

Humana Reports Second Quarter Financial Results; Increases Projected 2008 EPS; Provides Updates on Acquisition and Share Repurchase Activity

August 4, 2008

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- \$1.24 EPS for second guarter ahead of management's expectations
- Full year 2008 EPS now projected in the range of \$4.30 to \$4.40
- Signed definitive agreement to acquire Cariten Healthcare
- Share repurchase authorization increased to \$250 million

LOUISVILLE, Ky.--(BUSINESS WIRE)--Aug. 4, 2008--Humana Inc. (NYSE: HUM) today reported financial results for the quarter ended June 30, 2008 (2Q08) including diluted earnings per common share (EPS) of \$1.24 compared to \$1.28 per share for the quarter ended June 30, 2007 (2Q07). The 2Q08 results were ahead of management's previous guidance for EPS of \$1.15 to \$1.20, primarily due to better-than-anticipated financial results for the company's stand-alone Medicare Prescription Drug Plan (PDP) offerings.

For the six months ended June 30, 2008 (1H08) the company reported \$1.71 in EPS compared to \$1.70 for the six months ended June 30, 2007 (1H07). The company's Commercial Segment operating performance improved year-over-year while improved operating performance in the Government Segment's Medicare Advantage business was more than offset by the previously announced PDP operating shortfall.

"We had a good quarter across all our lines of business and with our PDP issue playing out better than expected, we've raised EPS guidance for the year and are well positioned for a strong 2009," said Michael B. McCallister, Humana's president and chief executive officer of Humana.

In light of the better-than-anticipated second quarter results, the company now anticipates achieving EPS for the year ending December 31, 2008 (FY08) in the range of \$4.30 to \$4.40, up from its previous guidance of \$4.10 to \$4.35.

Revenues - 2Q08 consolidated revenues rose 14 percent to \$7.35 billion from \$6.43 billion in 2Q07, with total premium and administrative services fees also up 14 percent compared to the prior year's quarter. This year-over-year increase was primarily driven by higher average membership in 2Q08 versus 2Q07 for the company's Medicare Advantage, Commercial medical and specialty products as well as higher premium yields for the company's Medicare Advantage products.

1H08 consolidated revenues rose 13 percent to \$14.31 billion from \$12.63 billion in 1H07 with total premium and administrative services fees up 13 percent compared to the prior year's period, also driven primarily by similar increases in average enrollment and premium yields as those affecting the year-over-year comparisons for 2Q08.

Benefit expenses - The 2Q08 consolidated benefits ratio (benefit expenses as a percent of premium revenues) was higher than that for the prior year's quarter, as expected. The 2Q08 consolidated benefits ratio of 85.0 percent compares to 83.4 percent in 2Q07. This year-over-year increase was primarily driven by a 200 basis point increase in the Government Segment benefits ratio associated with higher PDP claim expenses.

The consolidated benefits ratio for 1H08 of 85.8 percent was 70 basis points higher than the 1H07 consolidated benefits ratio of 85.1 percent with a 140 basis points increase in this year-to-date metric for the Government Segment outpacing the 110 basis point improvement year to date in the benefits ratio for the Commercial Segment.

Selling, general, & administrative (SG&A) expenses - The 2Q08 consolidated SG&A expense ratio (SG&A expenses as a percent of premiums, administrative services fees and other revenue) declined 40 basis points to 12.6 percent for 2Q08 from 13.0 percent in 2Q07. The year-over-year improvement reflects the combined result of declines in the SG&A expense ratio for both of the company's business segments.

The SG&A expense ratio for 1H08 of 13.2 percent was unchanged from that for 1H07 of 13.2 percent as a 70 basis point increase in this metric for the Commercial Segment was essentially offset by a 30 basis point improvement in the SG&A expense ratio for the Government Segment.

Government Segment Results

Pretax results:

- Primarily as a result of less favorable 2008 PDP operating results, 2Q08 Government Segment pretax earnings were lower than 2Q07, with pretax income of \$249.4 million in 2Q08 compared to \$288.8 million in 2Q07. The year-over-year decline in operating performance was partially offset by improved operating performance in the company's Medicare Advantage business.
- For 1H08, pretax earnings for the Government Segment of \$246.2 million declined by 20 percent versus 1H07 pretax earnings for the segment of \$306.7 million, also primarily reflecting the less favorable performance year over year in the company's stand-alone PDP business, partially offset by improved Medicare Advantage performance.

Enrollment:

• Medicare Advantage membership grew to 1,345,000 at June 30, 2008, an increase of 211,300 members, or 19 percent from June 30, 2007, up 77,300, or 6 percent versus March 31, 2008, and 202,000 members, or 18 percent year to date. Net Medicare Advantage membership gains for 2Q08 include 40,700 members from acquisitions completed during the

quarter.

- Membership in the company's stand-alone PDPs totaled 3,105,200 at June 30, 2008 compared to 3,440,100 at June 30, 2007 and 3,150,200 at March 31, 2008.
- Military services membership at June 30, 2008 of 2,943,800 was up approximately 3 percent from June 30, 2007 and essentially unchanged from March 31, 2008.

Premiums and administrative services fees:

- Medicare Advantage premiums of \$3.49 billion in 2Q08 increased 25 percent compared to \$2.80 billion in 2Q07, primarily the combined result of a 17 percent increase in average membership and higher per member premium revenues.
- Medicare stand-alone PDP premiums of \$905.1 million in 2Q08 decreased 14 percent compared to \$1.05 billion in 2Q07, primarily the result of a 10 percent decline in average membership versus that for 2Q07.
- Military services premiums and administrative services fees during 2Q08 increased \$83.8 million to \$824.4 million compared to \$740.6 million in 2Q07.

Benefit Expenses:

• The Government Segment benefits ratio increased 200 basis points to 86.3 percent in 2Q08 compared to 84.3 percent in the prior year's quarter. As previously noted, improved operating performance year over year in the company's Medicare Advantage business was more than offset by an increase in the stand-alone PDP benefits ratio.

SG&A Expenses:

• The Government Segment's SG&A expense ratio for 2Q08 of 9.5 percent was 50 basis points lower than that for 2Q07 of 10.0 percent and improved 120 basis points from the first quarter of 2008. The improvements were primarily driven by leverage associated with higher average Medicare Advantage membership and increased Medicare premium yields. The sequential improvement also reflects lower marketing and other administrative expenses associated with the Medicare selling season for 2008 enrollment which concluded during the first quarter of 2008.

Commercial Segment Results

Pretax results:

- Commercial Segment pretax earnings increased 49 percent year over year, to \$75.6 million in 2Q08 compared to \$50.8 million in 2Q07. This favorable performance was produced by continued strength in the company's areas of strategic Commercial focus individual, small-group, ASO and consumer plans as well as overall underwriting discipline and growth from specialty-product acquisitions in the fourth quarter of 2007.
- The segment's 40 percent increase in pretax earnings for 1H08 (\$202.7 million versus \$145.2 million in 1H07) was also primarily attributable to the factors outlined above.

