

Humana Reports Third Quarter and First Nine Months Of 2002 Results

October 28, 2002

- * Third quarter net income of \$52.3 million, or \$.31 per diluted share
- * Cash flows from operations of \$82.6 million in the third quarter
- * Commercial segment medical membership increases 3.1 percent year-to-date

LOUISVILLE, Ky., Oct 28, 2002 /PRNewswire-FirstCall via COMTEX/ -- Humana Inc. (NYSE: HUM) today reported earnings of \$.31 per diluted share for the third quarter ended September 30, 2002 versus \$.26 adjusted earnings per diluted share for the third quarter of 2001. (Adjusted earnings for 2001 exclude amortization expense for goodwill. New accounting rules require all companies to cease amortizing goodwill effective January 1, 2002.) Earnings per diluted share for the first nine months were \$.86 compared to adjusted earnings per diluted share of \$.73 a year ago.

Net income for the third quarter of 2002 was \$52.3 million versus adjusted net income of \$43.5 million for the same period in the prior year, a 20.2 percent increase. Net income for the first nine months of \$144.5 million compares with \$121.1 million adjusted net income in the same period a year ago, a 19.3 percent increase.

Income before income taxes for the quarter was up 25.4 percent to \$77.0 million versus adjusted income before income taxes of \$61.4 million a year ago. Comparable amounts for the nine months ended September 30, 2002 and 2001 were \$212.4 million and \$169.3 million, respectively, an improvement of \$43.1 million, or 25.5 percent.

"We are pleased with the improvement in our earnings," said Michael B. McCallister, Humana's president and chief executive officer. "In addition, we have opportunities to further enhance our existing operational processes and thereby align our administrative costs with our current membership levels, enabling improved earnings from the Commercial segment while maintaining our strength in the Government segment."

Humana's pretax margin improved to 2.7 percent in the third quarter of 2002 compared with 2.4 percent in the prior year's quarter, on an adjusted basis.

Revenue and Membership

Revenues in the third quarter were \$2.84 billion versus \$2.61 billion in the third quarter of 2001, an increase of 8.8 percent. Total medical membership at September 30, 2002 was 6,631,400 versus 6,428,600 a year ago.

Third quarter 2002 premium revenues and administrative service fees for the Commercial segment totaled \$1.49 billion, an increase over \$1.33 billion in the third quarter 2001. Medical membership at September 30, 2002 for the Commercial segment of 2,982,200 increased by 71,700 members year-over-year and by 35,100 members sequentially. Year-to-date Commercial segment medical membership has increased 88,400 members, or 3.1 percent. Premium yields for fully insured medical business within the segment continued to fall within a range of 12 to 14 percent for the third quarter of 2002.

Government segment premium revenues and administrative services fees totaled \$1.32 billion in the third quarter of 2002 versus \$1.25 billion for the prior year's quarter. Medicare+Choice membership at September 30, 2002 was 349,000 versus 406,100 at September 30, 2001, a decline of 57,100 members. The company's Medicare+Choice premium yields ranged from 4 to 6 percent during the third quarter of 2002.

TRICARE premium revenues and administrative services fees increased to \$556.0 million in the third quarter versus \$417.7 million in the prior year's quarter. The year-over-year increase in TRICARE premium revenues and administrative services fees primarily is attributable to Congressionally legislated benefits, an increase in eligible beneficiaries, and a decrease in the use of military treatment facilities.

TRICARE's insured membership increased year over year by 43,000, or 2.5 percent, totaling 1,755,700 as of September 30, 2002 versus 1,712,700 at September 30, 2001. TRICARE ASO membership also increased by 95,700, or 10.2 percent, year over year. As of September 30, 2002, 1,038,400 TRICARE members were in ASO programs compared to 942,700 at September 30, 2001.

Medical and SG&A Expenses

The company's medical expense ratio (medical expenses as a percent of premium revenues) for the third quarter was 83.6 percent, versus a ratio of 83.3 percent for the same period in 2001.

Medical cost trends experienced for the third quarter and year-to-date 2002 were in the range of 11 to 13 percent for the commercial fully insured medical line of business and in the range of 4 to 6 percent for the Medicare+Choice line of business.

