## Humana

# Humana Reports Third Quarter Financial Results, Provides 2009 Financial Guidance, Comments on Capital and Liquidity 

October 27, 2008

## View Press Release in PDF format

-- 2009 earnings per share projected in range of $\$ 5.90$ to $\$ 6.10$
-- Business operating results and cash flows in line with management's expectations
-- 3 Q 08 EPS of $\$ 1.09$ included $\$ 0.40$ in realized losses from distressed securities
-- 3Q 08 cash flows from operations of over $\$ 575$ million
-- Strong capital position and ample liquidity levels expected to continue

LOUISVILLE, Ky.--(BUSINESS WIRE)--Oct. 27, 2008--Humana Inc. (NYSE: HUM) today reported diluted earnings per common share (EPS) for the quarter ended September 30, 2008 (3Q08) of $\$ 1.09$ compared to $\$ 1.78$ per share for the quarter ended September 30, 2007 (3Q07). The 3Q08 results included $\$ 0.40$ per share in realized losses primarily associated with other-than-temporary impairments in the company's investment and securities lending portfolios as well as sales of distressed financial institution securities during 3Q08. Excluding the $\$ 0.40$ in realized losses, non-GAAP 3Q08 EPS of $\$ 1.49(\mathrm{a})$ (e) was at the upper end of the company's prior guidance of $\$ 1.45$ to $\$ 1.50$ per share.

Looking ahead to the year ending December 31, 2009 (FY09), the company anticipates a significant increase in earnings over that for the year ending December 31, 2008 (FY08) with EPS projected for FY09 to be in the range of $\$ 5.90$ to $\$ 6.10$.
"Our operating results came in as expected during the third quarter and, more importantly, we're forecasting good EPS growth in 2009," said Michael B. McCallister, Humana's president and chief executive officer. "As we previously disclosed, a relatively small portion of our investments were in financial institutions that are now in distress. However, that did not impact our operational progress and our financial position remains strong."

The company has updated its expectations for 2008 EPS as follows:
Fourth Quarter 2008 Full Y ear 2008


## Consolidated Highlights for 3Q08

Revenues - 3Q08 consolidated revenues rose 13 percent to $\$ 7.15$ billion from $\$ 6.32$ billion in $3 Q 07$, with total premium and administrative services fees up 15 percent compared to the prior year's quarter, primarily driven by higher average membership in 3Q08 versus 3Q07 for the company's Medicare Advantage, Commercial medical and specialty products.

Consolidated revenues for 3Q08 include a net realized investment loss of $\$ 16.8$ million in $3 Q 08$ versus net realized investment income of $\$ 82.4$ million in 3Q07. The year-over-year decline resulted from realized losses associated with other-than-temporary investment impairments and sales of
distressed financial institution securities during 3Q08, as follows:
(In millions)
Government Segment \$51.9
Commercial Segment 56.4
Consolidated $\$ 108.3$

Benefit expenses - The 3Q08 consolidated benefits ratio (benefit expenses as a percent of premium revenues) was higher than that for the prior year's quarter, as expected. The 3Q08 consolidated benefits ratio of 83.1 percent compares to 81.3 percent in 3Q07. This year-over-year increase was primarily driven by a 270 basis point increase in the Government Segment benefits ratio associated with higher PDP claim expenses.

Selling, general, \& administrative (SG\&A) expenses - The 3Q08 consolidated SG\&A expense ratio (SG\&A expenses as a percent of premiums, administrative services fees and other revenue) of 13.7 percent for 3Q08 compares to 13.3 percent in 3Q07. The 40 basis-point year-over-year increase was driven by a higher SG\&A expense ratio for the Commercial Segment associated with a higher mix of members in specialty and individual medical products than in the prior year.

Investment and Securities Lending Portfolios
At September 30, 2008, the company had cash, cash equivalents, and debt and equity securities in its investment portfolio of $\$ 6.46$ billion, up 2 percent from $\$ 6.36$ billion at June 30, 2008. Additionally, the company held securities as collateral in connection with the company's securities lending program of $\$ 488.4$ million at September 30, 2008 compared to $\$ 800.3$ million at June 30, 2008.

The company regularly evaluates its investment securities for impairment. For the purpose of determining gross realized gains and losses, the cost of investment securities is based upon specific identification. In analyzing individual securities for other-than-temporary impairments, the company considers factors affecting the issuer, factors affecting the industry the issuer operates within, and general debt and equity market trends. The company also considers the length of time an investment's fair value has been below its carrying value, the severity of the decline, the near-term prospects for recovery to cost, and the company's intent and ability to hold the investment until maturity or market recovery is realized.

As of September 30, 2008, approximately 1.3 percent of the assets in the company's investment portfolio and approximately 5.1 percent of the securities held as collateral in connection with its securities lending program were deemed to have been impaired on an other-than-temporary basis, with the related losses realized as a component of 3Q08 net income.

## Government S egment Results

Pretax results:
-- Government segment pretax income decreased to $\$ 271.7$ million in $3 Q 08$ from $\$ 416.3$ million in $3 Q 07$ as the improved operating performance in the company's Medicare Advantage business was more than offset by the combined effect of the previously announced lower 2008 PDP operating results and net realized investment losses during 3Q08.

## Enrollment:

-- Medicare Advantage membership grew to 1,368,000 at September 30,2008 , an increase of 230,000 members, or 20 percent from September 30, 2007, up 23,000, or 2 percent versus J une 30 , 2008, and 225,000 members, or 20 percent year to date. The increased net Medicare Advantage membership includes 7,300 members from acquisitions during $3 Q 08$ and 48,000 such members acquired year to date.
-- Membership in the company's stand-alone PDPs totaled 3,089,000 at September 30, 2008 compared to 3,459,700 at September 30, 2007 and 3,105,200 at J une 30, 2008.
-- Military services membership at September 30, 2008 of 2,953,900 was up approximately 3 percent from September 30, 2007 and essentially unchanged from J une 30, 2008.

Premiums and administrative services fees:
-- Medicare Advantage premiums of $\$ 3.50$ billion in $3 Q 08$ increased 24 percent compared to $\$ 2.83$ billion in $3 Q 07$, primarily the combined result of a 19 percent increase in average membership and higher per member premium revenues.
-- Medicare stand-alone PDP premiums of $\$ 782.9$ million in 3Q 08 decreased 12 percent compared to $\$ 890.4$ million in $3 Q 07$, primarily the result of a 10 percent decline in average membership versus that for 3Q 07.
-- Military services premiums and administrative services fees during $3 Q 08$ increased $\$ 58.8$ million to $\$ 790.6$ million compared to $\$ 731.8$ million in 3 Q 07 .