Enrollment:

- Commercial Segment medical membership grew 279,800 members to 3,558,500 at June 30, 2008, an increase of 9 percent from the June 30, 2007 medical membership for the segment of 3,278,700 and up 3 percent year to date. On an organic basis, Commercial Segment medical membership grew 120,800 members, or 4 percent year-over-year and 43,800 members, or 1 percent year to date.
- Organic medical membership growth in strategic commercial lines of business for 2Q08 compared to 2Q07 were as
 follows: HumanaOne membership increased 45 percent, Smart plans and other consumer offerings membership grew 23
 percent, Small Group business membership increased 13 percent and ASO membership was essentially unchanged.
- Membership in Commercial Segment specialty products(a) at June 30, 2008 rose to 6,744,400 compared to 1,930,000 at June 30, 2007, primarily driven by the addition of membership from two specialty-product companies acquired during the fourth quarter of 2007. Specialty membership was essentially unchanged from December 31, 2007.

Premiums and administrative services fees:

- Premiums and administrative services fees for the Commercial Segment increased 17 percent to \$1.85 billion in 2Q08 compared to \$1.59 billion in the prior year's quarter, primarily due to revenues associated with acquired companies and growth in strategic lines of business.
- Commercial Segment medical premiums for fully-insured groups increased approximately 2 percent on a per-member basis during 2Q08 compared to 2Q07 reflecting a shift in the mix of fully-insured group business from the prior year's quarter to include less groups with higher-than-average premiums.

Benefit Expenses:

• The Commercial Segment benefits ratio for 1H08 improved 110 basis points year over year, primarily reflecting the impact

of specialty product acquisitions, together with continued underwriting discipline. In 2Q08, the benefits ratio of 81.0 percent was 30 basis points higher than the 2Q07 benefits ratio of 80.7 percent, primarily due to the 2Q07 benefits ratio including a modest impact of favorable prior period development related to 1Q07 medical claims estimates. The first two quarters of 2008 more precisely reflect the sequential claims patterns for the company's growing book of high-deductible health plans.

SG&A Expenses:

• The Commercial Segment SG&A expense ratio of 21.5 percent for 2Q08 compares to 21.8 percent in 2Q07, primarily driven by leverage associated with an 8 percent increase in average Commercial medical membership as well as higher specialty product membership acquired via transactions that closed in the fourth quarter of 2007.

Balance Sheet

- Cash and cash equivalents of \$1.17 billion at June 30, 2008 declined \$513.6 million from March 31, 2008 primarily due to the completion of two acquisitions, ordinary course cash transfers into investment securities, and share repurchases during 2Q08.
- Parent company cash and investments decreased to \$171.5 million at June 30, 2008 from \$535.7 million at December 31, 2007. In addition to the completion of two acquisitions and share repurchases during 1H08, the parent company received dividends from operating subsidiaries of \$296.0 million versus \$377.0 million in 1H07, primarily attributable to lower-than-anticipated dividends from entities operating stand-alone PDPs.
- Net premiums receivable at June 30, 2008 of \$987.1 million were up \$239.3 million from March 31, 2008 primarily due to an increase in certain Medicare premiums receivable. The company collected the related \$257.4 million balance outstanding on that receivable at June 30, 2008 in July 2008.
- Days in claims payable of 57.2 at June 30, 2008 reflect an increase of 0.3 days from 56.9 at March 31, 2008.
- Debt-to-total capitalization at June 30, 2008 was 28.0 percent, down 30 basis points from 28.3 percent at March 31, 2008. During 2Q08 the company completed an aggregate offering of \$750 million of senior notes, the net proceeds of which were used to repay all outstanding borrowings against the company's \$1.00 billion bank credit agreement.

Cash Flows from Operations

Cash flows provided by operations for 2Q08 of \$104.0 million compared to cash flows provided by operations of \$477.3 million in 2Q07 primarily reflecting changes in working capital accounts. Net premiums receivable at June 30, 2008 of \$987.1 million were up \$239.3 million from March 31, 2008 primarily due to an increase in certain Medicare premiums receivable. The company collected the related \$257.4 million balance outstanding on that receivable at June 30, 2008 in July 2008.

The company also evaluates operating cash flows on a non-GAAP basis(b).

Cash flows from oper (\$ in millions)	ations 2008	2Q07	1H08	1H07
GAAP cash flows pro operations	,		\$ 108.5	\$ 2,051.7
Timing of premium pa from CMS(b)	,	(45.6)	(1,1 ⁻	75.3)
Non-GAAP cash flow by operations(b)	•		.7 \$ 108	5.5 \$ 876.4

Non-GAAP cash flows provided by operations declined to \$104.0 million(b) in 2Q08 from \$431.7 million(b) in 2Q07 also driven primarily by the changes in working capital accounts described above.

Acquisition Activity

The company also announced today that it had signed a definitive agreement to purchase PHP Companies, Inc. (d/b/a Cariten Healthcare) (Cariten), from Knoxville, Tennessee-based Covenant Health for cash consideration of approximately \$245 million. The transaction is anticipated to close during the fourth quarter of 2008 and is not anticipated to materially affect Humana's earnings guidance for the FY08.

During 2Q08 the company also announced its intent to acquire Metcare Health Plans, Inc. (Metcare) in Florida and completed its acquisitions of the SecureHorizons Medicare Advantage HMO business in Las Vegas, Nevada and OSF Health Plans in Illinois.

Share Repurchase Program

In February 2008, the company's Board of Directors authorized the use of up to \$150 million for share repurchases. As of August 1, 2008, the company had repurchased approximately 2.1 million of its outstanding shares at an average price per share of \$44.19 and had approximately \$57.2 million remaining on the February 2008 authorization.

The company also announced today that its Board of Directors had increased the company's share repurchase authorization for use of up to \$250

million for this program, excluding the \$92.8 million used year to date in connection with the February 2008 authorization. These discretionary repurchases may be made from time to time in the open market or in privately negotiated transactions. The program has an end date of December 31, 2009.

Footnotes

- (a) The Commercial Segment provides a full range of insured specialty products including dental, vision and other supplemental products. Members included in these products may not be unique to each product since members have the ability to enroll in multiple products. Other supplemental benefits include life, disability, and fixed-benefit products including cancer and critical illness policies.
- (b) The company believes that the non-GAAP measures included in this release, when presented in conjunction with comparable GAAP measures, are useful to both management and its investors in analyzing the company's ongoing business and operating performance. Internally, management uses these non-GAAP financial measures as indicators of business performance, as well as for operational planning and decision making purposes. Non-GAAP financial measures should be considered in addition to, but not as a substitute for, or superior to, financial measures prepared in accordance with GAAP.

Conference Call & Virtual Slide Presentation

Humana will host a conference call, as well as a virtual slide presentation, at 9:00 a.m. eastern time today to discuss its financial results for the quarter and the company's expectations for future earnings. A live virtual presentation (audio with slides) may be accessed via Humana's Investor Relations page at www.humana.com. The company suggests web participants sign on approximately 15 minutes in advance of the call. The company also suggests web participants visit the site well in advance of the call to run a system test and to download any free software needed to view the presentation.

