

Humana Reports First Quarter Financial Results

April 28, 2008

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- 1Q08 diluted earnings per common share of \$0.47
- Revenues and net income up 12 percent over prior year's quarter
- Medicare Advantage net membership gains effective through April 2008 of 153,000
- PDP benefit expense for 1Q08 and full year 2008 estimates in line with March 12, 2008 guidance
- Commercial Segment benefit expense ratio improves 260 basis points versus prior year
- · Improvement in claims cycle time impacts days in claims payable and operating cash flow

LOUISVILLE, Ky.--(BUSINESS WIRE)--April 28, 2008--Humana Inc. (NYSE: HUM) today reported financial results for the quarter ended March 31, 2008 (1Q08) including diluted earnings per common share (EPS) of \$0.47, ahead of management's previous guidance for EPS of \$0.44 to \$0.46, primarily due to a lower-than-anticipated effective tax rate. The company earned \$0.42 per share for the quarter ended March 31, 2007 (1Q07).

The company also announced that it had raised its EPS projection for the year ending December 31, 2008 to a range of \$4.10 to \$4.35 to reflect a lower diluted share count and effective tax rate for the full year.

"Our Medicare Advantage and Commercial progress was particularly strong in the first quarter," said Michael B. McCallister, the company's president and chief executive officer. "Our first quarter earnings, and our success in achieving targeted Medicare Advantage membership gains year to date, give us confidence that we'll continue to see solid improvement in all non-Prescription Drug Plan (PDP) lines of business through 2008 and beyond. We expect to return our stand-alone PDPs to profitability in 2009."

Revenues - 1Q08 consolidated revenues rose 12 percent to \$6.96 billion from \$6.20 billion in 1Q07, with total premium and administrative services fees also up 12 percent compared to the prior year's quarter. This year-over-year increase was primarily driven by higher average Medicare Advantage membership in 1Q08 versus 1Q07.

Benefit expenses - The 1Q08 consolidated benefits ratio (benefit expenses as a percent of premium revenues) of 86.7 percent was 10 basis points lower than the 1Q07 benefit ratio of 86.8 percent, the combined result of a 70 basis point increase in the Government Segment benefits ratio and a 260 basis point decline in the Commercial Segment benefits ratio.

Selling, general, & administrative (SG&A) expenses - The 1Q08 consolidated SG&A expense ratio (SG&A expenses as a percent of premiums, administrative services fees and other revenue) increased 40 basis points to 13.8 percent for 1Q08 from 13.4 percent in 1Q07. The year-over-year increase was primarily the result of the acquisition of two specialty products companies in the fourth quarter of 2007.

Government Segment Results

Pretax results:

 As expected, the Government Segment experienced a pretax loss of \$3.2 million in 1Q08 compared to pretax income of \$17.9 million in 1Q07. The year-over-year decline in operating performance primarily reflected approximately \$100 million in incremental expense for 1Q08 associated with the company's stand-alone PDPs, as described in the company's news release on March 12, 2008. Also as expected, that incremental expense was substantially offset by improved operating performance in the company's Medicare Advantage and military services businesses.

Enrollment:

- Medicare Advantage membership grew to 1,267,700 at March 31, 2008, an increase of 154,300, or 14 percent, from March 31, 2007 and up 124,700, or 11 percent versus December 31, 2007. Approximately 45 percent of the net Medicare Advantage membership increase year over year was in the company's Medicare Advantage PPO products.
- Membership in the company's stand-alone PDPs totaled 3,150,200 at March 31, 2008 compared to 3,473,700 at March 31, 2007 and 3,442,000 at December 31, 2007.
- April 2008 membership in the company's Medicare Advantage plans approximated 1,296,000.
- April 2008 Medicare stand-alone PDP membership approximated 3,130,000.

Premiums and administrative services fees:

- Medicare Advantage premiums of \$3.17 billion in 1Q08 increased 15 percent compared to \$2.74 billion in 1Q07, primarily the result of a 14 percent increase in average membership.
- Medicare stand-alone PDP premiums of \$875.0 million in 1Q08 decreased 3 percent compared to \$906.4 million in 1Q07, primarily the result of a 10 percent decline in average membership versus that for 1Q07.
- Military services premiums and administrative services fees during 1Q08 increased \$89.7 million to \$831.2 million compared to \$741.5 million in 1Q07.

Benefit Expenses:

• The Government Segment benefits ratio increased 70 basis points to 90.0 percent in 1Q08 compared to 89.3 percent in the prior year's quarter. Improved operating performance year over year in the company's Medicare Advantage and military services businesses was more than offset by the combined effect of significantly higher stand-alone PDP claims, the extra day for leap year, and a minimal impact from the 1Q08 flu season.

SG&A Expenses:

• The Government Segment's SG&A expense ratio for 1Q08 of 10.7 percent was 10 basis points lower than that for 1Q07 of 10.8 percent and declined 300 basis points from the fourth quarter of 2007. The declines were primarily driven by leverage associated with higher average Medicare Advantage membership. The sequential decline also reflects lower marketing and other administrative expenses associated with the Medicare selling season for 2008 enrollment which began during 4Q07.