The company's selling, general and administrative ("SG&A") expense ratio (SG&A expenses as a percent of premiums and administrative service fees) of 15.2 percent in the third quarter of 2002 compares favorably to a ratio of 15.4 percent in the year-ago quarter.

Seament Results

Pre-tax income for the Commercial segment was \$4.5 million in the third quarter of 2002 compared to adjusted pre-tax income of \$6.4 million in the prior year period. Increased unit medical costs in the company's Chicago market resulted in a 250 basis point increase year-over-year in the medical expense ratio for that market, equating to higher medical expenses for Chicago of approximately \$8 million during the third quarter of 2002. Same-store Commercial segment results excluding Chicago improved more than \$7 million on a pre-tax basis when comparing the third quarter of 2002 to the third quarter of 2001.

Pre-tax income for the Government segment increased to \$72.4 million in the third quarter of 2002 from \$54.9 million in the third quarter of 2001. Improving segment pre-tax profits related to incremental TRICARE premiums during the third quarter of 2002.

Days in Claims Payable

Days in claims payable for the third quarter of 2002 of 46.6 were essentially flat with days in claims payable for the second quarter of 2002.

Cash Flows

Normalized cash flows provided by operations totaled \$82.6 million in the third quarter of 2002 compared to normalized cash flows provided by operations of \$94.9 million in the third quarter 2001. (Normalized cash flows provided by operations give effect to the usual adjustment for the timing of the receipt of the Medicare premium payment from the Centers for Medicare and Medicaid Services (CMS)). For the first nine months of 2002, normalized cash flows provided by operations were \$115.3 million versus \$65.6 million for the first nine months of 2001, an increase of \$49.7 million.

Guidance

The company now anticipates diluted earnings per share for the fourth quarter of 2002 of \$.32 to \$.33, and continues to anticipate diluted earnings per share of \$1.35 to \$1.40 for 2003.

Conference Call

Humana will host a conference call, as well as a virtual slide presentation, at 10:00 a.m. EST today to discuss its financial results for the quarter and earnings guidance.

All parties interested in the audio only portion of the conference call are invited to dial 888-625-7430. No password is required. The company suggests participants dial in approximately ten minutes in advance of the call.

A live virtual presentation (audio with slides) will be available and may be accessed via Humana's Investor Relations page at http://www.humana.com. The company suggests web participants sign on approximately 15 minutes in advance of the call. The company also suggests web participants visit the site well in advance of the call to run a system test and to download any free software needed to view the presentation.

For those unable to participate in the live event, the virtual presentation archive will be available in the Presentations section of the Investor Relations page at http://www.humana.com, approximately two hours following the live web cast. An audio recording of the conference call will be available in the Audio Archives located on the Investor Relations page at http://www.humana.com approximately two hours after the live call

This news release contains forward-looking statements. The forward-looking statements made in this news release are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements may be significantly impacted by certain risks and uncertainties described in the following documents as filed by Humana with the Securities and Exchange Commission:

- * Form 10-K for the year ended December 31, 2001,
- * Form 10-Qs for the quarters ended March 31, 2002 and June 30, 2002, and
- * Form S-3 (No. 333-100419) filed October 8, 2002.

Summary of operating results for the three months ended September 30:

2002 Adjusted 2001

Revenues \$ 2,841,627,000 \$ 2,610,874,000 Income before income taxes \$ 76,957,000 \$ 61,357,000 Net income \$ 52,331,000 \$ 43,514,000 Basic earnings per common share \$.32 \$.27 Diluted earnings per common share \$.31 \$.26

Summary of operating results for the nine months ended September 30:

2002 Adjusted 2001

Revenues \$ 8,406,149,000 \$ 7,572,170,000
Income before income taxes \$ 212,441,000 \$ 169,340,000
Net income \$ 144,460,000 \$ 121,136,000
Basic earnings per common share \$.88 \$.74
Diluted earnings per common share \$.86 \$.73

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health benefits companies, with approximately 6.6 million medical members located primarily in 18 states and Puerto Rico. Humana offers coordinated health insurance coverage and related services? through traditional and Internet based plans - to employer groups government- sponsored plans, and individuals.

