \$10.98 per share. The company had 161.7 million shares outstanding as of June 30, 2003. The company said that the shares may be purchased from time to time at prevailing prices in the open market or in privately-negotiated transactions.

### Guidance

The company offered the following earnings guidance for the investor community:

For the Full Year 2003: Projected \$1.39 to \$1.42 Earnings per diluted share - GAAP(1) Earnings per diluted share - Adjusted(2) \$1.44 to \$1.47 Consolidated revenues - GAAP(1) Over \$12 billion Commercial segment pretax income - GAAP(1) Over \$125 million Commercial segment pretax income - Adjusted(2) Over \$130 million Commercial segment medical membership (fully insured and ASO combined) Organic growth of 2% to 3% Commercial premium yields 13% to 15%

Commercial medical cost trends 12% to 14%

Commercial segment SG&A

expense ratio - GAAP(1) 16.3% to 16.5%

Medicare+Choice membership 310,000 to 320,000

by year end

Medicare+Choice premium yields 4% to 6%
Medicare+Choice medical cost trends 4% to 6%
TRICARE pretax margin Approximately 3%

TRICARE receivables \$300 million to \$325 million

Government segment SG&A

expense ratio - GAAP(1) Relatively unchanged year

over year

Cash flows from operations -

GAAP(1) and Normalized(3) \$375 million to \$400 million Capital expenditures Approximately \$95 million

Effective tax rate 34%

For the Third Quarter of 2003: Projected Earnings per diluted share - GAAP(1) \$.37 to \$.38

Effective tax rate 33.5%

For the Full Year 2004: Projected

Earnings per diluted share - GAAP(1) Approximately \$1.60

(range of \$1.55 to \$1.65)

Effective tax rate 36%

(See "Footnote Definitions" section of this press release.)

### **Footnote Definitions**

- 1 Generally Accepted Accounting Principles ("GAAP")
- 2 Adjusted results exclude from GAAP results the impact of unusual items recorded during the first and second quarters of 2003. The statistics pages at the end of this press release provide a reconciliation of GAAP to adjusted results for the quarter and six months ended June 30, 2003. The detail of the adjustments also is described in the "Unusual Items" section of this press release.
- 3 Normalized cash flows from operations give effect to the usual adjustment for the timing of the receipt of the Medicare+Choice premium payment from the Centers for Medicare and Medicaid Services ("CMS"). The fixed monthly payment from CMS is payable to Humana on the first day of each month. However, if the first of the month falls on a weekend or a holiday, the company receives that payment early, often resulting in a significant impact on cash flows from operations. The statistics pages at the end of this press release provide a reconciliation of GAAP to normalized cash flows from operations.
- 4 Mathematical differences due to rounding in earnings per share calculations.

## Conference Call

Humana will host a conference call, as well as a virtual slide presentation, at 9:00 a.m. EDT today to discuss its financial results for the quarter and earnings guidance.

All parties interested in the audio only portion of the conference call are invited to dial 888-625-7430. No password is required. The company suggests participants dial in approximately ten minutes in advance of the call.

A live virtual presentation (audio with slides) will be available and may be accessed via Humana's Investor Relations page at www.humana.com. The company suggests web participants sign on approximately 15 minutes in advance of the call. The company also suggests web participants visit the site well in advance of the call to run a system test and to download any free software needed to view the presentation.

For those unable to participate in the live event, the virtual presentation archive will be available in the Presentations section of the Investor Relations

page at www.humana.com, approximately two hours following the live web cast. An audio recording of the conference call will also be available in the Audio Archives located on the Investor Relations page at www.humana.com approximately two hours after the live call.

This news release contains forward-looking statements. The forward-looking statements made in the news release are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements may be significantly impacted by certain risks and uncertainties described in the following documents, as filed by Humana with the Securities and Exchange Commission:

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health benefits companies, with approximately 6.6 million medical members located primarily in 18 states and Puerto Rico. Humana offers coordinated health insurance coverage and related services - through traditional and Internet-based plans - to employer groups, government- sponsored plans, and individuals.