Commercial Segment Results

Pretax results:

• Commercial Segment pretax earnings were \$127.2 million in 1Q08 compared to \$94.4 million in 1Q07. Commercial Segment operating earnings in 1Q07 continue to reflect the company's commitment to underwriting discipline, strategic growth in select medical lines of business, and expanded specialty product offerings.

Enrollment:

- Commercial Segment medical membership grew 201,200 members to 3,458,700 at March 31, 2008, an increase of 6
 percent from March 31, 2007 and essentially unchanged from December 31, 2007. Approximately 95,900 of the
 year-over-year increase in medical members related to members acquired via an acquisition completed during 4Q07
 (primarily ASO members).
- Membership in strategic areas of commercial growth rose organically as follows during 1Q08 compared to 1Q07: Individual
 product membership increased 42 percent, Smart plans and other consumer offerings membership grew 27 percent, and
 Small Group business membership was up 4 percent.
- Membership in Commercial Segment specialty products(a) at March 31, 2008 rose to 6,916,200 compared to 1,935,200 at March 31, 2007, primarily driven by the addition of membership from two specialty-product companies acquired during 4Q07.

Premiums and administrative services fees:

- Premiums and administrative services fees for the Commercial Segment increased 14 percent to \$1.80 billion in 1Q08 compared to \$1.58 billion in the prior year's quarter, primarily due to the acquisition of two specialty products companies in 4Q07 and growth in strategic lines of business.
- Commercial Segment medical premiums for fully-insured groups increased approximately 2 percent on a per-member basis during 1Q08 compared to 1Q07 reflecting a shift in the mix of fully insured group business from the prior year's quarter.

Benefit Expenses:

• In 1Q08, the Commercial Segment benefits ratio of 76.8 percent was 260 basis points lower than the 1Q07 benefits ratio of 79.4 percent, primarily reflecting the acquisition of two specialty products companies in 4Q07, continued underwriting discipline and growth in strategic lines of business, partially offset by the extra day for leap year.

SG&A Expenses:

• The Commercial Segment SG&A expense ratio of 22.3 percent for 1Q08 compares to 20.6 percent in 1Q07, primarily the combined result of a significant year-over-year increase in specialty businesses (including the acquisition of two specialty products companies in 4Q07) together with higher average Individual product membership. Average Individual product membership rose 40 percent versus the prior year's quarter.

Balance Sheet

- Cash and cash equivalents declined \$352.2 million or 17 percent from December 31, 2007 primarily due to the purchase of investments, the repayment of borrowings, and common stock repurchases during 1Q08.
- Debt-to-total capitalization at March 31, 2008 was 28.3 percent, down 120 basis points from December 31, 2007.
- Days in claims payable of 56.9 at March 31, 2008 reflect a decline of 3.3 days from 60.2 at December 31, 2007, primarily driven by:
- An increase in Medicare Advantage Private Fee-for-Service claims administered internally in lieu of outsourced to a
 Medicare fiscal intermediary where claims processing cycles are elongated. (Reduced days in claims payable
 approximately 1.7 days.)
- The impact of benefit levels resetting on January 1 for the Part D component of the company's Medicare Advantage products. This results in benefit expenses increasing sequentially while the corresponding benefits payable generally is

unchanged, thus lowering the calculated days in claims payable. (Reduced days in claims payable approximately 1.5 days.)

- A sequential increase in the percentage of Medicare Advantage membership in PPO products. Network providers generally
 submit claims faster than non-network providers, shortening the claims receipt cycle time and allowing for reduced claims
 processing time overall. (Reduced days in claims payable approximately 0.6 of a day.)
- Other factors detailed in the statistical supplement to this release increased days in claims payable by approximately 0.5 of a day.

Share Repurchase Program

On February 22, 2008, the company announced that its Board of Directors had authorized the use of up to \$150 million for a share repurchase program. As of April 25, 2008, the company had repurchased approximately 1.5 million of its outstanding shares at an average price per share of \$45.18.

Cash Flows from Operations

Cash flows provided by operations for 1Q08 of \$4.4 million compared to cash flows provided by operations of \$1.57 billion in 1Q07 primarily reflecting the timing of premium payments from CMS as well as improvements in claims processing cycle times and timing-related changes in other working capital accounts. The company also evaluates operating cash flows on a non-GAAP basis(b).

Cash flows from operations
(\$ in millions)

1Q08
1Q07

GAAP cash flows provided by operations

\$4.4 \$1,574.5

Timing of premium payment from CMS(b)

Non-GAAP cash flows provided by operations(b)

\$4.4 \$444.7

Non-GAAP cash flows provided by operations declined to \$4.4 million(b) in 1Q08 from \$444.7 million(b) in 1Q07 driven primarily by improvements in claims processing cycle times and timing-related changes in other working capital accounts.