Benefit Expenses:
-- The Government Segment benefits ratio increased 270 basis points to 84.1 percent in 3Q 08 compared to 81.4 percent in the prior year's quarter. As previously noted, improved operating performance year over year in the company's Medicare Advantage business was more than offset by an increase in the stand-alone PDP benefits ratio.

## SG\&A Expenses:

-- The Government Segment's S G\&A expense ratio for 3Q 08 of 10.2 percent was unchanged from that of 3 Q 07 and increased 70 basis points from the second quarter of 2008 as the company prepared for marketing of its 2009 Medicare plans on October 1, 2008.

Commercial Segment Results
Pretax results:
-- Commercial S egment pretax earnings decreased 82 percent year over year, to $\$ 11.2$ million in $3 Q 08$ compared to $\$ 62.2$ million in 3 Q 07 . The net decline primarily reflects the effect of $\$ 56.4$ million in net realized investment losses during 3 Q 08 associated with other-than-temporary investment write-downs and sales of securities from distressed financial institutions which more than offset the impact of improved operating results.

Enrollment:
-- Commercial Segment medical membership grew 254,900 members to 3,554,000 at September 30, 2008, an increase of 8 percent from the September 30, 2007 medical membership for the segment of 3,299,100 and up 3 percent year to date. On an organic basis, Commercial Segment medical membership grew 191,800 members, or 6 percent year-over-year and 39,300 members, or 1 percent year to date.
-- Organic medical membership growth in strategic commercial lines of business for 3Q08 compared to 3Q07 were as follows: HumanaOne membership increased 42 percent, Smart plans and other consumer offerings membership grew 20 percent, S mall Group business membership increased 4 percent and ASO membership grew 4 percent.
-- Membership in Commercial S egment specialty products(d) at September 30, 2008 rose to $6,727,400$ compared to $1,930,100$ at September 30, 2007, primarily driven by the addition of membership from two specialty-product companies acquired during the fourth quarter of 2007. Specialty membership was essentially unchanged from December 31, 2007.

Premiums and administrative services fees:
-- Premiums and administrative services fees for the Commercial
Segment increased 17 percent to $\$ 1.88$ billion in 3Q 08 compared to $\$ 1.61$ billion in the prior year's quarter, primarily due to revenues associated with acquired companies and growth in strategic lines of business.
-- Commercial Segment medical premiums for fully-insured groups increased approximately 3 percent on a per-member basis during 3Q 08 compared to $3 Q 07$ reflecting a shift in the mix of fully-insured group business from the prior year's quarter to include fewer groups with higher-than-average premiums.

## Benefit Expenses:

-- The Commercial Segment benefits ratio for $3 Q 08$ of 80.2 percent was 80 basis points lower than the $3 Q 07$ benefits ratio of 81.0 percent, primarily due to a higher mix of individual and small group membership as a percent of the fully insured book and higher specialty product membership compared to the prior year's quarter, together with continued underwriting discipline.

## SG\&A Expenses:

-- The Commercial Segment S G\&A expense ratio of 23.0 percent for $3 Q 08$ compares to 21.8 percent in 3Q07, primarily driven by the higher administrative costs per member associated with small group, individual, administrative services only and specialty membership.

## Cash Flows from Operations

Cash flows provided by operations for 3Q08 of $\$ 577.3$ million compared to cash flows used in operations of $\$ 637.7$ million in 3Q07 primarily reflecting changes in working capital accounts associated with the timing of the receipt of certain premiums from Medicare, impacting both premiums receivable and unearned revenues.

The company also evaluates operating cash flows on a non-GAAP basis(a)(f).
Cash flows from operations
$\begin{array}{lllll}\text { (\$ in millions) } & \text { 3Q08 } & \text { 3Q07 } & \text { YTD08 } & \text { YTD07 }\end{array}$
GAAP cash flows provided by operations \$577.3 (\$637.7) \$685.7 \$1,414.1
Timing of premium payment from


Non-GAAP cash flows provided by
operations(a)(f) $\quad \$ 577.3 \$ 537.6 \$ 685.7 \$ 1,414.1$

Non-GAAP cash flows provided by operations increased to $\$ 577.3$ million(a)(f) in 3Q08 from $\$ 537.6$ million(a)(f) in 3Q07 also driven primarily by the changes in working capital accounts described above.

Capital and Liquidity
The company believes both the parent company (Humana Inc.) and its operating subsidiaries have ample capital and liquidity to meet all financial regulatory requirements and to satisfy their respective obligations.

Because premium revenues are generally collected in advance of medical claim payments by a period of up to several months, the company's business produces positive cash flows during periods of increasing enrollment. In addition, to support its liquidity needs the parent company has available a 5 -year, $\$ 1.0$ billion unsecured revolving credit agreement which expires in July 2011. As of September 30, 2008 there were no borrowings outstanding under this credit agreement. During the fourth quarter of 2008, the company expects to draw approximately $\$ 250$ million under the revolving credit agreement in order to complete its pending acquisition of Cariten Healthcare (announced August 4, 2008).
The company has various issuances of senior notes. As of September 30, 2008, the senior notes outstanding aggregated approximately $\$ 1.55$ billion, with the first senior notes due to mature in June 2016. Upon issuance of each of the senior notes, the company had entered into interest-rate swap agreements to exchange the fixed interest rate under these senior notes for variable interest rates based on LIBOR. Based primarily on conditions in the credit markets, on October 7, 2008, the company terminated each of the swap agreements outstanding associated with its senior notes, resulting in an anticipated weighted-average fixed coupon rate on the company's senior notes of 6.28 percent versus a weighted average fixed rate on the
senior notes of 6.94 percent and the then-current floating rate of 6.59 percent. In exchange for terminating its rights under the various interest-rate swaps, the company received $\$ 108.3$ million in cash from its counterparties, which resulted in an offsetting adjustment to the related debt obligations.

Certain of the company's subsidiaries operate in states that regulate the payment of dividends, loans, or other cash transfers to the parent company, and require minimum levels of equity as well as limit the investments to approved securities. The amount of dividends that may be paid to the parent company by these subsidiaries, without prior approval by state regulatory authorities, is limited based on the entity's level of statutory income and statutory capital and surplus. Although the minimum required levels of equity are largely based on premium volume, product mix, and the quality of the assets held, minimum requirements can vary significantly at the state level.

As of June 30, 2008, the company had aggregate statutory capital and surplus of $\$ 3.0$ billion in its state-regulated subsidiaries, $\$ 1.1$ billion above the aggregate $\$ 1.9$ billion in applicable statutory requirements which would trigger any regulatory action by the respective states. The company anticipates at least maintaining the current excess subsidiary capital levels when statutory filings for 3Q08 are completed in November 2008, primarily driven by subsidiary operating earnings exceeding realized investment losses during 3Q08.