More information regarding Humana is available via the Internet at www.humana.com, including copies of:

- \* Annual report to stockholders;
- \* Securities and Exchange Commission filings;
- \* Most recent investor conference presentation;
- \* Quarterly earnings press releases;
- \* Audio archive of most recent earnings release conference call;
- \* Calendar of events (includes upcoming earnings conference call dates, times, and access number, as well as planned participation in investor conferences).

Humana Inc. In thousands

June 30, Percent
Ending Medical Membership 2003 2002 Difference Change

Commercial:

Fully insured 2,350.4 2,319.6 30.8 1.3 ASO 670.3 627.5 42.8 6.8 Total Commercial 3,020.7 2,947.1 73.6 2.5

Government:

Medicare+Choice 324.2 354.1 (29.9)(8.4)Medicaid 492.7 487.9 4.8 1.0 TRICARE 1,750.8 1,761.0 (10.2)(0.6)TRICARE ASO 1,052.5 1,021.9 30.6 3.0 Total Government 3,620.2 3,624.9 (0.1)(4.7)Total ending medical membership 6,640.9 6,572.0 68.9 1.0

June 30, Percent
Ending Specialty Membership 2003 2002 Difference Change

Commercial:

Dental-fully insured 745.7 777.4 (31.7)(4.1)Dental-ASO 365.1 308.3 56.8 18.4 1,110.8 1,085.7 **Total Dental** 25.1 2.3 Group life 510.5 529.7 (19.2)(3.6)Short-term disability 20.7 22.8 (9.2)(2.1)Total ending specialty membership 1,642.0 1,638.2 3.8 0.2

Three months ended Six months ended June 30, June 30,

Premiums 2003 2002 2003 2002

Commercial:

Fully insured medical \$1,551,619 \$1,353,273 \$3,088,572 \$2,696,534

<sup>\*</sup> Form 10-K for the year ended December 31, 2002;

<sup>\*</sup> Form 10-Q for the quarter ended March 31, 2003.

Specialty 78,935 83,814 157,538 166,541

Total Commercial 1,630,554 1,437,087 3,246,110 2,863,075

Government:

 Medicare+Choice
 630,432
 662,480
 1,266,274
 1,334,666

 Medicaid
 116,005
 113,234
 237,235
 224,487

 TRICARE
 536,414
 530,938
 1,006,735
 963,323

 Total Government
 1,282,851
 1,306,652
 2,510,244
 2,522,476

 Total premiums
 \$2,913,405
 \$2,743,739
 \$5,756,354
 \$5,385,551

Three months ended Six months ended

June 30, June 30,

Administrative services fees 2003 2002 2003 2002

Commercial \$30,356 \$25,576 \$59,946 \$50,723 Government 41,312 38,255 72,858 78,121

**Total Administrative** 

services fees \$71,668 \$63,831 \$132,804 \$128,844 Humana Inc.

Dollars in thousands, except per share results

Three months ended

Adjusted

Consolidated Statements June 30, Unusual June 30, June 30,

of Income 2003 Item 2003 2002

Revenues:

Premiums \$2,913,405 \$-- \$2,913,405 \$2,743,739

Administrative services

fees 71,668 -- 71,668 63,831

Investment income 43,228 (15,200) 28,028 22,681

Other income 1,657 -- 1,657 1,689

Total revenues 3,029,958 (15,200) 3,014,758 2,831,940

Operating expenses:

Medical 2,444,977 -- 2,444,977 2,316,188

Selling, general and

administrative 448,537 -- 448,537 414,433 Depreciation 25,550 -- 25,550 26,306

Other intangible

amortization 2,903 -- 2,903 3,931 Restructuring charge - -- -- --

Total operating expenses 2,921,967 -- 2,921,967 2,760,858 Income from operations 107,991 (15,200) 92,791 71,082

Interest expense 3,801 -- 3,801 4,377

Income before income taxes 104,190 (15,200) 88,990 66,705 Provision for income taxes 34,914 (5,092) 29,822 21,346