Footnotes

- (a) The Commercial Segment provides a full range of insured specialty products including dental, vision and other supplemental products. Members included in these products may not be unique to each product since members have the ability to enroll in multiple products. Other supplemental benefits include life, disability, and fixed-benefit products including cancer and critical illness policies.
- (b) The company believes that the non-GAAP measures included in this release, when presented in conjunction with comparable GAAP measures, are useful to both management and its investors in analyzing the company's ongoing business and operating performance. Internally, management uses these non-GAAP financial measures as indicators of business performance, as well as for operational planning and decision making purposes. Non-GAAP financial measures should be considered in addition to, but not as a substitute for, or superior to, financial measures prepared in accordance with GAAP.

Conference Call & Virtual Slide Presentation

Humana will host a conference call, as well as a virtual slide presentation, at 9:00 a.m. eastern time today to discuss its financial results for the quarter and the company's expectations for future earnings. A live virtual presentation (audio with slides) may be accessed via Humana's Investor Relations page at www.humana.com. The company suggests web participants sign on approximately 15 minutes in advance of the call. The company also suggests web participants visit the site well in advance of the call to run a system test and to download any free software needed to view the presentation.

All parties interested in the audio-only portion of the conference call are invited to dial 888-625-7430. No password is required. The company suggests participants dial in approximately ten minutes in advance of the call. For those unable to participate in the live event, the virtual presentation archive may be accessed via the Historical Webcasts & Presentations section of the Investor Relations page at www.humana.com.

Cautionary Statement

This news release contains statements and earnings guidance points that are forward-looking. The forward-looking items herein are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking items may be significantly impacted by certain risks and uncertainties described in the following company documents, as filed with the Securities and Exchange Commission:

- o Form 10-K for the year ended December 31, 2007;
- Form 8-Ks filed during 2008.

About Humana

Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health and supplemental benefits

companies, with approximately 11.4 million medical members. Humana is a full-service benefits solutions company, offering a wide array of health and supplemental benefit plans for employer groups, government programs and individuals.

Over its 47-year history, Humana has consistently seized opportunities to meet changing customer needs. Today, the company is a leader in consumer engagement, providing guidance that leads to lower costs and a better health plan experience throughout its diversified customer portfolio.

More information regarding Humana is available to investors via the Investor Relations page of the company's web site at www.humana.com, including copies of:

- Annual reports to stockholders;
- Securities and Exchange Commission filings;
- Most recent investor conference presentations;
- Quarterly earnings news releases;
- Replays of most recent earnings release conference calls;
- Calendar of events (including upcoming earnings conference call dates and times, as well as planned interaction with research analysts and institutional investors);
- Corporate Governance information.

Humana Inc. - Earnings Guidance Points as of April 28, 2008

(in accordance For the year ending December 31, 2008 Comments with Generally (excludes pending acquisitions
Accepted announced during 1Q08)
Accounting
Principles)

Diluted Full year 2008: \$4.10 to \$4.35

earnings per

common share Second quarter 2008: \$1.15 to \$1.20

Revenues Consolidated revenues: \$28 billion to

\$30 billion

Premiums and ASO fees:

Medicare Advantage: \$13 billion to \$14

billion;

Medicare stand-alone PDPs: Approximately \$3.3 billion; Military services: \$3.2 billion to

\$3.4 billion;

Commercial Segment: \$7.5 billion to

\$7.8 billion

Consolidated investment income: \$345

million to \$365 million

Consolidated other revenue: \$200

million to \$225 million

Ending medical Medicare Advantage: Up 200,000 to

membership 250,000 from prior year

(fully-insured

and ASO Medicare stand-alone PDPs: 3.05

combined) million to 3.10 million

Military services: No material change

from prior year

Medicaid: No material change from

prior year

Commercial: Up approximately 90,000 to

120,000 from prior year

Benefit expenses Medicare products: benefits ratio in Medicare the range of 85% to 86% Advantage and

stand-alone PDP combined

Commercial fully-insured groups:

Same-store net benefit expense trends and premium yields of 6% to 7% (2% to 3% including the impact of changes in the company's business mix)

Secular Commercial benefit Secular trends expense trend components as exclude the follows: inpatient hospital impact of utilization - flat to 1 percent; benefit buyinpatient and outpatient downs hospital rates - mid to upper single digits; outpatient hospital utilization - low to mid single digits; physician mid single digits; and pharmacy - mid to upper single digits.

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Selling, SG&A expenses

13.5% to 14% SG&A as a percent tive of premium general & of premiums, administrative administrative expense ratio

> costs, and other revenue

Depreciation & \$225 million to \$235 million amortization

\$70 million to \$75 million Interest

expense

Government Medicare products: approximately 3% Medicare Segment Advantage and

operating stand-alone margins PDP combined

Military services: 2.5% to 3.5%

Commercial \$280 million to \$300 million

Segment pretax earnings

operations

Cash flows from \$1.0 billion to \$1.2 billion

Approximately \$275 million Capital expenditures

Effective tax 35.0% to 35.5%

Shares used in Approximately 170 million computing full-year EPS

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Humana Inc.
Statistical Schedules
And
Supplementary Information
1Q08 Earnings Release

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Humana Inc.

Statistical Schedules and Supplementary Information 1008 Earnings Release

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Humana Inc.