## Acquisition Activity

During 3Q08, the company completed its acquisition of Metcare Health Plans, Inc. in Florida. On August 4, 2008, the company announced its intent to acquire PHP Companies, Inc. (d/b/a Cariten Healthcare), from Knoxville, Tennessee-based Covenant Health for cash consideration of approximately $\$ 245$ million. The transaction has received all required regulatory approvals and is scheduled to close in the fourth quarter of 2008.

## Share Repurchase Program

On July 28, 2008, the company's Board of Directors increased its share repurchase authorization for use of up to $\$ 250$ million for this program, excluding the $\$ 92.8$ million used year to date in connection with the Board of Director's prior authorization in February 2008. These discretionary repurchases may be made from time to time in the open market or in privately negotiated transactions. The program has an end date of December 31, 2009. The company has not yet repurchased shares under the July 2008 authorization.

## Footnotes

(a) The company believes that the non-GAAP measures included in this release, when presented in conjunction with comparable GAAP measures, are useful to both management and its investors in analyzing the company's ongoing business and operating performance. Internally, management uses these non-GAAP financial measures as indicators of business performance, as well as for operational planning and decision making purposes. Non-GAAP financial measures should be considered in addition to, but not as a substitute for, or superior to, financial measures prepared in accordance with GAAP.
(b) Investments were disclosed by the company in its Form 8-K filed with the Securities and Exchange Commission on September 15, 2008.
(c) Investments were disclosed by the company during its second quarter 2008 earnings conference call held August 4, 2008.
(d) The Commercial Segment provides a full range of insured specialty products including dental, vision and other supplemental products. Members included in these products may not be unique to each product since members have the ability to enroll in multiple products. Other supplemental benefits include life, disability, and fixed-benefit products including cancer and critical illness policies.
(e) Realized investment losses for the 2008 third quarter which are excluded for this non-GAAP measure result from portfolio valuations associated with current financial market conditions and primarily do not relate to the underwriting or servicing of the company's products.
(f) When reviewing and analyzing Humana's operating cash flows, company management applies the CMS premium payment in each month to match the corresponding disbursements. To do otherwise distorts meaningful analysis of the company's operating cash flow. Therefore, decisions such as management's forecasting and business plans regarding cash flow use this non-GAAP financial measure.

## Conference Call \& Virtual Slide Presentation

Humana will host a conference call, as well as a virtual slide presentation, at 7:00 a.m. eastern time today to discuss its financial results for the quarter and the company's expectations for future earnings. A live virtual presentation (audio with slides) may be accessed via Humana's Investor Relations page at www.humana.com. The company suggests web participants sign on approximately 15 minutes in advance of the call. The company also suggests web participants visit the site well in advance of the call to run a system test and to download any free software needed to view the presentation.

All parties interested in the audio-only portion of the conference call are invited to dial 888-625-7430. No password is required. The company suggests participants dial in approximately ten minutes in advance of the call. For those unable to participate in the live event, the virtual presentation archive may be accessed via the Historical Webcasts \& Presentations section of the Investor Relations page at www.humana.com.

## Cautionary Statement

This news release contains statements and earnings guidance points that are forward-looking. The forward-looking items herein are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking items may be significantly impacted by certain risks and uncertainties described in the following company documents, as filed with the Securities and Exchange Commission:
-- Form 10-K for the year ended December 31, 2007;
-- Form 10-Q for the quarters ended March 31, 2008 and J une 30, 2008;
-- Form 8-Ks filed during 2008.

## About Humana

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health and supplemental benefits companies, with approximately 11.5 million medical members. Humana is a full-service benefits solutions company, offering a wide array of health and supplemental benefit plans for employer groups, government programs and individuals.

Over its 47-year history, Humana has consistently seized opportunities to meet changing customer needs. Today, the company is a leader in consumer engagement, providing guidance that leads to lower costs and a better health plan experience throughout its diversified customer portfolio.

More information regarding Humana is available to investors via the Investor Relations page of the company's web site at www.humana.com, including copies of
-- Annual reports to stockholders;
-- Securities and Exchange Commission filings;
-- Most recent investor conference presentations;
-- Quarterly earnings news releases;
-- Replays of most recent earnings release conference calls;
-- Calendar of events (including upcoming earnings conference call dates and times, as well as planned interaction with research analysts and institutional investors);
-- Corporate Governance information.
Humana Inc. - Earnings Guidance Points as of October 27, 2008
(in accordance For the year ending For the year Comments with Generally December 31, 2008 ending December
Accepted (assumes a 4Q08 31, 2009
Accounting close for the (assumes a 4 Q 08
Principles) pending acquisition close for the of Cariten pending Healthcare) acquisition of Cariten
Healthcare)
Diluted Full year 2008: Full year 2009: Excludes impact earnings per $\$ 3.80$ to $\$ 3.90 \quad \$ 5.90$ to $\$ 6.10$ of future
common share share
Fourth quarter 2008: repurchases
\$1.00 to \$1.10
$\qquad$
Revenues Consolidated Consolidated
revenues: revenues: \$30
Approximately $\$ 29$ billion to $\$ 32$
billion billion
Premiums and ASO Premiums and ASO
fees: fees:
Medicare Medicare
Advantage: \$13.5 Advantage:
billion to \$14 $\$ 15$ billion
billion; to $\$ 16$
billion;
Medicare stand- Medicare
alone PDPs: stand-alone
Approximately PDPs: $\$ 2.6$
$\$ 3.4$ billion; billion to
$\$ 2.9$ billion;
Military Military
services: \$3.2 services:
billion to $\$ 3.3 \quad \$ 3.5$ billion
billion; to $\$ 3.6$
billion;

| Commercial $\quad$ Commercial |  |
| :--- | :---: |
| Segment: | Segment: |
| Approximately $\quad$ Approximately |  |
| $\$ 7.5$ billion $\$ 8.0$ billion |  |
|  | to $\$ 8.2$ |
|  | billion |

Consolidated Consolidated investment income: investment $\$ 225$ million to income: $\$ 370$ $\$ 235$ million million to $\$ 385$ million

Consolidated Consolidated other revenue: other revenue: Approximately $\$ 240$ million to $\$ 200$ million $\$ 260$ million
Ending medical Medicare Advantage: Medicare FY08 includes

| membership Up approximately Advantage: Up 94,700 |
| :--- |
| (fully-insured 300,000 from prior 25,000 to 75,000 Medicare |
| and ASO year |
| from prior year Advantage |
| combined) |
| members from |