Net income \$69,276 \$(10,108) \$59,168 \$45,359

Basic earnings per common

share \$0.44 \$(0.06) \$0.38 \$0.28

Diluted earnings per common

share \$0.43 \$(0.06) \$0.37 \$0.27

Shares used in computing

basic earnings per common

share (000's) 157,395 157,395 157,395 164,853

Shares used in computing

diluted earnings per common

share (000's) 161,149 161,149 161,149 168,860

**Key Ratios** 

Medical expense ratio

 Commercial
 83.0%
 - 83.0%
 83.9%

 Government
 85.1%
 - 85.1%
 85.0%

 Total
 83.9%
 - 83.9%
 84.4%

Selling, general, and administrative expense

ratio

 Commercial
 16.8%
 - 16.8%
 16.4%

 Government
 12.7%
 - 12.7%
 13.0%

 Total
 15.0%
 - 15.0%
 14.8%

Humana Inc.

Dollars in thousands, except per share results

Six months ended

Adjusted

Consolidated Statements June 30, Unusual June 30, June 30,

of Income 2003 Items 2003 2002

Revenues:

Premiums \$5,756,354 \$-- \$5,756,354 \$5,385,551

Administrative

services fees 132,804 -- 132,804 128,844 Investment income 69,045 (15,200) 53,845 46,989

Other income 3,471 -- 3,471 3,138

Total revenues 5,961,674 (15,200) 5,946,474 5,564,522

Operating expenses:

Medical 4,816,411 -- 4,816,411 4,510,727

Selling, general and

administrative 895,582 -- 895,582 849,497 Depreciation 52,759 -- 52,759 52,171

Other intangible

amortization 6,834 -- 6,834 7,862 Restructuring charge 30,760 (30,760) -- --

Total operating

expenses 5,802,346 (30,760) 5,771,586 5,420,257 Income from operations 159,328 15,560 174,888 144,265

Interest expense 7,736 -- 7,736 8,781

Income before

income taxes 151,592 15,560 167,152 135,484

Provision for

income taxes 51,086 6,874 57,960 43,355 Net income \$100,506 \$8,686 \$109,192 \$92,129

Basic earnings

per common share (A) \$0.64 \$0.06 \$0.69 \$0.56

Diluted earnings

per common share (A) \$0.62 \$0.05 \$0.68 \$0.55

Shares used in

computing basic earnings

per common share (000's) 157,565 157,565 157,565 164,555

Shares used in computing

diluted earnings

per common

share (000's) 160,982 160,982 160,982 168,274

**Key Ratios** 

Medical expense ratio

Commercial 82.2% -- 82.2% 82.9% Government 85.6% -- 85.6% 84.7%

Total 83.7% -- 83.7% 83.8%

Selling, general, and

administrative expense ratio

 Commercial
 16.8%
 - 16.8%
 17.0%

 Government
 13.2%
 - 13.2%
 13.6%

 Total
 15.2%
 - 15.2%
 15.4%

(A) Mathematical differences due to rounding in earnings per share calculations.

Humana Inc.

Dollars in thousands, except per share results

#### Three months ended

Adjusted

June 30, Unusual June 30, June 30,

Operating Results by Segment 2003 Item 2003 2002

Commercial:

Income before income taxes \$43,757 \$(12,423) \$31,334 \$14,893

Interest expense 3,105 -- 3,105 3,197

Depreciation and amortization 17,744 -- 17,744 17,463 Commercial EBITDA \* 64,606 (12,423) 52,183 35,553

Government:

Income before income taxes 60,433 (2,777) 57,656 51,812

Interest expense 696 -- 696 1,180

Depreciation and amortization 10,709 -- 10,709 12,774 Government EBITDA \* 71,838 (2,777) 69,061 65,766

Consolidated:

Net income 69,276 (10,108) 59,168 45,359

Provision for income taxes 34,914 (5,092) 29,822 21,346 Income before income taxes 104,190 (15,200) 88,990 66,705

Interest expense 3,801 -- 3,801 4,377

Depreciation and amortization 28,453 -- 28,453 30,237

Consolidated EBITDA \* \$136,444 \$(15,200) \$121,244 \$101,319

# Six months ended

Adjusted

June 30, Unusual June 30, June 30,

Operating Results by Segment 2003 Items 2003 2002

Commercial:

Income before income taxes \$80,996 \$5,429 \$86,425 \$40,988

Interest expense 6,168 -- 6,168 6,256

Depreciation and amortization 36,972 -- 36,972 34,630

Commercial EBITDA \* 124,136 5,429 129,565 81,874

Government:

Income before income taxes 70,596 10,131 80,727 94,496

Interest expense 1,568 -- 1,568 2,525

Depreciation and amortization 22,621 -- 22,621 25,403 Government EBITDA \* 94,785 10,131 104,916 122,424

Consolidated:

Net income 100,506 8,686 109,192 92,129

Provision for income taxes 51,086 6,874 57,960 43,355

Income before income taxes 151,592 15,560 167,152 135,484

Interest expense 7,736 -- 7,736 8,781

Depreciation and amortization 59,593 -- 59,593 60,033

Consolidated EBITDA \* \$218,921 \$15,560 \$234,481 \$204,298

\* EBITDA represents earnings (including investment and other income) before interest expense, income taxes, depreciation and amortization. EBITDA is not a measure under accounting principles generally accepted in the United States and may not be similar to EBITDA measures of other companies. We believe EBITDA is an important indicator of the cash content of the Company's operating income, and as such the quality of net income. Accordingly, we believe the most directly comparable GAAP measure is net income and, therefore, we have reconciled consolidated EBITDA to consolidated net income. Because income taxes are not allocated to the segments, we have reconciled segment EBITDA to income before income taxes.

#### Humana Inc.

Dollars in thousands, except per share results

June 30, March 31, December 31,

Consolidated Balance Sheets 2003 2003 2002

#### Assets

Current assets:

Cash and cash equivalents \$754,942 \$532,652 \$721,357 Investment securities \$1,399,220 1,411,356 1,405,833

Receivables, net:

Premiums 402,821 472,972 348,562 Administrative services fees 36,688 55,726 68,316

Other 223,800 258,481 250,857

Total current assets 2,817,471 2,731,187 2,794,925

Property and equipment, net 417,446 423,465 459,842

#### Other assets:

Long-term investment securities 329,178 312,517 288,724

Goodwill 776,874 776,874 776,874 Other 152,885 185,144 279,665

Total other assets 1,258,937 1,274,535 1,345,263 Total assets \$4,493,854 \$4,429,187 \$4,600,030

Liabilities and Stockholders' Equity

Current liabilities:

Medical and other expenses payable \$1,287,364 \$1,226,043 \$1,142,131

Trade accounts payable and accrued

 expenses
 455,541
 512,723
 552,689

 Book overdraft
 79,536
 84,579
 94,882

Unearned premium revenues 100,445 117,604 335,757

 Short-term debt
 265,000
 265,000
 265,000

 Total current liabilities
 2,187,886
 2,205,949
 2,390,459

 Long-term debt
 334,610
 334,328
 339,913

 Other long-term liabilities
 265,098
 268,131
 263,184

 Total liabilities
 2,787,594
 2,808,408
 2,993,556

Commitments and contingencies

Stockholders' equity:

Preferred stock, \$1 par; 10,000,000

shares authorized; none issued -- --

Common stock, \$0.16 2/3 par; 300,000,000 shares authorized; 172,263,921 shares issued at June

30, 2003 28,708 28,562 28,556

Capital in excess of par value 938,648 931,460 931,089 Retained earnings 821,383 752,107 720,877

Accumulated other comprehensive

income 29,839 23,257 22,455

Unearned restricted stock

compensation (1,469) (3,961) (6,516)

Treasury stock, at cost, 10,606,303

shares at June 30, 2003 (110,849) (110,646) (89,987) Total stockholders' equity 1,706,260 1,620,779 1,606,474 Total liabilities and stockholders'

equity \$4,493,854 \$4,429,187 \$4,600,030

Debt to total capitalization ratio 26.0% 27.0% 27.4%

Humana Inc.