Consolidated Statements of Income

In thousands, except per common share results

Three Months Ended March 31,

Dollar Percentage 2008 2007 Change Change

Revenues:

Premiums \$6,712,601 \$6,004,563 \$708,038 11.8%

Administrative services

fees 111,979 95,864 16,115 16.8%

Investment income 89,959 73,527 16,432 22.3% Other revenue 45,165 30,859 14,306 46.4%

Total revenues 6,959,704 6,204,813 754,891 12.2%

Operating expenses:

Benefits 5,818,034 5,214,000 604,034 11.6%

Selling, general and

administrative 950,445 820,610 129,835 15.8% Depreciation 42,957 35,509 7,448 21.0%

Other intangible

amortization 8,001 4,555 3,446 75.7%

Total operating

expenses 6,819,437 6,074,674 744,763 12.3%

Income from operations 140,267 130,139 10,128 7.8% Interest expense 16,339 17,918 (1,579) -8.8%

Income before income taxes 123,928 112,221 11,707 10.4% Provision for income taxes 43,758 40,980 2,778 6.8%

\$80,170 \$71,241 \$8,929 12.5% Net income

Basic earnings per common

\$0.48 \$0.43 \$0.05 11.6%

Diluted earnings per common

share \$0.47 \$0.42 \$0.05 11.9%

Shares used in computing basic earnings per common

share 168,190 165,813

Shares used in computing diluted earnings per

common share 170,602 168,956

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Humana Inc.

Consolidated Balance Sheets

Dollars in thousands, except share amounts

March 31, December 31, Sequential Change

2008 2007 Dollar Percent

Assets

Current assets:

Cash and cash

equivalents \$1,688,287 \$2,040,453 Investment securities 3,954,830 3,635,317

Receivables, net:

Premiums 747,806 592,761

Administrative

services fees 11,517 12,780

Securities lending

collateral 973,925 1,337,049 Other 1,233,910 1,114,486 Other

Total current

assets 8,610,275 8,732,846 (\$122,571) -1.4%

Property and equipment,

net 636,935 637,241

Other assets:

Long-term investment

securities 963,106 1,015,050 Goodwill 1,683,604 1,663,939 Other 868,108 829,998

Total other assets 3,514,818 3,508,987

Total assets \$12,762,028 \$12,879,074 (\$117,046) -0.9%

```
Liabilities and
Stockholders' Equity
Current liabilities:
 Benefits payable
                   $2,885,371 $2,696,833
 Trade accounts payable
 and accrued expenses 1,356,405 1,268,963
 Book overdraft
                   291,246 269,226
 Securities lending
                973,925 1,337,049
 payable
 Unearned revenues 227,492 219,780
            -----
  Total current
   liabilities
               5,734,439 5,791,851 ($57,412) -1.0%
                   1,601,335 1,687,823
Long-term debt
Future policy benefits
                 968,719 980,686
payable
Other long-term
liabilities
               405,061 389,777
            -----
  Total liabilities 8,709,554 8,850,137 ($140,583) -1.6%
            -----
Commitments and
contingencies
Stockholders' equity:
 Preferred stock, $1
 par; 10,000,000
 shares authorized,
 none issued
 Common stock, $0.16
 2/3 par; 300,000,000
 shares authorized;
 187,618,225 issued at
 March 31, 2008
                    31,165 31,123
 Capital in excess of
 par value
               1,527,979 1,497,998
 Retained earnings
                    2,822,952 2,742,782
 Accumulated other
 comprehensive income 7,312 14,021
 Treasury stock, at
 cost, 18,405,909
 shares at March 31,
               (336,934) (256,987)
 2008
            -----
  Total stockholders'
             4,052,474 4,028,937 $23,537 0.6%
   equity
            -----
Total liabilities and
stockholders' equity $12,762,028 $12,879,074 ($117,046) -0.9%
            Debt-to-total
capitalization ratio
                     28.3%
                              29.5%
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Humana Inc.
Consolidated Statements of Cash Flows
Dollars in thousands
```

Three Months Ended March 31,

```
Dollar Percentage
             2008 2007
                            Change Change
Cash flows from
operating activities
 Net income
                  $80,170 $71,241
 Adjustments to
 reconcile net
 income to net cash
 provided by
 operating
 activities:
  Depreciation and
                  50,958
   amortization
                           40,064
   Stock-based
                    13,916
                              9,802
   compensation
  Provision
   (benefit) for
   deferred income
   taxes
                7,811 (6,111)
   Changes in
   operating
   assets and
   liabilities
   excluding the
   effects of
   acquisitions:
    Receivables (153,782) (156,179)
    Other assets (82,823) (18,945)
    Benefits
    payable
                188,538 394,068
    Other
    liabilities (101,074) 62,537
    Unearned
    revenues
                  7,712 1,175,027
  Other
                (6,987) 2,977
Net cash provided by
operating activities 4,439 1,574,481 ($1,570,042)
                                                     -99.7%
Cash flows from
investing activities
 Acquisitions, net
 of cash acquired
                    (3,838) (26,781)
 Purchases of
 property and
                  (47,087) (70,744)
 equipment
 Proceeds from sales
 of property and
 equipment
                         4,070
 Purchases of
 investment
               (1,662,567) (965,051)
 securities
 Proceeds from
 maturities of
 investment
                171,978 557,485
 securities
 Proceeds from sales
 of investment
 securities
                1,259,766 481,911
 Change in
 securities lending
```