2008 acquisitions



S-3-4 Consolidated Statements of Income
S-5 Consolidated Balance Sheets
S-6-7 Consolidated Statements of Cash F lows
S-8 Key Income Statement Ratios and Segment Operating Results
S-9 Membership Detail
S-10-11 Premiums and Administrative Services Fees Detail Percentage of Ending Membership under Capitation
S-12 Arrangements
S-13-15 Benefits Payable
S-16 Investments
S-17 Footnotes
Humana Inc.
Consolidated Statements of Income
In thousands, except per common share results

Three Months Ended
September 30,
---------------------
20llar Percentage
-----------------------------------------

Revenues:
Premiums $\quad \$ 6,991,569$ \$6,092,841 \$898,728 14.8\%

Administrative
$\begin{array}{lllll}\text { services fees } & 114,401 & 101,531 & 12,870 & 12.7 \%\end{array}$
Investment (loss)
income $\quad(16,773) \quad 82,362 \quad(99,135) \quad-120.4 \%$
$\begin{array}{llll}\text { Other revenue } & 58,973 & 42,850 & 16,123\end{array} \quad 37.6 \%$ Total revenues $\quad 7,148,170 \quad 6,319,584 \quad 828,586 \quad 13.1 \%$

O perating expenses:

| Benefits | $5,810,613$ | $4,953,862$ | 856,751 | $17.3 \%$ |
| :--- | :--- | :--- | :--- | :--- |

Selling, general and
$\begin{array}{lllll}\text { administrative } & 979,223 & 829,023 & 150,200 & 18.1 \%\end{array}$

| Depreciation | 46,371 | 37,771 | 8,600 | $22.8 \%$ |
| :--- | :--- | :--- | :--- | :--- |

Other intangible
amortization $\quad 9,755 \quad 4,479 \quad 5,276 \quad 117.8 \%$
Total operating
expenses 6,845,962 5,825,135 1,020,827 17.5\%
Income from operations $\quad 302,208 \quad 494,449(192,241) \quad-38.9 \%$
Interest expense $\quad 19,348 \quad 15,947 \quad 3,401 \quad 21.3 \%$
Income before income
taxes $\quad 282,860 \quad 478,502(195,642) \quad-40.9 \%$
Provision for income

| taxes | 99,852 | 176,124 | $(76,272)$ | $-43.3 \%$ |
| :--- | ---: | :--- | :--- | :--- |

Net income $\quad \$ 183,008 \quad \$ 302,378(\$ 119,370) \quad-39.5 \%$

Basic earnings per common

| share | $\$ 1.10$ | $\$ 1.81$ | $(\$ 0.71)$ | $-39.2 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Diluted earnings per <br> common share | $\$ 1.09$ | $\$ 1.78$ | $(\$ 0.69)$ | $-38.8 \%$ |

Shares used in computing
basic earnings per
common share $\quad 166,647 \quad 167,188$
Shares used in computing
diluted earnings per

Humana Inc.
Consolidated Statements of Income
In thousands, except per common share results


Basic earnings per

| common share <br> Diluted earnings per <br> common share | $\$ 2.83$ | $\$ 3.55$ | $(\$ 0.72)$ | $-20.3 \%$ |
| :--- | :--- | :--- | :--- | :--- |
| 2.79 | $\$ 3.48$ | $(\$ 0.69)$ | $-19.8 \%$ |  |

Shares used in
computing basic
earnings per common
share $\quad 167,328 \quad 166,538$
Shares used in computing diluted earnings per common
share $\quad 169,392 \quad 169,535$
Humana Inc.
Consolidated Balance Sheets
Dollars in thousands, except share amounts
September 30, J une 30, December 31,
200820082007

Assets


Liabilities and Stockholders'
Equity
Current liabilities:
Benefits payable $\quad \$ 3,068,587 \$ 3,105,691 \$ 2,696,833$
Trade accounts payable and

| accrued expenses | $1,240,631$ | $1,350,924$ | $1,268,963$ |
| :--- | :---: | :---: | :---: | :---: |
| Book overdraft | 257,680 | 297,965 | 269,226 |
| Securities lending payable | 535,531 | 800,326 | $1,337,049$ |
| Unearned revenues | 220,509 | 210,770 | 219,780 |

Total current liabilities $\quad 5,322,938 \quad 5,765,676 \quad 5,791,851$
Long-term debt $\quad 1,668,233 \quad 1,635,098 \quad 1,687,823$
Future policy benefits payable $988,672 \quad 980,257$ 980,686
Other long-term liabilities $313,495 \quad 355,224 \quad 389,777$
Total liabilities $\quad 8,293,338 \quad 8,736,255 \quad 8,850,137$
Commitments and contingencies
Stockholders' equity: Preferred stock, \$1 par; 10,000,000 shares authorized, none issued
Common stock, \$0.16 2/3
par; 300,000,000 shares authorized; 187,733,811 issued at September 30,2008 31,289 31,275 31,123
Capital in excess of par
value $\quad 1,558,625 \quad 1,542,378 \quad 1,497,998$
Retained earnings $\quad 3,215,856 \quad 3,032,848 \quad 2,742,782$
Accumulated other
comprehensive (loss)
income $\quad(172,484) \quad(51,125) \quad 14,021$
Treasury stock, at cost,
19,022,596 shares at
September 30, $2008 \quad(362,754) \quad(351,648) \quad(256,987)$
Total stockholders'
equity $\quad 4,270,532 \quad 4,203,728 \quad 4,028,937$

Total liabilities and stockholders'equity $\$ 12,563,870$ \$12,939,983 \$12,879,074

Debt-to-total capitalization
ratio $28.1 \% \quad 28.0 \% \quad 29.5 \%$

Sequential Change
Dollar Percent
Assets
Current assets:
Cash and cash equivalents
Investment securities
R eceivables, net:
Premiums
Administrative services fees
Securities lending collateral
Other
Total current assets (\$260,556) -3.1\%
Property and equipment, net
Other assets:
Long-term investment securities
Goodwill
Other Total other assets
Total assets
(\$376,113) -2.9\%
Liabilities and Stockholders' Equity
C urrent liabilities:
Benefits payable
Trade accounts payable and accrued expenses
Book overdraft
Securities lending payable
Unearned revenues
Total current liabilities (\$442,738) -7.7\%
Long-term debt
Future policy benefits payable
O ther long-term liabilities
Total liabilities $\quad(\$ 442,917)-5.1 \%$
Commitments and contingencies
Stockholders' equity:
Preferred stock, $\$ 1$ par; 10,000,000 shares
authorized, none issued
Common stock, \$0.16 2/3 par; 300,000,000 shares
authorized;
$187,733,811$ issued at September 30, 2008
Capital in excess of par value
R etained earnings
Accumulated other comprehensive (loss) income
Treasury stock, at cost, 19,022,596 shares at
September 30, 2008
Total stockholders' equity \$66,804 1.6\%
Total liabilities and stockholders' equity $\quad(\$ 376,113)-2.9 \%$
Debt-to-total capitalization ratio
Humana Inc.
Consolidated Statements of Cash Flows
Dollars in thousands
Three Months Ended
September 30,


```
    lending collateral 264,795 515,476
Net cash provided by
investing activities 249,498 376,382 ($126,884) -33.7%
Cash flows from
financing activities
Receipts from CMS
contract deposits 585,551 464,703
Withdrawals from CMS
contract deposits \((728,707)(885,541)\)
Borrowings under
credit agreement - 475,000
Repayments under
creditagreement - \((400,000)\)
Debt issue costs
\((1,182) \quad-\)
Change in book overdraft \((40,285) \quad(36,290)\)
Change in securities
lending payable \((264,795)(515,476)\)
Common stock repurchases \(\quad(11,106) \quad(6,814)\)
Excess tax benefit
from stock-based
compensation 450 12,272
Proceeds from stock
option exercises
and other \(\quad 1,559 \quad 18,318\)
Net cash used in
financing activities \((458,515)(873,828) \quad \$ 415,313 \quad 47.5 \%\)
Increase/(decrease) in
cash and cash
equivalents \(\quad 368,258(1,135,099)\)
Cash and cash
equivalents at
beginning of period \(1,174,6423,720,769\)
```