Dollars in thousands

Three months ended Six months ended Consolidated Statements June 30, June 30, of Cash Flows 2003 2002 2003 2002 Cash flows from operating activities \$69,276 \$45,359 \$100,506 \$92,129 Net income Adjustments to reconcile net income to net cash provided by operating activities: Non-cash restructuring charge 30,760 Depreciation and amortization 28,453 30,237 59,593 60,033 Provision for deferred income taxes 7,408 10,158 11,054 23,038 Changes in operating assets and liabilities: Receivables 89,189 (145,383) 40,636 (191,193) (28,312) (25,330) (22,627) (27,728) Other assets Medical and other expenses payable 61,321 44,326 145,233 108,303 Other liabilities (31,057) (5,878) (60,069) (16,682) Unearned revenues (17,159) (4,320) (235,312) (242,078) Other (17,623) 7,053 (16,508) 10,263 Net cash provided by (used in) operating activities 161,496 (43,778) 53,266 (183,915) Timing of Medicare+Choice premium payment from **CMS** -- 205,755 216,628 Normalized net cash provided by (used in) operating activities 161,496 (43,778) 259,021 32,713

## Cash flows from

investing activities

Purchases of property

and equipment, net (20,843) (24,365) (42,477) (56,730)

Divestiture -- -- 1,109

Purchases of

investment securities (716,035) (572,962) (2,261,276) (998,097)

Proceeds from maturities of

investment securities 188,003 62,017 384,926 177,971

Proceeds from sales of

investment securities 576,928 565,540 1,897,174 869,436

Net cash provided by (used in) investing

activities 28,053 30,230 (21,653) (6,311)

Cash flows from financing activities
Proceeds from swap

exchange 31,556 -- 31,556 -

Net commercial paper

conduit borrowings -- 2,000 -- 2,000

Change in book

overdraft (5,043) (30,151) (15,346) (19,478)

Common stock

repurchases (203) -- (21,020) --Other 6,431 6,517 6,782 6,984

Net cash provided by (used in) provided by

financing activities 32,741 (21,634) 1,972 (10,494)

Increase (decrease) in

cash and cash

equivalents 222,290 (35,182) 33,585 (200,720)

Cash and cash equivalents at

beginning of period 532,652 485,882 721,357 651,420

Cash and cash equivalents at end of

period \$754,942 \$450,700 \$754,942 \$450,700

#### Humana Inc.

Percentage of Ending Membership Under Capitation Arrangements

Commercial Segment

Fully Total Insured ASO Segment

June 30, 2003 Capitated HMO

hospital system based A 6.2% -- 4.8%

Capitated HMO

physician group based A 3.1% -- 2.4%

Risk-sharing B 2.9% -- 2.2%

All other membership 87.8% 100.0% 90.6%

Total 100.0% 100.0% 100.0%

June 30, 2002 Capitated HMO

hospital system based A 6.7% -- 5.3%

Capitated HMO

physician group based A 3.9% -- 3.1%

Risk-sharing B 3.1% -- 2.4%

All other membership 86.3% 100.0% 89.2%

Total 100.0% 100.0% 100.0%

## Government Segment

Medicare TRICARE Total

+Choice Medicaid TRICARE ASO Segment

June 30, 2003

Capitated HMO

hospital system based A 12.5% 2.6% -- -- 1.5%

Capitated HMO

physician group based A 1.9% 57.5% -- -- 8.0% Risk-sharing B 48.1% 33.8% -- -- 8.9%

All other membership 37.5% 6.1% 100.0% 100.0% 81.6%

June 30, 2002 Capitated HMO

hospital system based A 13.3% 2.2% -- -- 1.6%

Capitated HMO

physician group based A 3.3% 56.7% -- -- 8.0% Risk-sharing B 45.7% 34.3% -- -- 9.1%