collateral

363,124 (421,205)

```
Net cash provided by
(used in) investing
activities 81,376 (440,315) $521,691 118.5%
          -----
Cash flows from
financing activities
 Receipts from CMS
 contract deposits 598,292 843,637
 Withdrawals from
 CMS contract
 deposits
              (506,061) (515,705)
 Borrowings under
 credit agreement 250,000 310,000
 Repayments under
 credit agreement (375,000) (250,000)
 Change in book
 overdraft
               22,020 (9,033)
 Change in
 securities lending
 payable
              (363,124) 421,205
 Common stock
 repurchases
                 (79,947) (7,187)
 Tax benefit from
 stock-based
                 9,177 9,128
 compensation
 Proceeds from stock
 option exercises
 and other
            6,662 17,544
Net cash (used in)
provided by financing
activities
          (437,981) 819,589 ($1,257,570) -153.4%
(Decrease)/increase in
cash and cash
equivalents
               (352,166) 1,953,755
Cash and cash
equivalents at
beginning of period 2,040,453 1,740,304
          -----
Cash and cash
equivalents at end of
period
            $1,688,287 $3,694,059
          S-5
Key Income Statement Ratios and Segment Operating Results
Dollars in thousands
            -----
             Three Months Ended
              March 31,
                          Percentage
             2008 2007 Difference Change
             -----
Benefits ratio
```

Government Segment 90.0% 89.3% 0.7%

Commercial Segment 76.8% 79.4% -2.6% Consolidated 86.7% 86.8% -0.1%

Selling, general, and administrative expense ratio (A)

 Government Segment
 10.7%
 10.8%
 -0.1%

 Commercial Segment
 22.3%
 20.6%
 1.7%
 Consolidated 13.8% 13.4% 0.4%

Detail of pretax (loss)

income

Government Segment (\$3,237) \$17,865 (\$21,102) -118.1% Commercial Segment 127,165 94,356 32,809 34.8%

Consolidated \$123,928 \$112,221 \$11,707 10.4%

Detail of pretax margins

 Government Segment
 (0.1)%
 0.4%
 -0.5%

 Commercial Segment
 6.7%
 5.8%
 0.9%
 Consolidated 1.8% 1.8% 0.0%

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Humana Inc. Membership Detail In thousands

> Ending Ending March 31, 2008 Average - 1Q08 March 31, 2007

Medical Membership: Government Segment:

Medicare Advantage -

HMO 465.6 464.9 462.1 Medicare Advantage -

134.0 PPO 124.8

Medicare Advantage -

PFFS 668.1 659.1 586.7

-----Total Medicare

Advantage 1,267.7 1,248.8 1,113.4 -----

Medicare - PDP -

Standard 1,584.5 1,597.7 2,146.2

Medicare - PDP Enhanced 1,394.9 1,387.1 1,084.0
Medicare - PDP Complete 170.8 173.6 243.5

Total Medicare

stand-alone PDPs 3,150.2 3,158.4 3,473.7 -----

Total Medicare 4,417.9 4,407.2 4,587.1

Military services

insured 1,728.1 1,731.2 1,712.9 Military services ASO 1,193.0 1,175.8 1,165.5

Total military

services	2,921.1		2,878.4	
Medicaid insured Medicaid ASO	384.: 175.4	2 383.5 I 175.7	175.4	
Total Medicaid	559.6		559.4	
Total Government Segment	7,898.6	7,873.4 	8,024.9	
Commercial Segment Fully-insured medical:				
Group Individual Medicare	1,572.9 272.9	1,572.7 262.5	1,528.6 192.1	
supplement		15.2		
Total fully-insured medical ASO	1,861.0 1,597.7		1,728.1 1,529.4	
Total Commercial Segment	3,458.7		3,257.5	
Total medical member	•			11,282.4
Specialty Membersh	nip			
Dental - fully- insured Dental - ASO	1,084.1	1,083.7	980.5 503.7	
Total dental	2,301.0		1,484.2 -	
benefits (B)	898.3	900.0		
•			1,935.2 =======	=======
 Year-o Char 	ver-year nge	Sequ Change	ential e	
Amou	Ending Decembent Percent	er 31, 2007 Aı	mount Perce	nt
Medical Membership	o:			
Government Segme Medicare Advantaç	ge -			
Medicare Advantaç	ge - 9.4 107.4%	453.1 12 5 74.1 !	2.5 2.8%59.9 80.8%	
	1.4 13.9%		52.3 8.5%	
Total Medicare				