Cash and cash
equivalents at end of
period $\quad \$ 1,542,900 \$ 2,585,670$

Humana Inc.
Consolidated Statements of Cash Flows
Dollars in thousands
Nine Months Ended
September 30,
$2008 \quad 2007 \quad$ Change Change

[^0]```
    Depreciation and
    amortization 160,542 136,578
    Loss (gain) on
    sale of
    investment
    securities, net 73,436 (2,472)
Stock-based
    compensation 41,835 30,868
    Benefit for
    deferred income
    taxes (21,411) (33,179)
    Changes in
    operating
    assets and
    liabilities
    excluding the
    effects of
    acquisitions:
        Receivables (93,320) (16,857)
        Other assets (166,931) (57,072)
        Benefits
        payable 337,632 380,056
    Other
        liabilities (124,368) 348,167
        Uneamed
        revenues (9,098) 21,782
Other 14,346 15,758
Net cash provided by
operating activities 685,737 1,414,094 ($728,357) -51.5%
Cash flows from
investing activities
Acquisitions, net of cash acquired \((262,347) \quad(27,506)\)
Purchases of
property and
equipment \((179,547)(156,056)\)
Proceeds from sales
of property and equipment 2 15,934
Purchases of investment securities \(\quad(5,082,141)(2,631,990)\)
P roceeds from
maturities of investment securities 418,563 1,091,260
Proceeds from sales
of investment
securities 4,111,640 1,254,878
Change in
securities lending
collateral 801,518 \((202,599)\)
Net cash used in
investing activities \((192,312)(656,079) \quad \$ 463,767 \quad 70.7 \%\)
```


## Cash flows from

```
financing activities
Receipts from CMS
contract deposits 1,774,381 1,948,062
Withdrawals from
```