All other membership 37.7% 6.8% 100.0% 100.0% 81.3%

Total 100.0% 100.0% 100.0% 100.0% 100.0%

Consol. Total Medical

June 30, 2003 Capitated HMO

hospital system based A 3.0%

Capitated HMO

physician group based A 5.5% Risk-sharing B 5.9% All other membership 85.6%

Total 100.0%

June 30, 2002 Capitated HMO

hospital system based A 3.3%

Capitated HMO

physician group based A 5.8% Risk-sharing B 6.1% All other membership 84.8%

Total 100.0%

- A In a limited number of circumstances, we contract with hospitals and physicians to accept financial risk for a defined set of HMO membership. In transferring this risk, we prepay these providers a monthly fixed-fee per member to coordinate substantially all of the medical care for their capitated HMO membership, including some health benefit administrative functions and claims processing. For these capitated HMO arrangements, we generally agree to reimbursement rates that target a medical expense ratio ranging from 82% to 89%. Providers participating in hospital-based capitated HMO arrangements generally receive a monthly payment for all of the services within their system for their HMO membership. Providers participating in physician-based capitated HMO arrangements generally have subcontracted specialist physicians and are responsible for reimbursing such hospitals and physicians for services rendered to their HMO membership.
- B In some circumstances, we contract with physicians under risksharing arrangements whereby physicians have assumed some level of risk for all or a portion of the medical costs of their HMO membership. Although these arrangements do include capitation payments for services rendered, we process substantially all of the claims under these arrangements.

Change in medical and other expenses payable:

The change in medical and other expenses payable is summarized as follows:

For the Six For the Twelve Months Ended Months Ended June 30, December 31, 2003 2002

Balances at January 1 \$1,142,131 \$1,086,386

Incurred related to:

Current year 4,884,188 9,125,915 Prior years - TRICARE (29,466) 25,685(1)

Prior years - non-

TRICARE (2) (38,311) (13,404) Total incurred 4,816,411 9,138,196

Paid related to:

Current year (3,684,801) (8,002,610) Prior years (986,377) (1,079,841) Total paid (4,671,178) (9,082,451)

Balances at end of period \$1,287,364 \$1,142,131

- (1) Changes in estimates of medical expenses payable for TRICARE may result from issues that entitle us to additional revenues derived from change orders or the bid price adjustment process, which was the case with substantially all of the unfavorable development for prior periods recognized during 2002.
- (2) Changes in estimates of non-TRICARE incurred claims for prior years recognized during 2003 and 2002 related primarily to our commercial lines of business. The impact of any reduction of "incurred related to prior years" claims may be offset as we re-establish the "incurred related to current year". Our reserving practice is to consistently recognize the actuarial best estimate of our ultimate liability for our claims within a level of confidence required to meet actuarial standards. Thus, only when the release of a prior year reserve is not offset with the same level of conservatism in estimating the current year reserve will the redundancy reduce medical expense. We have consistently applied this methodology in determining our best estimate for unpaid claims liability in each period.

Humana Inc. Dollars in thousands

Medical Claim Reserves - Details and Statistics

Medical and Other Expenses Payable Detail:

June 30, March 31, December 31,

2003 2003 2002

A IBNR and other medical

expenses payable \$778,460 \$703,910 \$650,606 B TRICARE IBNR 232,591 232,249 212,826

C TRICARE other medical

expenses payable 24,677 30,055 37,793

- D Unprocessed claim inventories 92,100 99,000 92,300 E Processed claim inventories 126,516 118,300 105,422 F Payable to pharmacy benefit

administrator 33.020 42.529 43,184

Total medical and other

expenses payable \$1,287,364 \$1,226,043 \$1,142,131

- A IBNR represents an estimate of medical expenses payable for claims incurred but not reported (IBNR) at the balance sheet date. The level of IBNR is primarily impacted by membership levels, medical claim trends and the receipt cycle time, which represents the length of time between when a claim is initially incurred and when the claim form is received (i.e. a shorter time span results in lower reserves for claims IBNR).
- B TRICARE IBNR has increased primarily due to an increase in claim inventories at our third party claim administrator for claims not submitted electronically.
- C TRICARE other medical expense payable may include liabilities to subcontractors and/or risk share payables to the Department of Defense. The level of these balances may fluctuate from period to period due to the timing of payment (cutoff) and whether or not the balances are payables or receivables (receivables from the Department of Defense are classified as "receivables" in our balance sheet).
- D Unprocessed claim inventories represent the estimated valuation of claims received but not yet fully processed. TRICARE claim inventories are not included in this amount as an independent third party administrator processes all TRICARE medical claims on our behalf. Reserves for TRICARE claims inventory are included in TRICARE IBNR.
- E Processed claim inventories represent the estimated valuation of processed claims that are in the post claim adjudication process, which consists of administrative functions such as audit and check batching and handling.
- F The balance due to our pharmacy benefit administrator fluctuates due to bi-weekly payments and the month-end cutoff.