Total Medicare

Advantage		13.9%		.7 10.9%
Medicare - PDP - Standard	(561.7)			.4) -25.7%
Medicare - PDP -	-			
Enhanced Medicare - PDP -	310.9 -	28.7%	1,091.5 303.	.4 27.8%
Complete	(72.7)	-29.9%) -21.9%
Total Medicare stand-alone PI	DPs (32		% 3,442.0 ((291.8) -8.5%
Total Medicar	e (169		4,585.0 (16	57.1) -3.6%
Military services				
insured Military services A	15.2 (ASO 2).9% 1,7 7.5 2.4%	19.1 9.0 0 . 1146.8 4	1.5% 16.2 4.0%
				10.2 4.070
Total military services	42.7	1.5% 2,8	365.9 55.2 	1.9%
Medicaid insured Medicaid ASO 	0.2 0.0	0.1% 0.0%	384.4 (0.2) 180.6 (5.2)) -0.1% -2.9%
Total Medicaid	0.2	0.0%	565.0 (5.4)	-1.0%
Total Governmer	nt			
Segment	(126.3)	-1.6% 	8,015.9 (117.	3) -1.5%
Commercial Segm Fully-insured				
medical: Group	44.3 2	2.9% 1,5	47.0 25.9	1.7%
Individual	80.8	12.1%	246.9 26.0	10.5%
Medicare supplement	7.8	105 4%	147 05	3.4%
				3.170
Total fully-insure		770/ 1	000 4 52 4	2.00/
medical ASO	68.3 4	1.7% 1, 1.5% 1,6	43.0 (45.3) <i>-</i> :	2.9% 2.8%
Total Commercia	 l			
Segment	201.2	6.2%	3,451.6 7.1	0.2%
Total medical mem	nbership ====	74.9 C).7% 11,467 =====	7.5 (110.2) -1.0% ===
Specialty Member Dental - fully-	ship			
insured 1 Dental - ASO	580.4	168.5% 115.2%	990.5 93.	5) -0.6% 6 9.4%
Total dental	2,232.7	150.4%	3,639.8 77	
		00.0%	2,272.8 28.2	1.2%
Other supplemer benefits (B)	447.3			3.1%
Total specialty membership		O 257 40/		22.4 2.004
membersnip	4,981 	.0 237.4%	o 0,783.8 I	J∠.4 ∠.U%

Humana Inc.

Premiums and Administrative Services Fees Detail Dollars in thousands, except per member per month

> _____ Three Months Ended March 31,

Dollar Percentage 2008 2007 Change Change

Premium revenues

Government Segment:

Medicare Advantage \$3,167,717 \$2,742,711 \$425,006 15.5%

Medicare stand-alone

PDPs 874,999 906,426 (31,427) -3.5%

Total Medicare 4,042,716 3,649,137 393,579 10.8% Military services

insured (D) 810,659 727,215 83,444 11.5% Medicaid insured 143,680 129,325 14,355 11.1%

Total Government

Segment premiums 4,997,055 4,505,677 491,378 10.9%

Commercial Segment:

Fully-insured medical 1,481,486 1,390,805 90,681 6.5%

234,060 108,081 125,979 116.6% Specialty -----

Total Commercial

Segment premiums 1,715,546 1,498,886 216,660 14.5%

Total premium revenues \$6,712,601 \$6,004,563 \$708,038 11.8%

Administrative services

fees

Military services ASO

\$20,524 \$14,294 \$6,230 43.6% (D) Medicaid ASO 2,182 2,096 86 4.1%

Commercial Segment 89,273 79,474 9,799 12.3%

Total administrative

services fees \$111,979 \$95,864 \$16,115 16,8%

Per Member per Month (C) Three Months Ended March 31,

2008 2007 -----

Premium revenues

Government Segment:

Fovernment Segment:

Medicare Advantage \$846

Medicare stand-alone PDPs \$92 \$831 \$87

Total Medicare

Military services insured (D) \$156 \$141 Medicaid insured \$125 \$111

Total Government Segment premiums

Commercial Segment:

Fully-insured medical \$267 \$268 Specialty \$12 \$22 Total Commercial Segment premiums Total premium revenues Administrative services fees Military services ASO (D) Medicaid ASO \$4 Commercial Segment \$11 \$13 Total administrative services fees S-8 Humana Inc. Percentage of Ending Membership under Capitation Arrangements -----Government Segment -----Medicare Medicare stand-alone Military Total Govt. March 31, 2008 Advantage PDPs Services Medicaid Segment -----Capitated HMO hospital system based (E) 2.1% - - - 0.3% Capitated HMO physician group based (E) 1.8% - - 26.8% Risk-sharing (F) 21.8% - - 41.2% All other membership 74.3% 100.0% 100.0% 32.0% 91.1% -----Total medical membership 100.0% 100.0% 100.0% 100.0% 100.0% _____ March 31, 2007 -----Capitated HMO hospital system based (E) 2.5% - - - 0.4% Capitated HMO physician group based (E) 2.1% - - 25.9% 2.1% - - 42.3% Risk-sharing (F) 25.5% 6.5% All other membership 69.9% 100.0% 100.0% 31.8% 91.0% Total medical membership 100.0% 100.0% 100.0% 100.0% 100.0% _____ -----Commercial Segment _____