```
    CMS contract
    deposits (1,807,952)}(2,109,523
    Borrowings under
    credit agreement 425,000 1,185,000
    Repayments under
    credit agreement (1,225,000) (1,160,000)
    Proceeds from
    issuance of senior
    notes 749,247
    Debt issue costs (6,662)
    Change in book
    overdraft (11,546) (40,249)
    Change in
    securities lending
    payable (801,518) 202,599
    Common stock
    repurchases (105,767) (14,017)
    Excess tax benefit
    from stock-based
    compensation 9,794 26,826
    P roceeds from stock
    option exercises
    and other 9,045 48,653
Net cash (used in)
provided by financing
activities (990,978) 87,351 ($1,078,329) -1234.5%
(Decrease)/increase in
cash and cash
equivalents (497,553) 845,366
Cash and cash
equivalents at
beginning of period 2,040,453 1,740,304
Cash and cash
equivalents at end of
period $1,542,900 $2,585,670
```

Humana Inc.
Key Income Statement R atios and Segment Operating Results
Dollars in thousands

Three Months Ended
September 30,

|  | Percentage |  |  |  |
| :--- | :---: | ---: | :---: | ---: |
|  | 2008 | 2007 | Difference | Change |
| Benefits ratio |  |  |  |  |
| Government Segment | $84.1 \%$ | $81.4 \%$ | $2.7 \%$ |  |
| Commercial Segment | $80.2 \%$ | $81.0 \%$ | $-0.8 \%$ |  |
| Consolidated | $83.1 \%$ | $81.3 \%$ | $1.8 \%$ |  |

Selling, general, and
administrative expense ratio
(A)

| Government Segment | $10.2 \%$ | $10.2 \%$ | $0.0 \%$ |
| :--- | :--- | :--- | :--- |
| Commercial Segment | $23.0 \%$ | $21.8 \%$ | $1.2 \%$ |

Consolidated $\quad 13.7 \% \quad 13.3 \% \quad 0.4 \%$

| Detail of pretax income |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Government Segment Commercial Segment | \$271,701 \$416,299 (\$144,598) |  |  | -34.7\% |
|  | 11,159 | 62,203 (51,044) | -82 | 1\% |
| Consolidated | \$282,860 \$47 | 8,502 (\$195,642) | -40.9 |  |

Detail of pretax margins
Government Segment $\quad$ 5.2\% $\quad 9.0 \% \quad-3.8 \%$
Commercial Segment $\quad 0.6 \% \quad 3.7 \% \quad-3.1 \%$

Consolidated $\quad 4.0 \% \quad 7.6 \% \quad-3.6 \%$
Nine Months Ended
September 30,

|  | Percentage |  |  |  |
| :--- | :---: | :---: | :---: | ---: |
|  | 2008 | 2007 |  |  |
|  | Difference | Change |  |  |
| Be----------------------------- |  |  |  |  |
| Benefits ratio |  |  |  |  |
| Government Segment | $86.8 \%$ | $85.0 \%$ | $1.8 \%$ |  |
| Commercial Segment | $79.4 \%$ | $80.4 \%$ | $-1.0 \%$ |  |
| Consolidated | $84.9 \%$ | $83.8 \%$ | $1.1 \%$ |  |

Selling, general, and


Detail of pretax margins

| Government Segment |  | 3.3\% | \% | -1.9\% |
| :---: | :---: | :---: | :---: | :---: |
| Commercial Segment |  | 3.7\% | 4.2\% | -0.5 |
| Consolidated | 3.4\% | 4.9\% |  |  |

Humana Inc.
Membership Detail
In thousands
Ending Ending
September Average September 30, 2008 3Q 08 30, 2007

Medical Membership:

| Government Segment: |  |  |  |
| :---: | :---: | :---: | :--- |
| Medicare Advantage - HMO | 502.3 | 497.3 | 451.7 |
| Medicare Advantage - PPO | 171.0 | 168.7 | 71.1 |
| Medicare Advantage - PFFS | 694.7 | 692.6 | 615.2 |
| ----------------------- |  |  |  |
| Total Medicare Advantage | $1,-\cdots 88.0$ | $1,358.6$ | $1,138.0$ |
| ------------------------ |  |  |  |
| Medicare - PDP - Standard | $1,495.7$ | $1,507.3$ | $2,148.9$ |
| Medicare - PDP - Enhanced | $1,433.8$ | $1,425.8$ | $1,085.1$ |



Specialty Membership
$\begin{array}{llll}\text { Dental - fully-insured } & 2,578.6 & 2,587.5 \quad 974.7\end{array}$
$\begin{array}{llll}\text { Dental-ASO } & 1,062.7 & 1,069.7 & 499.3\end{array}$
Total dental $\quad 3,641.3$ 3,657.2 $1,474.0$
Vision 2,188.9 2,181.9
$\begin{array}{llll}\text { Other supplemental benefits (B) } & 897.2 & 900.1 & 456.1\end{array}$
$\begin{array}{lll}\text { Total specialty membership } & 6,727.46,739.2 \quad 1,930.1\end{array}$

Year-over-year Sequential
Change Ending Change

J une 30,
Amount Percent 2008 Amount Percent
Medical Membership:
G overnment Segment:
$\begin{array}{llllll}\text { Medicare Advantage - HMO } & 50.6 & 11.2 \% & 494.0 & 8.3 & 1.7 \%\end{array}$
$\begin{array}{llllll}\text { Medicare Advantage - PPO } & 99.9 & 140.5 \% & 163.5 & 7.5 & 4.6 \%\end{array}$
$\begin{array}{llllll}\text { Medicare Advantage -PFFS } & 79.5 & 12.9 \% & 687.5 & 7.2 & 1.0 \%\end{array}$
Total Medicare
Advantage
230.0 20.2\% 1,345.0 23.0 1.7\%

Medicare - PDP - Standard (653.2) -30.4\% 1,531.6 (35.9) $-2.3 \%$
Medicare-PDP -Enhanced $\quad 348.7 \quad 32.1 \% ~ 1,409.4 \quad 24.4 \quad 1.7 \%$
Medicare - PDP - Complete (66.2) -29.3\% 164.2 (4.7) -2.9\%
Total Medicare stand-


Advantage $\$ 3,497,568$ \$2,825,587 \$671,981 23.8\% \$858 \$827
Medicare
stand-alone
$\begin{array}{lllll}\text { PDPs } & 782,855 & 890,420(107,565) & -12.1 \% & \$ 84\end{array} \$ 86$
Total
Medicare 4,280,423 3,716,007 564,416 15.2\%
Military
senvices
insured (D) 771,560 714,173 57,387 8.0\% $\$ 148 \$ 138$
Medicaid
insured $\quad 152,069 \quad 135,609 \quad 16,460 \quad 12.1 \% \quad \$ 131 \$ 118$
Total
Government
Segment
premiums 5,204,052 4,565,789 638,263 14.0\%
Commercial
Segment:
Fully-insured
medical 1,559,120 1,418,884 140,236 9.9\% \$269 \$269
$\begin{array}{llllll}\text { Specialty } & 228,397 & 108,168 & 120,229 & 111.2 \% & \$ 12\end{array}$
Total
Commercial
Segment
premiums $1,787,517 \quad 1,527,052 \quad 260,465 \quad 17.1 \%$
Total premium


Administrative
services fees
Military
services ASO
(D) $\quad \$ 19,066 \quad \$ 17,675 \quad \$ 1,391 \quad 7.9 \% \quad \$ 5 \$ 5$

Medicaid ASO $2,103 \quad 2,165 \quad$ (62) $\quad-2.9 \% \quad \$ 4 \quad \$ 4$
Commercial
Segment $\quad 93,232 \quad 81,691 \quad 11,541 \quad 14.1 \% \quad \$ 12 \$ 13$
Total
administrative
services fees $\$ 114,401 \quad \$ 101,531 \quad \$ 12,870 \quad 12.7 \%$

Humana Inc.
Premiums and Administrative Services Fees Detail
Dollars in thousands, except per member per month

Nine Months Ended
September 30,

|  | Dollar Percentage |  |  |
| :---: | :---: | :---: | :---: |
| 2008 | 2007 | Change | Change |

Premium revenues
Government Segment:
Medicare Advantage $\$ 10,157,109$ \$8,372,736 \$1,784,373 21.3\%
Medicare stand-alone
PDPs $\quad 2,562,925 \quad 2,848,105(285,180) \quad-10.0 \%$


| Capitated HMO hospital |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| system based (E) | 1.9\% | - - | 0.3 |  |  |
| Capitated HMO |  |  |  |  |  |
| physician group based |  |  |  |  |  |
| (E) 3.5\% | - - | 26.3\% | 2.5\% |  |  |
| Risk-sharing (F) | 20.0\% | - - | 41.6\% | 6.4\% |  |
| All other membership | 74.6\% | 100.0\% | \% 100.0\% | \% 32.1\% | \% 90.8\% |
| Total medical membership | 100.0\% 1 | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

September 30, 2007

| Capitated HMO hospital |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| system based (E) | 2.4\% | - - | - 0.3 |  |  |
| Capitated HMO |  |  |  |  |  |
| physician group based |  |  |  |  |  |
| (E) 2.0\% | - | - 26.5\% | 2.2\% |  |  |
| Risk-sharing (F) | 24.2\% | - - | 40.8\% | 6.3\% |  |
| All other membership | 71.4\% | 100.0\% | 100.0\% | \% 32.7\% | \% 91.2\% |