More information regarding Humana is available via the Internet at http://www.humana.com, including on-line:

- * Copies of annual reports to stockholders;
- * Securities and Exchange Commission filings including Form 10-Ks, Form

- 10-Qs, proxy statements, Form 4s, Form S-3s, and Form 8-Ks;
- * Copy of most recent investor presentation;
- * Copies of quarterly earnings press releases;
- * Audio archive of the most recent earnings release conference call;
- * Calendar of events (includes upcoming earnings conference call dates, related conference call access number, and planned participation in investor conferences).

Humana Inc. In thousands

September 30, Percent

Ending Medical Membership 2002 2001 Difference Change

Commercial:

Fully insured 2,323.6 2,332.7 (9.1) (0.4) ASO 658.6 577.8 80.8 14.0 Total Commercial 2,982.2 2,910.5 71.7 2.5

Government:

Medicare+Choice 349.0 406.1 (57.1) (14.1) Medicaid 506.1 456.6 49.5 10.8 **TRICARE** 1,755.7 1,712.7 43.0 TRICARE ASO 1,038.4 942.7 95.7 10.2 Total Government 3,649.2 3,518.1 131.1 3.7 Total ending medical membership 6,631.4 6,428.6 202.8 3.2

September 30, Percent

Ending Specialty Membership 2002 2001 Difference Change

Commercial:

 Dental
 1,672.8
 1,676.4
 (3.6)
 (0.2)

 Group life
 522.1
 564.2
 (42.1)
 (7.5)

 Short-term disability
 23.0
 27.1
 (4.1)
 (15.1)

 Total ending specialty

membership 2,217.9 2,267.7 (49.8) (2.2)

Three months ended September 30, September 30,

Premiums 2002 2001 2002 2001

Commercial:

Fully insured medical \$1,379,897 \$1,230,769 \$4,076,431 \$3,683,358

Specialty 84,806 76,954 251,347 226,540

Total Commercial 1,464,703 1,307,723 4,327,778 3,909,898

Government:

 Medicare+Choice
 647,265
 721,079
 1,981,931
 2,190,491

 Medicaid
 118,902
 113,991
 343,389
 357,893

 TRICARE
 521,466
 398,690
 1,484,789
 936,293

 Total Government
 1,287,633
 1,233,760
 3,810,109
 3,484,677

 Total premiums
 \$2,752,336
 \$2,541,483
 \$8,137,887
 \$7,394,575

September 30,

Percentage of Ending Membership

Under Capitation Arrangements 2002 2001 Difference

Fully-insured Commercial:

Capitated HMO - hospital system based 6.5% 6.8% -0.3% Capitated HMO - physician group based 3.0% 4.0% -1.0%

Risk-sharing 3.0% 3.6% -0.6%

Total risk-sharing arrangements 12.5% 14.4% -1.9% Fee-for-service (no risk-sharing) 87.5% 85.6% 1.9%

Total fully-insured Commercial 100.0% 100.0% n/a

Medicare+Choice:

Capitated HMO - hospital system based 13.5% 14.5% -1.0% Capitated HMO - physician group based 3.3% 4.4% -1.1% 42.8% Risk-sharing 30.5% 12.3% Total risk-sharing arrangements 59.6% 49.4% 10.2% Fee-for-service (no risk-sharing) 40.4% 50.6% -10.2% Total Medicare+Choice 100.0% 100.0%

Providers under hospital-based capitated HMO arrangements generally receive a monthly payment for all of the services within their system for their HMO membership. Providers under physician group-based capitated HMO arrangements generally have subcontracted directly with hospitals and specialist physicians, and are responsible for reimbursement to their downstream providers for a portion of the medical expenses for their HMO membership.

Providers under risk-sharing arrangements have assumed some level of risk for all or a portion of the medical costs of their HMO membership. Although these arrangements do include capitation payments for services rendered, we process substantially all of the claims under these arrangements.

Humana Inc.