Total
Total Comm. Medical

	Fully-insured ASO Segment Membership
Capitated HMO phys group based (E) Risk-sharing (F) All other membership Total medical membership	1.3% - 0.7% 0.5% ician 1.4% - 0.8% 1.8% 1.4% - 0.8% 4.7% 95.9% 100.0% 97.7% 93.0% 100.0% 100.0% 100.0% 100.0%
====: March 31, 2007	
Capitated HMO hosp system based (E) Capitated HMO phys group based (E) Risk-sharing (F) All other membership	1.5% - 0.8% 0.5%
	100.0% 100.0% 100.0% 100.0%
S-9 Humana Inc. Detail of Benefits Pay Dollars in thousands	able Balance and Year-to-Date Changes
	arch 31, March 31, December 31, 2008 2007 2007
Processed claim in (I) 1 Payable to pharmac	nefits \$1,997,213 \$1,787,470 \$1,918,460 inventories 212,000 222,300 213,400 ventories 18,132 124,687 91,938
Benefits payable, military services	
Other military service benefits payable (L)	IR (K) 281,208 361,786 265,178 ces 91,599 108,548 76,194
Military services b	enefits 372,807 470,334 341,372
•	e \$2,885,371 \$2,804,475 \$2,696,833
	nree Three onths Months

Months Months
Ended Ended Year Ended

March 31, March 31, December 31, 2008 2007 2007

Year-to-date changes in benefits payable, excluding military services (M)

Balances at January 1 \$2,355,461 \$1,979,733 \$1,979,733

Acquisitions - - 41,030

Incurred related to:

Current year 5,291,021 4,710,114 18,015,246 (195,874) (148,776) (242,922) Prior years (N) -----

Total incurred 5,095,147 4,561,338 17,772,324 _____

Paid related to:

Current year (3,584,478) (3,430,622) (16,012,828) (1,353,566) (776,308) (1,424,798) Prior years _____

Total paid (4,938,044) (4,206,930) (17,437,626)

Balances at end of period \$2,512,564 \$2,334,141 \$2,355,461

Three Three Months Months

Ended Ended Year Ended March 31, March 31, December 31, 2008 2007 2007

Summary of Consolidated Benefits

Expense:

Total benefits expense

incurred, per above \$5,095,147 \$4,561,338 \$17,772,324 Military services benefits 715,100 648,777 2,481,815

Future policy benefit expense

7,787 3,885 16,392 (O)

Consolidated Benefits

Expense 5,818,034 5,214,000 20,270,531

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Humana Inc.

Benefits Payable Statistics (P)

Receipt Cycle Time (Q)

	2008	2007	Percentaç Change	e Change		
1st Quarter 2nd Quarter 3rd Quarter 4th Quarter	Average Average	15.1 - - -	15.6 15.6 15.9 15.1	(0.5) N/A N/A N/A	-3.2% N/A N/A N/A	
Full Year Av	 verage 	15.1	15.6	(0.5)	-3.2%	

Unprocessed Claims Inventories

	Estima	ted				
	Valua	tion C	laim	Item	Numl	per of
Date	ate (00		00s) Coui		Days	on Hand
3/31	/2006	\$185,	300	683	,900	5.6
6/30	/2006	\$193,	700	702	,000	4.8
9/30	/2006	\$187,9	900	623	,900	5.4
12/31	1/2006	\$218	,400	75	7,700	6.1
3/31	/2007	\$222,	300	747	,200	5.5
6/30	/2007	\$211,3	300	751	,600	4.9
9/30	/2007	\$224,0	000	819	,100	6.1
12/31	1/2007	\$213	,400	683	3,500	5.0
3/31	/2008	\$212,0	000	673	,000	4.4

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Humana Inc.

Benefits Payable Statistics (Continued) (P)

Days in Claims Payable (R)

Days in

Claim Change DCP Change

Quarter Payable Last 4 Percentage Excluding Last 4 Percentage Ended (DCP) Quarters Change Capitation Quarters Change

3/31/2006	53.5	11.4	27.2%	60.5	12.5	26.1%
6/30/2006	55.8	9.7	21.0%	62.0	9.6	18.3%
9/30/2006	57.5	7.2	14.2%	64.3	5.5	9.4%
12/31/2006	56.3	6.0	11.9%	64.0	7.4	13.1%
3/31/2007	59.3	5.8	10.8%	66.0	5.5	9.1%
6/30/2007	60.0	4.2	7.5%	68.5	6.5	10.5%
9/30/2007	61.8	4.3	7.5%	70.2	5.9	9.2%
12/31/2007	60.2	3.9	6.9%	68.3	4.3	6.7%
3/31/2008	56.9	(2.4)	-4.0%	63.3	(2.7)	-4.1%

Year-to-Date Change in Days in Claims Payable (S)

1Q08 1Q07 FY07 DCP - beginning of period 60.2 56.3 56.3 Components of change in DCP: Internal versus outsourced claims processing cycle (1.7) 0.9 (0.2) Increase in the Part D component of MAPD expense (1.5) (1.3) (0.5) Increase in Medicare PPO business (0.6)0.2 0.2 Change in unprocessed claims inventories (0.6) 0.1 (0.1) Change in processed

0.5

(0.3)

0.4 (0.1)

1.2 0.3

claims inventories

Change in pharmacy payment cutoff

Change in provider
payables under risk
arrangements 0.4 0.3 3.4
All other 0.5 1.2 0.9

DCP - end of period 56.9 59.3 60.2

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Humana Inc.