| Total medical membership | 100.0\% 1 | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Commercial Segment |  |  |  |
| :---: | :---: | :---: | :---: |
| Total Total |  |  |  |
| Fully- | Comm. Medical |  |  |
| September 30, 2008 | insured ASO | Segment Me | Membership |
| Capitated HMO hospital system |  |  |  |
| based (E) | 1.3\% - 0.7\% | 0.4\% |  |
| Capitated HMO physician group |  |  |  |
| based (E) | 1.4\% - 0.8\% | 1.9\% |  |
| R isk-sharing (F) | 1.3\% - 0.7\% | 4.7\% |  |
| All other membership | 96.0\% 100.0\% | 97.8\% 9 | 93.0\% |
| Total medical members | ship 100.0\% 100 | .0\% 100.0\% | \% 100.0\% |

September 30, 2007
----------------------------------

| Capitated HMO hospital system |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| based (E) | 1.4\% | 0.8\% | 0.5\% |  |  |
| Capitated HMO physician group |  |  |  |  |  |
| based (E) | 1.5\% | 0.8\% | 1.8\% |  |  |
| Risk-sharing (F) | 1.5\% | - 0.8\% | 4.7\% |  |  |
| All other membership | 95.6\% 100.0\% |  | 97.6\% 93.0\% |  |  |
| Total medical membership |  | 100.0\% 100.0\% |  | 100.0\% | 100.0\% |

Humana Inc.
Detail of Benefits Payable Balance and Year-to-Date Changes
Dollars in thousands
September 30, J une 30, December 31,


| Nine Months Nine Months |  |  |
| :---: | :---: | :---: |
| Ended | Ended | Year Ended |
| September 30, September 30, December 31, |  |  |
| 2008 | 2007 | 2007 |

Year-to-date changes in benefits payable, excluding military services (M)

Balances atJ anuary $1 \quad \$ 2,355,461$ \$1,979,733 \$1,979,733
Acquisitions $\quad 34,122 \quad-\quad 41,030$

Incurred related to:
Current year $\quad 15,769,075 \quad 13,655,981 \quad 18,015,246$
Prior years (N) $\quad(230,461) \quad(215,747) \quad(242,922)$

Total incurred $\quad 15,538,614 \quad 13,440,234 \quad 17,772,324$
$P$ aid related to:
Current year $\quad(13,692,050)(11,636,269)(16,012,828)$
Prior years $\quad(1,523,293)(1,406,350)(1,424,798)$
Total paid $\quad(15,215,343)(13,042,619)(17,437,626)$

Balances at end of period $\$ 2,712,854$ \$2,377,348 \$2,355,461


Nine Months Nine Months Ended Ended YearEnded September 30, September 30, December 31, 200820072007

Summary of Consolidated
Benefits Expense:
Total benefits expense
incurred, per above $\quad \$ 15,538,614$ \$13,440,234 \$17,772,324
Military services benefits $2,098,059 \quad 1,905,034 \quad 2,481,815$
Future policy benefit
expense (0) $\quad 30,456 \quad 13,012$

Consolidated Benefits
Expense $\quad \$ 17,667,129$ \$15,358,280 \$20,270,531

Humana Inc.
Benefits Payable Statistics (P)

| Receipt Cycle Time (Q) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 2008 | 2007 | Percenta Change | Chang |  |
| 1st Quarter Average | 15.1 | 15.6 | (0.5) | -3.2\% |
| 2nd Quarter Average | 15.0 | 15.6 | (0.6) | -3.8\% |
| 3rd Quarter Average | 15.2 | 15.9 | (0.7) | -4.4\% |
| 4th Quarter Average | - | 15.1 | N/A | N/A |
| Full Y ear Average | 15.1 | 15.6 | (0.5) | -3.2\% |

Unprocessed Claims Inventories

| Estimated <br> Valuation <br> $(000 ' s)$ | Claim Item <br> Counts | Damber of |
| :---: | :---: | :---: | :---: |
| Date | Dayd |  |

Humana Inc.
Benefits Payable Statistics (Continued) ( $P$ )

Days in Claims Payable (R)
Days in Claims Change Last 4 Percentage
Quarter Ended Payable (DCP) Quarters Change

| 9/30/2006 | 57.5 | 7.2 | 14.2\% |
| :---: | :---: | :---: | :---: |
| 12/31/2006 | 56.3 | 6.0 | 11.9\% |
| 3/31/2007 | 59.3 | 5.8 | 10.8\% |
| 6/30/2007 | 60.0 | 4.2 | 7.5\% |
| 9/30/2007 | 61.8 | 4.3 | 7.5\% |
| 12/31/2007 | 60.2 | 3.9 | 6.9\% |
| 3/31/2008 | 56.9 | (2.4) | -4.0\% |
| 6/30/2008 | 57.2 | (2.8) | -4.7\% |
| 9/30/2008 | 58.1 | (3.7) | -6.0\% |

DCP Excluding Change Last4 Percentage


Year-to-Date Change in Days in Claims Payable (S)
20082007
DCP - beginning of period 60.256 .3
Components of change in DCP: Internal versus outsourced claims processing cycle times (3.2) (0.2) Increase in the Part D component of MAPD expense (2.0) (0.5) Increase in Medicare PPO business (0.7) 0.2
Change in unprocessed claims inventories $1.5(0.1)$
Change in processed claims inventories (0.3) (0.1) Change in pharmacy payment cutoff (0.2) 0.3 Change in provider payables under risk arrangements $\quad 2.53 .4$
All other
$0.3 \quad 0.9$
DCP - end of period 58.160 .2

Humana Inc.
Investments
Dollars in thousands
Average Average Duration Credit
Fair value (T) Rating
9/30/2008 12/31/2007 9/30/2008 9/30/2008
Investment Portfolio:
Cash \& cash
equivalents $\quad \$ 1,542,900 \$ 2,040,453$
Investment Securities 3,982,564 3,635,317
Long-term investments $930,4501,015,050$
Total investment
portfolio $\quad \$ 6,455,914 \$ 6,690,820 \sim 3.5$ years AA+

Securities Lending
C ollateral Portfolio:
Cash \& cash
equivalents \$79,032 \$686,096
Certificates of
deposit $\quad 118,710 \quad 145,588$
Bank notes 67,650 98,789
Corporate Floating
Rate $\quad 59,011 \quad 147,256$
Repurchase Agreements - 4,563

| $\begin{array}{lll}\text { Asset-backed } \\ \text { securities }\end{array} 164,028 \quad 254,757$ |  |  |  |
| :---: | :---: | :---: | :---: |
| \$488,431 \$1,337,049 AA+ |  |  |  |
| Fair value |  |  |  |
| 9/30/2008 12/31/2007 |  |  |  |
| Investment P ortfolio Detail: |  |  |  |
| Cash and cash equivalents $\quad \$ 1,542,900$ \$2,040,453 |  |  |  |
| U.S. Government and agency obligations |  |  |  |
| U.S. Treasury obligations \$171,889 \$192,185 |  |  |  |
| Federal National Mortgage Association |  |  |  |
| Federal Home Loan Mortgage Corporation |  |  |  |
| (Freddie Mac) bonds 241,988 157,544 |  |  |  |
| Government National Mortgage |  |  |  |
| Association (Ginnie Mae) bonds 274,834 29,695 |  |  |  |
| Other $\quad 156,909 \quad 70,111$ |  |  |  |
| Total U.S. Government and agency |  |  |  |
| oblig | tions 1,642, | ,175 984,003 |  |
| Tax-exempt municipal securities |  |  |  |
| Guaranteed by monoline insurers 907,052 745,995 |  |  |  |
| Other 656,830 1,118,996 |  |  |  |
| Total tax-exempt municipal |  |  |  |
| securities 1,563,882 1,864,991 |  |  |  |
| Mortgage and asset-backed securities |  |  |  |
| Commer | cial mortgages | 306,280 49 | 95,301 |
| Prime re | idential mortgages | 401,165 3 | 333,715 |
| Alt-A res | dential mortgages | 5,345 15, | 15,077 |
| Sub-prim | e residential mortgages | 3,053 | 6,888 |
| Other As | set-backed | 154,965 59,6 | 681 |
| Total mortgage and asset-backed |  |  |  |
| secur | ies 870,808 | 08 910,662 |  |
| Corporate Securities |  |  |  |
| Financial services 341,568 417,944 |  |  |  |
| Other 458,529 445,922 |  |  |  |
| Total commercial securities 800,097 863,866 |  |  |  |
| Redeemable preferred stocks 19,207 15,558 |  |  |  |
| Non-redeemable preferred stocks 12,384 7,208 |  |  |  |
| Common stocks |  | 4,461 4,079 |  |
|  | tal investment portfolio | \$6,455,914 \$6, | 6,690,820 |

Humana Inc.
Footnotes to Statistical Schedules and Supplementary Information 3Q08 Earnings Release
(A) The selling, general and administrative ( $S G \& A$ ) expense ratio is defined as SG\&A expenses as a percent of premiums, administrative services fees and other revenue.