Receipt Cycle Time:

Due to increasing electronic connectivity and other efficiencies gained by our providers with regards to the claim submission process, the average length of time between when a claim was initially incurred and when the claim form was received has generally shortened over the past several years. Below is a summary:

Average # of Days from Incurred Date to Receipt Date (1) 2002 Change % Change

1st Quarter Average 17.1 19.0 (1.9)-10.0% 2nd Quarter Average 16.7 18.1 (1.4) -7.7% 3rd Quarter Average 17.3 n/a n/a 4th Quarter Average --16.9 n/a n/a 17.8 (0.9) Full Year Average 16.9 -5.1%

(1) Receipt cycle time data for our 2 largest claim processing platforms representing approximately 90% of our claims volume.

Humana Inc.

Medical Claim Reserves - Details and Statistics

**Unprocessed Claim Inventories:** 

The estimated valuation and number of claims on hand that are yet to be

## processed are as follows:

Date	Estimated Valuation Claim (000) Cou	Number I Item of Da nts On Ha	,
12/31/2001	\$125,400	518,100	5.0
3/31/2002	\$121,000	559,600	5.2
6/30/2002	\$110,300	513,100	4.8
9/30/2002	\$108,800	496,200	4.8
12/31/2002	\$92,300	424,200	4.5
3/31/2003	\$99,000	421,700	4.4
6/30/2003	\$92,100	446,600	4.7

# Days in Claims Payable (Quarterly):

A common metric for monitoring medical claim reserve levels relative to the medical claim expenses is days in claims payable, or DCP, which represents the medical claim liabilities at the end of the period divided by average medical expenses per day in the quarterly period. Since we have some providers under capitation payment arrangements (which do not require a medical claim IBNR reserve), we have also summarized this metric excluding capitation expenses.

Days in Cla			DCP			
		nual		ludina /	leunn	
Payable Annual Excluding Annual  Quarter Ended (DCP) Change % Change Capitation Change % Change						
12/31/2001	47.4	(3.9)	-7.6%	57.1	(4.4)	-7.2%
3/31/2002	47.2	(2.3)	-4.6%	56.2	(3.4)	-5.7%
6/30/2002	46.8	(3.1)	-6.2%	55.3	(4.7)	-7.8%
9/30/2002	46.6	(2.5)	-5.1%	55.3	(3.9)	-6.6%
12/31/2002	45.2	(2.2)	-4.6%	53.3	(3.8)	-6.7%
3/31/2003	46.5	(0.7)	-1.5%	54.7	(1.5)	-2.7%
6/30/2003	47.9	1.1	2.4%	56.2	0.9	1.6%

This metric fluctuates due to all of the issues reviewed above, including the change in the receipt cycle time, the change in medical claim inventories, the change in TRICARE liability balances, and the timing of our bi-weekly payment to our pharmacy benefits administrator. An annual recap follows:

20	003	2002			
4th quarter-prior year		5.2	47.4		
Impact of change in claim cycle time	(0.3)	(2.6)			
Impact of change in unpro claim inventories	cessed 0.0	) (1	.3)		
Impact of changing TRICA			,		
balances	0.7	0.3			
Impact of change in pharmacy					
payment cutoff	(0.4	) 0	.7		
All other	2.7	0.7			
Year to date-current year		47.9	45.2		

## SOURCE Humana Inc.

CONTACT: Regina Nethery of Humana Investor Relations, +1-502-580-3644, Rnethery@humana.com; or Tom Noland, Humana Corporate Communications, +1-502-580-3674, Tnoland@humana.com