Footnotes to Statistical Schedules and Supplementary Information 1Q08 Earnings Release

Footnotes

- (A) The selling, general and administrative (SG&A) expense ratio is defined as SG&A expenses as a percent of premiums, administrative services fees and other revenue.
- (B) Other supplemental benefits include life, disability, and fixed benefit products including cancer and critical illness policies.
- (C) Computed based on average membership for the period (i.e., monthly ending membership during the period divided by the number of months in the period).
- (D) Military services revenues are not contracted on a per-member basis.
- (E) In a limited number of circumstances, the company contracts with hospitals and physicians to accept financial risk for a defined set of HMO membership. In transferring this risk, the company prepays these providers a monthly fixed-fee per member to coordinate substantially all of the medical care for their capitated HMO membership, including some health benefit administrative functions and claims processing. For these capitated HMO arrangements, the company generally agrees to reimbursement rates that target a benefit expense ratio. Providers participating in hospital-based capitated HMO arrangements generally receive a monthly payment for all of the services within their system for their HMO membership. Providers participating in physician-based capitated HMO arrangements generally have subcontracted specialist physicians and are responsible for reimbursing such physicians and hospitals for services rendered to their HMO membership.
- (F) In some circumstances, the company contracts with physicians under risk-sharing arrangements whereby physicians have assumed some level of risk for all or a portion of the benefit expenses of their HMO membership. Although these arrangements do include capitation payments for services rendered, the company processes substantially all of the claims under these arrangements.
- (G) IBNR represents an estimate of benefit expenses payable for claims incurred but not reported (IBNR) at the balance sheet date. The level of IBNR is primarily impacted by membership levels, benefit claim trends and the receipt cycle time, which represents the length of time between when a claim is initially incurred and when the claim form is received (i.e. a shorter time span results in lower reserves for claims IBNR). Other benefits payable includes amounts payable to providers under capitation arrangements.
- (H) Unprocessed claim inventories represent the estimated valuation of claims received but not yet fully processed.
- (I) Processed claim inventories represent the estimated valuation of processed claims that are in the post-claim-adjudication process, which consists of administrative functions such as audit and check batching and handling.
- (J) The balance due to the company's pharmacy benefit administrator

- fluctuates as a result of the number of business days in the last payment cycle of the month. Payment cycles are every 10 days (10th & 20th of month) and the last day of the month.
- (K) Military services IBNR primarily fluctuates due to benefit expense inflation and changes in the utilization of benefits. Amount includes unprocessed inventories as an independent third party administrator processes all military services benefit claims on the company's behalf.
- (L) Other military benefits payable may include liabilities to subcontractors and/or risk share payables to the Department of Defense. The level of these balances may fluctuate from period to period due to the timing of payment (cutoff) and whether or not the balances are payables or receivables (receivables from the Department of Defense are classified as receivables in the company's balance sheet).
- (M) The table excludes activity associated with military services benefits payable, because the federal government bears a substantial portion of the risk associated with financing the cost of health benefits. More specifically, the risk-sharing provisions of the military services contracts with the federal government and with subcontractors effectively limit profits and losses when actual claim experience varies from the targeted claim amount negotiated annually. As a result of these contract provisions, the impact of changes in estimates for prior year military services benefits payable are substantially offset by the associated changes in estimates of revenue from health care services reimbursements. As such, any impact on our results of operations is reduced substantially, whether positive or negative.
- (N) Amounts incurred related to prior years vary from previously estimated liabilities as the claims ultimately are settled. Negative amounts reported for incurred related to prior years result from claims being ultimately settled for amounts less than originally estimated (favorable development). There were no changes in the approach used to determine our estimate of claim reserves during the quarter.
- (O) Future policy benefit expense has a related liability classified as a long-term liability on the balance sheet.
- (P) Medical claims reserves statistics represents fully insured medical claims data and excludes military services claims data and specialty benefits.
- (Q) The receipt cycle time measures the average length of time between when a claim was initially incurred and when the claim form was received. Receipt cycle time data for our largest claim processing platforms represent 80% to 85% of the company's fully insured claims volume. Pharmacy and specialty claims, including dental, vision and other supplemental benefits, are excluded from this measurement.
- (R) A common metric for monitoring benefits payable levels relative to the benefit expense is days in claims payable, or DCP, which represents the benefits payable at the end of the period divided by average benefit expenses per day in the quarterly period. Since the company has some providers under capitation payment arrangements (which do not require a benefits payable IBNR reserve), the company has also summarized this metric excluding capitation expense. In addition, this calculation excludes the impact of the company's military services and stand-alone PDP business.
- (S) DCP fluctuates due to a number of issues, the more significant of which are detailed in this rollforward. Growth in certain product lines can also impact DCP for the quarter since a provision for claims would not have been recorded for members that had not yet enrolled earlier in the quarter, yet those members would have a provision and corresponding reserve recorded upon enrollment later in the quarter. This analysis excludes the impact of

military services and Medicare stand-alone PDPs upon DCP.

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