Dollars in thousands, except per share results

Three months ended Nine months ended September 30. September 30,

Consolidated Statements

of Operations 2002 2001 2002 2001

Revenues:

\$2,752,336 \$2,541,483 \$8,137,887 \$7,394,575 Premiums

Administrative services

61,056 39,943 189,900 87,773

Investment and other

income 28,235 29,448 78,362 89,822

Total revenues 2,841,627 2,610,874 8,406,149 7,572,170

Operating expenses:

2,301,021 2,117,283 6,811,748 6,171,657 Medical

Selling, general and

429,019 administrative 398,799 1,278,516 1,132,660 Depreciation 26,592 23,497 78,763 68,627 Goodwill amortization 13,966 41,116

Other intangible

amortization 3,931 3,993 11,793 9,418

Total operating

expenses 2,760,563 2,557,538 8,180,820 7,423,478 Income from operations 81,064 53,336 225,329 148,692

4,107 5,945 12,888 20,468 Interest expense

Income before income taxes 76,957 47,391 212,441 128,224

Provision for income taxes 24,626 17,061 67,981 46,161 Net income \$52,331 \$30,330 \$144,460 \$82,063

Add back: Goodwill

amortization expense,

net of tax 13,184 39,073

Adjusted net income \$52,331 \$43,514 \$144,460 \$121,136

Basic earnings per

common share \$0.32 \$0.18 \$0.88 \$0.50

Add back: Goodwill amortization expense,

0.08 net of tax 0.24

Adjusted basic earnings

per common share \$0.32 \$0.27 \$0.88 \$0.74 Diluted earnings per

common share \$0.31 \$0.18 \$0.86 \$0.49

Add back: Goodwill amortization expense,

net of tax -- 0.08 -- 0.23

Adjusted diluted

earnings per common share \$0.31 \$0.26 \$0.86 \$0.73

Shares used in basic

earnings per common

share computation (000) 163,933 164,110 164,348 164,088

Shares used in diluted earnings per common

share computation (000) 167,534 166,743 168,242 166,864

Pretax Results by

Segment

Commercial, as reported \$4,540 \$(1,728) \$45,528 \$8,743

Add back: Goodwill

amortization expense -- 8,155 -- 25,427

Commercial, as adjusted \$4,540 \$6,427 \$45,528 \$34,170

Government, as reported \$72,417 \$49,119 \$166,913 \$119,481

Add back: Goodwill

amortization expense -- 5,811 -- 15,689

Government, as adjusted \$72,417 \$54,930 \$166,913 \$135,170

Key Ratios

Medical expense ratio

 Commercial
 84.3%
 83.2%
 83.4%
 82.7%

 Government
 82.8%
 83.4%
 84.1%
 84.3%

 Total
 83.6%
 83.3%
 83.7%
 83.5%

Selling, general, and

administrative expense ratio

 Commercial
 17.0%
 17.5%
 17.0%
 17.6%

 Government
 13.3%
 13.2%
 13.5%
 12.3%

 Total
 15.2%
 15.4%
 15.4%
 15.1%

EBITDA *

 Commercial
 \$25,986
 \$26,049
 \$107,860
 \$94,883

 Government
 85,601
 68,743
 208,025
 172,970

 Total EBITDA
 \$111,587
 \$94,792
 \$315,885
 \$267,853

*EBITDA is defined as earnings (including investment and other income) before interest expense, income taxes, depreciation and amortization.

Humana Inc.

Dollars in thousands, except per share results

September 30, June 30, December 31,

Consolidated Balance Sheets 2002 2002 2001

Assets

Current assets:

Cash and cash equivalents \$375,736 \$450,700 \$651,420 Investment securities \$1,420,524 1,337,776 1,389,596

Receivables, net:

 Premiums
 489,518
 454,855
 299,601

 Administrative services fees
 67,762
 62,606
 26,667

 Deferred income taxes
 50,691
 59,082
 64,221

 Other
 180,272
 214,858
 191,433

 Total current assets
 2,584,503
 2,579,877
 2,622,938

Property and equipment, net 462,453 462,786 461,761

Other assets:

Long-term investment securities 317,346 301,792 280,320

 Goodwill
 776,874
 776,874
 776,874

 Deferred income taxes
 147
 14,277
 36,582

 Other
 238,007
 225,897
 225,163

Total other assets 1,332,374 1,318,840 1,318,939 Total assets \$4,379,330 \$4,361,503 \$4,403,638

Liabilities and Stockholders' Equity

Current liabilities:

Medical and other expenses payable \$1,164,431 \$1,194,689 \$1,086,386

Trade accounts payable and accrued

expenses 475,885 472,122 479,996 Book overdraft 104,402 133,279 152,757 Unearned premium revenues 89,977 82,962 325,040 Short-term debt 265,000 265,000 263,000 Total current liabilities 2,099,695 2,148,052 2,307,179 Long-term debt 334,061 323,366 315,489 Professional liability risks 247,690 237,298 241,431 Other long-term liabilities 30,440 31,649 31,590 Total liabilities 2,711,886 2,740,365 2,895,689

Commitments and contingencies

Stockholders' equity:

Preferred stock -- --

 Common stock
 28,551
 28,579
 28,449

 Capital in excess of par value
 930,942
 931,834
 922,439

 Retained earnings
 722,583
 670,252
 578,122

Accumulated other comprehensive

income 35,819 18,635 11,670

Unearned restricted stock

compensation (9,059) (12,209) (17,882)
Treasury stock, at cost (41,392) (15,953) (14,849)
Total stockholders' equity 1,667,444 1,621,138 1,507,949

Total liabilities and stockholders'

equity \$4,379,330 \$4,361,503 \$4,403,638

Debt to total capitalization ratio 26.4% 26.6% 27.8%

Claims Data:

Number of claims on-hand 496,200 513,100 518,100 Estimated value of claims on-hand \$108,800 \$110,300 \$125,448

Humana Inc.

Dollars in thousands

Three months ended Nine months ended

September 30, September 30,

Consolidated Statements of

Cash Flows 2002 2001 2002 2001

Cash flows from operating

activities

Net income \$52,331 \$30,330 \$144,460 \$82,063

Adjustments to reconcile net income to net cash provided by (used in) operating activities: Depreciation and

amortization 30,523 41,456 90,556 119,161

Provision for deferred

income taxes 11,183 14,473 34,221 40,288

Payment for government

audit settlement -- -- (8,000)

Changes in operating assets and liabilities excluding effects of acquisitions and divestitures:

Receivables (39,819) (13,904) (231,012) 14,251 27,996 9,859 Other assets 268 13,839 Medical and other expenses payable (30,258) 8,622 78,045 (155,907) 21,424 23,871 4,742 Other liabilities 10,236 Unearned premium 7,015 (30,107) (235,063) (55,491) revenues 2,218 2,050 Other 12,481 Net cash provided by (used in) operating activities 82,613 86,650 (101,302) 59,838 Timing of Medicare+Choice premium payment from CMS -- 8,220 216,628 5,766 Normalized net cash provided by operating activities 82,613 94,870 115,326 65,604 Cash flows from investing activities Acquisitions, net of cash and cash equivalents acquired ---- (32,700) Divestitures, net of cash and cash equivalents disposed --1,109 Purchases of property and equipment (26,851) (28,120) (83,581) (82,173) Purchases of marketable securities (641,706) (490,998) (1,639,803) (1,359,676) Proceeds from maturities of marketable securities 95,228 165,199 273,199 421,498 Proceeds from sales of marketable securities 469,688 292,803 1,339,124 964,520 Net cash used in investing activities (103,641) (61,116) (109,952) (87,481) Cash flows from financing activities Revolving credit agreement (repayments) borrowings -- (250,000) -- (250,000) Net commercial paper conduit borrowings 2,000 Net commercial paper -- (59,769) repayments (79,952)Proceeds from issuance of 299,277 -- 299,277 senior notes Proceeds from other borrowings -- 5,700 5,700 Debt issue costs -- (3,240) (559) (3,240) Change in book overdraft (28,877) (26,311) (48,355) Common stock repurchases (25,439) (1,867) (25,439) (1,867) Other 380 (231) 7,923 Net cash used in financing activities (53,936) (36,441) (64,430) (38,086) Decrease in cash and cash (74,964) (10,907) (275,684) (65,729) equivalents Cash and cash equivalents at beginning of period 450,700 602,740 651,420 Cash and cash equivalents

SOURCE Humana Inc.

at end of period

CONTACT: Regina Nethery, Investor Relations, +1-502-580-3644, or Rnethery@humana.com; or Tom Noland, Corporate Communications, +1-502-580-3674, or Tnoland@humana.com, both of Human

\$375,736 \$591,833 \$375,736 \$591,833