All parties interested in the audio-only portion of the conference call are invited to dial 888-625-7430. No password is required. The company suggests participants dial in approximately ten minutes in advance of the call. For those unable to participate in the live event, the virtual presentation archive may be accessed via the Historical Webcasts & Presentations section of the Investor Relations page at www.humana.com.

Cautionary Statement

This news release contains statements and earnings guidance points that are forward-looking. The forward-looking items herein are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking items may be significantly impacted by certain risks and uncertainties described in the following company documents, as filed with the Securities and Exchange Commission:

- -- Form 10-K for the year ended December 31, 2007;
- Form 10-Q for the quarter ended March 31, 2008;
- -- Form 8-Ks filed during 2008.

About Humana

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health and supplemental benefits companies, with approximately 11.5 million medical members. Humana is a full-service benefits solutions company, offering a wide array of health and supplemental benefit plans for employer groups, government programs and individuals.

Over its 47-year history, Humana has consistently seized opportunities to meet changing customer needs. Today, the company is a leader in consumer engagement, providing guidance that leads to lower costs and a better health plan experience throughout its diversified customer portfolio.

More information regarding Humana is available to investors via the Investor Relations page of the company's web site at www.humana.com, including copies of:

- -- Annual reports to stockholders;
- -- Securities and Exchange Commission filings;
- -- Most recent investor conference presentations;
- -- Quarterly earnings news releases;
- -- Replays of most recent earnings release conference calls;

- Calendar of events (including upcoming earnings conference call dates and times, as well as planned interaction with research analysts and institutional investors);
- -- Corporate Governance information.

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Humana Inc. - Earnings Guidance Points as of August 4, 2008

(in accordance with For the year ending Comments
Generally Accepted December 31, 2008
Accounting Principles) (Excludes pending
acquisitions of Metcare
and Cariten)

Diluted earnings per Full year 2008: $4.30 to Excludes impact
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Diluted earnings per Full year 2008: \$4.30 to Excludes common share \$4.40 of future

share repurchases Third quarter 2008: \$1.45 to \$1.50

Revenues

Consolidated revenues: \$28

billion to \$30 billion

Premiums and ASO fees: Medicare Advantage: \$13 billion to \$14 billion; Medicare stand-alone PDPs: Approximately \$3.4 billion; Military services: \$3.3

billion to \$3.5 billion; Commercial Segment:

Approximately \$7.5 billion

Consolidated investment income: \$345 million to \$355 million

Consolidated other revenue: \$190 million to \$200

million

.....

Ending medical membership Medicare Advantage: Up Includes 40,700 (fully-insured and ASO approximately 240,000 from Medicare combined) prior year Advantage

members acquired via acquisitions completed year to date

Medicare stand-alone PDPs: Down approximately 370,000 from prior year

Military services: No material change from prior year

Medicaid: Down

approximately 180,000 from prior year

Commercial: Up Includes 63,000 approximately 150,000 from Commercial

prior year members

acquired via acquisitions completed year to date

Medicare products: benefits Medicare Benefit expenses

> ratio in the range of Advantage and 85.0% to 85.5% stand-alone

PDP combined

Commercial fully-insured

groups:

Same-store net benefit expense trends and premium yields of 6% to 7% (2% to 3% including the impact of changes in the company's business mix)

Secular Commercial Secular trends benefit expense trend exclude the components as follows: impact of inpatient hospital benefit buyutilization - flat to 1 downs percent; inpatient and outpatient hospital rates - mid to upper single digits; outpatient hospital utilization - low to mid single digits; physician - mid single digits; and pharmacy mid to upper single digits.

Selling, general & 13.5% to 14% SG&A expenses administrative expense as a percent

of premiums, ratio

administrative services fees, and other revenue

Depreciation & \$215 million to \$220 amortization million

amortization

Interest expense \$70 million to \$75 million

Government Segment Medicare products: Medicare

operating margins Approximately 3.5% Advantage and stand-alone

PDP combined

Military services: 2.5% to

Commercial Segment pretax \$280 million to \$300 million earnings _____ Cash flows from operations \$1.0 billion to \$1.2 billion Capital expenditures Approximately \$275 million

Effective tax rate 35.0% to 35.5%

-----Shares used in computing Approximately 169 million Excludes impact

> share repurchases

of future

Humana Inc. Statistical Schedules And Supplementary Information 2Q08 Earnings Release

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Humana Inc. Statistical Schedules and Supplementary Information 2Q08 Earnings Release

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full-year EPS

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Humana Inc.

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Consolidated Statements of Income In thousands, except per common share results

> Three Months Ended June 30, _____

Dollar Percentage 2008 2007 Change Change

Revenues:

\$7,106,752 \$6,223,250 \$883,502 14.2% Premiums

Administrative services fees 112,964 97,093 15,871 16.3% Investment income 80,821 72,052 8,769 12.2% Other revenue 50,325 34,402 15,923 46.3% -----Total revenues 7,350,862 6,426,797 924,065 14.4% _____ Operating expenses: Benefits 6,038,482 5,190,418 848,064 16.3% Selling, general and administrative 916,041 826,459 89,582 10.8% Depreciation 44,141 48,820 (4,679) -9.6% Other intangible 9,317 5,444 3,873 71.1% amortization Total operating 7,007,981 6,071,141 936,840 15.4% expenses -----Income from operations 342,881 355,656 (12,775) -3.6% Interest expense 17,867 16,066 1,801 11.2% -----Income before income taxes 325,014 339,590 (14,576) -4.3% Provision for income taxes 115,118 122,744 (7,626) -6.2% -----Net income \$ 209,896 \$ 216,846 (\$6,950) -3.2% Basic earnings per common share \$ 1.26 \$ 1.30 (\$0.04) -3.1% Diluted earnings per common \$ 1.24 \$ 1.28 (\$0.04) -3.1% share Shares used in computing basic earnings per common share 167,146 166,614 Shares used in computing diluted earnings per common share 168,997 169,596 S-3 Humana Inc. Consolidated Statements of Income In thousands, except per common share results Six Months Ended June 30, Dollar Percentage 2008 2007 Change Change -----Revenues: Premiums \$13,819,353 \$12,227,813 \$1,591,540 13.0% Administrative services fees 224,943 192,957 31,986 16.6% Investment income 170,780 145,579 25,201 17.3% Other revenue 95,490 65,261 30,229 46.3% -----Total revenues 14,310,566 12,631,610 1,678,956 13.3% Operating expenses: Benefits 11,856,516 10,404,418 1,452,098 14.0% Selling, general and administrative 1,866,486 1,647,069 219,417 13.3%

Depreciation 87,098 84,329 2,769 3.3% Other intangible amortization 17,318 9,999 7,319 73.2% _____ Total operating expenses 13,827,418 12,145,815 1,681,603 13.8% -----Income from operations 483,148 485,795 (2,647) -0.5% Interest expense 34,206 33,984 222 0.7% _____ Income before income 448,942 451,811 (2,869) taxes -0.6% Provision for income taxes 158,876 163,724 (4,848) -----Net income \$ 290,066 \$ 288,087 \$ 1,979 ______ Basic earnings per common share \$ 1.73 \$ 1.73 \$ 0.00 0.0% Diluted earnings per common share \$ 1.71 \$ 1.70 \$ 0.01 0.6% Shares used in computing basic earnings per common share 167,668 166,213 Shares used in computing diluted earnings per common 169,799 169,276 share S-4 Humana Inc. Consolidated Balance Sheets Dollars in thousands, except share amounts June 30, March 31, December 31, 2008 2008 2007 Assets Current assets: Cash and cash equivalents \$1,174,642 \$1,688,287 \$2,040,453 Investment securities 4,195,562 3,954,830 3,635,317 Receivables, net: Premiums 987,074 747,806 592,761 Administrative services 12,644 11,517 12,780 fees Securities lending 800,326 973,925 1,337,049 collateral 1,290,295 1,233,910 1,114,486 Other

Other 1,290,295 1,233,910 1,114,486

Total current assets 8,460,543 8,610,275 8,732,846

Property and equipment, net 655,431 636,935 637,241

Other assets:

Long-term investment
securities 989,253 963,106 1,015,050

Goodwill 1,817,460 1,683,604 1,663,939

Other 1,017,296 868,108 829,998

Total other assets 3,824,009 3,514,818 3,508,987

Liabilities and Stockholders'

Equity

Current liabilities:

Benefits payable \$ 3,105,691 \$ 2,885,371 \$ 2,696,833

Trade accounts payable and

accrued expenses 1,350,924 1,356,405 1,268,963 Book overdraft 297,965 291,246 269,226 Securities lending payable 800,326 973,925 1,337,049

Unearned revenues 210,770 227,492 219,780

Total current

 liabilities
 5,765,676
 5,734,439
 5,791,851

 Long-term debt
 1,635,098
 1,601,335
 1,687,823

 Future policy benefits payable
 980,257
 968,719
 980,686

 Other long-term liabilities
 355,224
 405,061
 389,777

Total liabilities 8,736,255 8,709,554 8,850,137

Commitments and contingencies

Stockholders' equity:

Preferred stock, \$1 par;

10,000,000 shares

authorized, none issued - -

Common stock, \$0.16 2/3 par; 300,000,000 shares authorized; 187,648,393

issued at June 30, 2008 31,275 31,165 31,123

Capital in excess of par

value 1,542,378 1,527,979 1,497,998

Retained earnings 3,032,848 2,822,952 2,742,782

Accumulated other comprehensive (loss)

income (51,125) 7,312 14,021

Treasury stock, at cost, 18,755,909 shares at June

30, 2008 (351,648) (336,934) (256,987)

Total stockholders'

equity 4,203,728 4,052,474 4,028,937

Total liabilities and

stockholders' equity \$12,939,983 \$12,762,028 \$12,879,074

Debt-to-total capitalization

ratio 28.0% 28.3% 29.5%

Sequential Change

Dollar Percent

Assets

Current assets:

Cash and cash equivalents

Investment securities

Receivables, net:

Premiums

Administrative services fees

Securities lending collateral

Other

Total current assets (\$1

(\$149,732) -1.7%

Property and equipment, net

```
Other assets:
 Long-term investment securities
 Goodwill
 Other
   Total other assets
Total assets
                               $ 177,955 1.4%
Liabilities and Stockholders' Equity
Current liabilities:
 Benefits payable
 Trade accounts payable and accrued expenses
 Book overdraft
 Securities lending payable
 Unearned revenues
   Total current liabilities
                                  $ 31,237 0.5%
Long-term debt
Future policy benefits payable
Other long-term liabilities
   Total liabilities
                               $ 26,701 0.3%
Commitments and contingencies
Stockholders' equity:
 Preferred stock, $1 par; 10,000,000 shares
  authorized, none issued
  Common stock, $0.16 2/3 par; 300,000,000 shares
  authorized; 187,648,393 issued at June 30,
  2008
 Capital in excess of par value
  Retained earnings
 Accumulated other comprehensive (loss) income
  Treasury stock, at cost, 18,755,909 shares at
  June 30, 2008
   Total stockholders' equity
                                     $ 151,254 3.7%
Total liabilities and stockholders' equity
                                          $ 177,955 1.4%
Debt-to-total capitalization ratio
                S-5
Humana Inc.
Consolidated Statements of Cash Flows
Dollars in thousands
             Three Months Ended
               June 30,
                         Dollar Percentage
                      2007
                             Change Change
              2008
Cash flows from
operating activities
                 $ 209,896 $ 216,846
 Net income
 Adjustments to
  reconcile net
  income to net cash
  provided by
  operating
  activities:
   Depreciation and
   amortization
                    53,458 54,264
   (Gain) loss on
   sale of
   investment
```

securities, net

(8,585)

1,587

```
Stock-based
   compensation
                     13,249
                             10,462
   Provision
   (benefit) for
   deferred income
   taxes
                 2,761 (17,900)
   Changes in
   operating
   assets and
   liabilities
   excluding the
   effects of
   acquisitions:
    Receivables
                   (229,603) 139,567
    Other assets
                  (112,388) (107,522)
    Benefits
                 192,924 62,814
     payable
    Other
                (3,401) 80,889
     liabilities
    Unearned
     revenues
                  (20,169) 24,692
   Other
                 5,881 11,567
            -----
Net cash provided by
                   104,023 477,266 ($373,243)
operating activities
                                                     -78.2%
Cash flows from
investing activities
 Acquisitions, net
  of cash acquired
                    (262,255)
                                 (224)
 Purchases of
  property and
  equipment
                   (64,960) (43,973)
 Proceeds from sales
  of property and
                            2
 equipment
 Purchases of
  investment
                (1,861,577) (908,244)
  securities
 Proceeds from
  maturities of
  investment
  securities
                 102,369 212,471
 Proceeds from sales
  of investment
                1,389,636 444,692
  securities
 Change in
  securities lending
  collateral
                 173,599 (296,870)
Net cash used in
investing activities (523,186) (592,146) $ 68,960
                                                     11.6%
Cash flows from
financing activities
 Receipts from CMS
  contract deposits
                     590,538 639,722
 Withdrawals from
  CMS contract
  deposits
                 (573,184) (708,277)
 Borrowings under
  credit agreement
                     175,000 400,000
 Repayments under
```

```
credit agreement
                    (850,000) (510,000)
 Proceeds from
  issuance of senior
 notes
              749,247
 Debt issue costs
                   (5,480)
 Change in book
  overdraft
                 6,719
                        5,074
 Change in
  securities lending
                (173,599) 296,870
  payable
 Common stock
 repurchases
                  (14,714)
                              (16)
 Excess tax benefit
  from stock-based
  compensation
                     167
                            5,426
 Proceeds from stock
  option exercises
  and other
                  824 12,791
           -----
Net cash (used in)
provided by financing
                (94,482) 141,590 ($236,072) -166.7%
activities
(Decrease)/increase in
cash and cash
equivalents
                 (513,645) 26,710
Cash and cash
equivalents at
beginning of period 1,688,287 3,694,059
Cash and cash
equivalents at end of
period
              $ 1,174,642 $3,720,769
           S-6
Humana Inc.
Consolidated Statements of Cash Flows
Dollars in thousands
                       Six Months Ended
                        June 30,
                      -----
                      2008
                               2007
                     -----
Cash flows from operating activities
                          $ 290,066 $ 288,087
 Net income
 Adjustments to reconcile net income to
  net cash provided by operating
  activities:
   Depreciation and amortization
                                    104,416
                                               94,328
   Gain on sale of investment
                            (18,849)
   securities, net
                                        (85)
   Stock-based compensation
                                    27,165
                                              20,264
   Provision (benefit) for deferred
   income taxes
                             10,572 (24,011)
   Changes in operating assets and
   liabilities excluding the effects of
   acquisitions:
```