(B) Other supplemental benefits include life, disability, and fixed benefit products including cancer and critical illness policies.
(C) Computed based on average membership for the period (i.e., monthly
ending membership during the period divided by the number of months in the period).
(D) Military services revenues are not contracted on a per-member basis.
(E) In a limited number of circumstances, the company contracts with hospitals and physicians to accept financial risk for a defined set of HMO membership. In transferring this risk, the company prepays these providers a monthly fixed-fee per member to coordinate substantially all of the medical care for their capitated HMO membership, including some health benefit administrative functions and claims processing. For these capitated HMO arrangements, the company generally agrees to reimbursement rates that target a benefit expense ratio. Providers participating in hospital-based capitated HMO arrangements generally receive a monthly payment for all of the services within their system for their HMO membership. Providers participating in physician-based capitated HMO arrangements generally have subcontracted specialist physicians and are responsible for reimbursing such physicians and hospitals for services rendered to their HMO membership.
(F) In some circumstances, the company contracts with physicians under risk-sharing arrangements whereby physicians have assumed some level of risk for all or a portion of the benefit expenses of their HMO membership. Although these arrangements do include capitation payments for services rendered, the company processes substantially all of the claims under these arrangements.
(G) IBNR represents an estimate of benefit expenses payable for claims incurred but not reported (IBNR) at the balance sheet date. The level of IBNR is primarily impacted by membership levels, benefit claim trends and the receipt cycle time, which represents the length of time between when a claim is initially incurred and when the claim form is received (i.e. a shorter time span results in lower reserves for claims IBNR ). Other benefits payable includes amounts payable to providers under capitation arrangements.
(H) Unprocessed claim inventories represent the estimated valuation of claims received but not yet fully processed.
(I) Processed claim inventories represent the estimated valuation of processed claims that are in the post-claim-adjudication process, which consists of administrative functions such as audit and check batching and handling.
(J) The balance due to the company's pharmacy benefit administrator fluctuates as a result of the number of business days in the last payment cycle of the month. Payment cycles are every 10 days (10th \& 20th of month) and the last day of the month.
(K) Military services IBNR primarily fluctuates due to benefit expense inflation and changes in the utilization of benefits. Amount includes unprocessed inventories as an independent third party administrator processes all military services benefit claims on the company's behalf.
(L) Other military benefits payable may include liabilities to subcontractors and/or risk share payables to the Department of Defense. The level of these balances may fluctuate from period to period due to the timing of payment (cutoff) and whether or not the balances are payables or receivables (receivables from the Department of Defense are classified as receivables in the company's balance sheet).
(M) The table excludes activity associated with military services benefits payable, because the federal government bears a substantial portion of the risk associated with financing the cost of health benefits. More specifically, the risk-sharing provisions of the military services contracts with the federal government and with subcontractors effectively limit profits and losses when actual claim experience varies from the targeted claim amount negotiated annually. As a result of these contract
provisions, the impact of changes in estimates for prior year military services benefits payable are substantially offset by the associated changes in estimates of revenue from health care services reimbursements. As such, any impact on the company's results of operations is reduced substantially, whether positive or negative.
(N) Amounts incurred related to prior years vary from previously estimated liabilities as the claims ultimately are settled.
Negative amounts reported for incurred related to prior years result from claims being ultimately settled for amounts less than originally estimated (favorable development). There were no changes in the approach used to determine the company's estimate of claim reserves during the quarter.
(O) Future policy benefit expense has a related liability classified as a long-term liability on the balance sheet.
(P) Benefits reserves statistics represents fully-insured medical claims data and excludes military services claims data and specialty benefits.
$(Q)$ The receipt cycle time measures the average length of time between when a claim was initially incurred and when the claim form was received. Receipt cycle time data for the company's largest claim processing platforms represent $90 \%$ to $95 \%$ of the company's fullyinsured claims volume. Pharmacy and specialty claims, including dental, vision and other supplemental benefits, are excluded from this measurement.
(R) A common metric for monitoring benefits payable levels relative to the benefit expense is days in claims payable, or DCP, which represents the benefits payable at the end of the period divided by average benefit expenses per day in the quarterly period. Since the company has some providers under capitation payment arrangements (which do not require a benefits payable IBNR reserve), the company has also summarized this metric excluding capitation expense. In addition, this calculation excludes the impact of the company's military services and stand-alone PDP business.
(S) DCP fluctuates due to a number of issues, the more significant of which are detailed in this rollforward. Growth in certain product lines can also impact DCP for the quarter since a provision for claims would not have been recorded for members that had not yet enrolled earlier in the quarter, yet those members would have a provision and corresponding reserve recorded upon enrollment later in the quarter. This analysis excludes the impact of military services and Medicare stand-alone PDPs upon DCP.
$(T)$ Duration is the time-weighted average of the present value of the bond portfolio cash flow.

```
CONTACT: Humana Inc.
    http://www.humana.com
    Regina Nethery, 502-580-3644
    Investor R elations
    R nethery@ humana.com
    or
    Tom Noland, 502-580-3674
    Corporate Communications
    Tnoland@ humana.com
```

SOURCE: Humana Inc.


[^0]:    Cash flows from
    operating activities
    Net income \$473,074 \$590,465
    Adjustments to
    reconcile net
    income to net cash
    provided by
    operating
    activities:

