

Annual Meeting of Stockholders

April 20, 2023

Humana.

We continue to deliver compelling returns to our stakeholders ...

EPS – Non-GAAP (Adjusted)

15% 4-Yr CAGR



Consolidated GAAP Revenues (in billions)

~13%

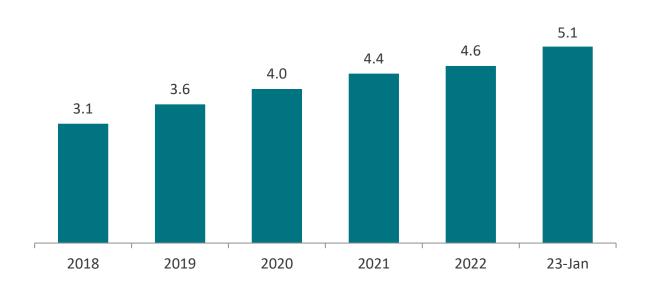
4-Yr CAGR



The company has included financial measures in this presentation that are not in accordance with Generally Accepted Accounting Principles (GAAP). Management believes that these measures, when presented in conjunction with the comparable GAAP measures, are useful to both management and its investors in analyzing the company's ongoing business and operating performance. Consequently, management uses these non-GAAP (Adjusted) financial measures as indicators of the company's business performance, as well as for operational planning and decision making purposes. Non-GAAP (Adjusted) financial measures should be considered in addition to, but not as a substitute for, or superior to, financial measures prepared in accordance with GAAP. All financial measures in this presentation are in accordance with GAAP unless otherwise indicated.

... while achieving industry leading growth in our Medicare Advantage franchise

MA Membership¹ 4 Year CAGR (2018-2022) | 10.4%





10.4% compounded Individual MA growth between 2018 and 2022, while the industry grew at a rate of **9.7%** over the same period



We also continue to advance other key aspects of our business from quality to growth of our healthcare services and other lines of business



Stars Ratings

96% of MA members in 4+ Star plans



CenterWell Primary Care

235 CenterWell primary care clinics, a 14% year-over-year increase; ~250,000 patients¹



Medicaid membership

Over 1M customers including recent Louisiana and Ohio implementations; award of Indiana contract (starting 2024)



CenterWell Home Health

350+ locations; ~350,000 patients annually 760K (15%) of our MA members covered by full-value based model



Tricare Contracts

Award of Department of Defense 9-year contract for East Region



CenterWell Pharmacy

2.9M customers
57M mail-order scripts, 36M over-thecounter items delivered annually
38.6% mail-order penetration in Individual
MA, 40-basis point increase over 2021²



Recognized nationally for our efforts

- America's Most Trusted Companies by Newsweek and Statista
- World's Most admired companies by Fortune
- * #1 Customer Experience of Health Insurers by Forrester
- ❖ Top 50 Companies for Diversity by DiversityInc
- Dow Jones Sustainable Indices Sustainability Yearbook Member
- Corporate Equality Index Perfect Score by the Human Rights Campaign Foundation
- ❖ Best Employers for Women by Forbes and Statista
- Patriot Employer by Disabled American veterans Organization



Thank you

GAAP to Non-GAAP

Reconciliation of GAAP to non-GAAP financial measures

Diluted Earnings Per Common Share (EPS)	2018	2019	2020	2021	2022
Generally Accepted Accounting Principles (GAAP)	\$12.16	\$20.10	\$25.31	\$22.67	\$22.08
Adjustments (described below)	2.39	(2.23)	(6.56)	(2.03)	3.16
Adjusted (non-GAAP)	\$14.55	\$17.87	\$18.75	\$20.64	\$25.24

2022 Adjusted results exclude the following:

- \$0.64 per diluted common share of amortization expense for identifiable intangibles.
- \$0.53 per diluted common share related to the put/call valuation adjustments associated with Humana's non-consolidating minority interest investments.
- \$0.83 per diluted common share related to transaction and integration costs.
- \$0.97 per diluted common share associated with the change in the fair market value of publicly-traded equity securities.
- \$3.72 per diluted common share related to initiatives undertaken as part of the company's previously disclosed \$1 billion value creation plan.
- (\$1.86) per diluted common share related to gain on the sale of a 60 percent interest in Kindred at Home's Hospice and Personal Care divisions.
- (\$1.67) per diluted common share related to cumulative net tax benefit of adjustments.

2021 Adjusted results exclude the following:

- \$0.50 per diluted common share of amortization expense for identifiable intangibles.
- (\$8.73) per diluted common share related to the gain associated with Kindred at Home equity method investment; the gain was recorded upon closing of the Kindred at Home transaction in August 2021.
- \$4.62 per diluted common share related to the put/call valuation adjustments associated with Humana's non-consolidating minority interest investments, including the impact of the termination of the put/call agreement related to Kindred at Home as a result of the transaction announced on April 27, 2021.
- \$0.99 per diluted common share related to transaction and integration costs.
- \$2.63 per diluted common share associated with the change in the fair market value of publicly-traded equity securities.
- (\$2.04) per diluted common share related to cumulative net tax benefit of adjustments.

Reconciliation of GAAP to non-GAAP financial measures - Continuation

Please note 2020 and prior periods reflect the net impact of non-GAAP adjustments, whereas 2022 and 2021 adjustments reflect a per share impact on a pretax basis with a disclosure for overall tax impact of all non-GAAP adjustments

2020 Adjusted results exclude the following:

- \$0.51 per diluted common share of amortization expense for identifiable intangibles.
- \$0.60 per diluted common share related to put/call valuation adjustments associated with Humana's non-consolidating minority interest investments.
- (\$4.32) per diluted common share associated with the change in the fair market value of publicly-traded equity securities.
- (\$3.35) per diluted common share related to the receipt of unpaid risk corridor payments associated with the losses incurred by the company under the Affordable Care Act business from 2014 to 2016 (previously written off).

2019 Adjusted results exclude the following:

- \$0.40 per diluted common share of amortization expense for identifiable intangibles.
- (\$2.89) per diluted common share related to put/call valuation adjustments associated with Humana's non-consolidating minority interest investments.
- \$0.26 per diluted common share related to charges associated with workforce optimization.

2018 Adjusted results exclude the following:

- \$2.41 loss per diluted common share, associated with the company's sale of its wholly-owned subsidiary, KMG.
- \$0.18 per diluted common share related to put/call valuation adjustments associated with Humana's non-consolidating minority interest investments.
- \$0.49 per diluted common share of amortization expense for identifiable intangibles.
- (\$0.41) per diluted common share of segment earnings for the company's Individual Commercial segment given the company's exit on January 1, 2018, as previously disclosed.
- (\$0.28) per diluted common share adjustment related to provisional estimates for the income tax effects related to the tax reform law enacted December 22, 2017.