(195,211) (126,467) Other assets Benefits payable 381,462 456,882 Other liabilities (104,475) 143,426 Unearned revenues (12,457) 1,199,719 Other 9,158 16,216 Net cash provided by operating activities 108,462 2,051,747 Cash flows from investing activities Acquisitions, net of cash acquired (266,093) (27,005) Purchases of property and equipment (112,047) (114,717)Proceeds from sales of property and equipment 2 4,072 Purchases of investment securities (3,524,144) (1,873,295) Proceeds from maturities of investment securities 274,347 769,956 Proceeds from sales of investment securities 2,649,402 926,603 Change in securities lending collateral 536,723 (718,075) _____ Net cash used in investing activities (441,810) (1,032,461) -----Cash flows from financing activities Receipts from CMS contract deposits 1,188,830 1,483,359 Withdrawals from CMS contract deposits (1,079,245) (1,223,982) Borrowings under credit agreement 425,000 710,000 Repayments under credit agreement (1,225,000) (760,000) Proceeds from issuance of senior notes 749,247 Debt issue costs (5,480)28,739 (3,959) Change in book overdraft Change in securities lending payable (536,723) 718,075 Common stock repurchases (94,661) (7,203) Excess tax benefit from stock-based compensation 9,344 14,554 Proceeds from stock option exercises and other 7,486 30,335 -----Net cash (used in) provided by financing activities (532,463) 961,179 -----(Decrease)/increase in cash and cash equivalents (865,811) 1,980,465 Cash and cash equivalents at beginning of period 2,040,453 1,740,304 _____ Cash and cash equivalents at end of period \$1,174,642 \$3,720,769 _____ Dollar Percentage Change Change Cash flows from operating activities Net income Adjustments to reconcile net income to net cash provided by operating activities: Depreciation and amortization

Gain on sale of investment securities,

Stock-based compensation

net

(383,385) (16,612)

Receivables

Provision (benefit) for deferred income Changes in operating assets and liabilities excluding the effects of acquisitions: Receivables Other assets Benefits payable

Other liabilities

Unearned revenues

Other

Net cash provided by operating activities (\$1,943,285) -94.7%

Cash flows from investing activities

Acquisitions, net of cash acquired

Purchases of property and equipment

Proceeds from sales of property and

equipment

Purchases of investment securities

Proceeds from maturities of investment

securities

Proceeds from sales of investment

securities

Change in securities lending collateral

Net cash used in investing activities 57.2% \$ 590,651

Cash flows from financing activities

Receipts from CMS contract deposits

Withdrawals from CMS contract deposits

Borrowings under credit agreement

Repayments under credit agreement

Proceeds from issuance of senior notes

Debt issue costs

Change in book overdraft

Change in securities lending payable

Common stock repurchases

Excess tax benefit from stock-based

compensation

Proceeds from stock option exercises and

other

Net cash (used in) provided by financing

activities (\$1,493,642) -155.4%

(Decrease)/increase in cash and cash

equivalents

Cash and cash equivalents at beginning of

period

Cash and cash equivalents at end of period

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Humana Inc.

Key Income Statement Ratios and Segment Operating Results Dollars in thousands

> Three Months Ended June 30, -----

> > Percentage

2008 2007 Difference Change

Benefits ratio

Government Segment 86.3% 84.3% 2.0% 81.0% 80.7% Commercial Segment 0.3% Consolidated 85.0% 83.4% 1.6%

Selling, general, and administrative expense ratio (A)

9.5% 10.0% Government Segment -0.5% Commercial Segment 21.5% 21.8% -0.3% Consolidated 12.6% 13.0% -0.4%

Detail of pretax income

Government Segment \$249,449 \$288,790 (\$39,341) -13.6% Commercial Segment 75,565 50,800 24,765

Consolidated \$325,014 \$339,590 (\$14,576) -4.3%

Detail of pretax margins

Government Segment 4.6% 6.0% -1.4% Commercial Segment 3.9% 3.1% 0.8% Consolidated 4.4% 5.3% -0.9%

> Six Months Ended June 30,

Percentage 2008 2007 Difference Change -----

Benefits ratio

Government Segment 88.1% 86.7% 1.4% Commercial Segment 79.0% 80.1% -1.1% Consolidated 85.8% 85.1% 0.7%

Selling, general, and administrative expense ratio (A)

Government Segment 10.1% 10.4% -0.3% Commercial Segment 21.9% 21.2% 0.7% Consolidated 13.2% 13.2% 0.0%

Detail of pretax income

Government Segment \$246,212 \$306,655 (\$60,443) -19.7% Commercial Segment 202,730 145,156 57,574 39.7%

Consolidated \$448,942 \$451,811 (\$2,869)

Detail of pretax margins

2.4% 3.3% Government Segment -0.9% Commercial Segment 5.3% 4.4% 0.9% Consolidated 3.1% 3.6% -0.5%

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Humana Inc. Membership Detail In thousands

Ending Ending June 30, 2008 Average - 2Q08 June 30, 2007 _____ Medical Membership: Government Segment: Medicare Advantage -HMO Medicare Advantage -163.5 PPO 66.9 Medicare Advantage -687.5 685.5 **PFFS** 614.4 Total Medicare Advantage 1,345.0 1,327.3 1,133.7 _____ Medicare - PDP -Standard 1,531.6 1,542.4 2,131.0 Medicare - PDP -Enhanced 1,409.4 1,401.8 1,075.9 Medicare - PDP - Complete 164.2 165.8 233.2 _____ Total Medicare stand-alone PDPs 3,105.2 3,110.0 3,440.1 Total Medicare 4,450.2 4,437.3 4,573.8 _____ Military services 1,737.6 1,734.2 1,717.6 insured Military services ASO 1,206.2 1,203.4 1,150.6 Total military services 2,943.8 2,937.6 2,868.2 -----
 Medicaid insured
 387.7
 385.1
 384.9

 Medicaid ASO
 173.8
 174.6
 182.7
 -----Total Medicaid 561.5 559.7 567.6 -----

Total Government Segment 7,955.5 7,934.6 8,009.6 -----Commercial Segment: Fully-insured medical:

Group 1,623.3 1,605.9 1,533.0 Individual 297.2 289.4 205.0 Medicare supplement 16.1 15.7 8.3 -----Total fully-insured medical 1,936.6 1,911.0 1,746.3 ASO 1,621.9 1,612.7 1,532.4

Total Commercial

Segment 3,558.5 3,523.7 3,278.7

Total medical membership 11,514.0 11,458.3 11,288.3

Specialty Membership

Dental - fully-insured 2,612.2 2,618.8 Dental - ASO 1,074.0 1,078.8 499.9 -----

Total dental 3,686.2 3,697.6 1,478.0

```
2,160.9 2,251.1
 Vision
 Other supplemental
           897.3 898.5 452.0
 benefits(B)
           _____
Total specialty membership 6,744.4 6,847.2 1,930.0
           _____
                           Sequential Change
         Year-over-year Change
                 Ending
                March 31,
          Amount Percent 2008 Amount Percent
         -----
Medical Membership:
Government Segment:
 Medicare
 Advantage - HMO 41.6 9.2% 465.6 28.4 6.1%
 Medicare
 Advantage - PPO 96.6 144.4% 134.0 29.5 22.0%
 Medicare
 Advantage - PFFS 73.1 11.9% 668.1 19.4 2.9%
        -----
  Total Medicare
   Advantage 211.3 18.6% 1,267.7 77.3 6.1%
        -----
 Medicare - PDP -
 Standard (599.4) -28.1% 1,584.5 (52.9) -3.3%
 Medicare - PDP -
 Enhanced 333.5 31.0% 1,394.9 14.5 1.0%
 Medicare - PDP -
 Complete (69.0) -29.6% 170.8 (6.6) -3.9%
  Total Medicare
   stand-alone
   PDPs (334.9) -9.7% 3,150.2 (45.0) -1.4%
        -----
   Total
    Medicare (123.6) -2.7% 4,417.9 32.3 0.7%
 Military services
 insured 20.0 1.2% 1,728.1 9.5 0.5%
 Military services
 ASO 55.6 4.8% 1,193.0 13.2 1.1%
        -----
  Total military
   services 75.6 2.6% 2,921.1 22.7 0.8%
        -----

      Medicaid insured
      2.8
      0.7%
      384.2
      3.5
      0.9%

      Medicaid ASO
      (8.9)
      -4.9%
      175.4
      (1.6)
      -0.9%

  Total Medicaid (6.1) -1.1% 559.6 1.9 0.3%
        -----
 Total Government
 Segment (54.1) -0.7% 7,898.6 56.9 0.7%
        -----
Commercial Segment:
 Fully-insured
 medical:
  Group 90.3 5.9% 1,572.9 50.4 3.2% Individual 92.2 45.0% 272.9 24.3 8.9%
  Medicare
  supplement 7.8 94.0% 15.2 0.9 5.9%
        -----
 Total fully-
```

insured medical 190.3 10.9% 1,861.0 75.6 4.1%

```
89.5 5.8% 1,597.7 24.2 1.5%
 ASO
 Total Commercial
 Segment 279.8 8.5% 3,458.7 99.8 2.9%
        -----
Total medical
membership 225.7 2.0% 11,357.3 156.7 1.4%
        Specialty Membership
 Dental - fully-
 insured
            1,634.1 167.1% 2,632.8 (20.6) -0.8%
 Dental - ASO 574.1 114.8% 1,084.1 (10.1) -0.9%
        -----
  Total dental 2,208.2 149.4% 3,716.9 (30.7) -0.8%
 Vision
       2,160.9 100.0% 2,301.0 (140.1) -6.1%
 Other
 supplemental
 benefits(B)
          445.3 98.5% 898.3 (1.0) -0.1%
        -----
Total specialty
membership
            4,814.4 249.5% 6,916.2 (171.8) -2.5%
       S-9
Humana Inc.
Premiums and Administrative Services Fees Detail
Dollars in thousands, except per member per month
                      Per
                      Member
                       per
                      Month(C)
                      Three
                      Months
       Three Months Ended
                               Ended
      June 30,
-----
                         June 30,
                         -----
         Dollar Percentage
       2008 2007 Change Change 2008 2007
       -----
Premium revenues
Government
Segment:
 Medicare
 Advantage $3,491,824 $2,804,438 $ 687,386 24.5% $877 $825
 Medicare
 stand-alone
 PDPs 905,071 1,051,259 (146,188) -13.9% $ 97 $102
  Medicare 4,396,895 3,855,697 541,198 14.0%
 Military
 services
 insured(D) 806,976 725,040 81,936 11.3% $155 $141
 Medicaid
 insured 141,976 132,486 9,490 7.2% $123 $115
      -----
 Total
 Government
```

Segment

```
premiums 5,345,847 4,713,223 632,624 13.4%
       -----
Commercial
Segment:
 Fully-insured
 medical
         1,526,026 1,402,082 123,944 8.8% $266 $269
 Specialty 234,879 107,945 126,934 117.6% $ 13 $ 22
      -----
 Total
 Commercial
 Segment
 premiums 1,760,905 1,510,027 250,878 16.6%
      -----
Total premium
revenues
         $7,106,752 $6,223,250 $ 883,502
                                   14.2%
      Administrative
services fees
 Military
 services
         ASO(D)
 Medicaid ASO 2,053 2,136 (83) -3.9% $ 4 $ 4
 Commercial
         93,508 79,422 14,086 17.7% $ 12 $ 13
 Segment
Total
administrative
services fees $ 112,964 $ 97,093 $ 15,871
                                  16.3%
      S-10
Humana Inc.
Premiums and Administrative Services Fees Detail
Dollars in thousands, except per member per month
          Six Months Ended
           June 30,
           Dollar Percentage
          2008 2007 Change Change
         -----
Premium revenues
Government Segment:
 Medicare Advantage $ 6,659,541 $ 5,547,149 $1,112,392
                                             20.1%
 Medicare stand-
 alone PDPs 1,780,070 1,957,685 (177,615) -9.1%
         -----
  Total Medicare 8,439,611 7,504,834 934,777
                                        12.5%
 Military services
 insured(D)
          1,617,635 1,452,255 165,380
                                      11.4%
 Medicaid insured 285,656 261,811 23,845
                                       9.1%
 Total Government
 Segment premiums 10,342,902 9,218,900 1,124,002
                                            12.2%
         -----
Commercial Segment:
 Fully-insured
 medical
            3,007,512 2,792,887 214,625 7.7%
            468,939 216,026 252,913 117.1%
 Specialty
         _____
```

```
Total Commercial
 Segment premiums 3,476,451 3,008,913 467,538
         -----
Total premium revenues $13,819,353 $12,227,813 $1,591,540 13.0%
         ______
Administrative
services fees
 Military services
 ASO(D)
            $ 37,927 $ 29,829 $ 8,098 27.1%
 Medicaid ASO 4,235 4,232 3 0.1%
 Commercial Segment 182,781 158,896 23,885
                                        15.0%
         -----
Total administrative
services fees $ 224,943 $ 192,957 $ 31,986 16.6%
         Per Member per Month(C)
                  Six Months Ended
                   June 30,
                  -----
                  2008
                        2007
                  -----
Premium revenues
Government Segment:
Medicare Advantage $ 862 $ 82
Medicare stand-alone PDPs $ 95 $
                         $ 862 $ 828
  Total Medicare
 Military services insured(D)
                      $ 156$
                                   141
```

Medicaid insured \$ 124 \$ 113

Total Government Segment premiums

Commercial Segment:

Fully-insured medical 267 \$ 269 \$ Specialty \$ 13 \$ 22

Total Commercial Segment premiums

Total premium revenues

Administrative services fees

Military services ASO(D) \$ 5\$ 4 4 \$ 4 Medicaid ASO Commercial Segment \$ 11\$ 13

Total administrative services fees

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Humana Inc.

Percentage of Ending Membership under Capitation Arrangements

Government Segment _____ Medicare Medicare stand-alone Military Total Govt. June 30, 2008 Advantage PDPs Services Medicaid Segment -----Capitated HMO hospital system based(E) 1.9% 0.3%

Capitated HMO physician group

3.7% - - 26.8% based(E) 2.5%

Risk-sharing(F) 20.4% - 41.7% 6.4% All other membership 74.0% 100.0% 100.0% 31.5% 90.8% Total medical membership 100.0% 100.0% 100.0% 100.0% 100.0% _____ June 30, 2007 -----Capitated HMO hospital system based(E) 2.5% 0.3% Capitated HMO physician group 2.0% 26.0% based(E) 2.1% - - 41.4% Risk-sharing(F) 24.3% All other membership 71.2% 100.0% 100.0% 32.6% 91.2% -----Total medical 100.0% 100.0% 100.0% 100.0% membership 100.0% _____ Commercial Segment Total Total Comm. Medical June 30, 2008 Fully-insured ASO Segment Membership -----Capitated HMO hospital system based(E) 1.3% -0.7% 0.4% Capitated HMO physician 1.4% group based(E) 0.8% 2.0% 1.3% - 0.7% Risk-sharing(F) 4.7% All other membership 96.0% 100.0% 97.8% 92.9% -----Total medical membership 100.0% 100.0% 100.0% 100.0% _____ June 30, 2007 -----Capitated HMO hospital system based(E) 1.4% -0.8% 0.5% Capitated HMO physician group based(E) 1.5% -0.8% 1.8% Risk-sharing(F) 1.5% -0.8% 4.8%

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All other membership

Total medical membership

Humana Inc.

Detail of Benefits Payable Balance and Year-to-Date Changes Dollars in thousands

95.6% 100.0%

100.0% 100.0% 100.0% 100.0%

97.6%

92.9%

	June 30, March 31, December 31, 2008 2008 2007				
Detail of benef payable	its				
IBNR and oth benefits paya Unprocessed	able(G) \$ 2,196,494 \$ 1,997,213 \$ 1,918,460				
inventories(F	H) 228,700 212,000 213,400				
inventories(I) Payable to pl) 127,707 118,132 91,938				
benefit administrator	r(J) 141,984 185,219 131,663				
Benefits pa excluding military ser					
Military servi					
	320,172 281,208 265,178 y				
	90,634 91,599 76,194				
	yable 410,806 372,807 341,372				
Total Benefits I	Payable \$ 3,105,691 \$ 2,885,371 \$ 2,696,833				
Six Months Six Months Ended Ended Year Ended June 30, 2008 June 30, 2007 December 31, 2007					
Year-to-date c benefits payal excluding milit					
services(M)					
services(M)					
services(M) Balances at	tary				
services(M) Balances at Acquisitions Incurred relain Current year	tary January 1 \$ 2,355,461 \$ 1,979,733 \$ 1,979,733 27,396 - 41,030				
services (M) Balances at Acquisitions Incurred relain Current years (M)	January 1 \$ 2,355,461 \$ 1,979,733 \$ 1,979,733 27,396 - 41,030 ted to: ar 10,628,582 9,284,684 18,015,246 (N) (221,485) (156,032) (242,922)				
services (M) Balances at an Acquisitions Incurred relation Current years (M) Total incurred Paid related to Current years (M)	January 1 \$ 2,355,461 \$ 1,979,733 \$ 1,979,733 27,396 - 41,030 ted to: ar 10,628,582 9,284,684 18,015,246 (N) (221,485) (156,032) (242,922)				
services (M) Balances at an Acquisitions Incurred relations are accurrent years (M) Total incurred relations are accurred to the accurrent years (M).	January 1 \$ 2,355,461 \$ 1,979,733 \$ 1,979,733 27,396 - 41,030 ted to: ar 10,628,582 9,284,684 18,015,246 (N) (221,485) (156,032) (242,922)				
services (M) Balances at an Acquisitions Incurred relations are accurrent years (M) Total incurred relations are accurred to the accurrent years (M).	January 1 \$ 2,355,461 \$ 1,979,733 \$ 1,979,733 27,396 - 41,030 ted to: ar 10,628,582 9,284,684 18,015,246 (N) (221,485) (156,032) (242,922)				

Ended Ended Year Ended June 30, 2008 June 30, 2007 December 31, 2007

Summary of Consolidated

Benefits Expense:

Total benefits

expense incurred,

per above \$ 10,407,097 \$ 9,128,652 \$ 17,772,324

Military services

benefits 1,429,657 1,266,763 2,481,815

Future policy benefit

expense(O) 19,762 9,003 16,392

Consolidated

Benefits Expense \$ 11,856,516 \$ 10,404,418 \$ 20,270,531

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Humana Inc.

Benefits Payable Statistics(P)

Receipt Cycle Time(Q)

1 3	Percentage			
2008	2007	Change	Chanç	ge
1st Quarter Average	15.1	15.6	(0.5)	-3.2%
2nd Quarter Average	15.0	15.6	(0.6)	-3.8%
3rd Quarter Average	-	15.9	N/A	N/A
4th Quarter Average	-	15.1	N/A	N/A
Full Year Average	15.1	15.6	(0.5)	-3.2%
======		======	=====	======

Unprocessed Claims Inventories

Estin Date	nated \ (000s		Claim Item nts Days	Number of on Hand
6/30/2006	\$	193,700	702,000	4.8
9/30/2006	\$	187,900	623,900	5.4
12/31/2006	\$	218,400	757,700	6.1
3/31/2007	\$	222,300	747,200	5.5
6/30/2007	\$	211,300	751,600	4.9
9/30/2007	\$	224,000	819,100	6.1
12/31/2007	\$	213,400	683,500	5.0
3/31/2008	\$	212,000	673,000	4.4
6/30/2008	\$	228,700	742,800	4.6

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Humana Inc.

Benefits Payable Statistics (Continued)(P)

Days in Claims Payable(R)

Change DCP

Days in Claim Last 4 Percentage Excluding

Quarter Ended	Payable	e (DCP)	Quarters	Change	Capitation
4/20/2004	EE 0	0.7	21.00/	62.0	
6/30/2006	55.8	9.7	21.0%	02.0	
9/30/2006	57.5	7.2	14.2%	64.3	
12/31/2006	56.3	6.0	11.9%	64.0	
3/31/2007	59.3	5.8	10.8%	66.0	
6/30/2007	60.0	4.2	7.5%	68.5	
9/30/2007	61.8	4.3	7.5%	70.2	
12/31/2007	60.2	3.9	6.9%	68.3	
3/31/2008	56.9	(2.4)	-4.0%	63.3	
6/30/2008	57.2	(2.8)	-4.7%	63.3	

Days in Claims Payable(R)

Change

	Last 4 Percentage			
Quarter Ended	Quarters Change			
	6/30/2006	9.6	18.3%	
	9/30/2006	5.5	9.4%	
	12/31/2006	7.4	13.1%	
	3/31/2007	5.5	9.1%	
	6/30/2007	6.5	10.5%	
	9/30/2007	5.9	9.2%	
	12/31/2007	4.3	6.7%	
	3/31/2008	(2.7)	-4.1%	
	6/30/2008	(5.2)	-7.6%	

Year-to-Date Change in Days in Claims Payable(S) 1H08 FY07

DCP - beginning of period

60.2 56.3

Components of change in DCP:

Internal versus outsourced claims processing cycle

times (2.6)(0.2)

Increase in the Part D component of MAPD expense

(1.9)(0.5)(1.1) 0.2 Increase in Medicare PPO business

Change in unprocessed claims inventories

(0.5)(0.1)

Change in processed claims inventories

0.7 (0.1)

Change in pharmacy payment cutoff

(0.4) 0.3

Change in provider payables under risk arrangements 2.9 3.4

All other

(0.1) 0.9

DCP - end of period

57.2 60.2

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Humana Inc.

Footnotes to Statistical Schedules and Supplementary Information 2Q08 Earnings Release

Footnotes

(A) The selling, general and administrative (SG&A) expense ratio is defined as SG&A expenses as a percent of premiums, administrative services fees and other revenue.

(C) Computed based on average membership for the period (i.e., monthly

⁽B) Other supplemental benefits include life, disability, and fixed benefit products including cancer and critical illness policies.

- ending membership during the period divided by the number of months in the period).
- (D) Military services revenues are not contracted on a per-member basis
- (E) In a limited number of circumstances, the company contracts with hospitals and physicians to accept financial risk for a defined set of HMO membership. In transferring this risk, the company prepays these providers a monthly fixed-fee per member to coordinate substantially all of the medical care for their capitated HMO membership, including some health benefit administrative functions and claims processing. For these capitated HMO arrangements, the company generally agrees to reimbursement rates that target a benefit expense ratio. Providers participating in hospital-based capitated HMO arrangements generally receive a monthly payment for all of the services within their system for their HMO membership. Providers participating in physician-based capitated HMO arrangements generally have subcontracted specialist physicians and are responsible for reimbursing such physicians and hospitals for services rendered to their HMO membership.
- (F) In some circumstances, the company contracts with physicians under risk-sharing arrangements whereby physicians have assumed some level of risk for all or a portion of the benefit expenses of their HMO membership. Although these arrangements do include capitation payments for services rendered, the company processes substantially all of the claims under these arrangements.
- (G) IBNR represents an estimate of benefit expenses payable for claims incurred but not reported (IBNR) at the balance sheet date. The level of IBNR is primarily impacted by membership levels, benefit claim trends and the receipt cycle time, which represents the length of time between when a claim is initially incurred and when the claim form is received (i.e. a shorter time span results in lower reserves for claims IBNR). Other benefits payable includes amounts payable to providers under capitation arrangements.
- (H) Unprocessed claim inventories represent the estimated valuation of claims received but not yet fully processed.
- (I) Processed claim inventories represent the estimated valuation of processed claims that are in the post-claim-adjudication process, which consists of administrative functions such as audit and check batching and handling.
- (J) The balance due to the company's pharmacy benefit administrator fluctuates as a result of the number of business days in the last payment cycle of the month. Payment cycles are every 10 days (10th & 20th of month) and the last day of the month.
- (K) Military services IBNR primarily fluctuates due to benefit expense inflation and changes in the utilization of benefits. Amount includes unprocessed inventories as an independent third party administrator processes all military services benefit claims on the company's behalf.
- (L) Other military benefits payable may include liabilities to subcontractors and/or risk share payables to the Department of Defense. The level of these balances may fluctuate from period to period due to the timing of payment (cutoff) and whether or not the balances are payables or receivables (receivables from the Department of Defense are classified as receivables in the company's balance sheet).
- (M) The table excludes activity associated with military services benefits payable, because the federal government bears a substantial portion of the risk associated with financing the cost of health benefits. More specifically, the risk-sharing provisions of the military services contracts with the federal government and with subcontractors effectively limit profits and losses when actual claim experience varies from the targeted claim amount negotiated annually. As a result of these contract

provisions, the impact of changes in estimates for prior year military services benefits payable are substantially offset by the associated changes in estimates of revenue from health care services reimbursements. As such, any impact on our results of operations is reduced substantially, whether positive or negative.

- (N) Amounts incurred related to prior years vary from previously estimated liabilities as the claims ultimately are settled. Negative amounts reported for incurred related to prior years result from claims being ultimately settled for amounts less than originally estimated (favorable development). There were no changes in the approach used to determine our estimate of claim reserves during the quarter.
- (O) Future policy benefit expense has a related liability classified as a long-term liability on the balance sheet.
- (P) Benefits reserves statistics represents fully-insured medical claims data and excludes military services claims data and specialty benefits.
- (Q) The receipt cycle time measures the average length of time between when a claim was initially incurred and when the claim form was received. Receipt cycle time data for our largest claim processing platforms represent 80% to 85% of the company's fullyinsured claims volume. Pharmacy and specialty claims, including dental, vision and other supplemental benefits, are excluded from this measurement.
- (R) A common metric for monitoring benefits payable levels relative to the benefit expense is days in claims payable, or DCP, which represents the benefits payable at the end of the period divided by average benefit expenses per day in the quarterly period. Since the company has some providers under capitation payment arrangements (which do not require a benefits payable IBNR reserve), the company has also summarized this metric excluding capitation expense. In addition, this calculation excludes the impact of the company's military services and stand-alone PDP business.
- (S) DCP fluctuates due to a number of issues, the more significant of which are detailed in this rollforward. Growth in certain product lines can also impact DCP for the quarter since a provision for claims would not have been recorded for members that had not yet enrolled earlier in the quarter, yet those members would have a provision and corresponding reserve recorded upon enrollment later in the quarter. This analysis excludes the impact of military services and Medicare stand-alone PDPs upon DCP.

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